

BUG REPORT

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Application: Zoom Video Communications.

Tester: Priya VK.

LIST OF BUGS

BugId001: Unable to 'Update Password' when using Google Account for sign-up.

Description of the bug: When we click on "Update Password" for signup using google account not getting updated.

Environment: Samsung Galaxy A5 + Android 7.0

Steps to Reproduce:

- Open the Zoom Application.
- Sign in using Google Account.
- Navigate to 'Settings'.
- Click on Google Account's name.
- Click on 'Update Password'.
- Enter valid Google Account's password as an 'Old Password', and fill 'New Password' and 'Confirm' fields accordingly.
- Tap on 'Save'.

Actual Result:

Password Change Error popup, saying 'Old password is wrong'.

Expected Result:

Message about successful update of a Password.

BugId002: Unable to search for “Default Call – In Country/region”

Description of the bug: When we click on “Default Call – In Country/region” after enter the country name not able to display the results

Environment: Samsung Galaxy A5 + Android 7.0

Steps to Reproduce:

- Open the Zoom Application.
- Sign in using Google Account.
- Navigate to ‘Settings’.
- Click on Google Account’s name.
- Click on ‘Default Call-In Country/Region’.
- Enter any country name.
- Click on enter
- Check the results.

Actual Result:

Search unable to produce any results

Expected Result:

Should be able to search for the country and able to provide results.

BugId003: Unable to share the entire screen on Zoom

Description of the bug: When we try to share the window screen on Zoom not able to show the UI elements and tool bars.

Environment: Windows

Steps to Reproduce:

- Open the Zoom Application.
- Sign in using Google Account.
- Starte the meeting
- Share the window screen with other users.
- Check the results.

Actual Result:

Unable to share the entire screen on Zoom.

Expected Result:

Should be able to share the entire screen on Zoom UI elements and tool bars

BugId004: Keep the Microphone On after leaving the meeting.

Description of the bug: When we leave the meeting after the user leaves the meeting.

Environment: MAC

Steps to Reproduce:

- Open the Zoom Application.
- Sign in using Google Account.
- Start the meeting.
- Join the meeting from other Users using microphone
- Leave the meeting.
- Check the Results

Actual Result:

Keep the Microphone On after leaving the meeting.

Expected Result:

Turn off the Microphone On after leaving the meeting.

BugId05: Unable to update the App

Description of the bug: The user is having trouble in update the app

Environment: ALL

Steps to Reproduce:

- Open the Zoom Application.
- Sign in using Google Account.
- Click on Update
- Check the results.

Actual Result:

Unable to update the App.

Expected Result:

Should be able to update the App.