

TEST REPORT

Contents

List of Test Cases.....	1
Test Case 1:	1
Test Case 2:	2
Test Case 3:	2
Test Case 4:	3
Test Case 5:	4
Test Case 6:	4
Bugs Reported	5
Test Summary.....	6

Application: Zoom Video Communications.

Tester: Priya VK.

List of Test Cases

Test Case 1:

TC01: Verify the Turn off Video feature during the call.

Test Description: During the Zoom call allow to turn off video of the user using button for video icon for host or the group users Joined for the Call.

Preconditions:

- **Environment(s):** QA
- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any
- **OS :** Windows, MAC

Test Steps involved :

Step 1: Initiate the Call

Step 2: Join the call from all who scheduled for the Call

Step 3: Turn off the Video from one / multiple Users.

Expected Results: Able to turn off the video, should be needed to show the profile Photo if available / need to show the name of the user and Audio should be working as expected.

Actual Results: Able to turn off the video, Able to show the profile Photo if available / Able to show the name of the user and Audio feature is working.

Status: PASS

Test Case 2:

TC02: Verify the notification of leaving the call during the Zoom Call.

Test Description: During the Zoom call allow to quit the call for any user in the middle of meeting and all other user need to get the notification for the same.

Preconditions:

- **Environment(s):** QA
- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any
- **OS :** Windows, MAC

Test Steps involved:

Step 1: Initiate the Call

Step 2: Join the call from all who scheduled for the Call.

Step 3: Quit the meeting from any User.

Expected Results: Should be Able to quit the call and other user need to get notification for the same with the name of the user.

Actual Results: Able to quit the call and other users need to get notification for the same with the name of the user.

Status: PASS

Test Case 3:

TC03: Verify the feature the rejoin the call which got disconnected.

Test Description: During the Zoom call the user may be disconnected during the meeting due to network issues and should be allowed to rejoin during the meeting.

Preconditions:

- **Environment(s):** QA

- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any
- **OS :** Windows, MAC

Test Steps involved:

Step 1: Initiate the Call

Step 2: Join the call from all who scheduled for the Call.

Step 3: Call got disconnected due to internet issues.

Expected Results: Should be Able to join call using the same meeting link provided for the User and other users need to get notification for the same with the name of the user.

Actual Results: Able to join call using the same meeting link provided for the User and other users need to get notification for the same with the name of the user.

Status: PASS

Test Case 4:

TC04: Verify the feature of screen shared by the user.

Test Description: During the Zoom call the user should be allow to share his screen with other users.

Preconditions:

- **Environment(s):** QA
- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any
- **OS :** Windows, MAC

Test Steps involved:

Step 1: Initiate the Call

Step 2: Join the call from all who scheduled for the Call.

Step 3: Share the screen of the user with all other users who joined the call.

Expected Results: Should be Able Share the screen of the user with all other users who joined the call and all other users able to see the same and should not allow other user to share the screen at the same time.

Actual Results: Able to Share the screen of the user with all other users who joined the call and all other users able to see the same and other user to share the screen at the same time not allowed.

Status: PASS

Test Case 5:

TC05: Verify the feature of sending the link or messages using the chat window during the call.

Test Description: During the Zoom call the user should be allow to send the link or messages using the chat window.

Preconditions:

- **Environment(s):** QA
- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any
- **OS :** Windows, MAC

Test Steps involved:

Step 1: Initiate the Call

Step 2: Join the call from all who scheduled for the Call.

Step 3: open the chat window

Step 4: Send the link or messages.

Expected Results: Should be Able to open the chat window and send the messages from any user and other users need to get notified and able to view the messages and able to reply for the same.

Actual Results: Able to open the chat window and send the messages from any user and other users got notified and able to view the messages and able to reply for the same.

Status: PASS

Test Case 6:

TC06: Verify the feature of mute/unmute the audio during the call.

Test Description: During the Zoom call the user should be allow to mute/unmute the audio

Preconditions:

- **Environment(s):** QA
- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any
- **OS :** Windows, MAC

Test Steps involved:

Step 1: Initiate the Call

Step 2: Join the call from all who scheduled for the Call.

Step 3: Mute the call from any user

Step 4: Unmute the call again

Expected Results: Should be Able to mute during the meeting and able to see the status for other Users and should be able to Unmute and that also need to notify for other Users.

Actual Results: Able to mute audio during the meeting and able to see the status for other Users and Able to Unmute and that also need to notify for other Users.

Status: PASS

Bugs Reported

BID01: Call getting disconnected for the user when trying to open the link shared during the meeting.

Bug Description: When the user opens the link shared in chat window call getting disconnected in the middle of the meeting.

Bug Severity: 2

Bug Priority: 2

Preconditions:

- **Environment(s):** QA
- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any

- **OS :** Windows, MAC

Screen-shot : Bug Evidence attached in the link.

Step to reproduce:

Step 1: Initiate the Call

Step 2: Join the call from all who scheduled for the Call.

Step 3: open the chat window

Step 4: Send the link or messages.

Step 5: `open the shared link from any user

Step 6: Check the Results

Expected Results: Should be Able to open the shared link from the chat box successfully and call should not get affected.

Actual Results: Call getting disconnected for the user when trying to open the link shared during the meeting.

Status: FAIL

Test Summary

Test Objective –Testing the behavior of the features available during Zoom Call.

Areas Covered – Include test scenarios for features like Mute, sharing the screen, call recording, turn off the video and rejoin the call after disconnecting.

Areas Not Covered – Features for call recording, call connect /disconnect and request to join and other features.

Defect Report – Added the bug report identified.

- **Platform Details – Environment(s):** QA
- **Browser(s):** Microsoft Edge Chromium, Internet Explorer or any
- **Device(s):** Any
- **Login as:** User
- **Region:** Any
- **OS :** Windows, MAC

Overall Summary – All features tested are working expected and bug related to call disconnected need to be fixed.