Priyansh Kavani

Aspiring Software Support Technician

Hamilton, ON | **priyanskavani7374@gmail.com** | 289-775-9885
LinkedIn: **www.linkedin.com/in/priyansh-kavani-1112a6292/**

OBJECTIVE

- Detail-oriented software developer focused on delivering practical, innovative solutions and committed to continuous learning in a dynamic software development environment and have ability to get things done on time.

SUMMARY OF SKILLS

- Extensive experience in building web pages and applications using MS Visual Studio and IntelliJ IDEA.
- Skilled in different areas of the software development life cycle (SDLC), such as requirement analysis, design, and development of web-based multi-tier, enterprise system.
- Designed and developed web applications using Java, JavaScript and build high-level programs using python, honed through over many class projects.
- In-Depth knowledge of web-based page and site-designs using HTML5, CSS, JavaScript, and Bootstrap.
- Experience in MySQL database management, including data modeling, query optimization, and database administration.
- Good knowledge of Windows, MAC, and Linux operating systems.
- Reporting tools: Microsoft word, PowerPoint, Excel, Jira, Microsoft Team.
- Strong analytical and problem-solving skills, quick learner, critical thinker, and effective interpersonal and communication abilities.
- Proficient in tackling complex mathematical problems and demonstrating a strong aptitude for problem-solving in quantitative domains.

EDUCATION

Science Stream – 11th and 12th   **High School**   04/2019 – 05/2021
- *Shri Ramkrishna Harikrishna Academy, Surat, India*
- Passed with **90%** GPA in high school.

Computer System Technician – Software Support (558)   **2022 – Present**
- *Mohawk College, Hamilton, ON*   Expected: Dec 2024
- Currently enrolled in Semester 3 of the two-year co-op diploma program.
- Achieved **79%** GPA in first year.

TECHNICAL SKILLS

JavaScript	MySQL	Bootstrap
Python	HTML5	Multilingual
Java	CSS	Fundamentals of C and C#

WORK EXPERIENCE

Process Guide, Amazon – Hamilton, Ontario   Nov 2022 – Present
- Implemented productivity enhancement strategies and provided guidance and monitored daily progress towards set targets with vigilance.
- Quickly identifying and addressing any issues or challenges that may arise during operations.
- Provided hands-on coaching and training to enhance associates' skills.

Problem Solver, Amazon – Hamilton, Ontario
- Resolved a wide range of real-time associate issues and challenges.
- Served as the go-to resource for associates encountering problems.
- Collaborated with various fulfillment center departments and teams and employed critical thinking and analytical skills to diagnose root cause of issues.

ACTIVITIES AND INTERESTS

- **Mohawk CodeReady Club Member** – Mohawk College (January 2023 to present)
- Learning about new technology and gadgets.
- Singing in my leisure time and learn to compose songs.
- Sports: basketball, soccer, volleyball.

REFERENCES CAN BE AVAILABLE UPON REQUEST.