Priyansh Kavani

Aspiring Software Support Technician

Hamilton, ON | **priyanskavani7374@gmail.com** | +1 (289)-775-9885

LinkedIn | GitHub

SUMMARY OF SKILLS

- Extensive experience in building web pages and applications using **VS Code, Snack Expo and IntelliJ IDEA**.
- Skilled in different areas of the software development life cycle (SDLC), such as requirement analysis, design, and development of web-based multi-tier enterprise system.
- **Designed** and **developed web applications** using JavaScript, Java and build high-level web pages using HTML & CSS, honed through many class projects.
- Proficient in **Git** and **GitHub**, including repository management, branching, and version control.
- Experience using **Linux command-line** for Git operations, including cloning, committing, pushing, and merging repositories.
- Knowledge of **Python fundamentals** developed small **Python programs and applications** as part of coursework and projects.
- In-depth knowledge of web-based page and site designs using **WordPress, JavaScript, and Bootstrap**.
- Experience in **MySQL database management**, including data modeling, query optimization, and database administration.
- I have a good knowledge of **Microsoft office, Windows, MAC, and Linux operating systems**.
- Detail-oriented software developer focused on delivering practical, innovative solutions and committed to continuous learning in a dynamic software development environment.

TECHNICAL SKILLS

- JavaScript
- Python
- Linux OS
- Virtual Machines
- MySQL
- HTML5
- CSS
- Java
- Bootstrap
- GitHub
- Fundamentals of C and C++

PROJECTS

Web Apps
- Created individual web app using JavaScript and HTML.
- Built in the ability to bounce ball across set layout using arrow keys.
- Learned new methods to generate creative solution which result in successful project completion.

Web Page
- Created a web page to animate pictures for class project using HTML5, Bootstrap and CSS.
- Website allows user to change and animate image on clicks, set timers and mange count of clicks.
- Tested the website and utilised problem-solving techniques to address any difficulties.

EDUCATION

Computer System Technician – Software Support   *September 2022 – December 2024*
Mohawk College   Hamilton, ON

- Courses: JavaScript, Programming in .NET, Data Structure & Algorithms, Software Development Tools and Practices, Server-side web programming, Mobile web programming.
- Achieved **86.56** GPA in the final year.

WORK EXPERIENCE

Process Guide, Amazon – Hamilton, Ontario   *February 2023 – Present*

- Implement productivity enhancement strategies and provided guidance and monitored daily progress towards set targets with vigilance.
- Quickly identifying and addressing any issues or challenges that may arise during operations.
- Provide hands-on coaching and training to enhance associates' skills.

IT Administrator, Stern Laboratories (Co-op) – Hamilton, Ontario   *January 2024 – August 2024*

- Assembled and built computers from scratch, ranging from $1,000 workstations to $6,000 high-performance servers.
- Installed, configured, and deployed enterprise software solutions, including **ESET**, **Retrospect**, and **Safetica**, enhancing cybersecurity and data protection.
- Developed strong troubleshooting and problem-solving skills by resolving hardware and software-related issues efficiently.

Problem Solver, Amazon – Hamilton, ON   *November 2022 – February 2023*

- Diagnosed and resolved real-time IT issues for employees, improving system performance and minimizing downtime.
- Served as the go-to resource for associates encountering problems.
- Collaborated with various fulfillment center departments and teams and employed critical thinking and analytical skills to diagnose root cause of issues.