

**Ranjan Kumar Behera**

**Professor**

**Presidency College of Business Administration**

## **CERTIFICATE**

This is to certify that Sarmistha Bhuyan, bearing Roll No. CBAB146323 & Redg No: 45946/2022 Student of BCA under the Berhampur University has successfully completed her project work entitled "Customer care management system" under my guidance and supervision.