

## **Abstract**

This is the final project report of development of Cab Service Management System of Nimrene(pvt) Ltd-COMRO CABS at Piliyandala, Sri Lanka.

This document describes the final outcome of the software solution due to present manual system in COMRO CABS and key benefits which could be gained of this project

Currently they use a paper based manual system for handling day today activities in the COMRO CABS. It is noted that they have to face to many difficulties using current system such as maintaining all the employee details, vehicle details, customer details, vehicle reservation details, financial details manually etc. Maintaining all the employee details, vehicle details, customer details, vehicle reservation details, finance details, incident details and package details are necessary tasks in the Cab Service Management System of Nimrene (pvt) Ltd-COMRO CABS. Therefore, the manager and the receptionist are needed to be handling these very carefully. They have to maintain number of reports manually and it is very difficult and time-consuming task. When doing census, the manager and the operators have to stop their other tasks temporarily for the certain time period. Because of that both customers of the cab service and employees of the cab service have to face to many difficulties. It is founded that the all these problems are occurred due to the manual system.

Due to the above-mentioned problems, the owner and the management of the cab service wish to have a software solution for their problems as well as interactive web site. So our team decided to come up with a software solution (with a web based application) to minimize the human errors and increase their efficiency of their day today activities of the cab service.

The cab service management system will be supposed to solve all the current problems of the cab service and it will full fill all the requirements of the owner and the cab service management. This will speed up all works of the cab service staff. System will automatically calculate salaries of the employees, payment calculations of the customers and bill calculations of the cab service. There are many types of reports to summarize the all the work in very accurate manner. This

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system is rich with many functions such as Email, and SMS notification in addition to cab service requirements.

Customers of the cab service can use web application to do their registration purposes and reservation purposes from home and other can use it to get information about the cab service.

All the system data stored in a centralize database which can be securely accessed by both desktop application and web application. We adopted Modern GUI technology (using plugging Bunifu).

We hope this application will be a big benefit for Nimrene(pvt) Ltd-COMRO CABS and will provide better and flexible environment to handle daily activities in the cab service.

## **Acknowledgement**

We would like to get this opportunity to thank all who guide, encouraged and assisted us to make our project success.

We especially thankful to our supervisor, who always guide and encourage us to complete our project successfully. We also thank to our lecturers of SLIIT and all others who helped us in many different ways by giving their valuable guidance, kind co-operation, and encouragement.

We are thankful to Mr. Chandana Dissanayaka, the owner of the Nimrene(pvt) Ltd-COMRO CABS and staff of the Nimrene(pvt) Ltd-COMRO CABS who offer their valuable time to give us sufficient information to develop this system.

Finally, we offer our heart full thank to our group members who dedicate their valuable time and effort, parents who provide accommodation facilities and all other facilities what we want, other friends and several others who help us in many different ways.

## Declaration

We declare this project report or part of it was not a copy of a document done by any university, any organization, any other institute or a previous student project group at SLIIT and was not copied from the Internet or other sources.

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Project ID	<b>ITP-MLB-B4-01</b>

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## **List of Acronyms and Abbreviations**

1. SLIIT – Sri Lanka Institute of Information Technology
2. GUI – Graphical User Interface
3. PVT–Private
4. LTD–Limited

# 1. Introduction

## 1.1 Problem Statement

At present, COMRO Cabs uses manual file based system. Due to this they have noticed that it causes many problems and mistakes. Owner of this company is expecting to use a computerized cab service system to handle all these stuffs efficiently.

- More mistakes
- Time consuming
- Lot of paper works
- Difficulties in managing number of shifts and turns at once
- Inefficient response
- Insecure storage system
- Huge storage capacity
- Low security
- Delay response,

Are some problems they pointed to us.

Main reason for these problems is due to using ordinary manual file based management system. Therefore, our team's goal was to overcome all these problems and to make efficient and good software product which gives solutions for every problem stated above.

## 1.2 Product Scope

Developed Cab Service System is a better solution for the above mentioned problems. It facilitates many services for employees, customers of this cab service company. Such as manage employee details, manage customer details, manage reservation details, manage day today shifts and turns, report generation, managing vehicle details, managing package details, managing employee vacancies, sending SMS and emails and many other facilities. The system contains the following features,

- The developed system is a desktop application but it facilitates to manage details whenever customer login to their web site, by sending notification to operators. So it is easy to customers to requesting services.
- This system is developed to make it easy to the owner, to all the employees and customers.
- Many actions are taken to increase the security of this system. Such as some action can handle only by the owner, while employees are prohibited to accessing them. Every user has unique username and password. And also different user levels backup generation and log generation are there.
- The system contains several search options in section wise to find any detail even with related images using the proper keywords according to that section.
- The system contains notification which uses email, SMS and upcoming reservation alerts and to notify customers,
- And also this system manages vehicles as well. Notify users to service related vehicle, check condition, refuel, etc.
- This desktop Application facilitates the operators to create the technical reports of the system.
- This product provides (24x7 Service) services to customers with online requests.
- The system provides login facility to customers via the web application and request their services. At the same time operator get a notification of new requests.

- The system allows the owner and the operator to add customers, update the customer details when necessary situations, remove customers and only the owner can get backups.
- System calculates the employee salaries, customer payments, vehicle servicing bills and supplier bills.

### **1.3 Project Report Structure**

This document is prepared by using Microsoft Word. Throughout the document “Times New Roman” font is used with a fixed size of 12pt and 1.5 line spacing. Headings are set to “Bold” property. All the diagrams are prepared according to UML 2.0 standards. Standard IEEE defined template is used for the preparation of the document. The document describes the problem specification, product scope, status and description of product, requirement analysis and design information, testing carried out, goals succeeded and future work. Important diagrams, special algorithms and coding are included as well.

## **2. Methodology**

### **2.1 Requirements and Analysis**

Gathering information regarding the CAB Service Management System for “Nimrene (Private) Limited – COMRO Cabs” project was done by interview with the people who involved the system in different ways, collect facts by background reading and review previous records.

#### **Background Reading:**

We gathered information in form of organizational chart that we looked over vehicle turns, customer records, vehicle records, maintain files and studied the procedure.

#### **Interviewing:**

We gathered most of information by interviewing with the people in different positions by ask what are the difficulties they faced with the manual paper based system and what are the other things if they want us to develop for them to make the system provide easy access and more user friendly.

#### **Observation:**

We overlook flow of work and interruptions in some occasions they had go through. After gathered and analyzed the requirements, the system was expressed by using following methods.

- System – CAB Service Management System “Nimrene (Private) Limited – COMRO Cabs”
- System Design – UML diagrams, Class diagrams, Component diagram, Sequence diagram, State charts and Activity diagrams etc.
- Language – Visual C#

## 2.2 Design

### 2.2.1 Sequence Diagrams

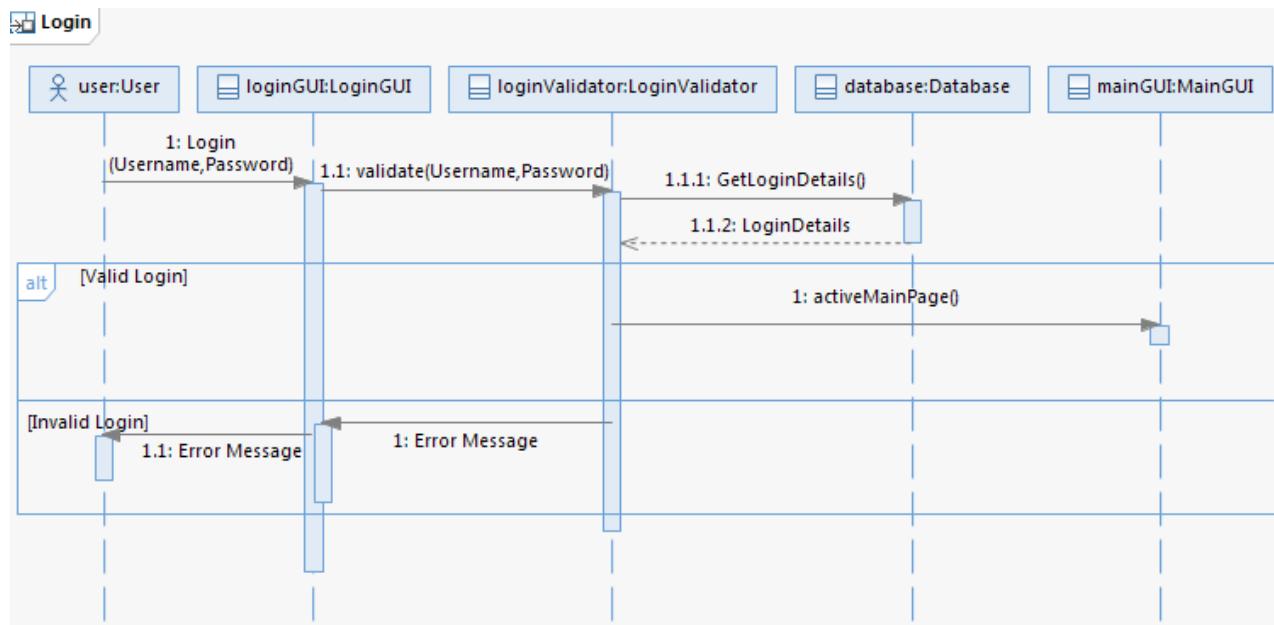


Figure 2.2.1.1 - Login SD

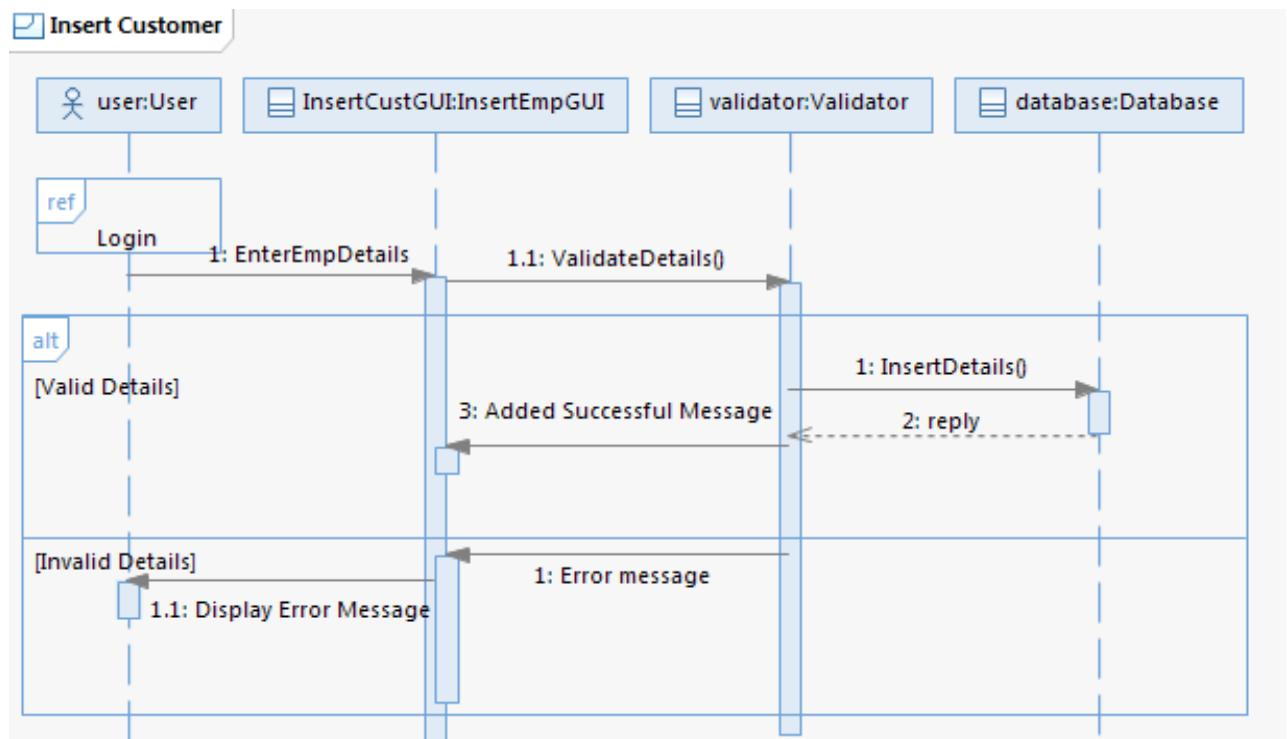


Figure 2.2.1.2 - Insert Customer SD

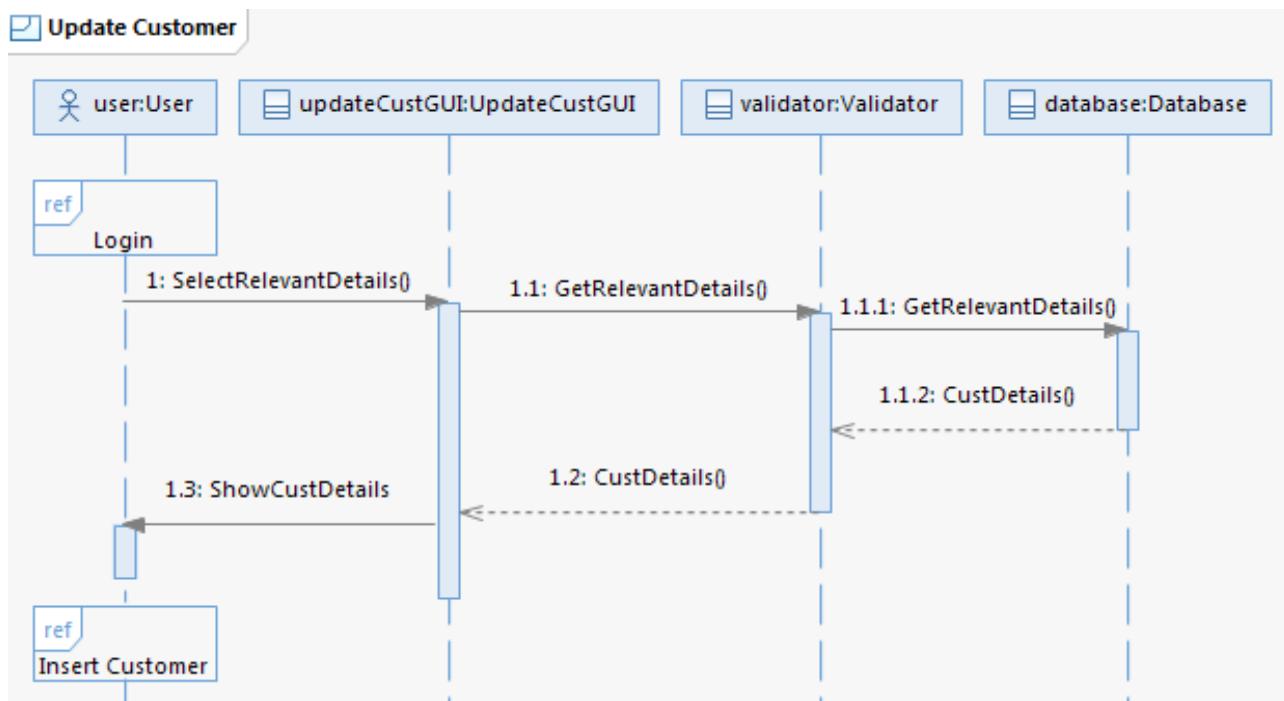


Figure 2.2.1.3 - Update Customer SD

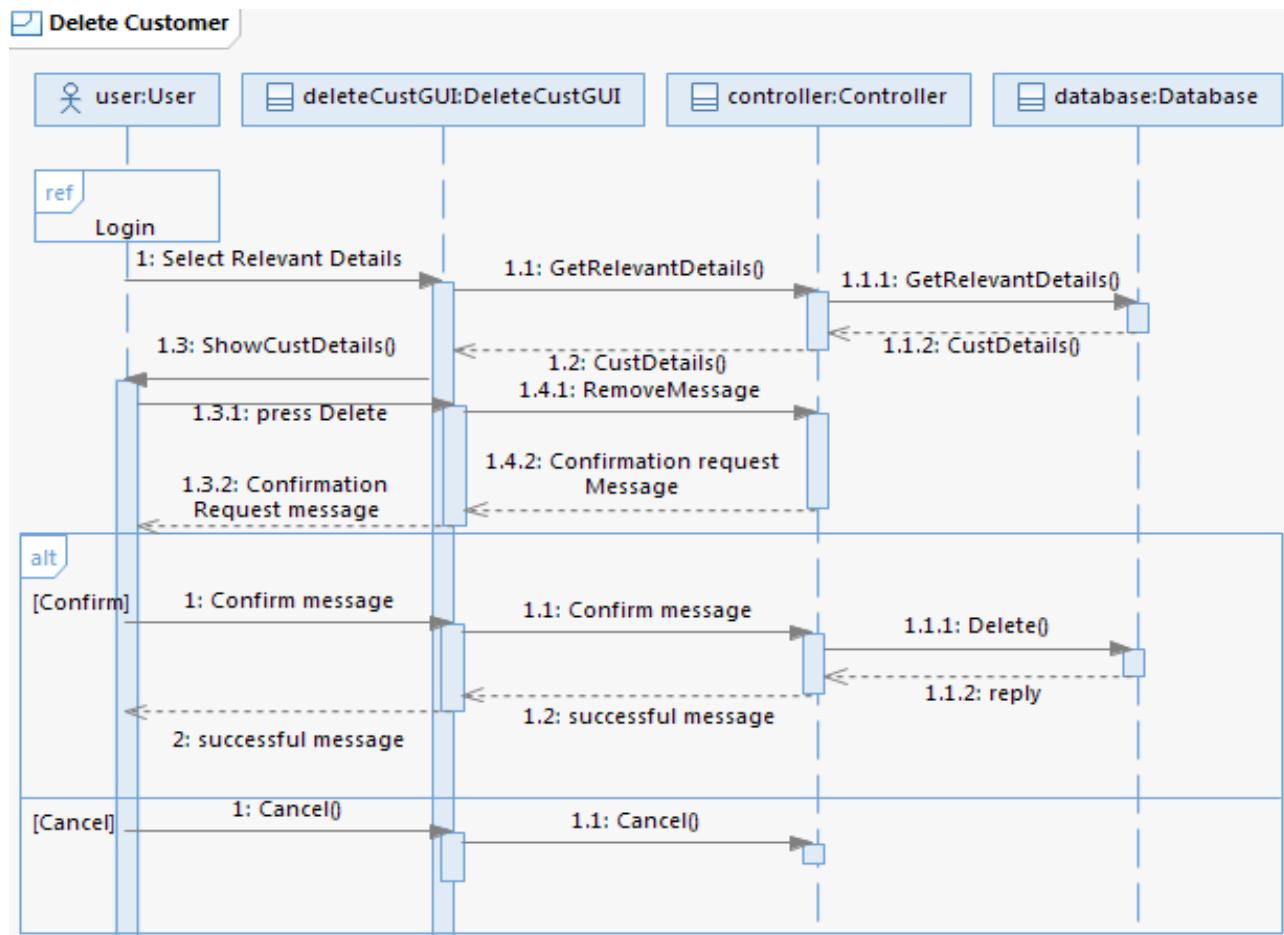
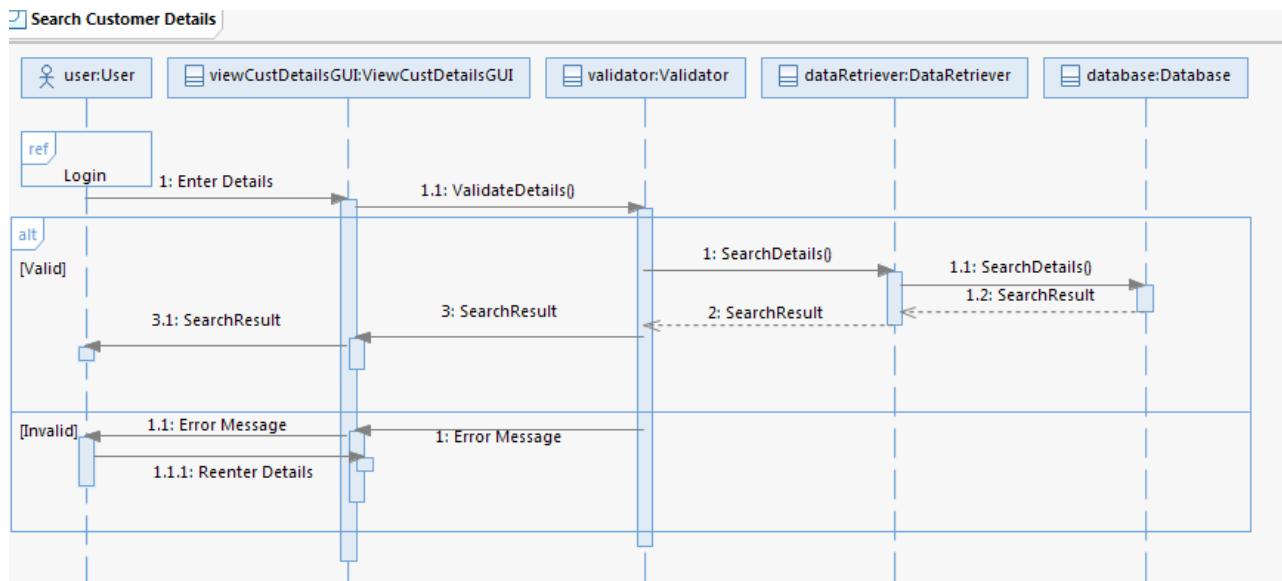
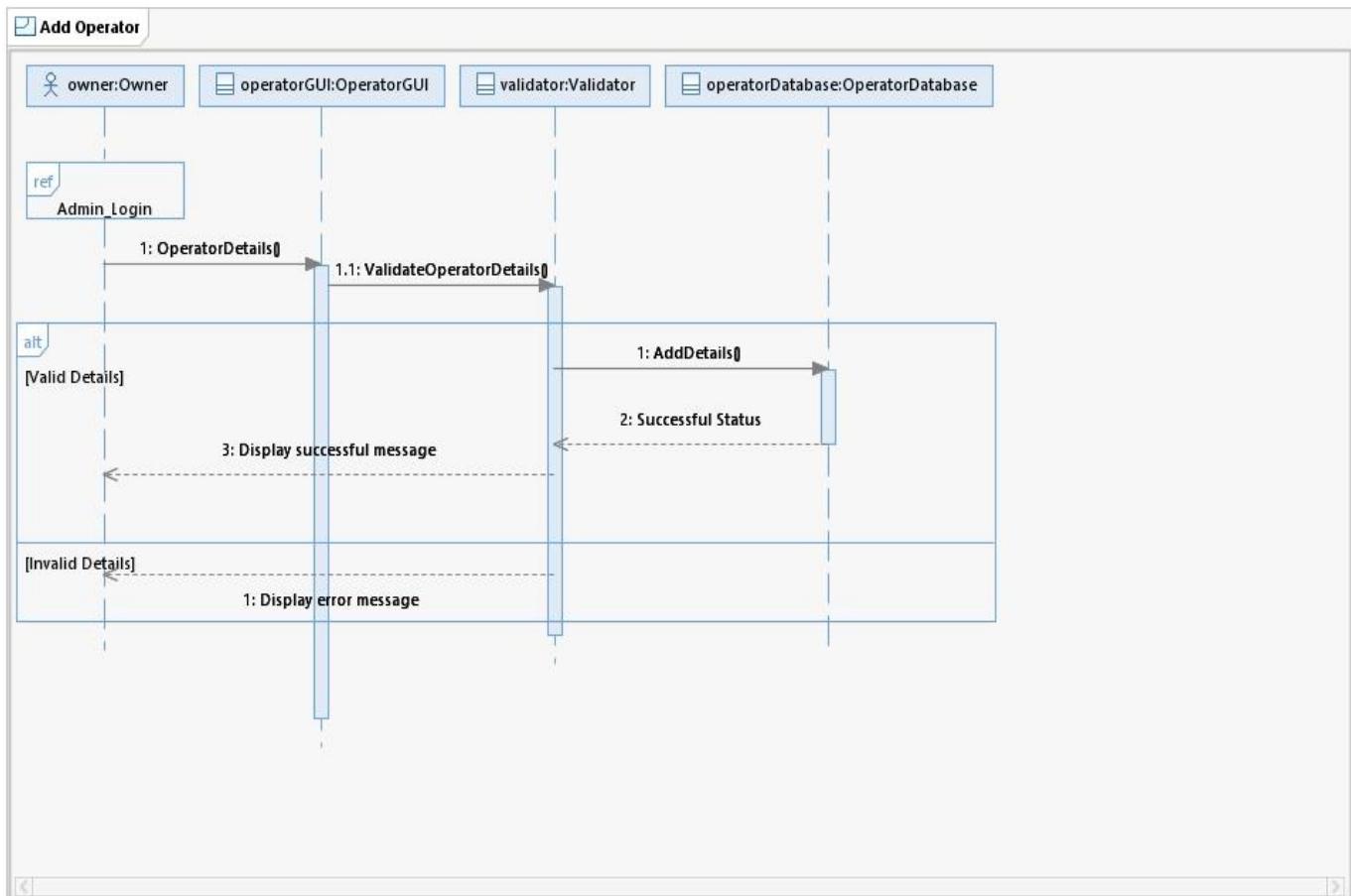


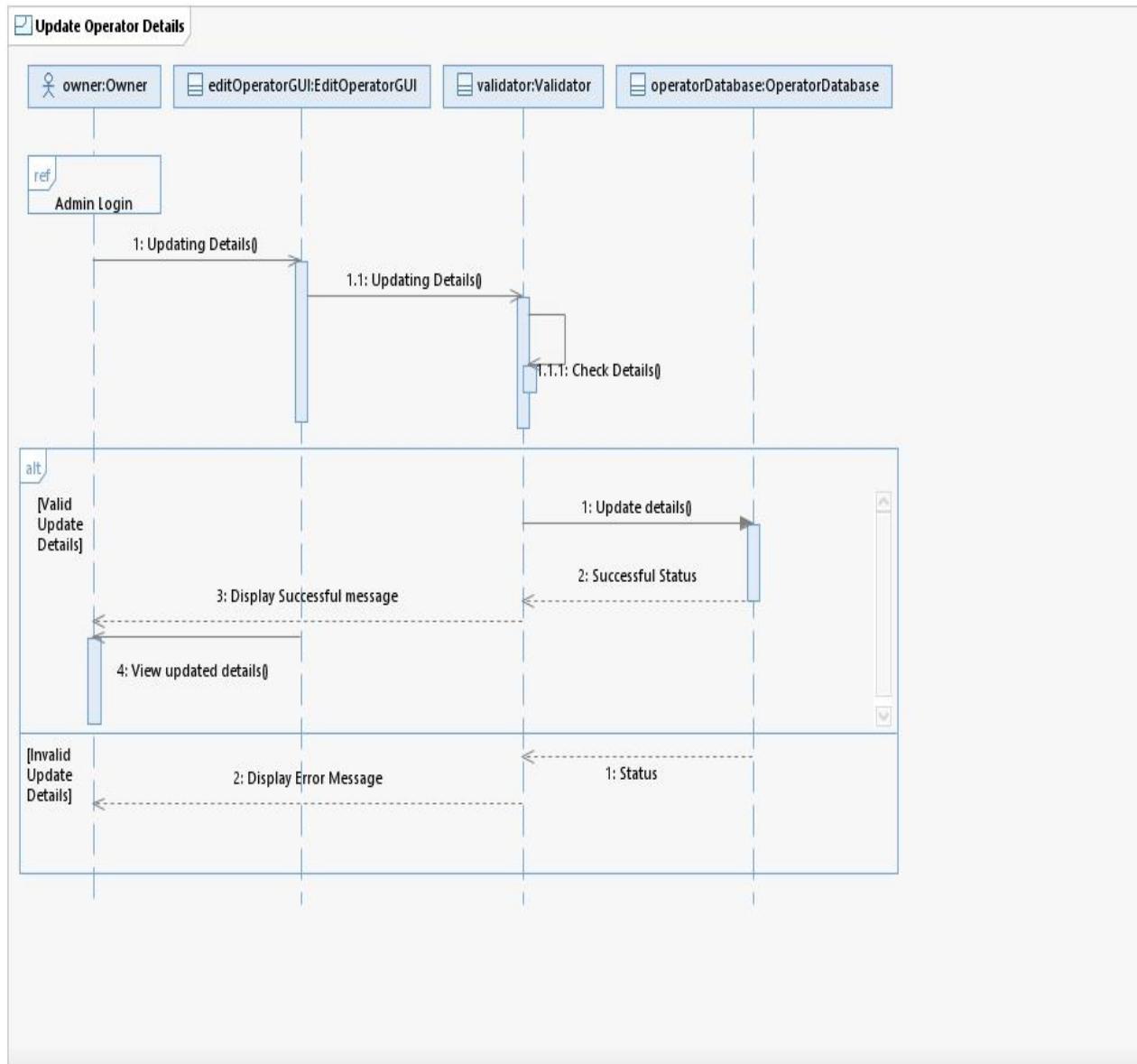
Figure 2.2.1.4 - Delete Customer SD



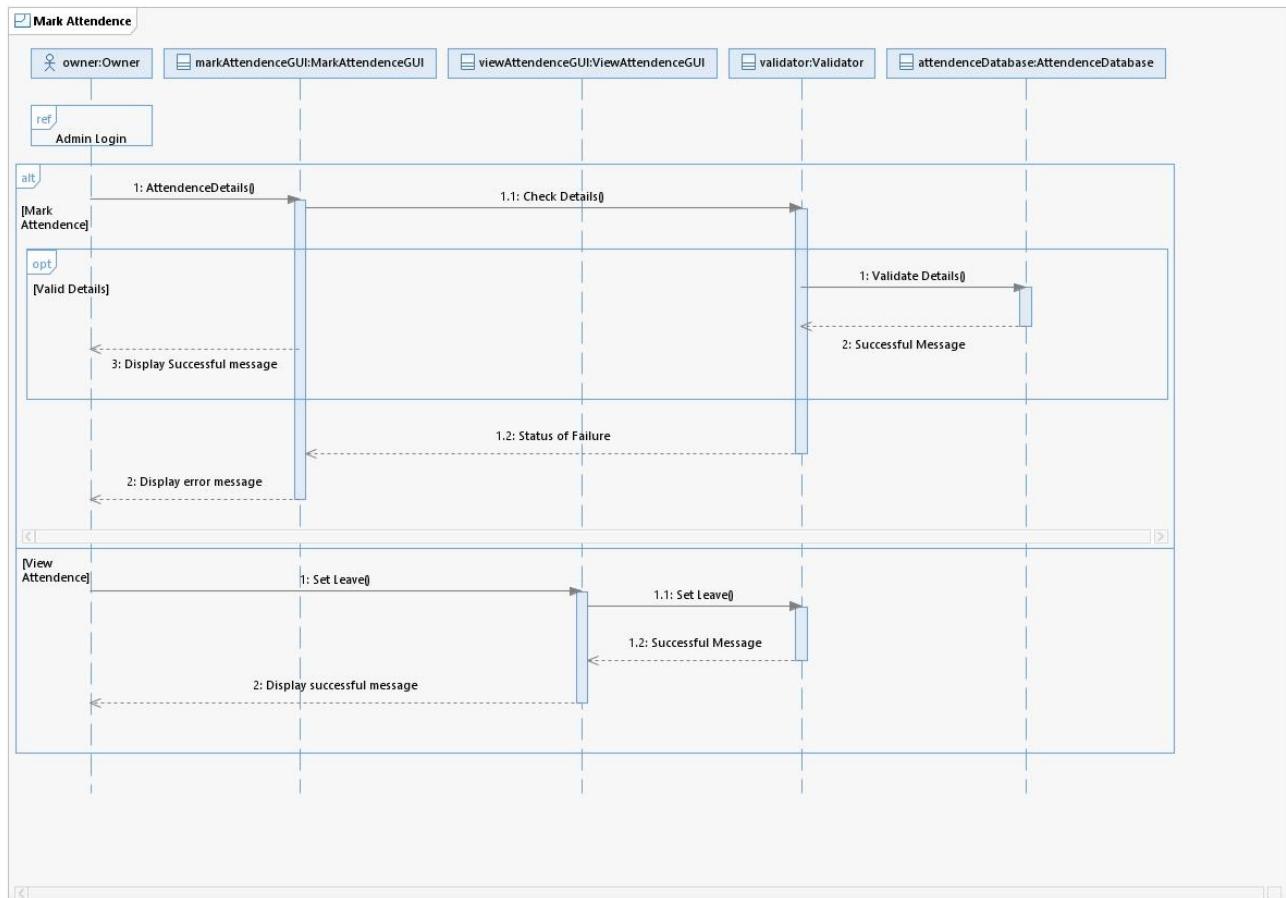
**Figure 2.2.1.5 - Search Customer SD**



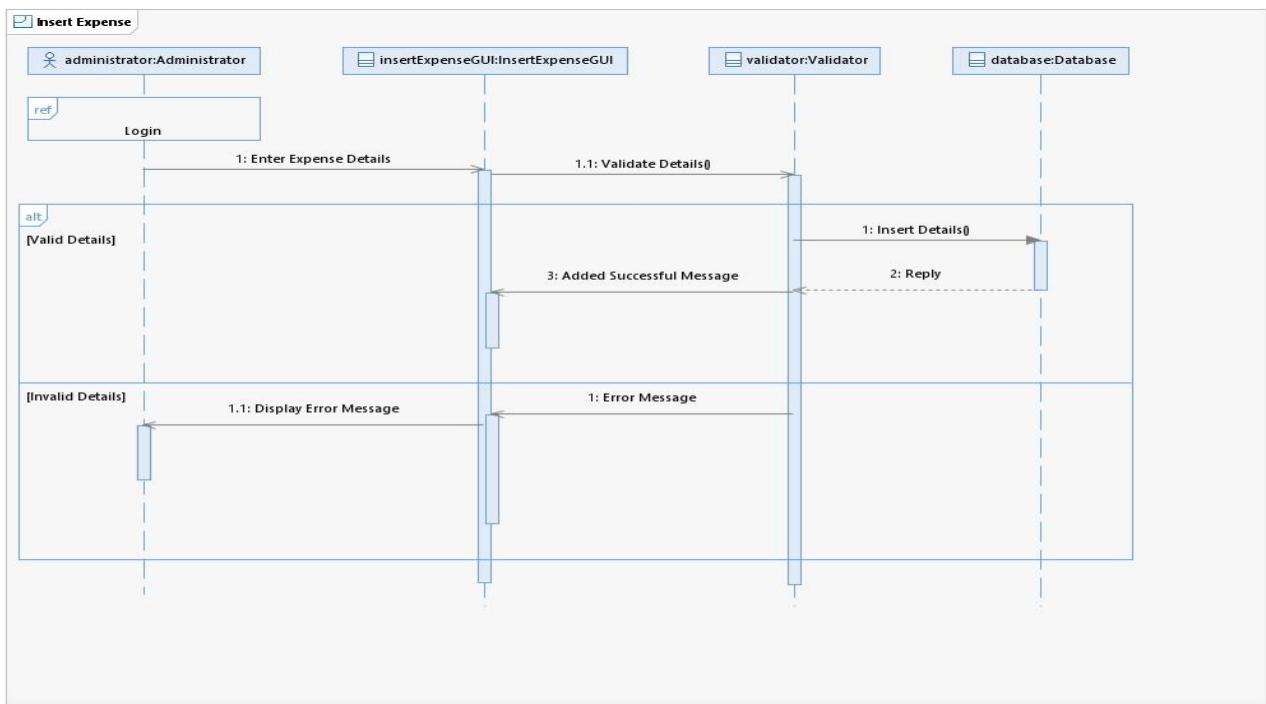
**Figure 2.2.1.6 – Add Operator SD**



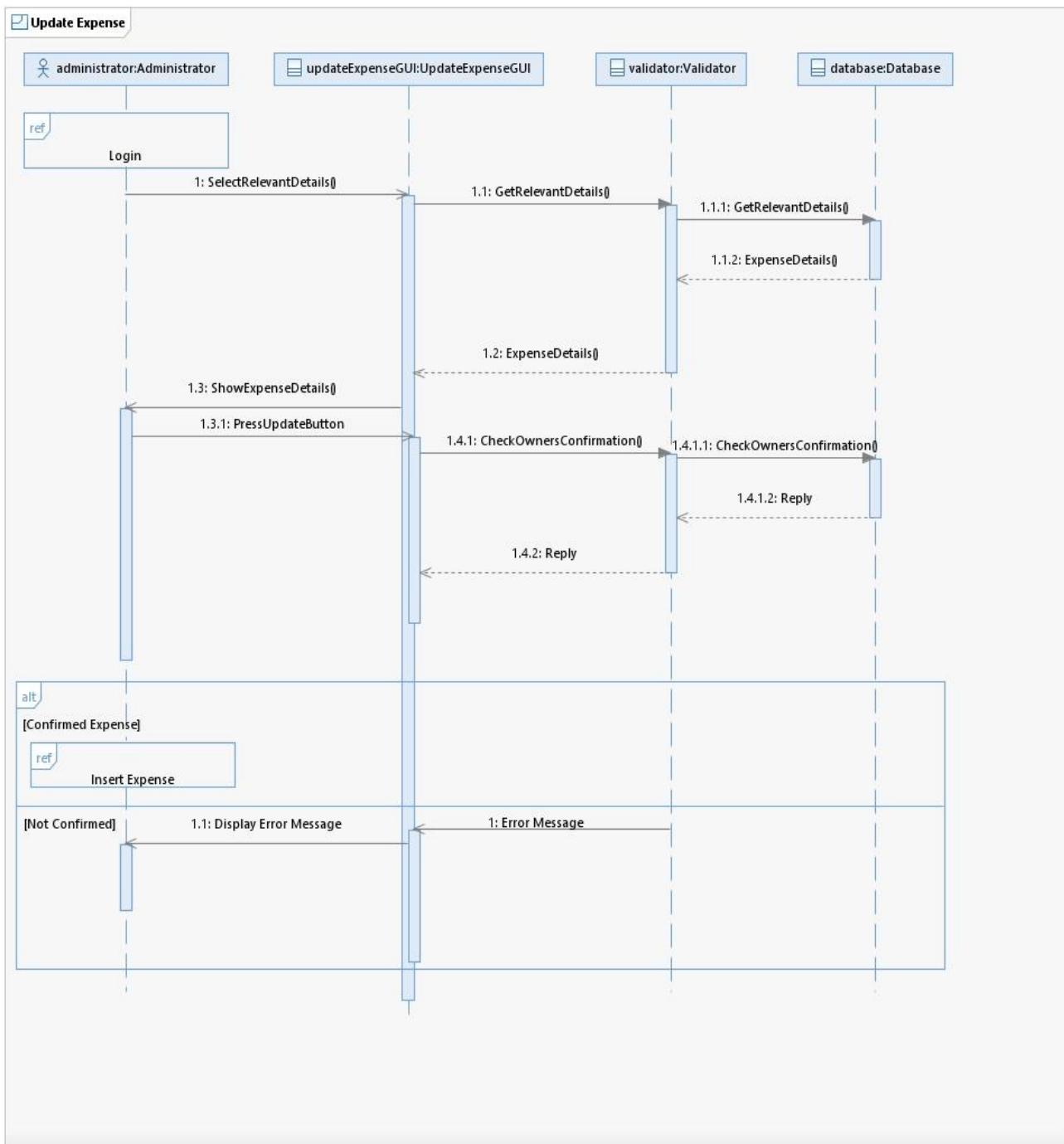
**Figure 2.2.1.7 - Update Operator Details**



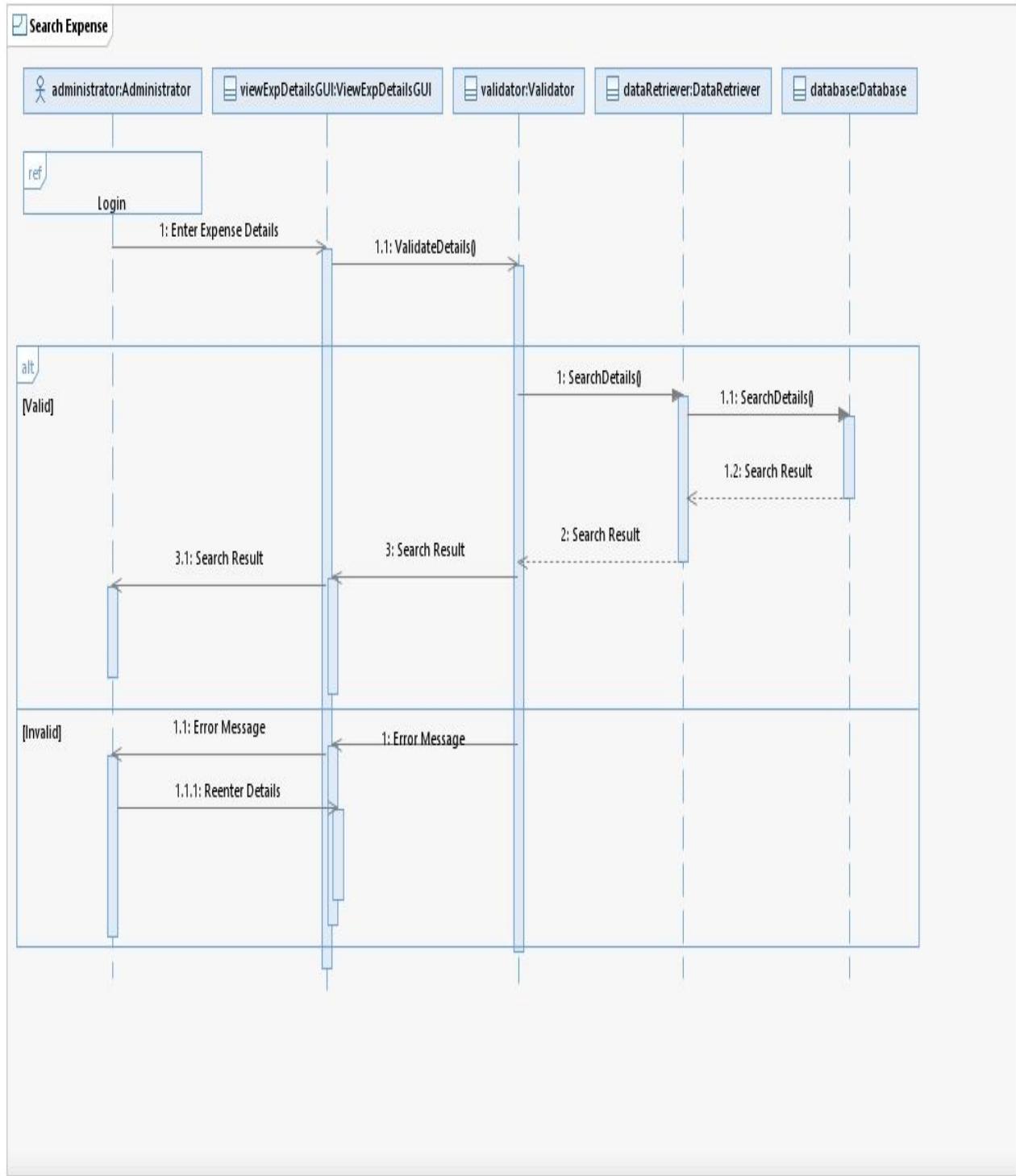
**Figure 2.2.1.8 – Mark Attendance SD**



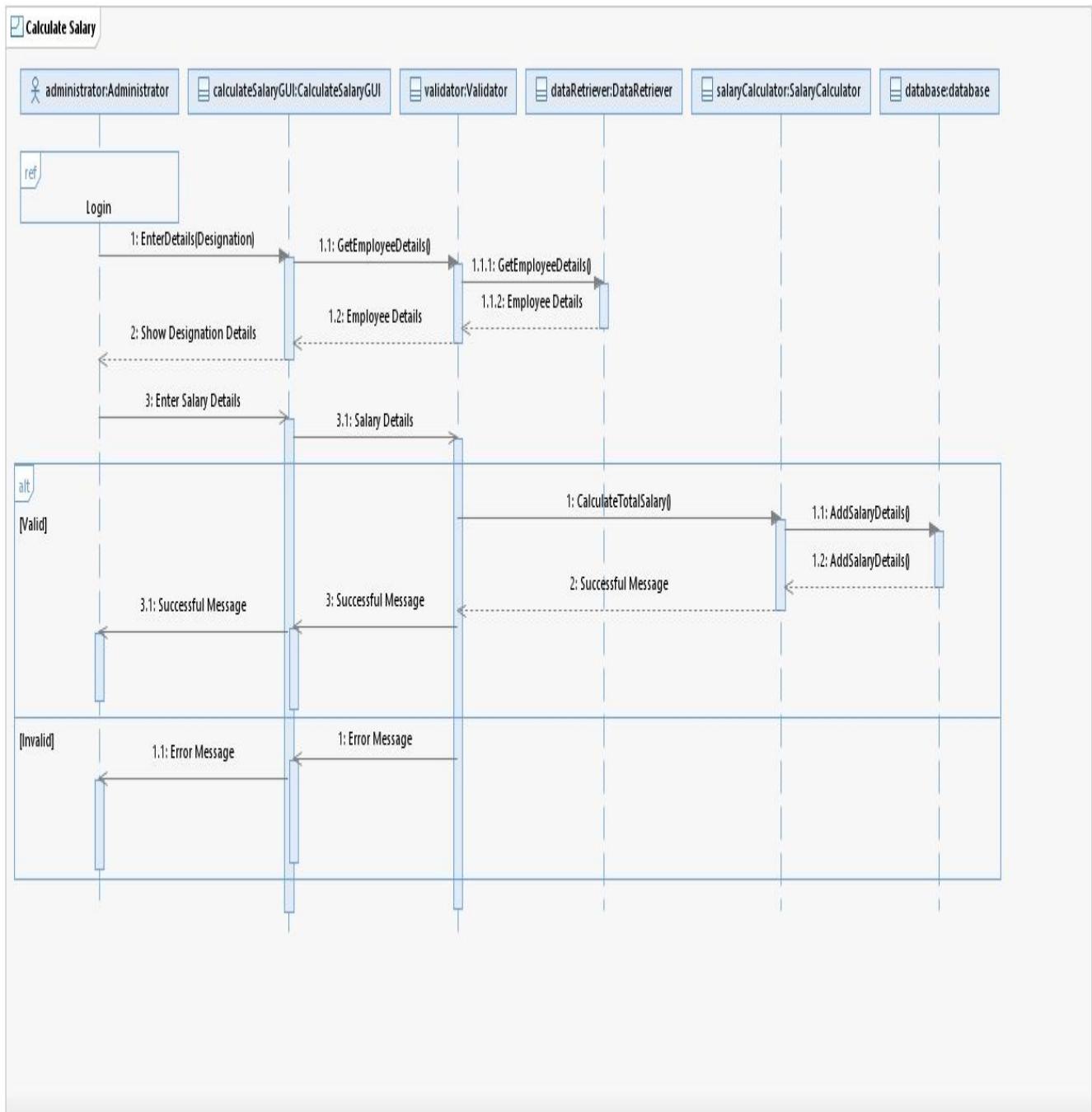
**Figure 2.2.1.19 – Insert Expense SD**



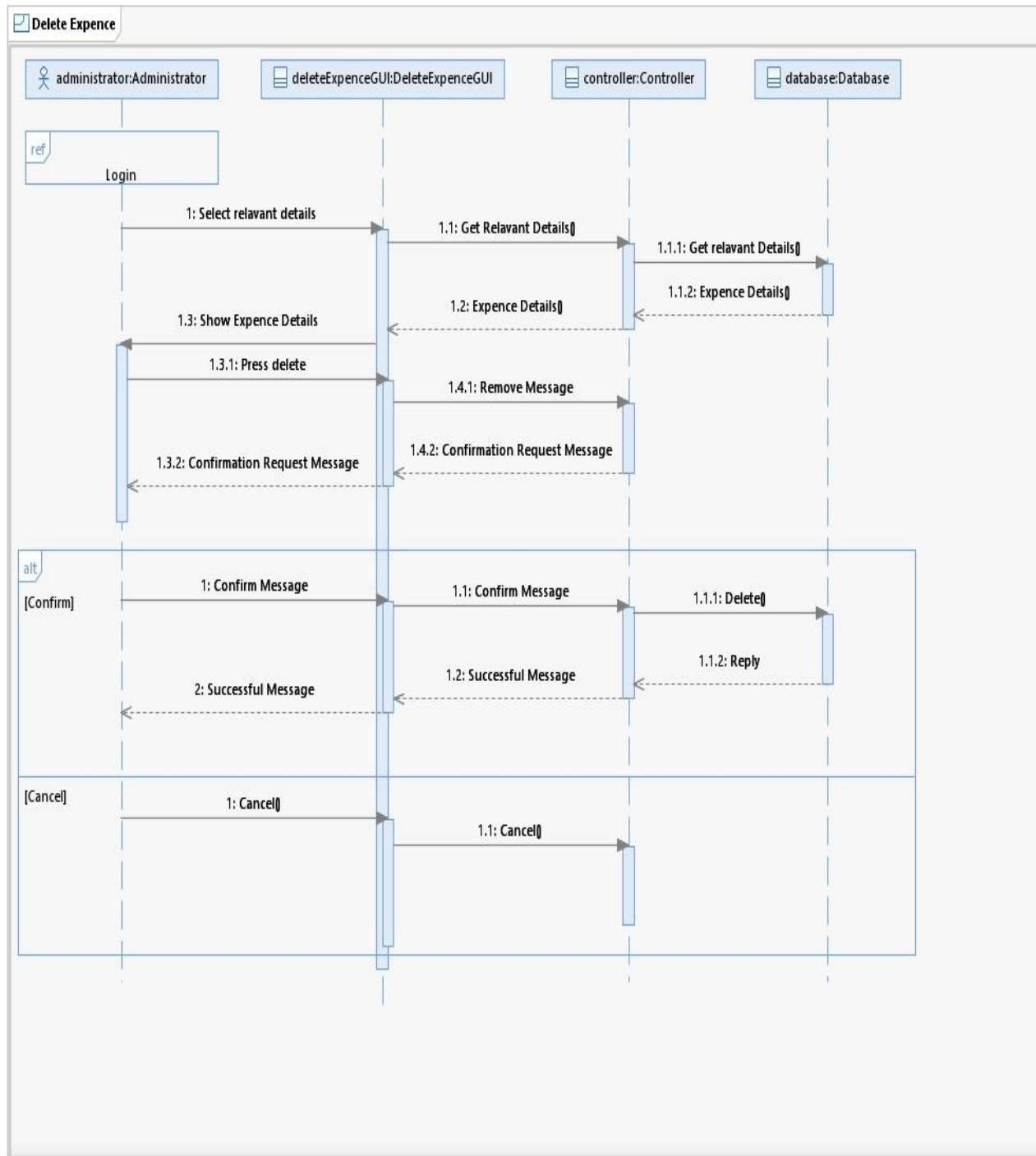
**Figure 2.2.1.10 – Update Expense SD**



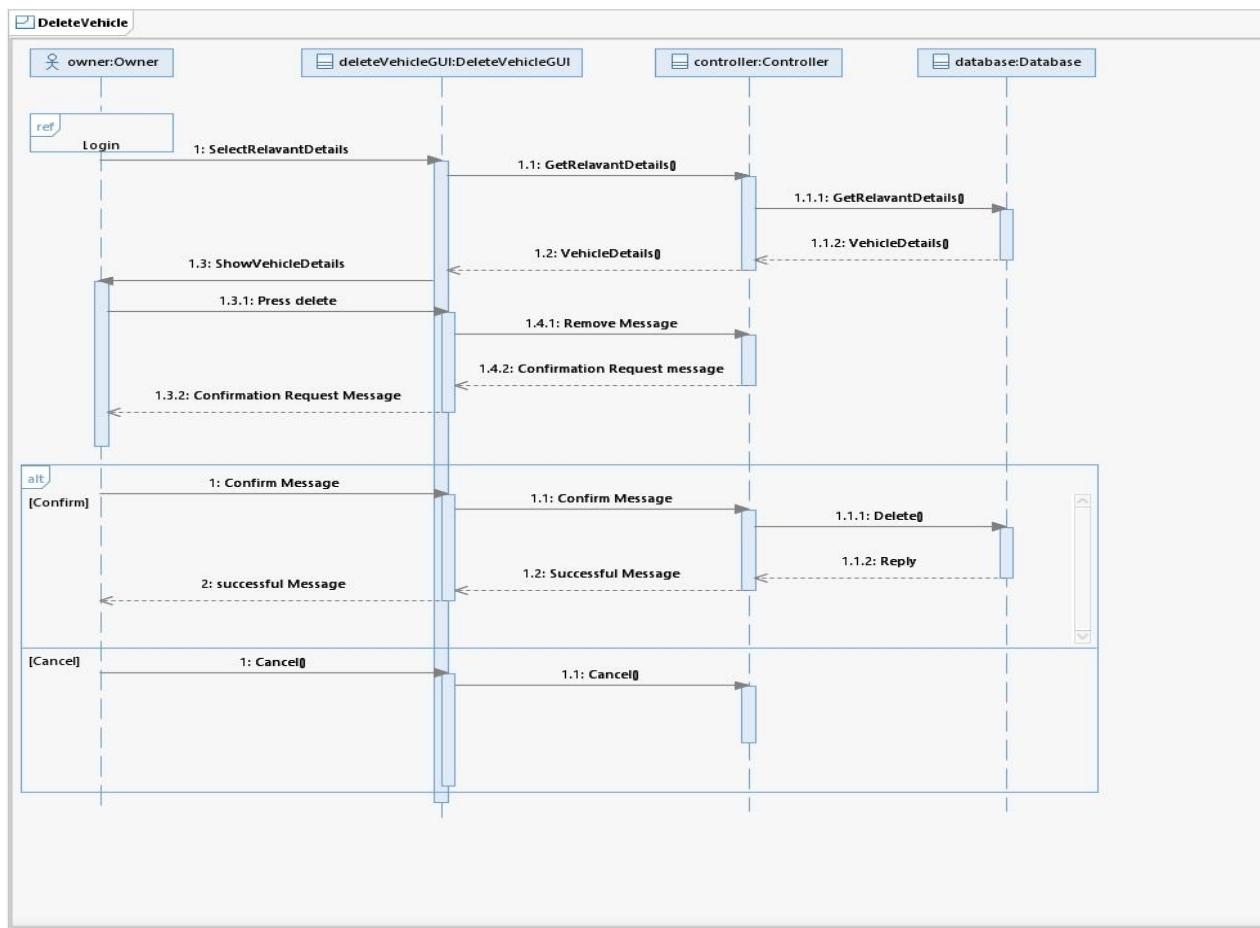
**Figure 2.2.1.11 – Search Expense SD**



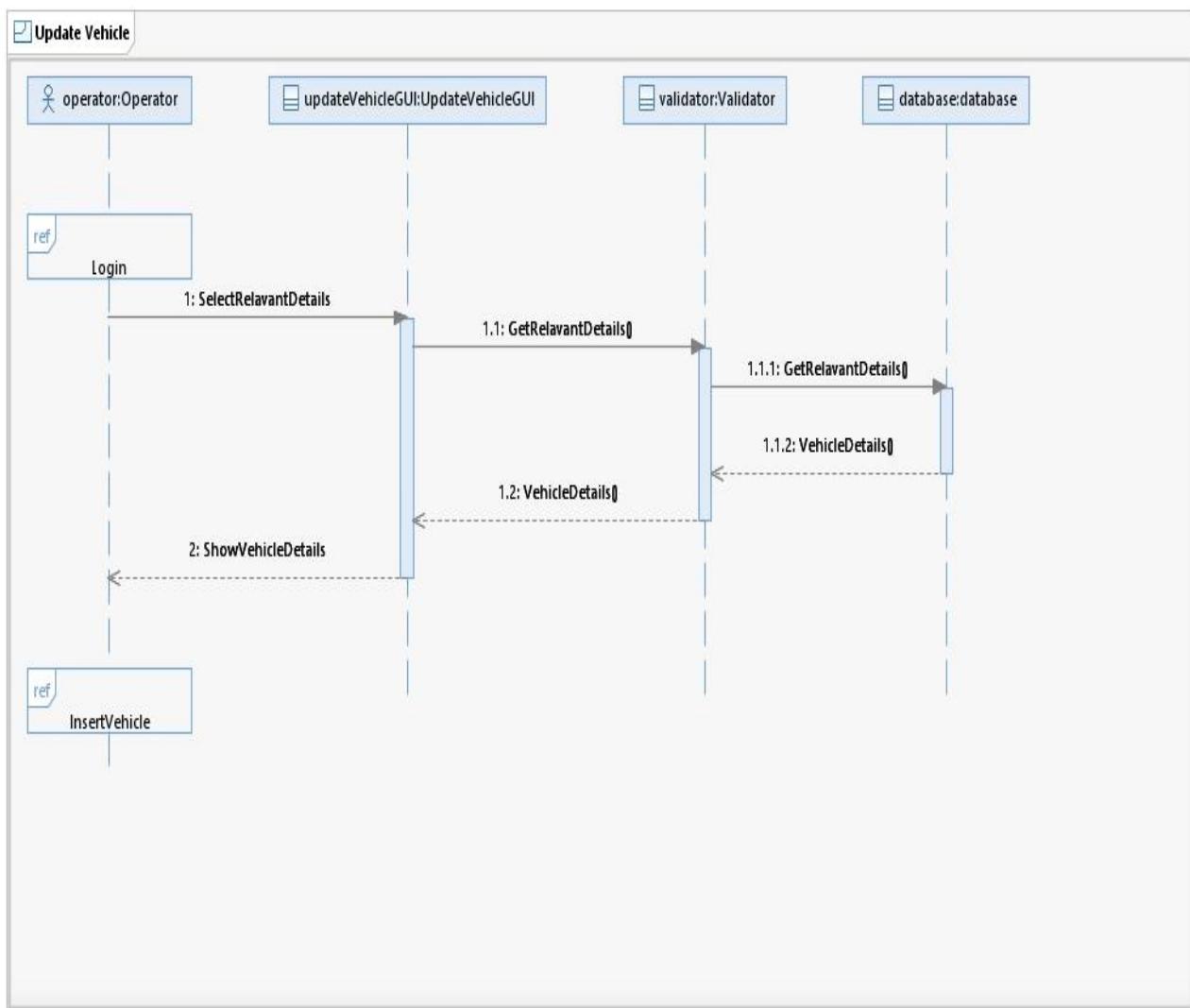
**Figure 2.2.1.12 – Calculate Salary SD**



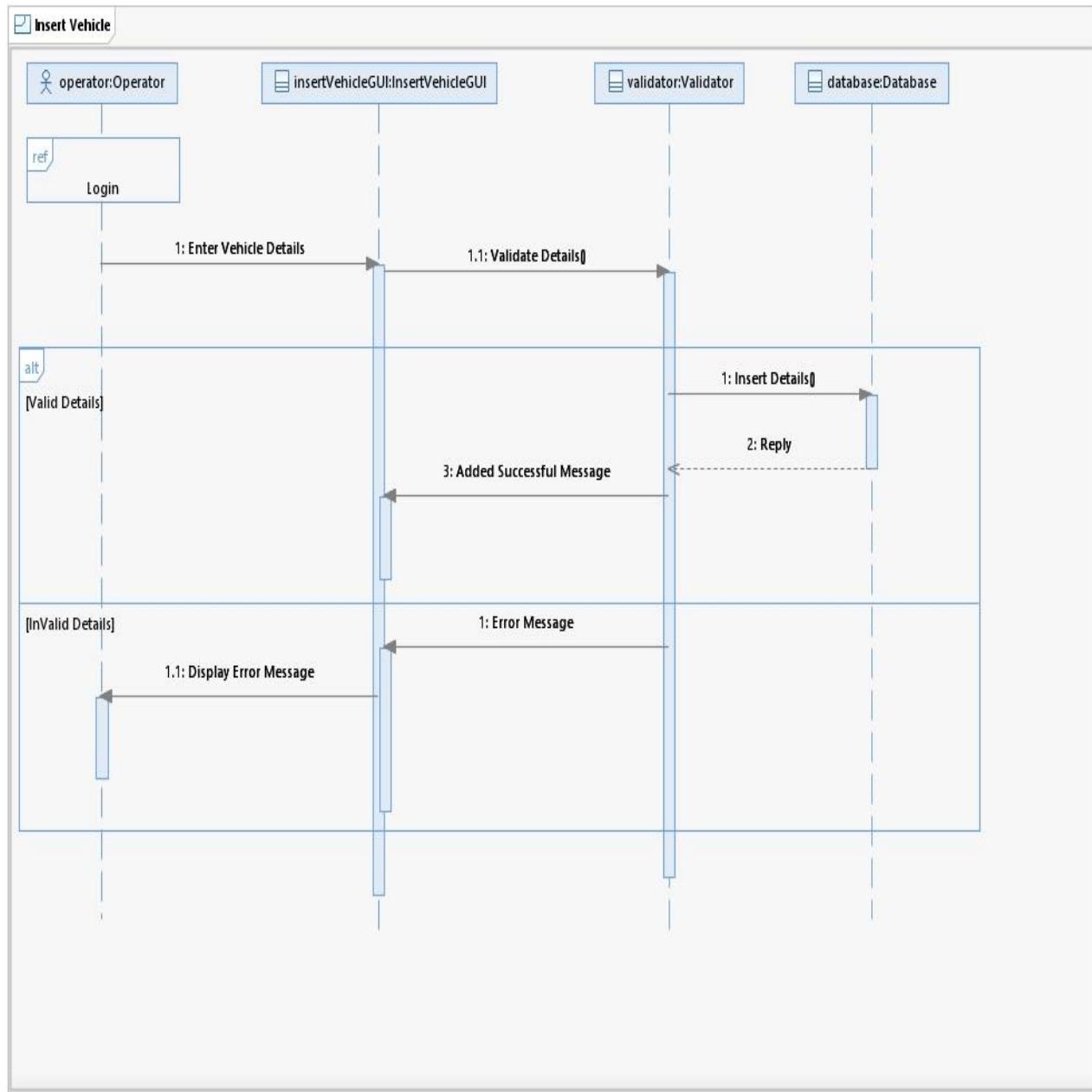
**Figure 2.2.1.13 – Delete Expense SD**



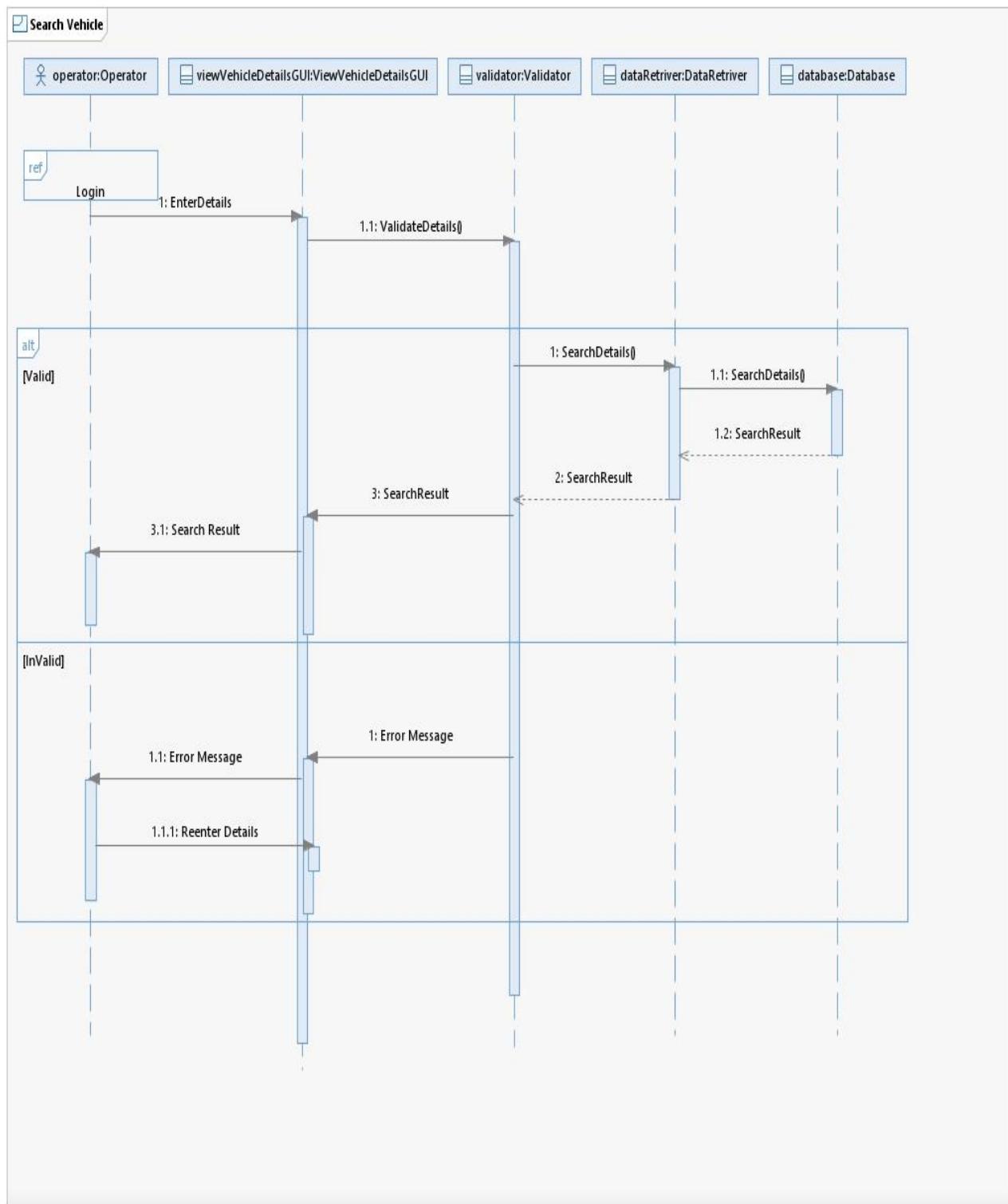
**Figure 2.2.1.14 – Delete Vehicle SD**



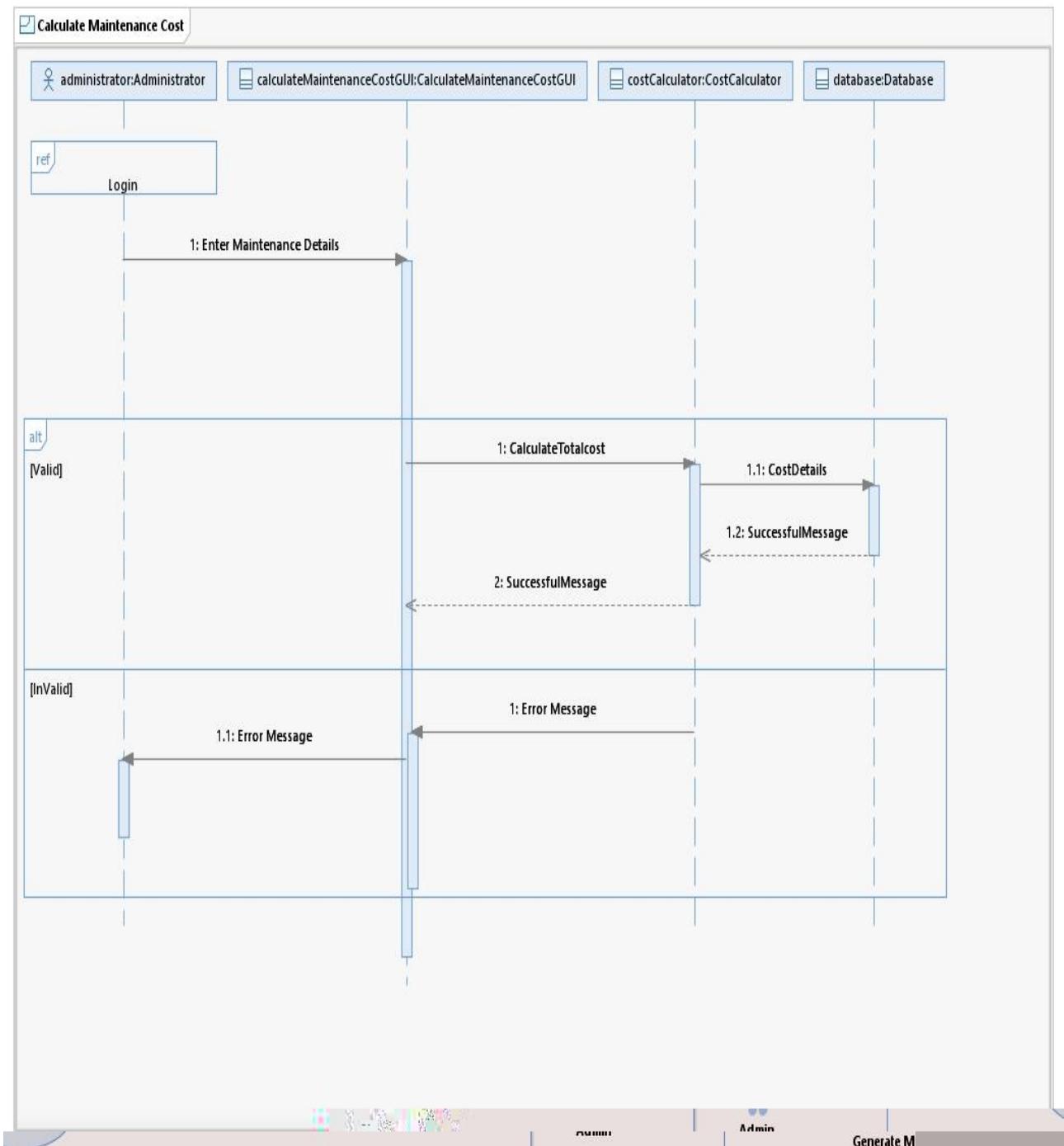
**Figure 2.2.1.15 – Update Vehicle SD**



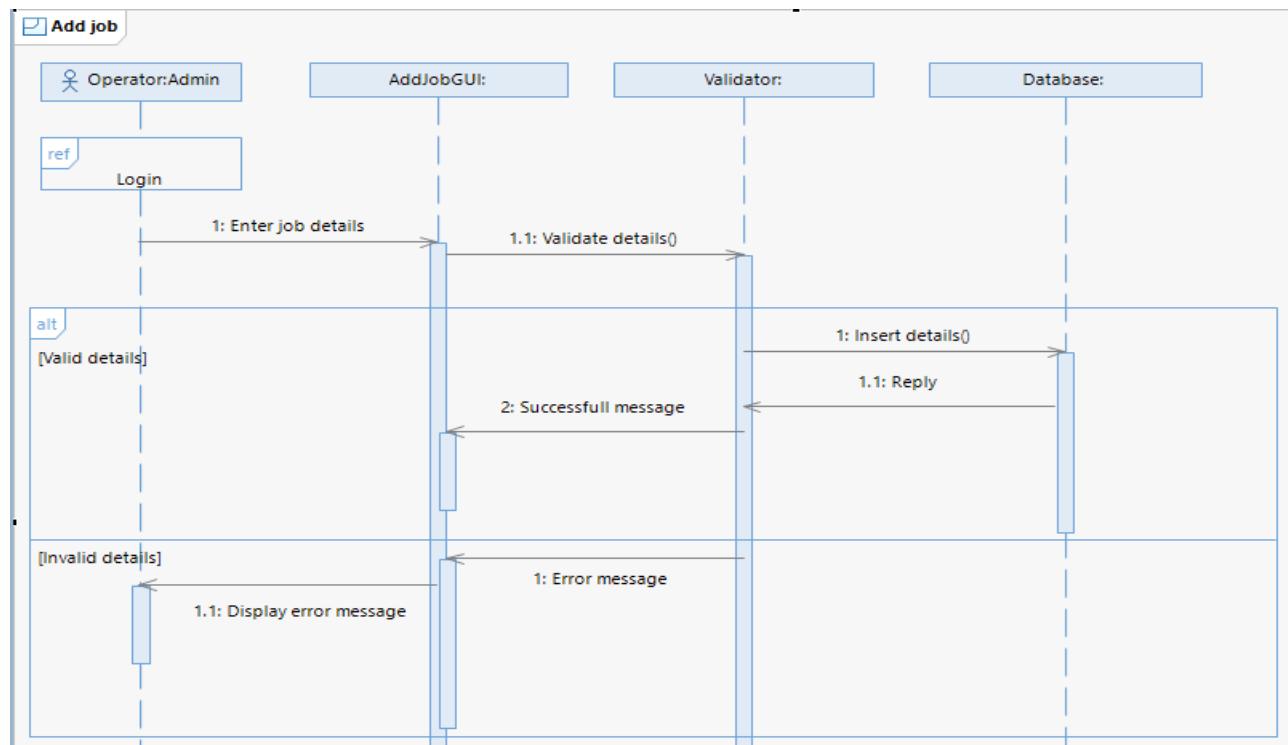
**Figure 2.2.1.16 Insert Vehicle SD**



**Figure 2.2.1.17 - Search Vehicle SD**



**Figure 2.2.1.18 - Calculate Maintenance cost SD**



**Figure 2.2.1.19 - Add Job SD**

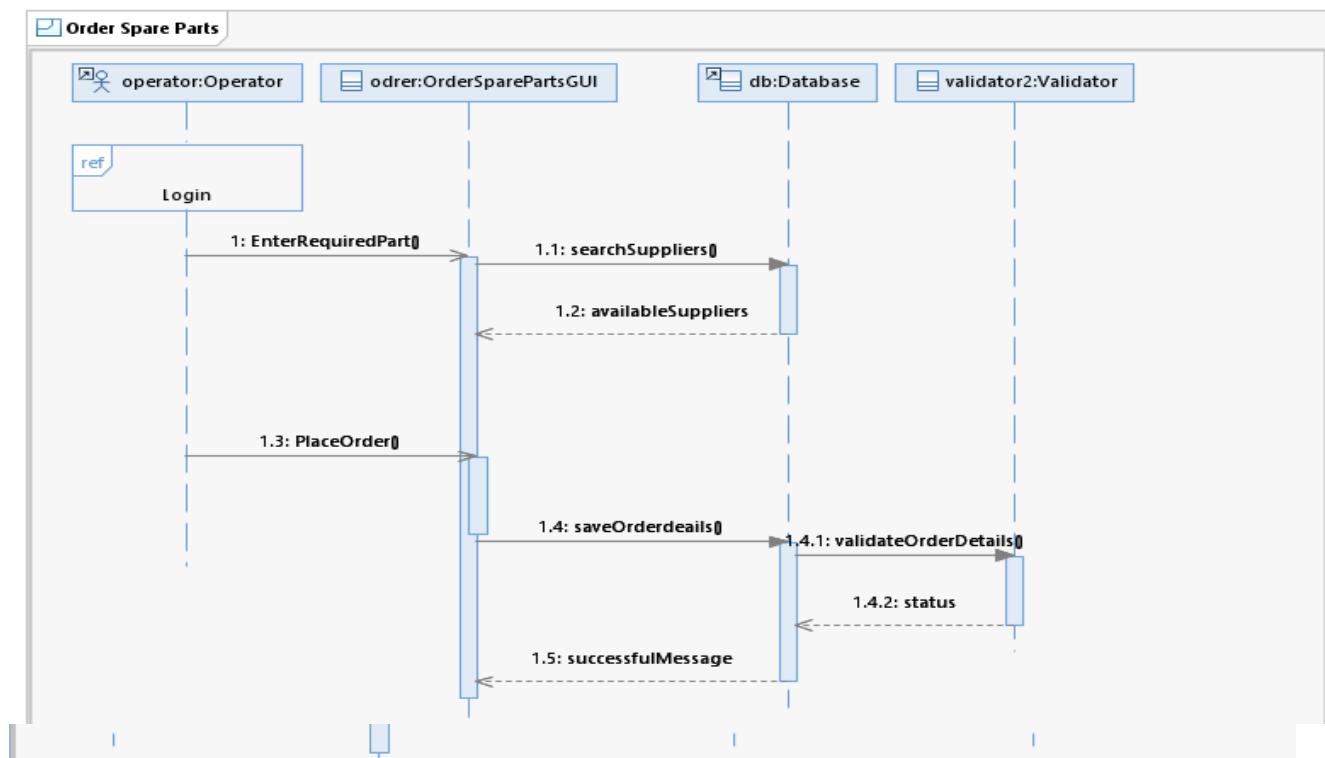


Figure 2.2.1.20 Calculate Trip Cost SD

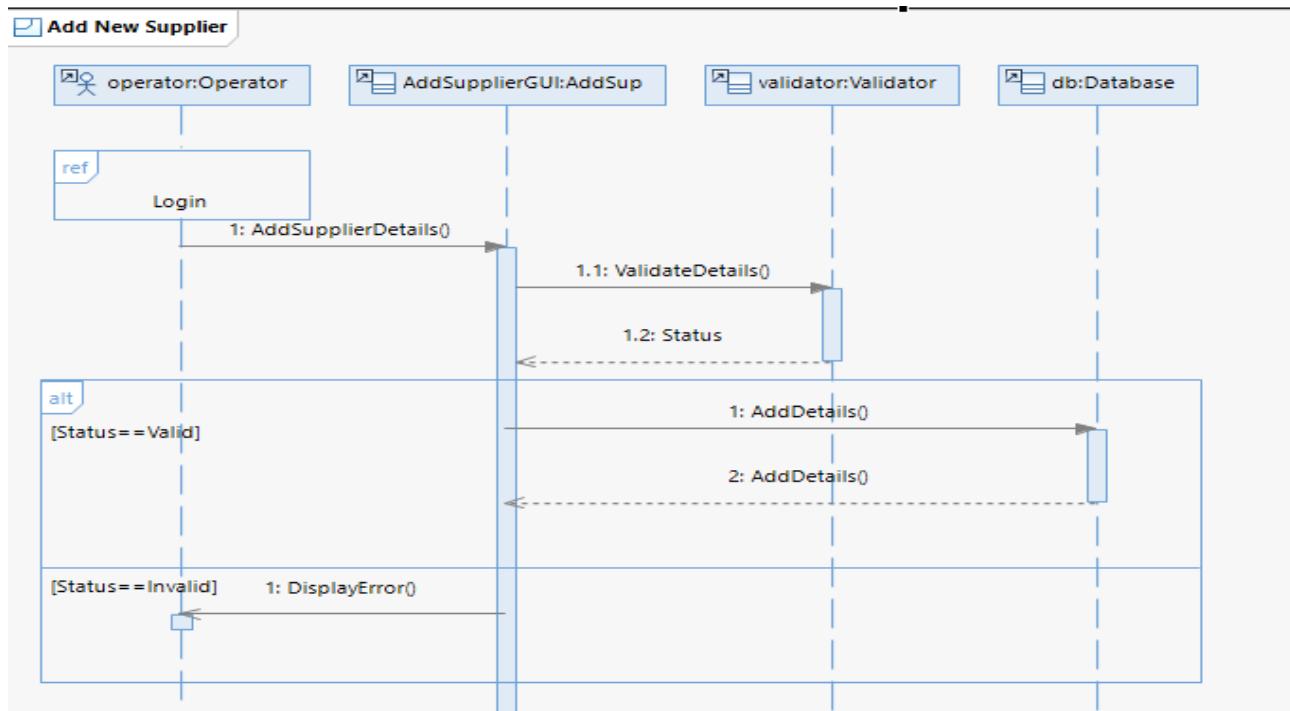
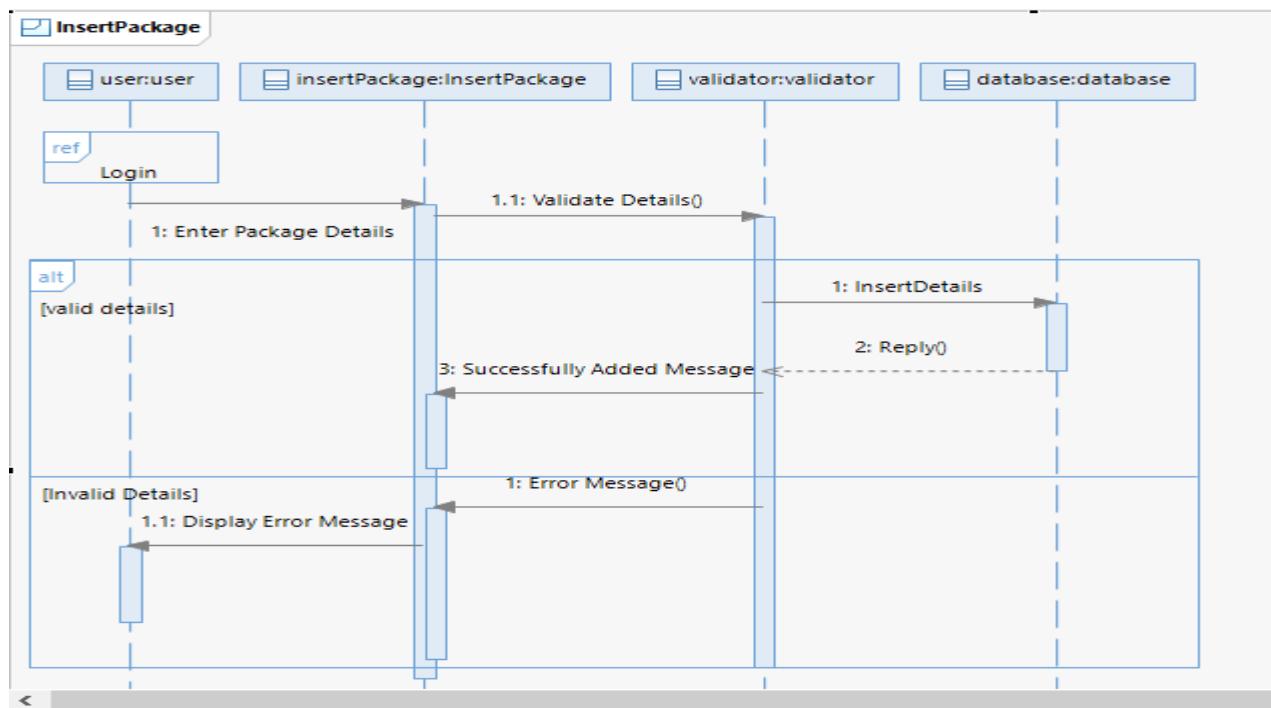
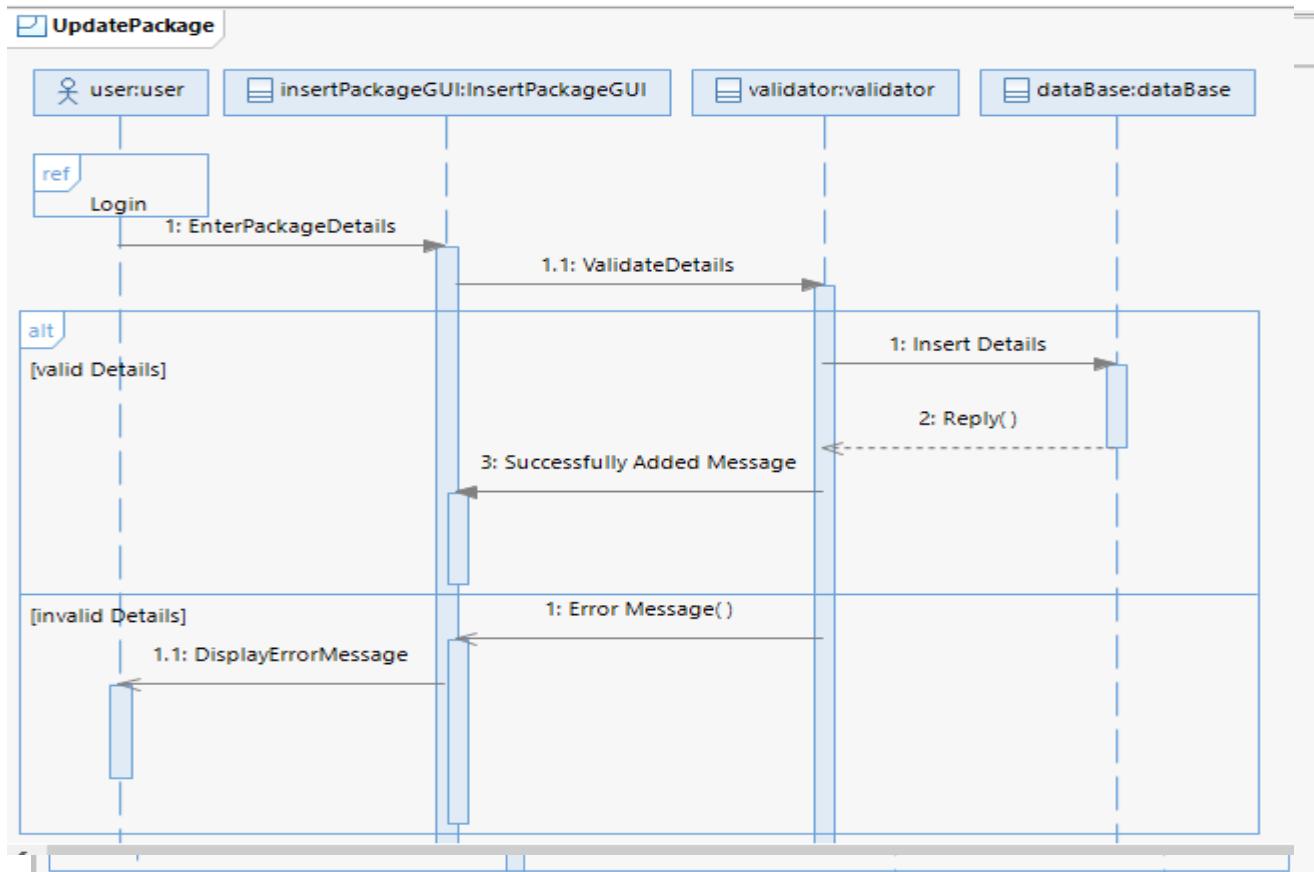


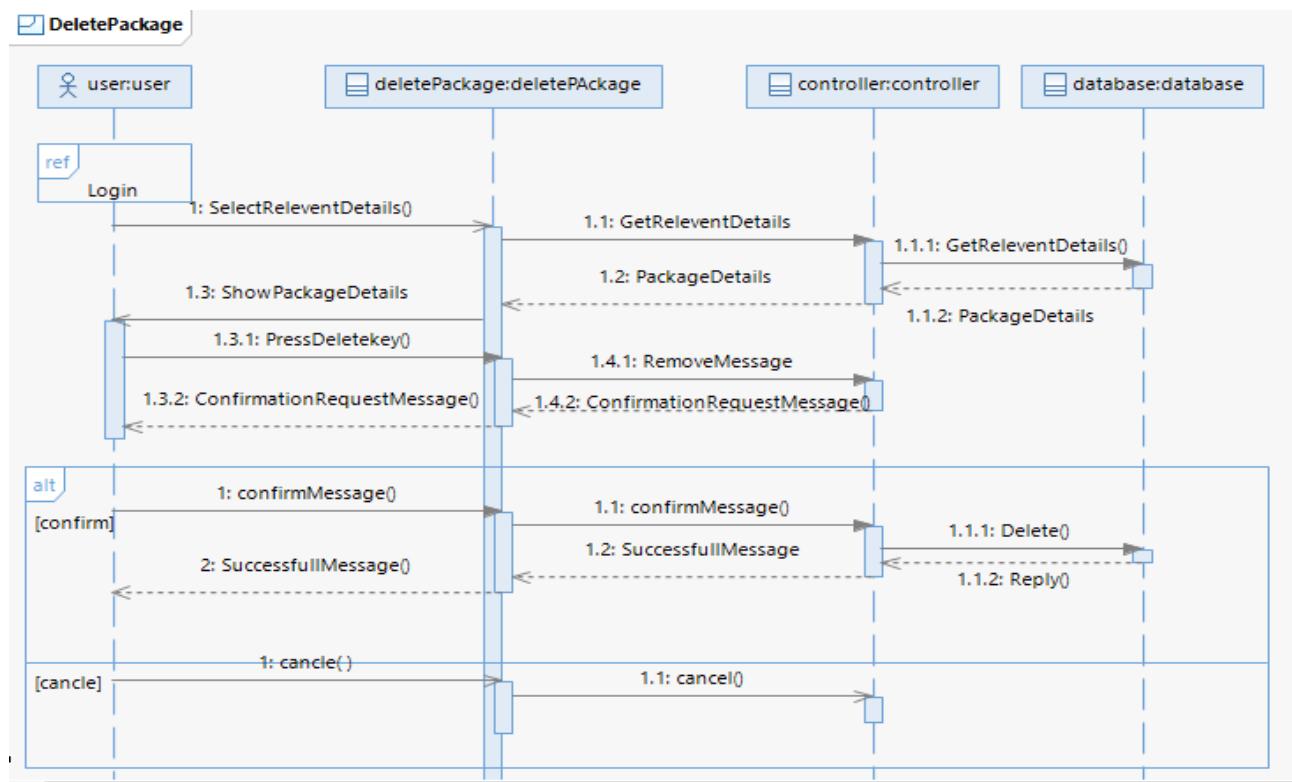
Figure 2.2.1.21 Add New Supplier SD



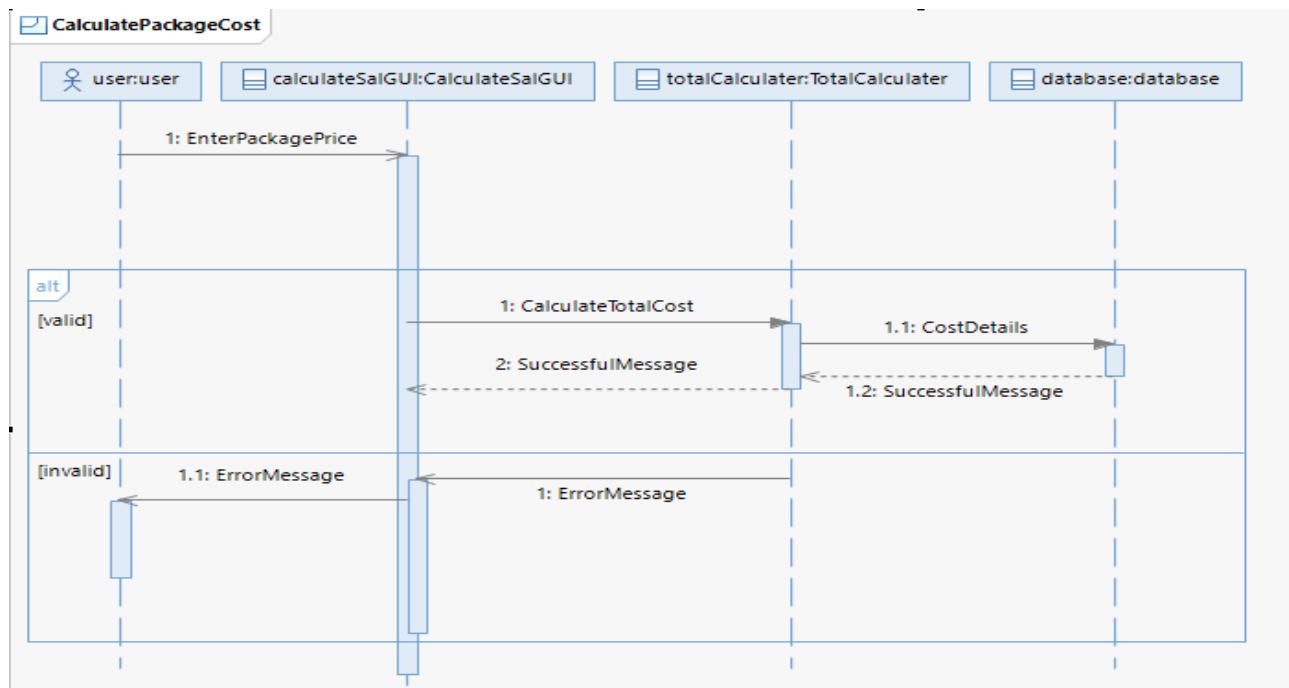
**Figure 2.2.1.22 – Insert Package SD**



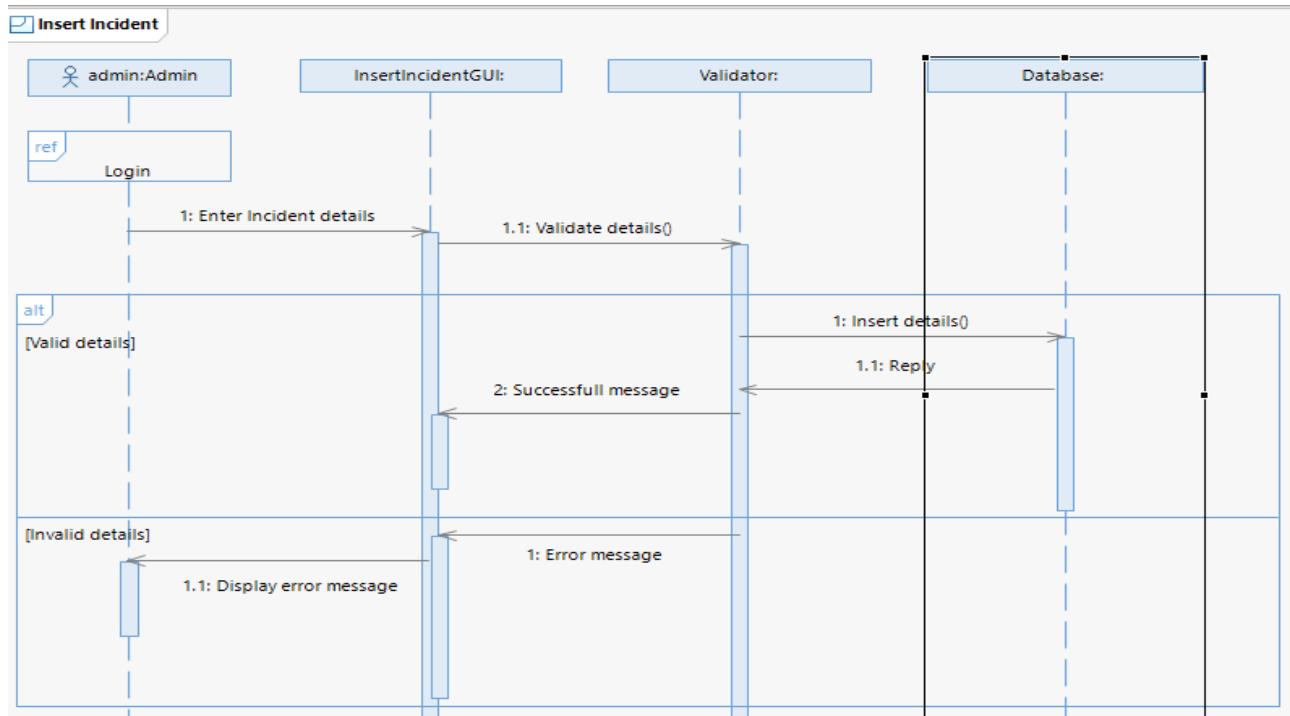
**Figure 2.2.1.23– Update Package SD**



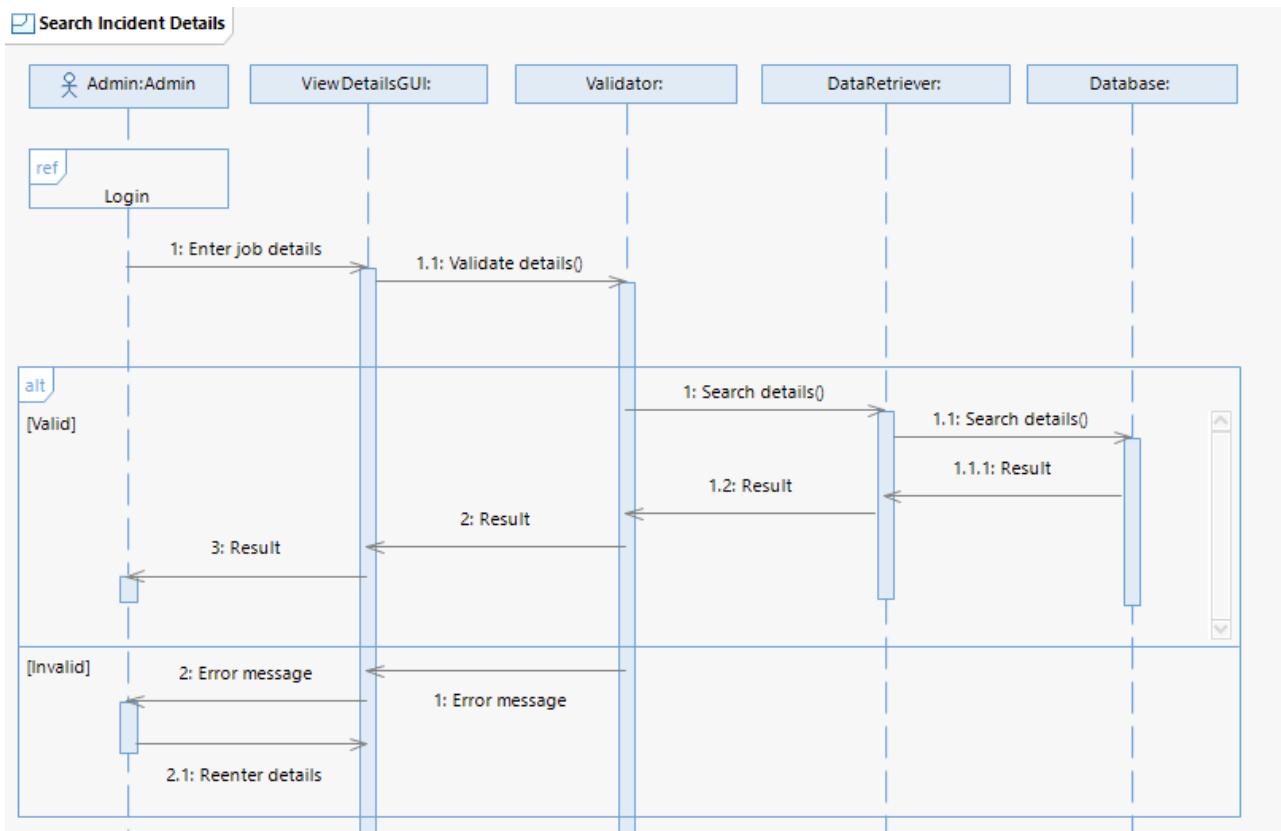
**Figure 2.2.1.24 –Delete Package SD**



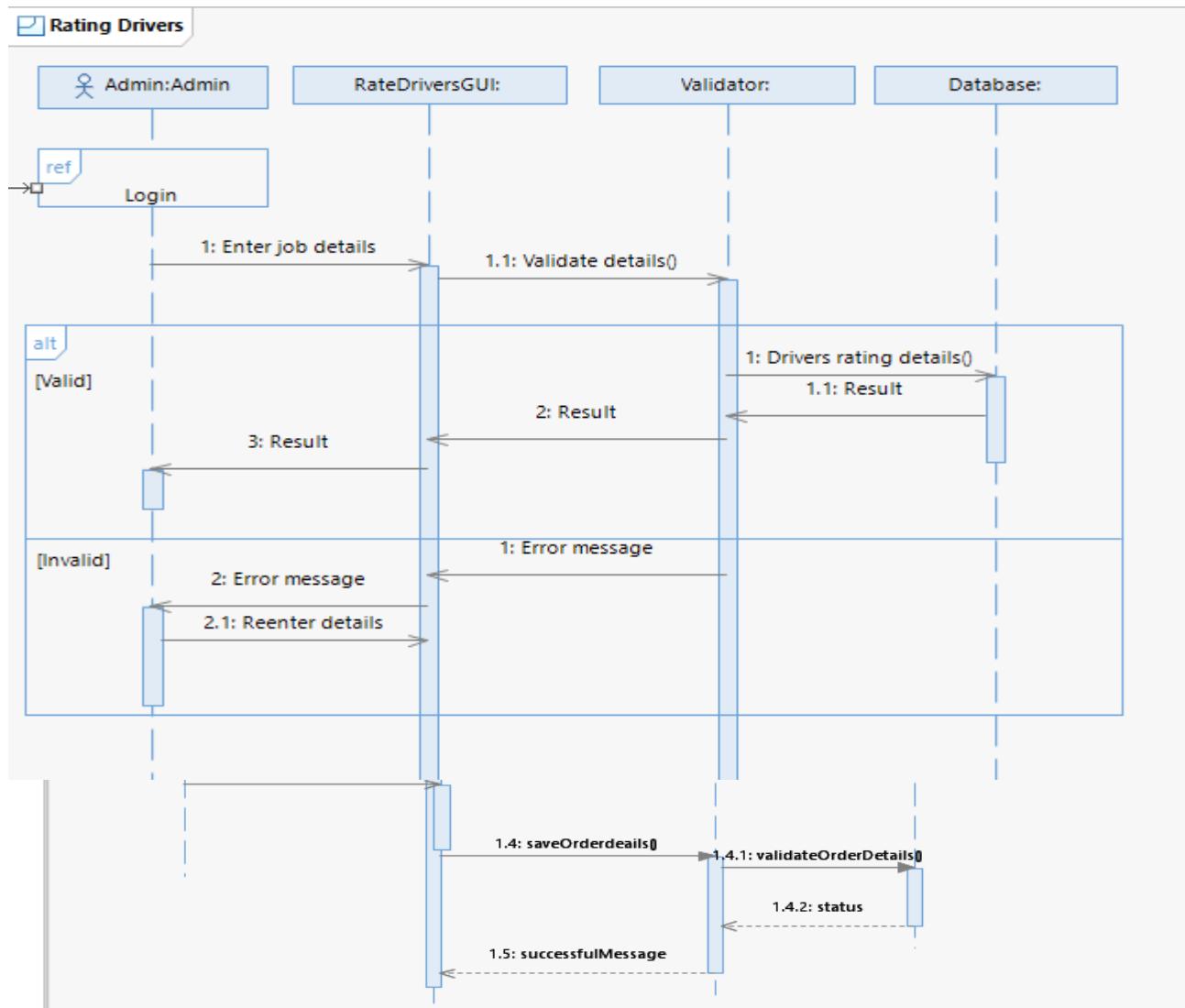
**Figure 2.2.1.25 – Calculate Package SD**

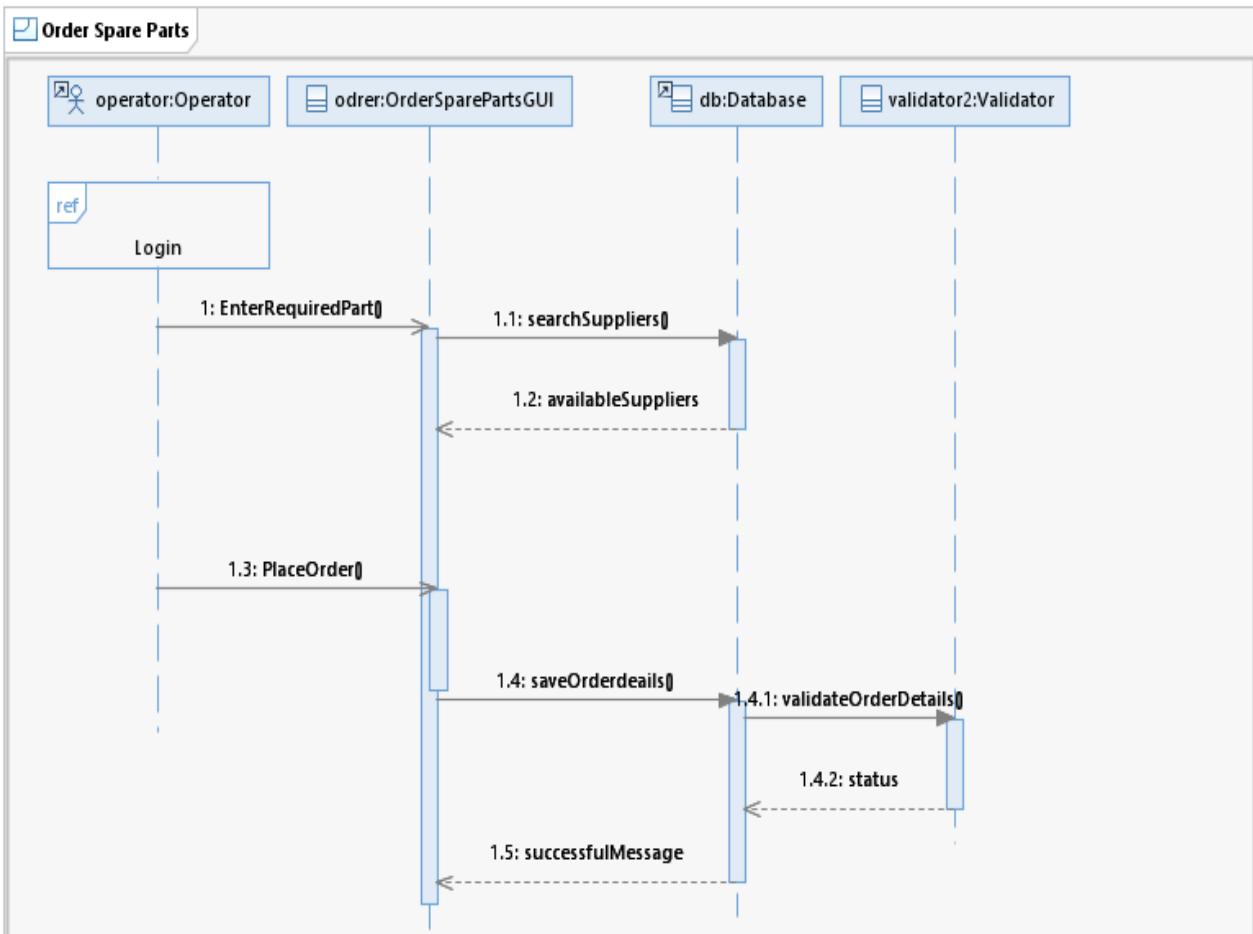


**Figure 2.2.1.26 – Insert Incident SD**



**Figure 2.2.1.27 – Search Insert Details SD**





**Figure 2.2.1.29– Order Spare Parts SD**

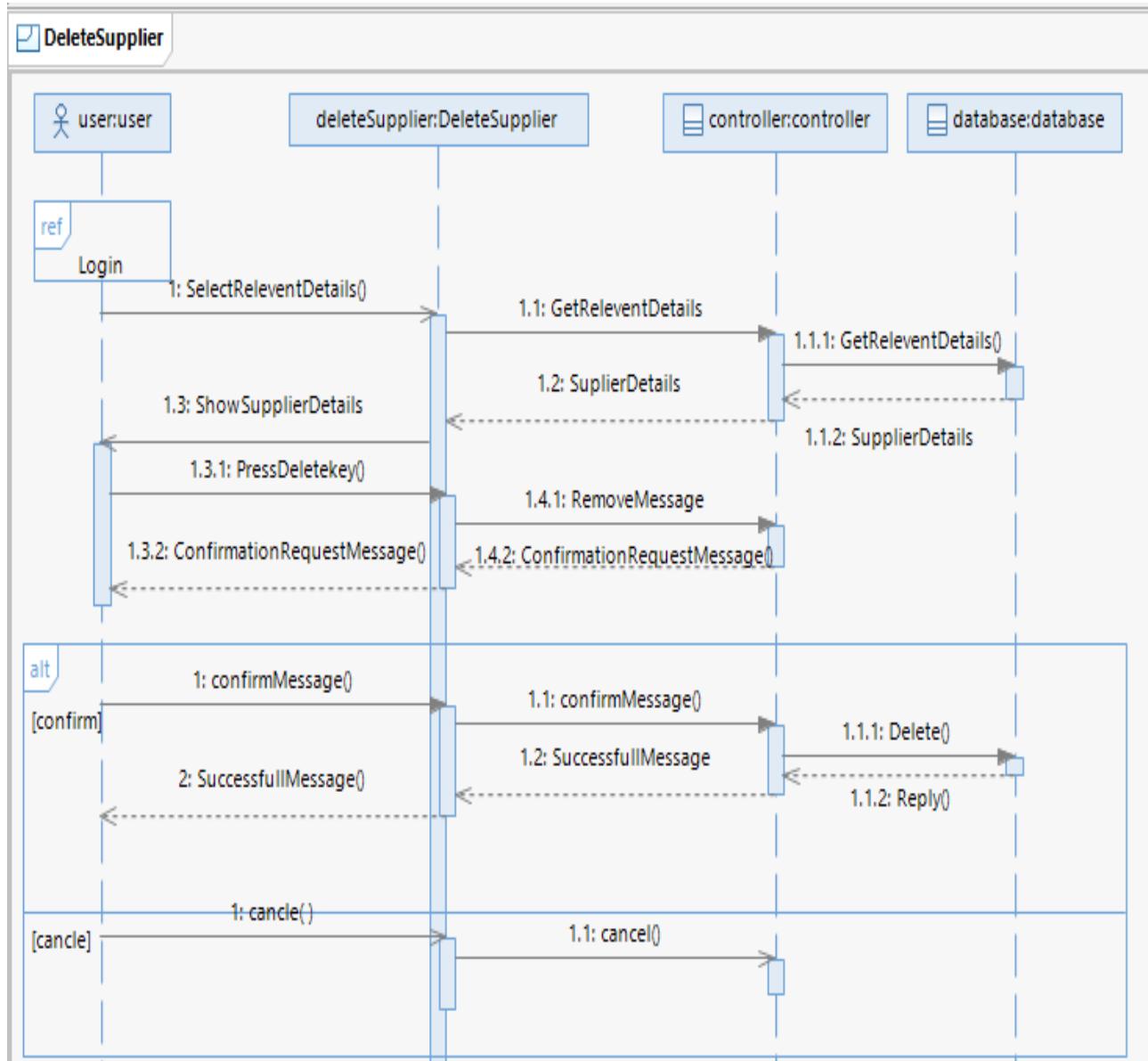
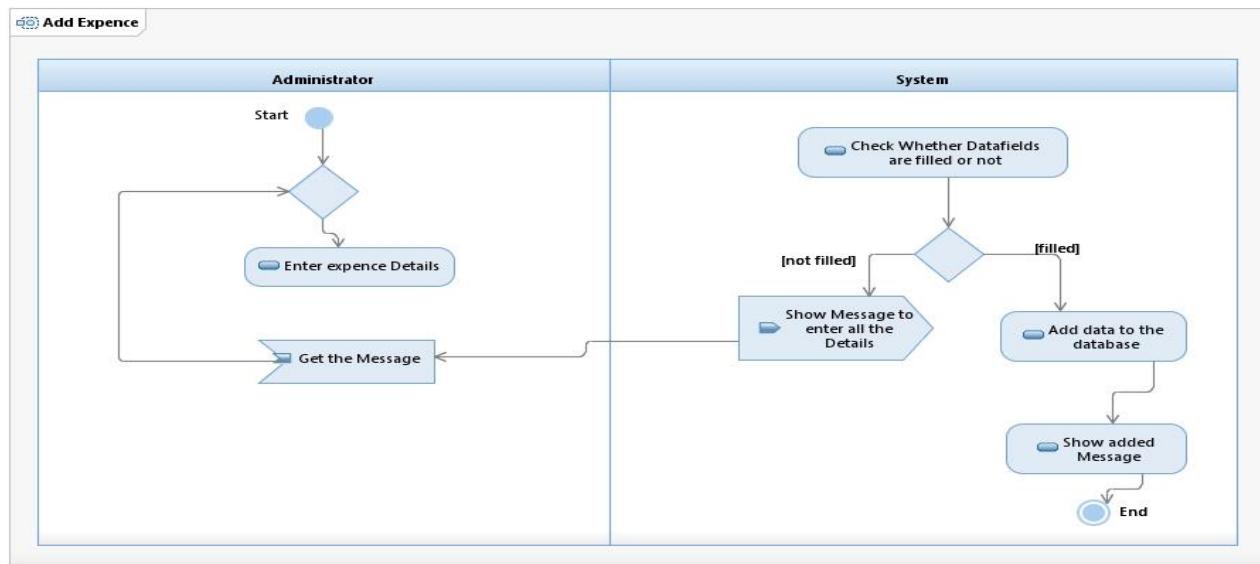
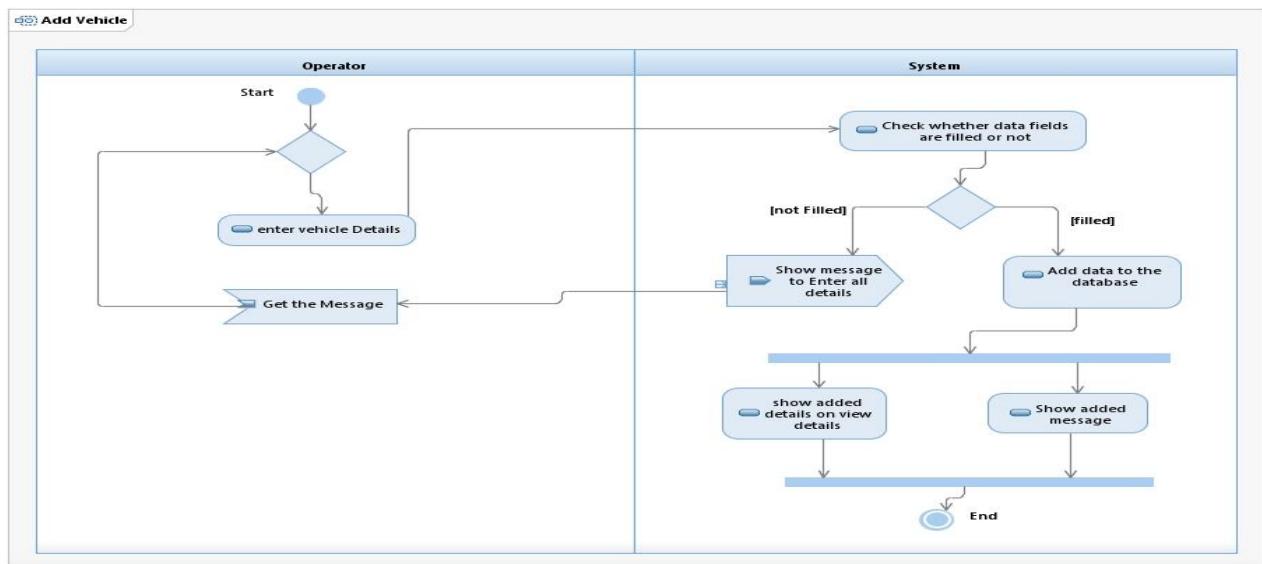


Figure 2.2.1.30– Delete Supplier SD

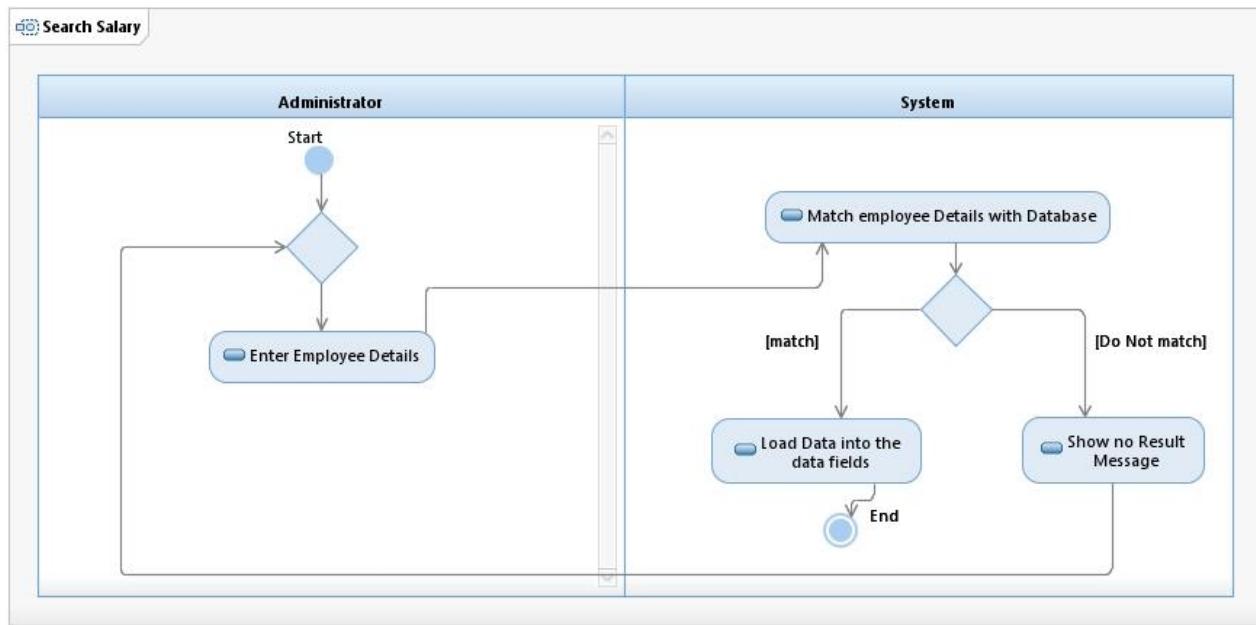
## 2.2.2 Activity Diagram



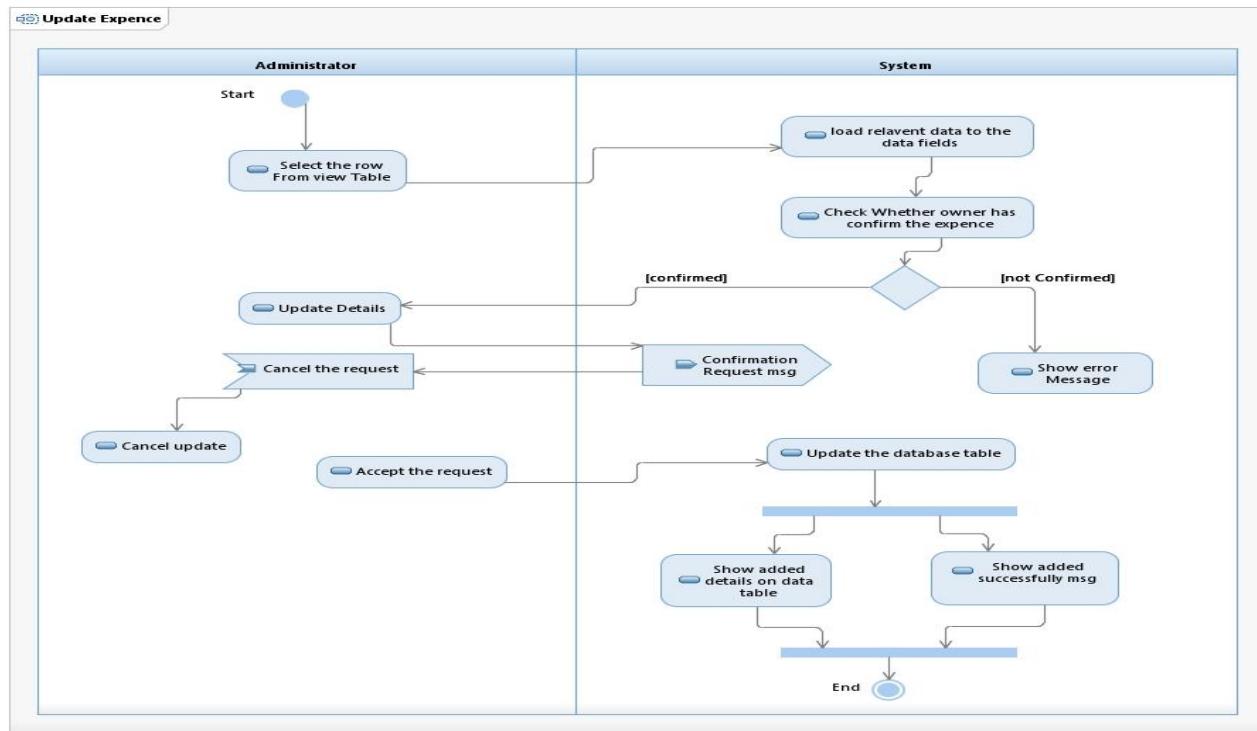
**Figure 2.2.2.1– Add Expense AD**



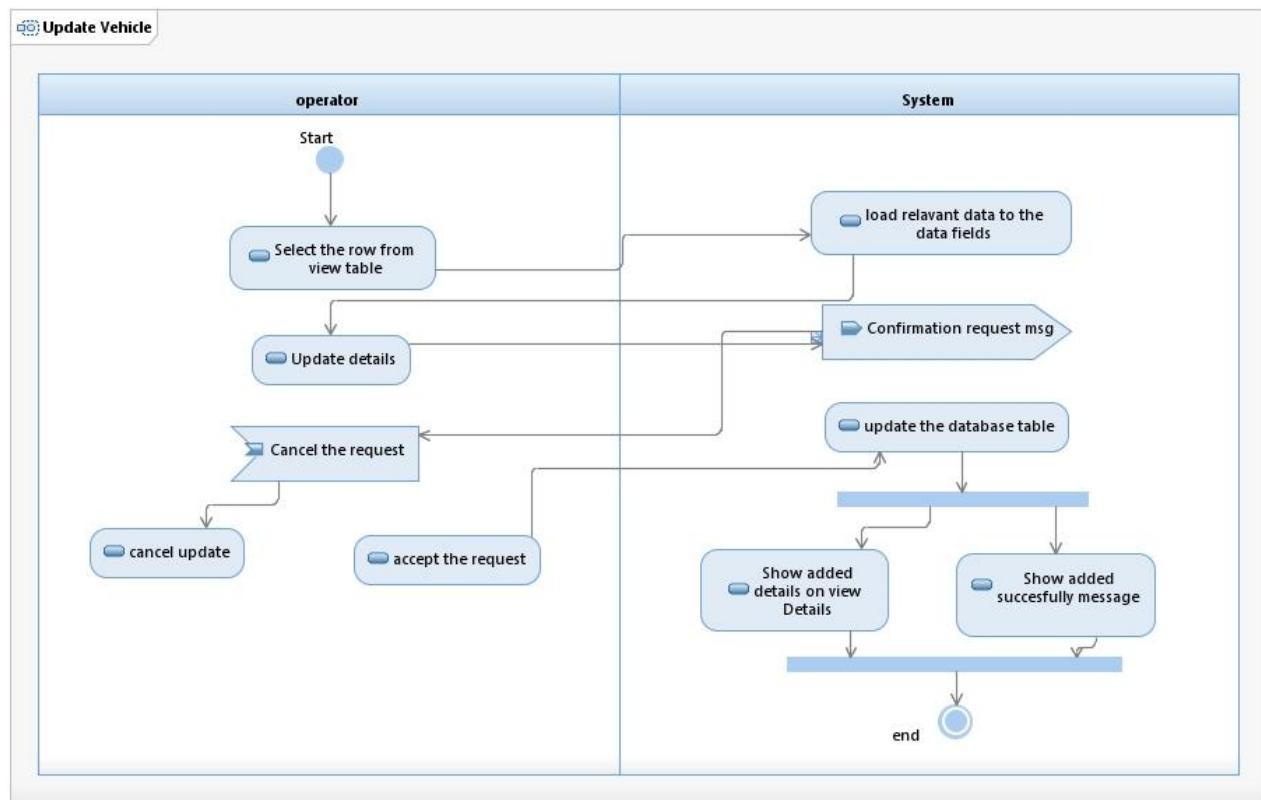
**Figure 2.2.2.2– Add Vehicle AD**



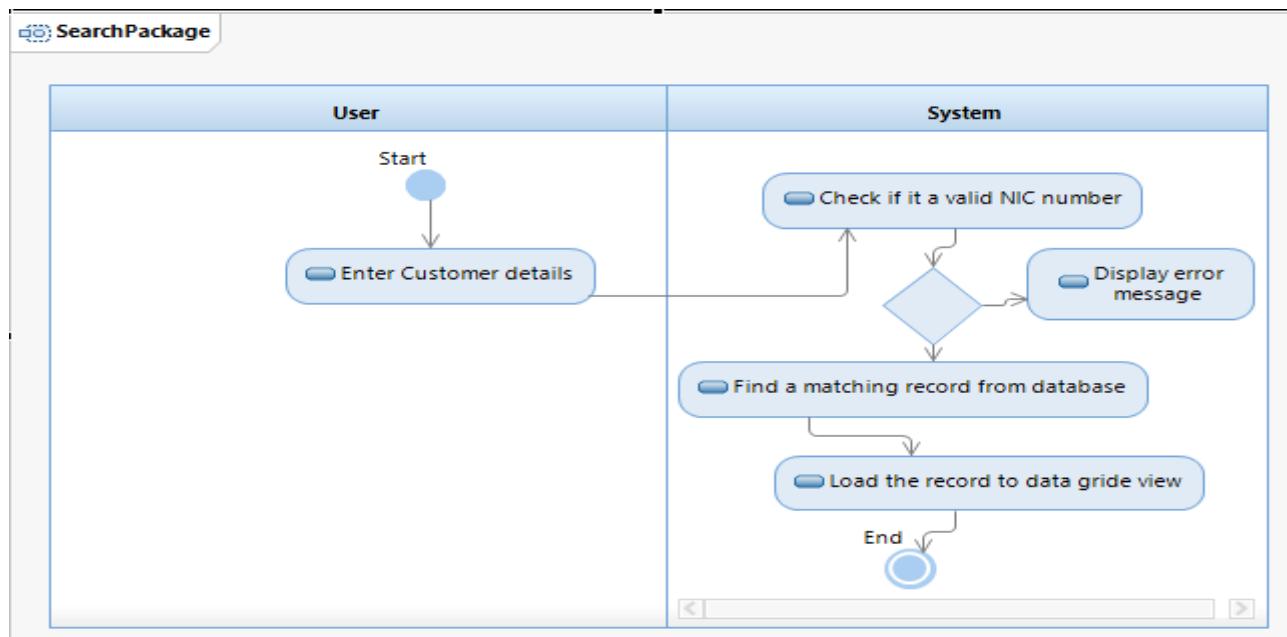
**Figure 2.2.2.3– Search Salary AD**



**Figure 2.2.2.4– Update Expense AD**



**Figure 2.2.2.5– Update Vehicle AD**



**Figure 2.2.2.6– Search Package AD**

### 2.2.3 Class Diagram

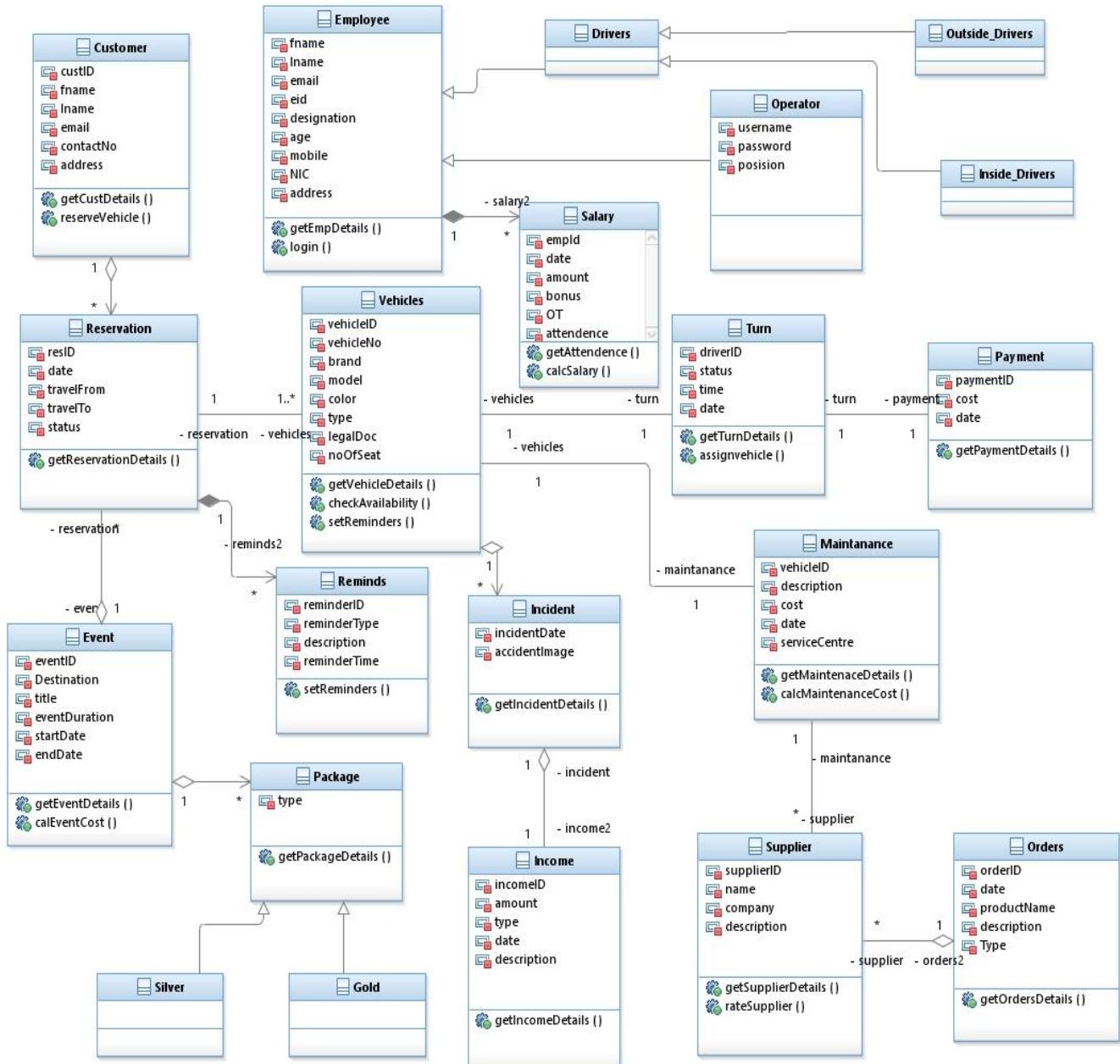


Figure 2.2.3.1 – Class Diagram

## 2.2.4 Physical Diagram

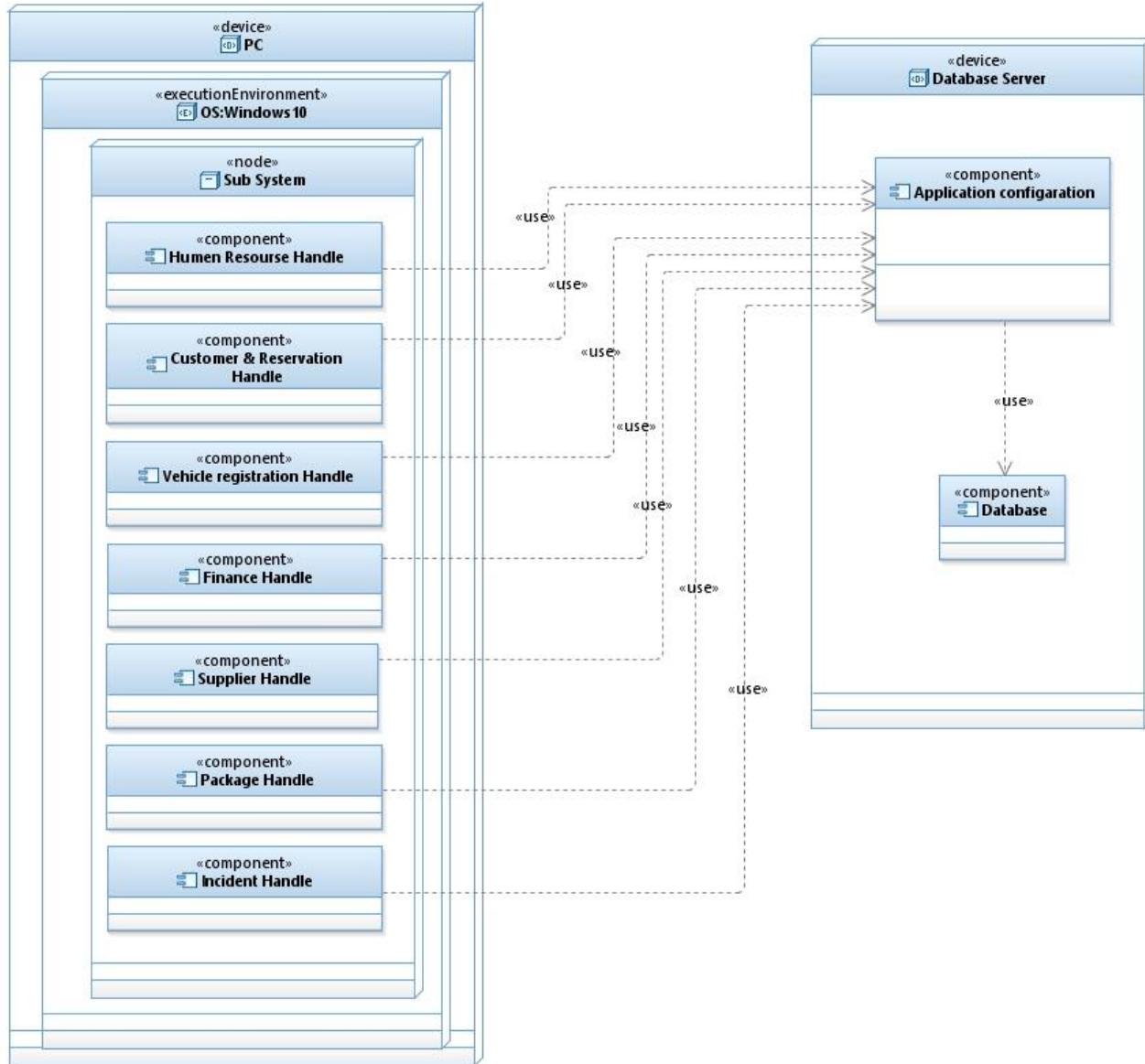


Figure 2.2.4.1 – Physical Diagram

## 2.2.5 ER Diagram

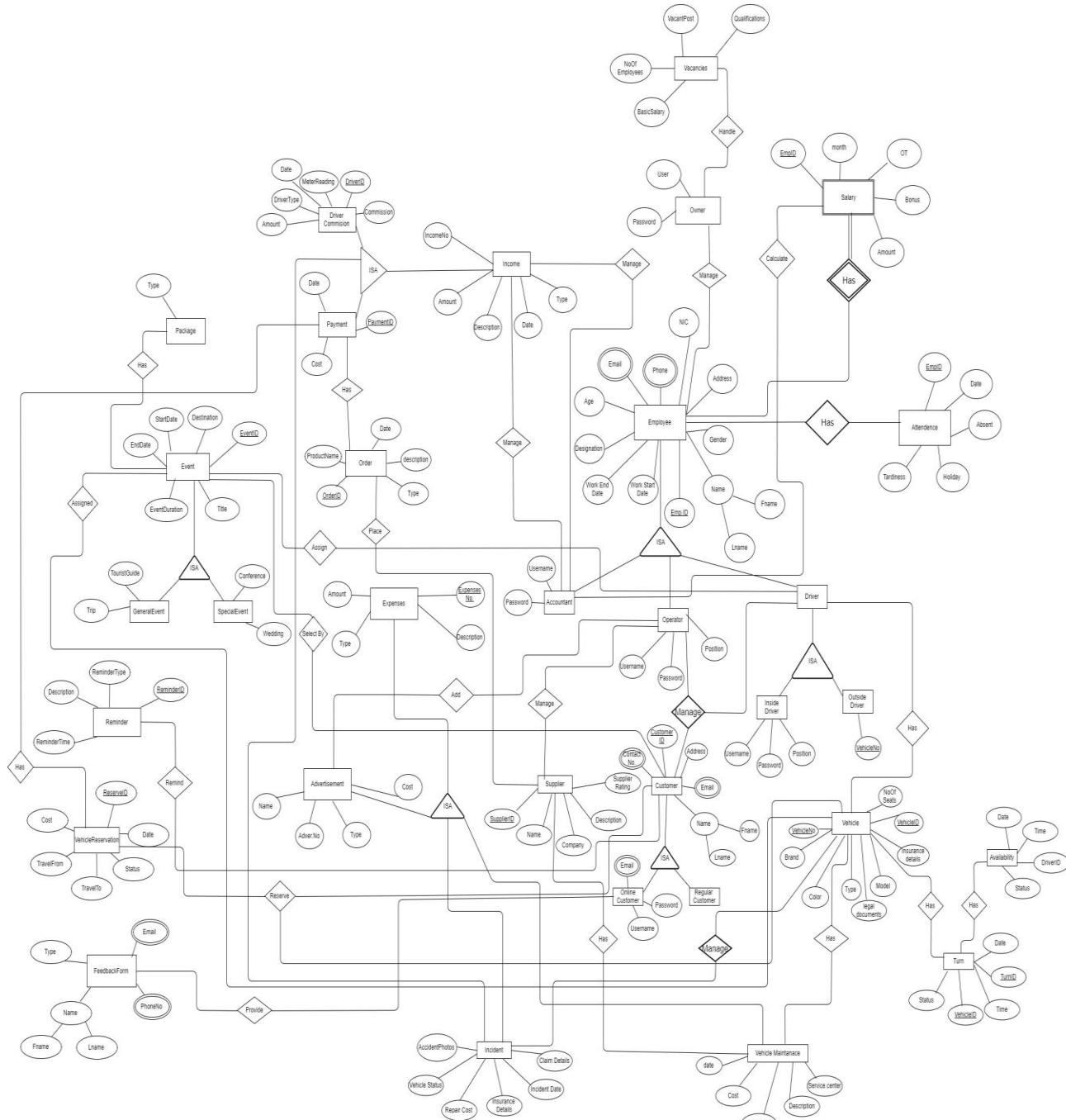


Figure 2.2.5.1 – Physical Diagram

## **2.3 Implementation**

Technology used to develop,

- Microsoft Visual Studio Enterprise 2015
- C# language
- Microsoft SQL Server 2014

The Microsoft Visual Studio Enterprise 2015 relies on types and methods in a standard library for some of the features C# language is used because of the highly expressive, elegant, type-safe features of language and C# is the most powerful programming language for the .NET Framework, with the help of “Visual C++” and a redesigned common language runtime (CLR), a virtual machine component that executes all programs written for .NET. SQL Server 2014 has more efficient access control and permission management tools and offers better performance in data collection.

Data are retrieved from the SQL database using typical SQL queries which is written and those drives data being loaded to separate data tables in data sets.

## **2.4 Testing**

At a high level, this system test intends to prove that the ability to do things, delivered by the needed things engineer, is as specified by the business in the needed thing (paperwork that proves or supports something).

“Comro Cabs” System allows most of necessary actions for the client which they requested.

Software will provide all usual services for (Computer file full of information) such as update and search information.

### **3. Evaluation**

We developed our project as an attractive, user friendly. GUI desktop application along with a web application. To provide maximum user support, we have provided a user friendly environment through the system. Every single GUI is easy to understand and also has an extra help provided by warnings and automated validations to make it even more easy to work with by reducing human errors as much as possible. Because of all the GUIs are more familiar with the manual operating, it will make a better working environment for the user.

The Home GUI is consisted of a navigation which will easily navigate the user to different sections. Also the main GUI also will concern a navigation bar using a tab control. The navigating facility will be working with different user levels secured with a username & password.

### **3.1 Lessons Learned**

The system study investigates the existing system which is operated manually and recommends a more suitable automated system to fulfill the company needs and data processing of vehicles, suppliers, employees, incidents etc.

The system study,

- Analyze the requirements for a new system
- Identify the weakness of the current manual system
- Coding the system
- Provides a complete system including hardware, software, live ware and other facilities

### **3.2 Future Work**

The system we developed is in a very user friendly manner. We have tested and have corrected bugs as much as possible. But if there is any further development to be done, we hope to continue the maintenance of the system of Comro cab Service and car rental.

## **4. Conclusion**

Combro Cab CAB Service "Nimrene (Private) Limited " Management System is a good improvement over manual system. The computerization of the system has sped up the process. In the current system, the receptionist manually handles and keep records of the reserving. Our system was tested with dummy data and so is found to be very reliable.

Shifting of manual system to "Comro Cabs" system, System will be more helpful to the users to work efficiency with present developing and changing environment in different ways.

Using our system,

It is helpful for better managing of work. No need to enter same data using different interfaces. According to the rules, user can't enter any unlatching numbers or characters unwanted fields. So if user trying to type unlatching characters.

System accessed by the admin or a receptionist. And we also put the privilege levels to the users. Only admin can handle finance management & Human Resource Management.

Our system is fully user-friendly. If user enter some unwanted data suddenly, system give notifications for the users to indicate their typing errors.

Our system is very easy to handle and learn. We also give the user manual to the user and whenever user got issue about any of our system function, user can refer the user manual and get the complete idea without any delay. Our system will give the monthly reserving reports. By using our system user can handle the cab service very easily.

## 5. References

Referred Books:

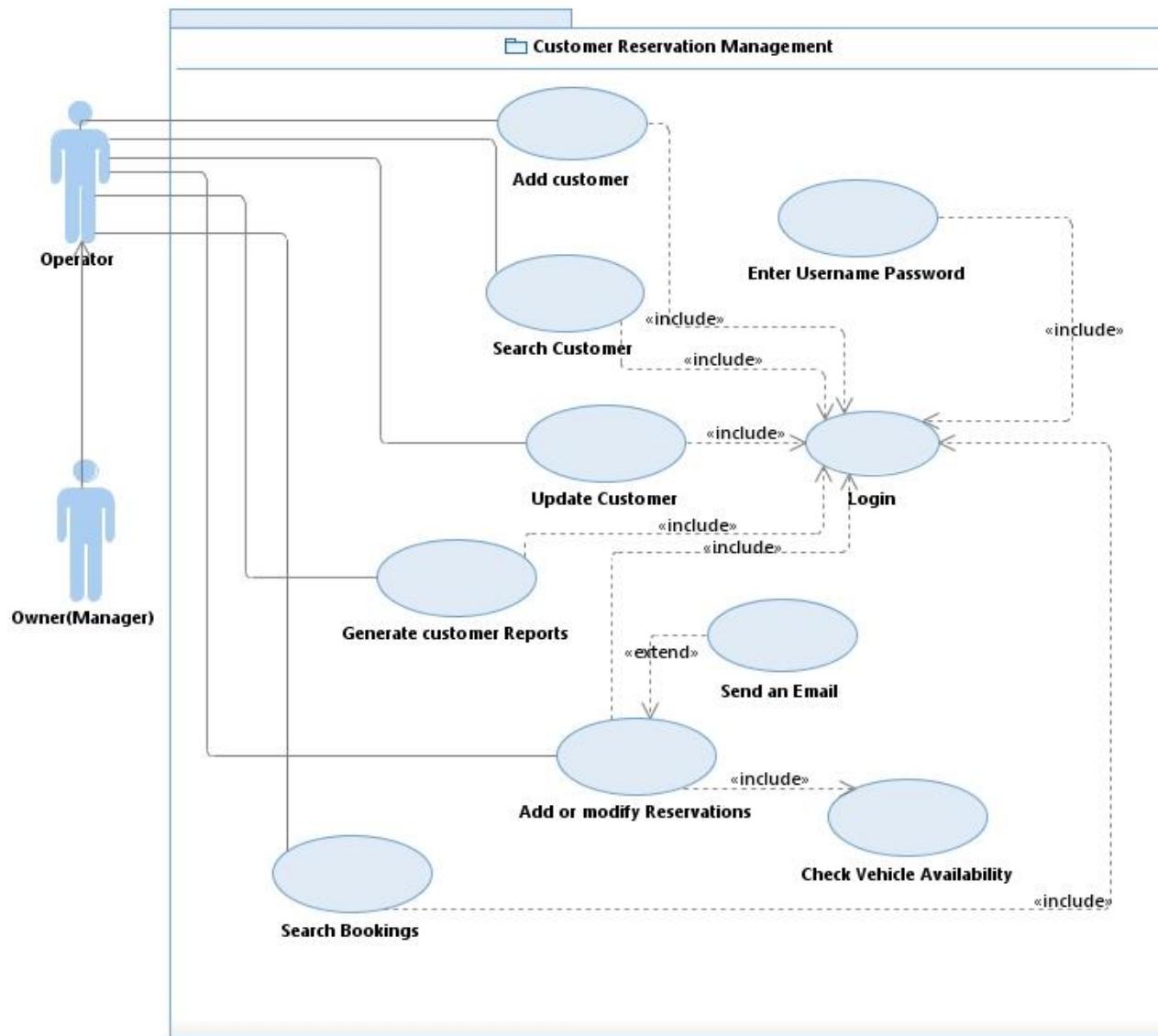
1. Ian Sommerville, Software Engineering 8<sup>th</sup> edition. Pearson education, 2000.
2. Bradley L. Jones, Sams Teach Yourself the C# Language in 21 Days, 2004.
3. Ramez Elmasri & Shamkant B. Navathe, Fundamentals of database system 4<sup>th</sup> edition. Pearson education 2003 and Ramez Elmasri & Shamkant B. Navathe, Fundamentals of Database system 6<sup>th</sup> edition. Pearson education, 2007.
4. Ragu Ramakrishnan / Jhones Gehrke, Database Management System 3<sup>rd</sup> edition.McGrow Hill, 2003.

World Wide Web:

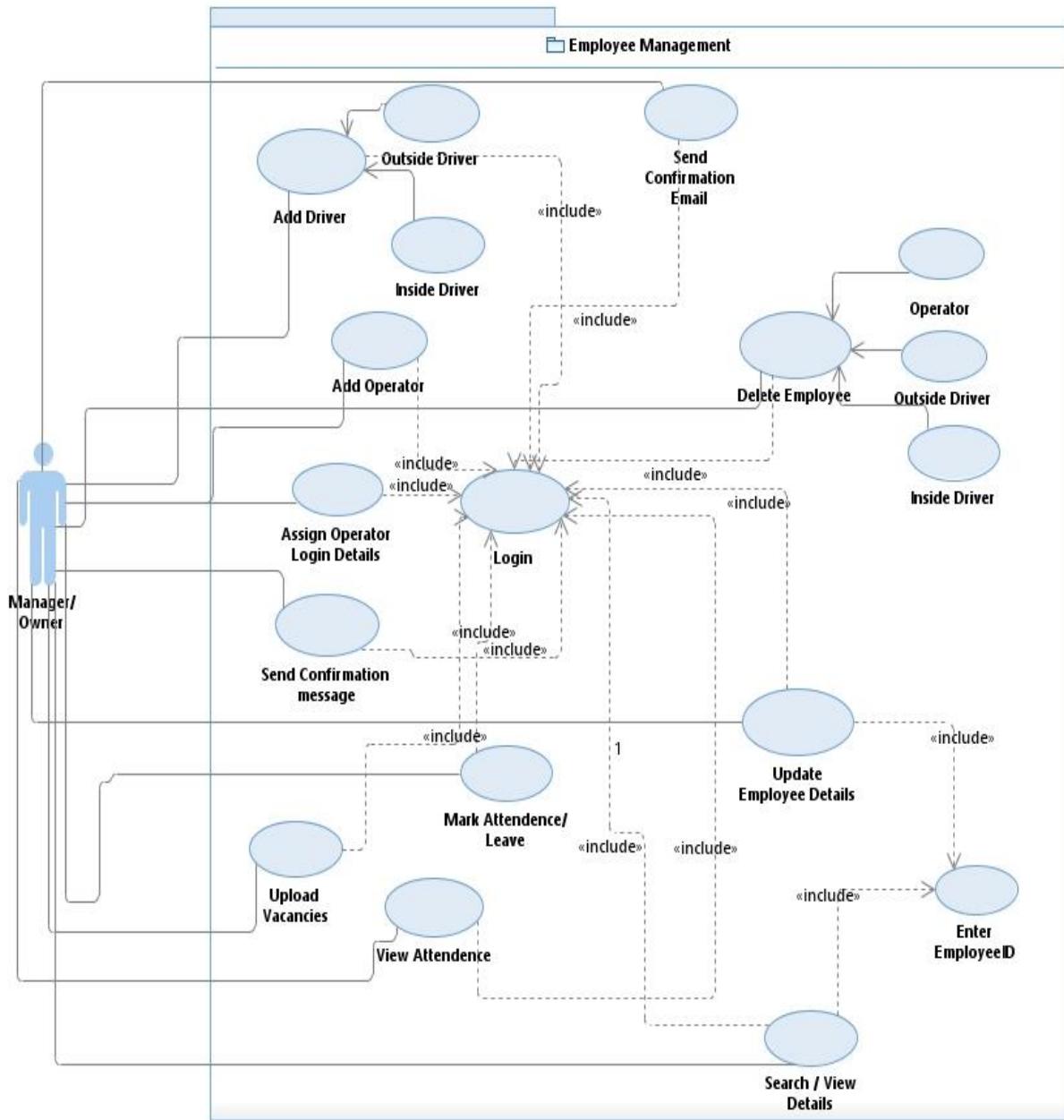
1. [http://www.etworkinghub.com/testing\\_lifecycles.php](http://www.etworkinghub.com/testing_lifecycles.php)
2. [http://en.wikipedia.org/wiki/Software\\_maintenance](http://en.wikipedia.org/wiki/Software_maintenance)
3. [http://www.ieee.org/conferences\\_events/conferences/publishing/templates/html](http://www.ieee.org/conferences_events/conferences/publishing/templates/html)
4. <http://www.uml-diagrams.org/uml-24-diagrams.html>
5. <http://www.capterra.com/hospitality-property-management-software/>
6. [http://en.wikipedia.org/wiki/Software\\_development\\_methodology](http://en.wikipedia.org/wiki/Software_development_methodology)
7. <http://www.uml-diagrams.org/use-case-diagrams.html>
8. <http://www.tutorialspoint.com>

## Appendix A: Design Diagrams

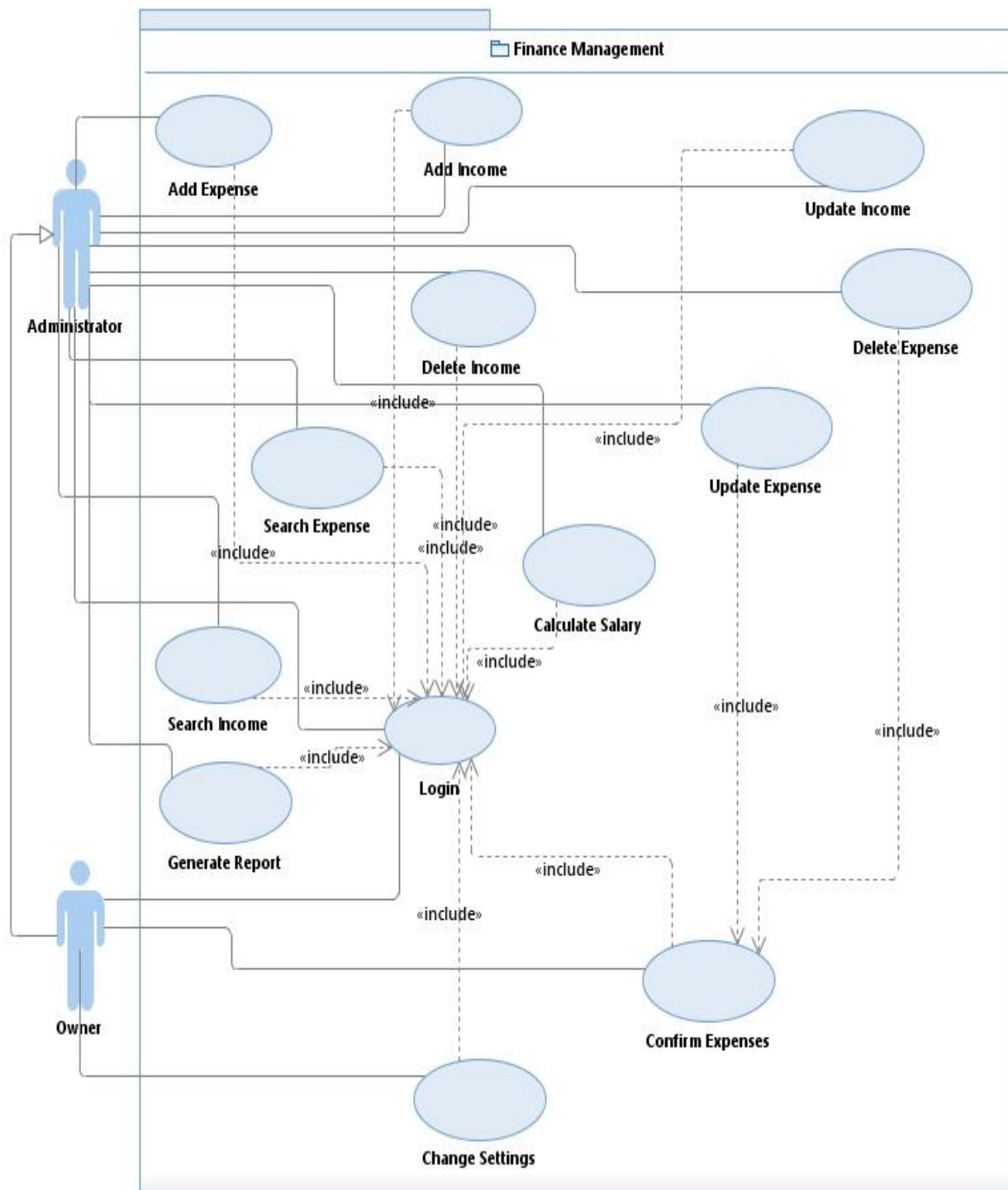
Use Case Diagram



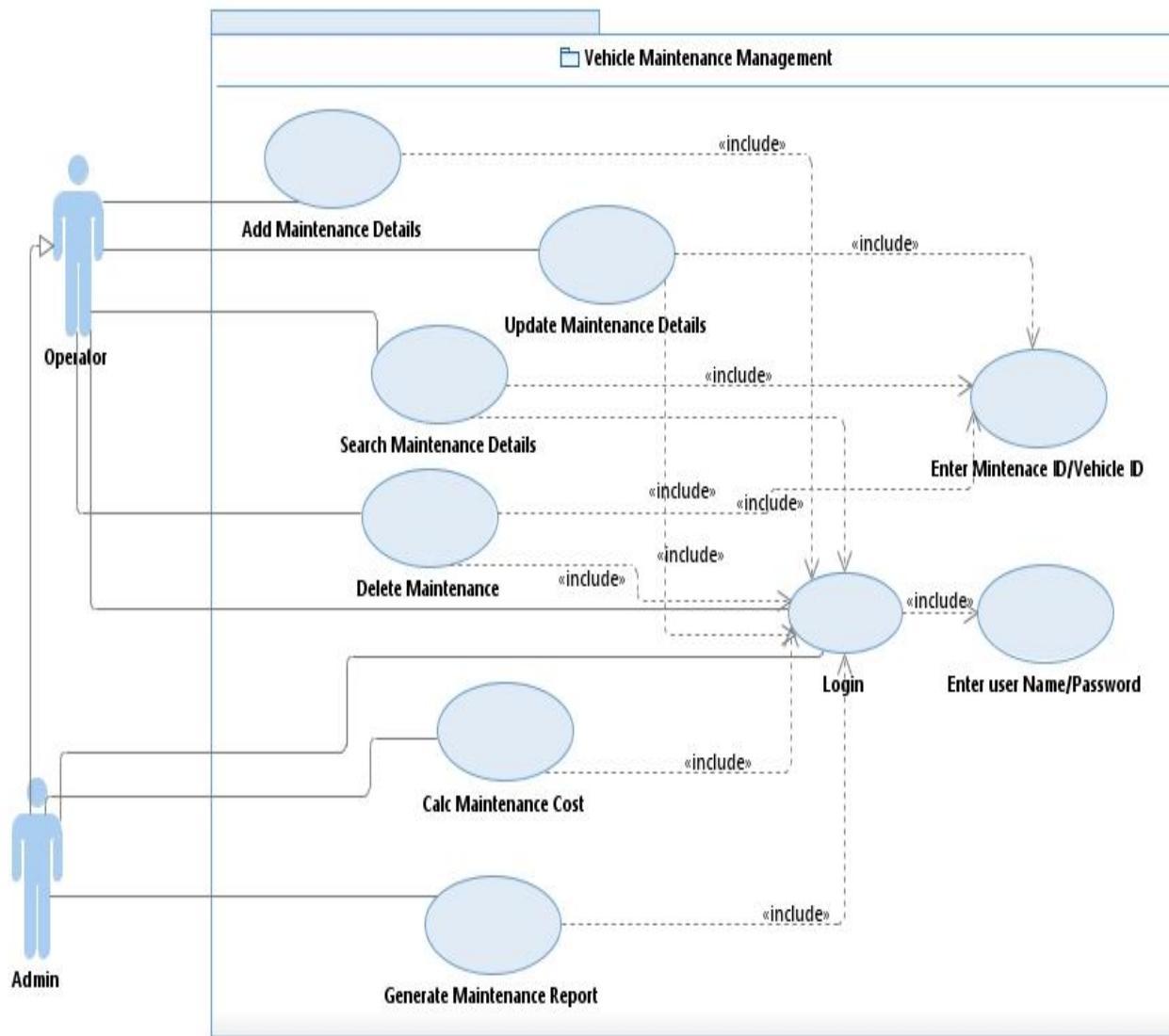
Use case Diagram I – Customer Reservation Management



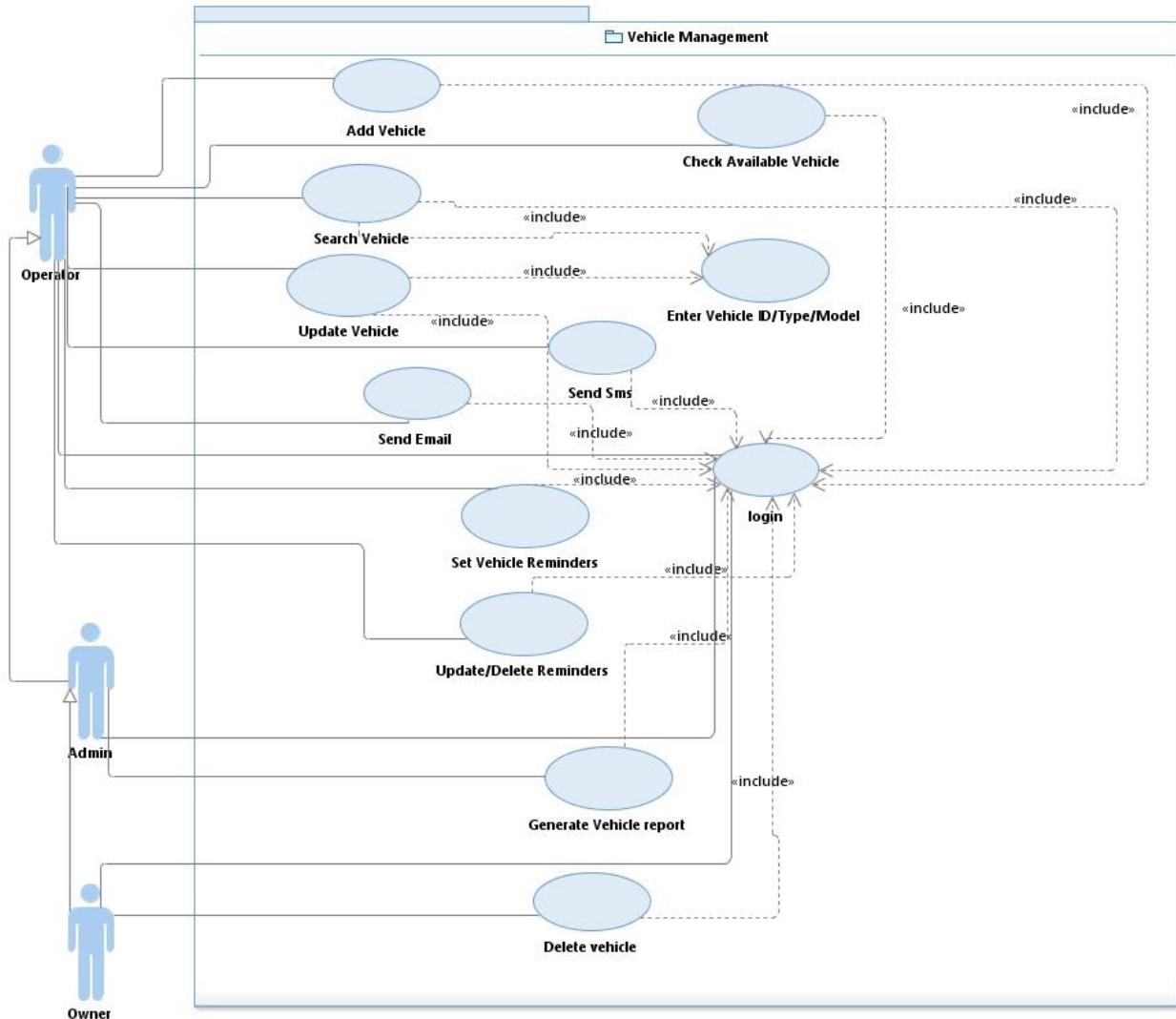
**Use case Diagram II – Employee Management**



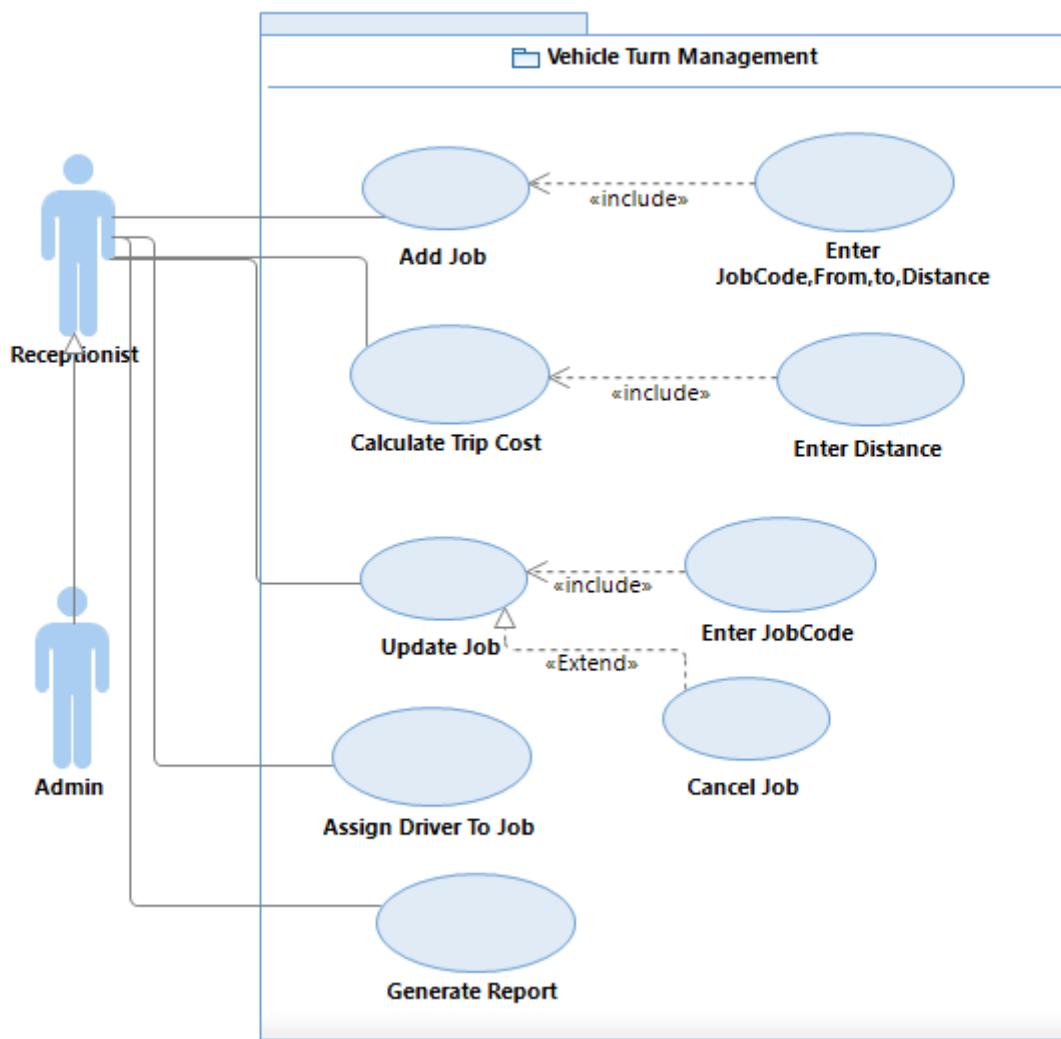
Use case Diagram III – Finance Management



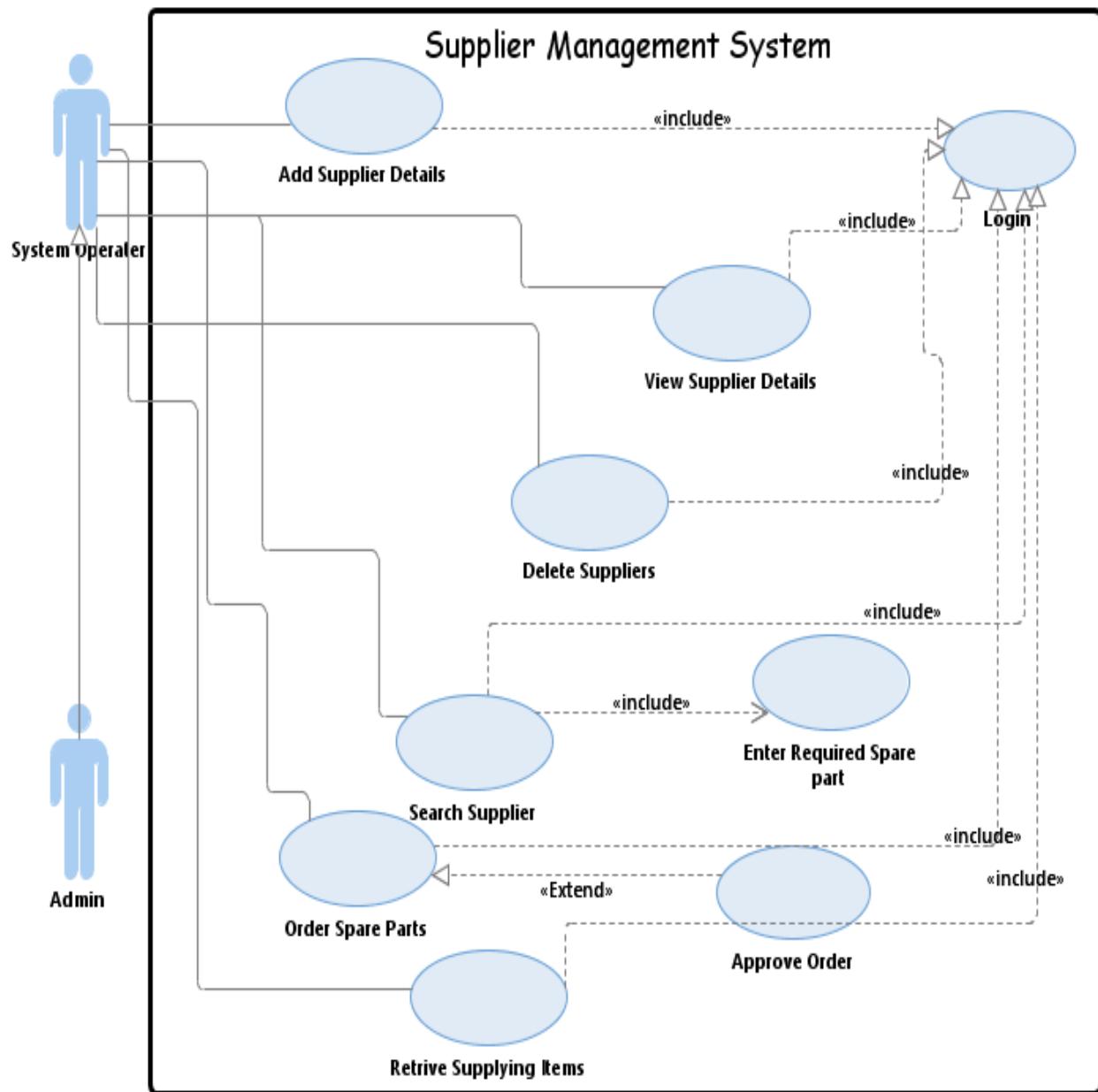
**Use case Diagram IV – Vehicle Maintenance Management**



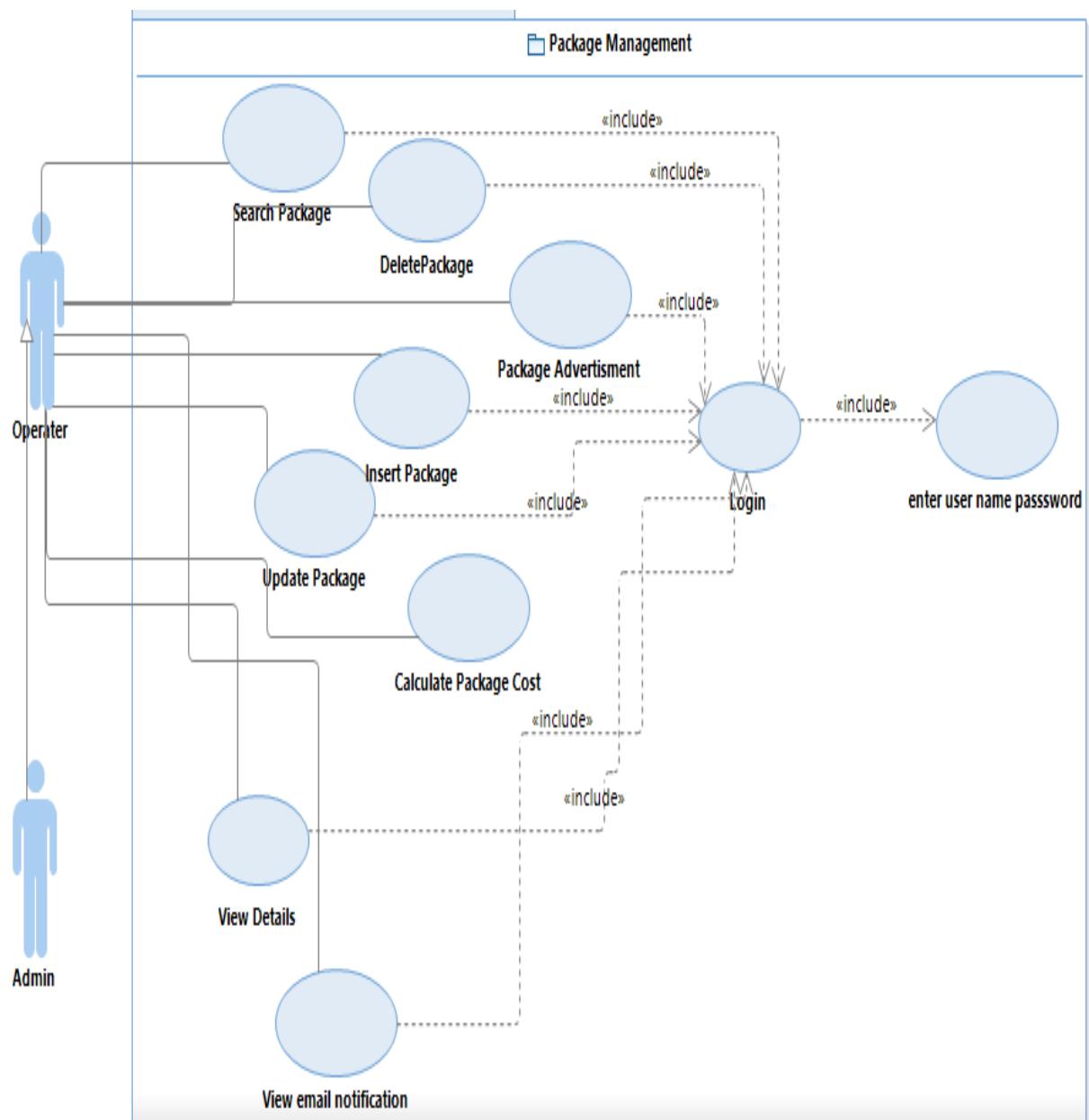
**Use case Diagram V – Vehicle Management**



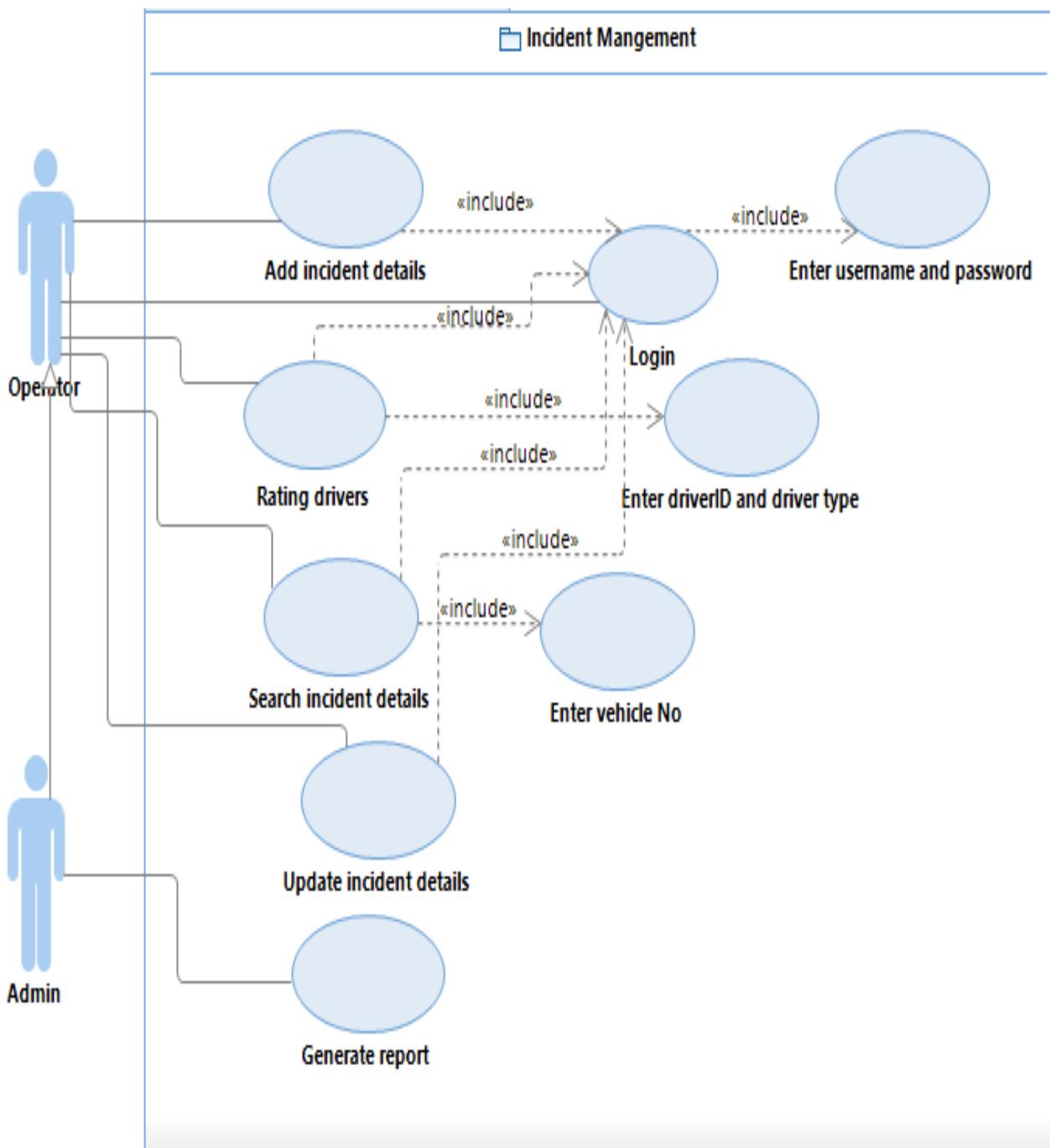
Use case Diagram VI – Vehicle Turn Management



Use case Diagram VII – Supplier Management System



**Use case Diagram VIII – Package Management**



**Use case Diagram IX – Incident Management**

## Appendix B: Test Results

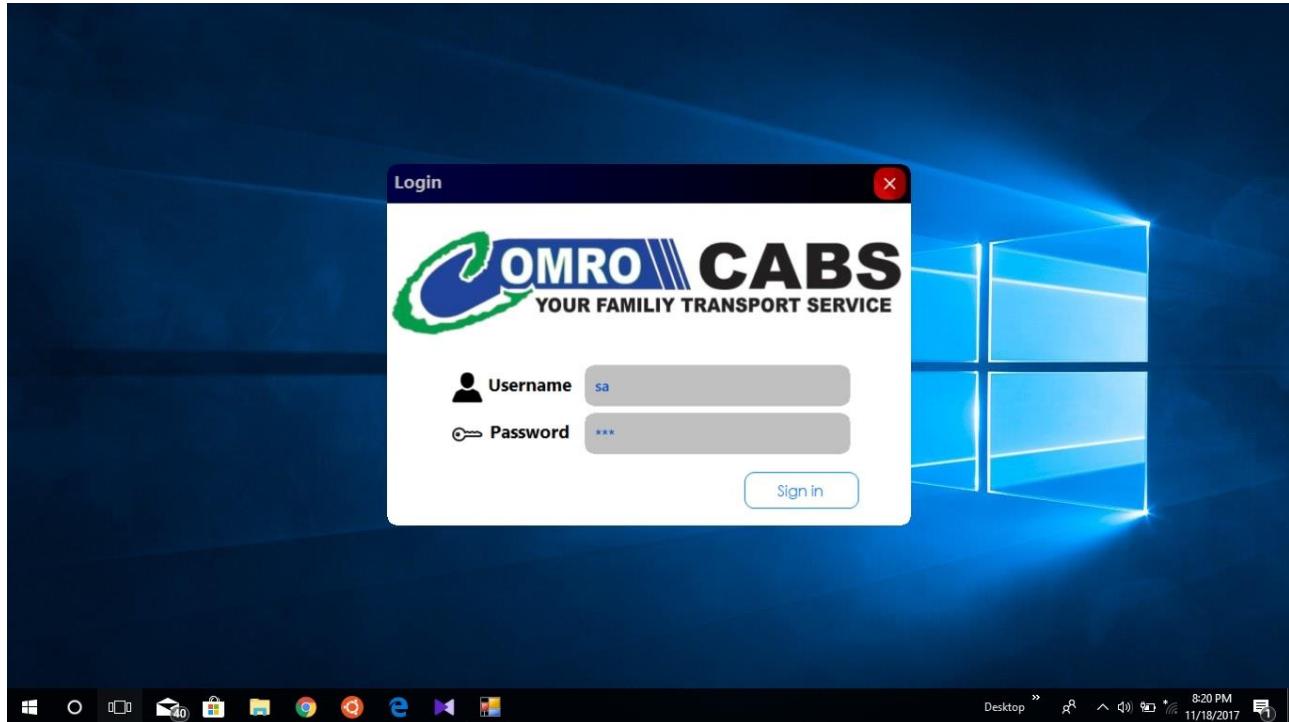


Figure 2.4.1 - Login

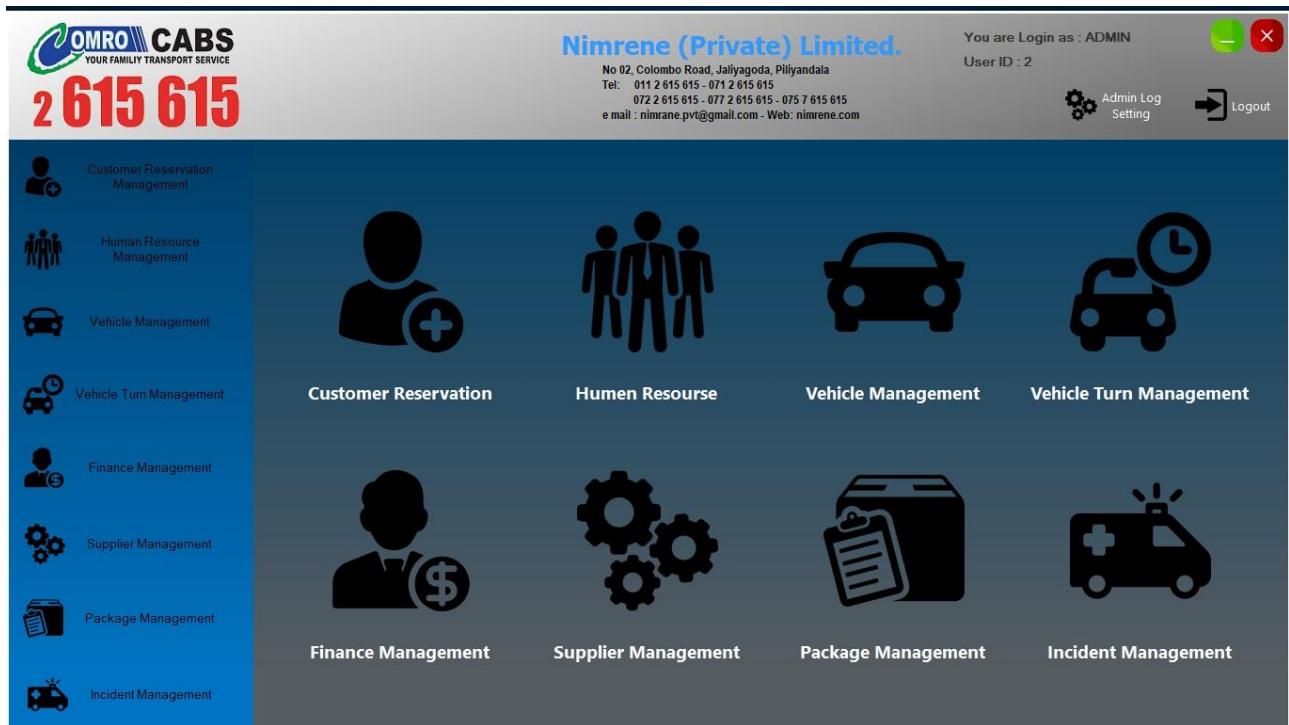
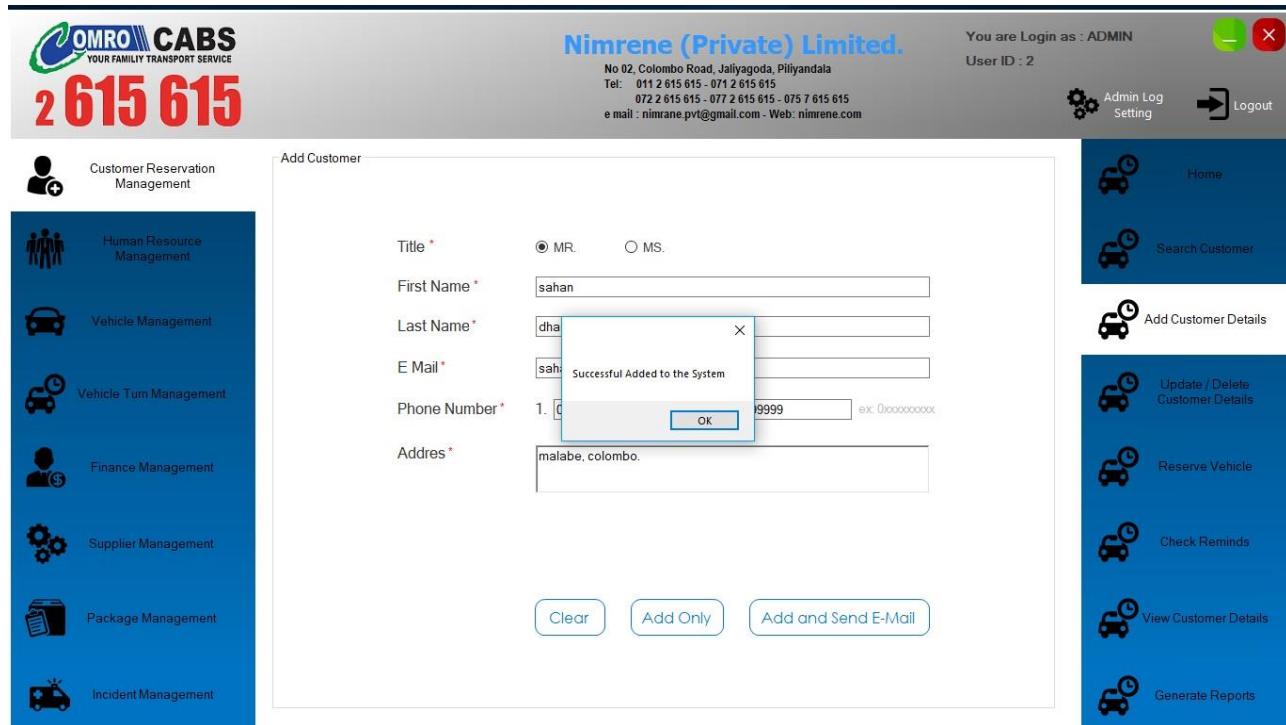
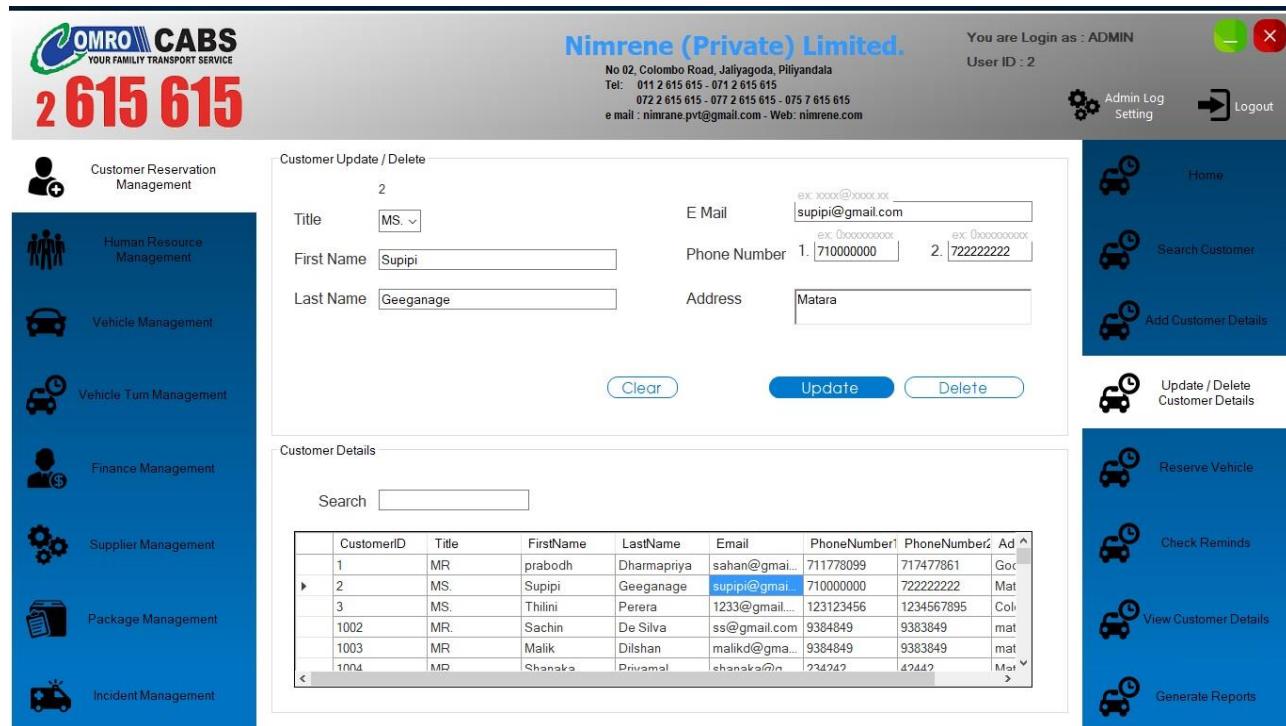


Figure 2.4.2 - Maintenance



**Figure 2.4.3 – Insert Customer**



**Figure 2.4.4 – Update Customer**

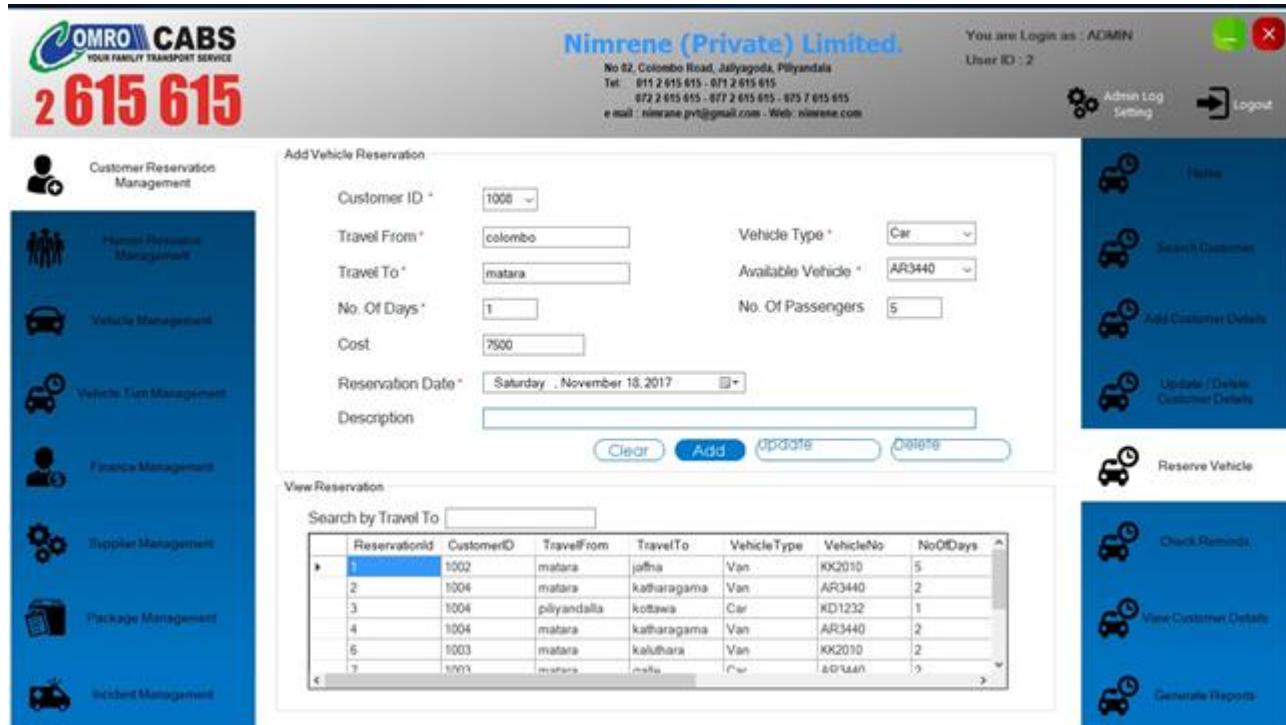


Figure 2.4.5 – Vehicle Reservation

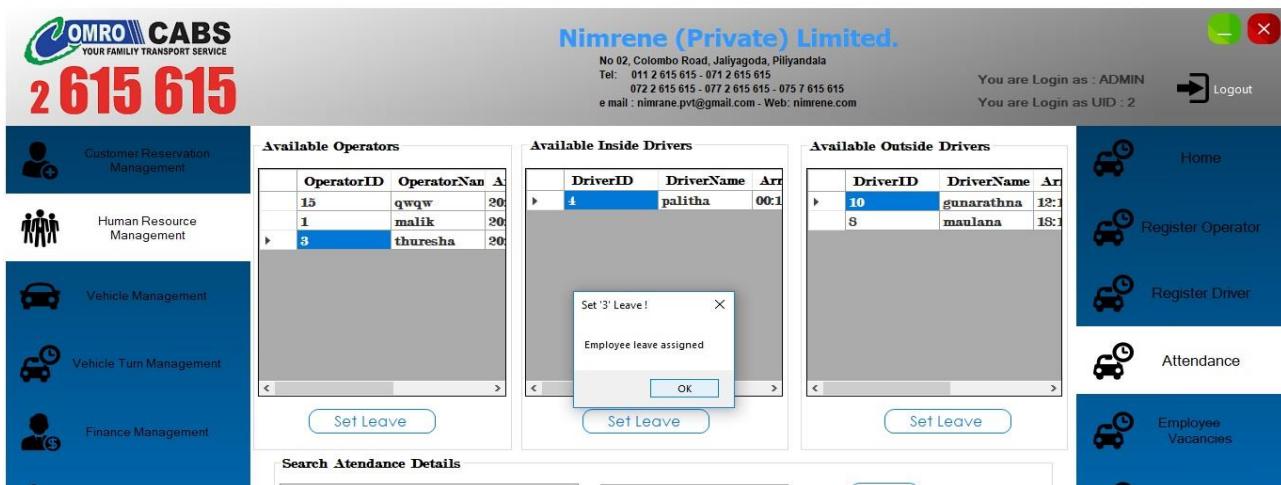


Figure 2.4.6 – Available Operators



**OMRO CABS**  
YOUR FAMILY TRANSPORT SERVICE

# 2 615 615

**Nimrene (Private) Limited.**

No 02, Colombo Road, Jaliyagoda, Piliyandala  
 Tel: 011 2 615 615 - 071 2 615 615  
 072 2 615 615 - 077 2 615 615 - 075 7 615 615  
 e mail : nimrene\_pvt@gmail.com - Web: nimrene.com

You are Login as : ADMIN
You are Login as UID : 2
 Logout

 Customer Reservation Management
 Human Resource Management
 Vehicle Management
 Vehicle Turn Management
 Finance Management
 Supplier Management
 Package Management
 Incident Management

**Register Inside Driver**

Employee Name	<input type="text" value="amal"/>	<input type="text" value="ranasinghe"/>
Address	<input type="text" value="maharagama"/>	
NIC	<input type="text" value="785278352v"/>	
Phone Number	1. <input type="text" value="0752342354"/>	2. <input type="text" value="0763523423"/>
Age	41	
Gender	<input checked="" type="radio"/> Male <span style="border: 1px solid #ccc; padding: 2px 10px; margin-left: 10px;"><input type="radio"/> Female</span>	
E Mail	<input type="text" value="com"/>	
License Number	<input type="text" value="SD35HR7"/>	
Registered Date	<input type="text" value="18 November"/>	

 Browse


 Back
 Clear
 Add
 Send Message
 Send E-Mail

Successfully added to the system

OK

 Home

 Register Operator

 Register Driver

 Attendance

 Employee Vacancies

 Edit Driver Details

 Edit Operator Details

 Search/ View

#### **Figure 2.4.7 – Register Inside Driver**



**OMRO CABS**  
YOUR FAMILY TRANSPORT SERVICE  
**2 615 615**

## Nimrene (Private) Limited.

No 02, Colombo Road, Jaliyagoda, Piliyandala  
 Tel: 011 2 615 615 - 071 2 615 615  
 072 2 615 615 - 077 2 615 615 - 075 7 615 615  
 e mail : nimrene.pvt@gmail.com - Web: nimrene.com

You are Login as : ADMIN
 Logout

 Customer Reservation Management
 Human Resource Management
 Vehicle Management
 Vehicle Turn Management
 Finance Management
 Supplier Management
 Package Management
 Incident Management

**View Details**

Employee Name	nimal	perera
Address	pittugala	
NIC	588447855v	
Phone Number	0144552220	0455221155
Age	54	
Gender	MALE	
E Mail	nimal.perera@gmail.com	
Registered Date	2/1/2017	

**Search**

Catgerory

Operator

Search by Name

S

Operator_ID	Operator_Fir:	Operator_Las:	Address	NIC	Phone_Numb	Phone_Numb	Age
8	supipi	geeganage	matara	123456789v	0789456556	0157855585	5
23	sunil	wickramasi...	malabe	806654443v	0716574655	0775435343	37
19	sarah	gunasekara	mountflavina	859356546v	0712345677	0673423123	32
3	thuresha	kumanayake	matara	947895544v	0778844555	0777884455	45
22	sahan	geeganage	hittatiya.ma...	953264356v	0711778099	0713772532	22
6	anuhas	fernando	waliwita	958789445v	0744488555	0545666552	25

 Home
 Register Operator
 Register Driver
 Attendance
 Employee Vacancies
 Edit Driver Details
 Edit Operator Details

 Search/ View

#### **Figure 2.4.8 – View Details**

The screenshot shows the 'Add Suppliers' page. On the left, a sidebar lists various management modules: Customer Reservation Management, Human Resource Management, Vehicle Management, Vehicle Turn Management, Finance Management, Supplier Management, Package Management, and Incident Management. The main area contains fields for Company Name, Address, and Supplying Items (with checkboxes for Tires, Brake Pads, Rim Covers, Mud Guards, Lights, and Glasses). Below these are sections for Agent Contact Information (Email and Phone) and Company Contact Information (Email and Phone). At the bottom are 'Reset' and 'Save' buttons. To the right, a sidebar provides links to Home, Add Supplier, View Supplier Details, Search Suppliers, Order Spare Parts, and Order Status.

**Figure 2.4.9 – Add Suppliers**

The screenshot shows the 'Order Spare Parts' page. The sidebar on the left is identical to Figure 2.4.9. The main form includes fields for Company Name (set to 'AB Suppliers'), Brand, Model, Part, Quantity, and Date to be delivered (set to Saturday .. November 18, 2017). A 'Register Order' button is at the bottom. The right sidebar offers links to Home, Add Supplier, View Supplier Details, Search Suppliers, Order Spare Parts, and Order Status.

**Figure 2.4.10 – Order Spare Parts**

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaliyagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrene.pvt@gmail.com - Web: nimrene.com

**ONGOING ORDERS**

OrderID	Supplier	Part	Quantity	Expected Date	Arrived Date	Status
1	AB Suppliers Pvt ...	Tires	2	1/1/1900	9/24/2017	Received
4	XY Motors	Brake Pads	2	9/23/2017	9/24/2017	Received
5	XY Motors	Tires	4	10/11/2017	10/18/2017	Received
6	Sahan Mud Guards	Mud Guards	2	10/5/2017	10/4/2017	Received
7	AB Suppliers	Tires	3	10/10/2017	10/5/2017	Received
8	AB Suppliers	Tires	1	9/28/2017	9/26/2017	Received
9	Sahan Mud Guards	Mud Guards	12	10/7/2017	10/7/2017	Received
10	Malik Spare Parts	Tires	3	10/6/2017	10/5/2017	Received
11	Malik Spare Parts	Tires	6	10/6/2017	10/5/2017	Received
12	Sahan Mud Guards	Tires	2	10/7/2017		Pending
13	Sahan Mud Guards	Mud Guards	2	10/6/2017		Pending

**ORDER STATUS**

Pending Orders 12 Arrived Date Saturday , November 18, 2017 Received

**Home** **Add Supplier** **View Supplier Details** **Search Suppliers** **Order Spare Parts**

**Order Status**

Figure 2.4.11 – Ongoing Order & Order Status

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaliyagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrene.pvt@gmail.com - Web: nimrene.com

**SUPPLIER DETAILS**

Supplier_ID	Company_Nam	Address	Items	Phone	Email	Rating
4	Sahan Mud ...	No 22, Ahw...	Mud Guards	0718569874	sahanmg@y...	3
2	Melik Spare ...	No 17, Sam...	Tires	0710782434	malikdilshan...	4
3	XY Motors	No 20, Uday...	Tires	0112457896	xymotors@g...	5
8	AB Suppliers	NO 12, Tan...	Tires	0718852654	absuppliers...	
9	Nico Suppliers	no 22, Uday...	Tires	0715467892	nicos@gmai...	3
34	Shan Motors	No 22, Galle ...	Tires	0712654789	shannm@yahoo...	3
36	Shan Motors	No 22, Galle ...	Mud Guards	0712654789	shannm@yahoo...	3
37	Shan Motors	No 22, Galle ...	Lights	0712654789	shannm@yahoo...	3
38	Shan Motors	No 22, Galle ...	Glasses	0712654789	shannm@yahoo...	3
39	XYZ Motors	No 2, Tangal...	Tires	0712633389	sxyzm@yahoo...	4

**DELETE SUPPLIER**

Supplier ID 4 Delete Supplier

**Home** **Add Supplier** **View Supplier Details** **Search Suppliers** **Order Spare Parts**

**Order Status**

Figure 2.4.12 – Supplier Details & Delete Supplier

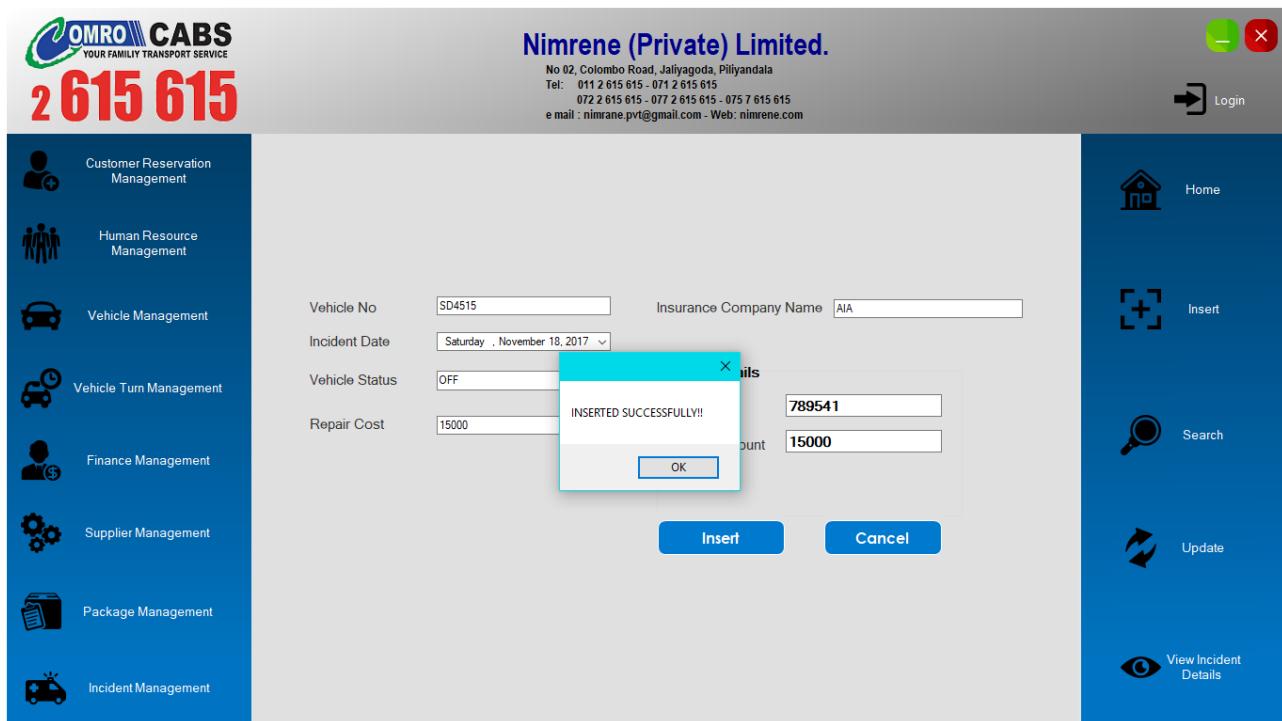


Figure 2.4.13 – Insert Incident

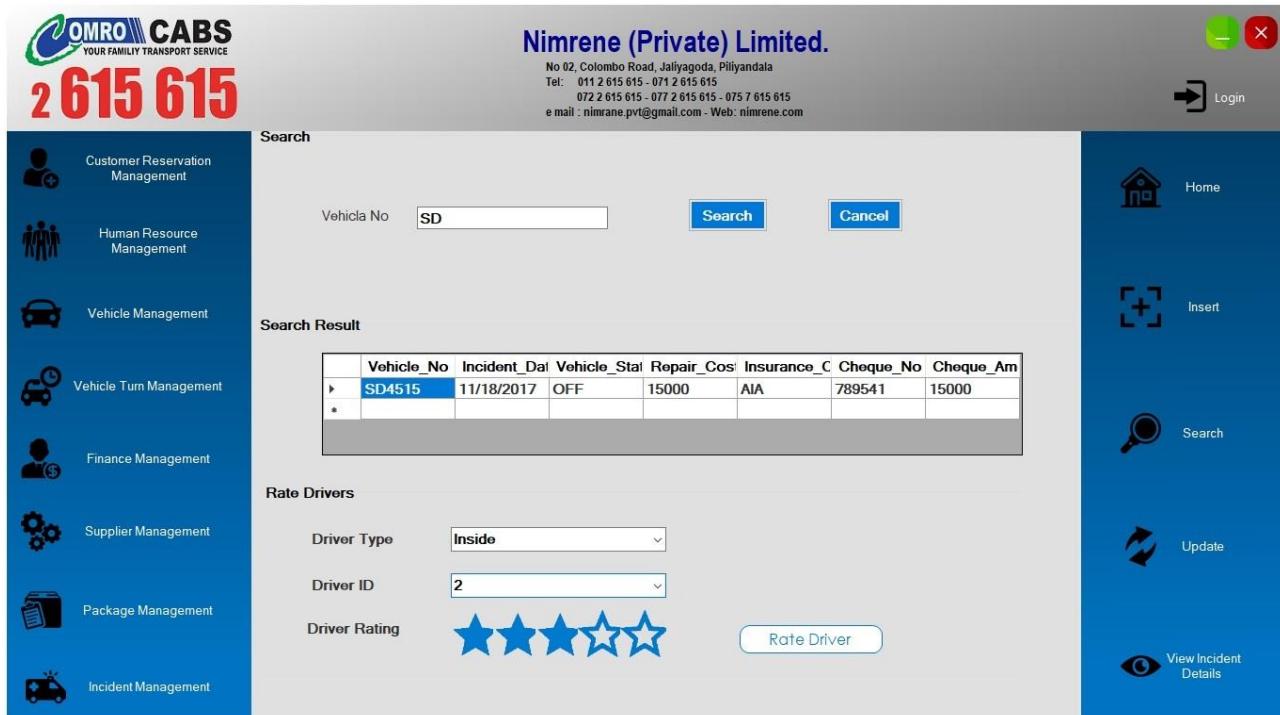


Figure 2.4.14 – Search Incident

The screenshot shows the 'View Incident Details' section of the system. On the left sidebar, there are icons for various management modules: Customer Reservation Management, Human Resource Management, Vehicle Management, Vehicle Turn Management, Finance Management, Supplier Management, Package Management, and Incident Management. The main content area displays two tables. The first table, titled 'View Incident Details', lists incidents with columns for Vehicle No, Incident Date, Vehicle Status, Repair Cost, Insurance Co., Cheque No, and Cheque Amount. The second table, titled 'Drivers Rating', lists drivers with columns for Rating ID, Driver ID, Driver Type, and Rating. A vertical sidebar on the right contains icons for Home, Insert, Search, Update, and View Incident Details.

Vehicle_No	Incident_Dat	Vehicle_Status	Repair_Cos	Insurance_C	Cheque_No	Cheque_Am
ZX45781	11/18/2017	OFF	14000	AIA	458754	14000
BM4567	9/18/2017	ON	5000	AIA	985211	5000
BM5453	8/16/2017	OFF	16000	Union As...	890215	16000
CAB3454	9/22/2017	ON	5000	Janashakthi	8949421	5000
CD1234	9/22/2017	ON	21000	AIA	415241	21000
DF4546	1/23/2016	OFF	17000	LOLC	786442	17000
EF6415	4/27/2017	ON	21000	Janashakthi	541278	21000

RatingID	DriverID	DriverType	Rating
1	10	Inside	5
2		Inside	4
3	12	Outside	3
4	14	Inside	5
*			

#### 2.4.15 – View Incident Details

The screenshot shows the 'Bill Generator' section of the system. The main content area displays an 'Invoice Receipt' for MRO Cabs - Piliyandala. The receipt includes fields for Reservation ID (16), Vehicle NO. (AR3440), Customer ID (1004), No Of Passengers (5), Travel From (galle), Travel To (matara), Vehicle Type (Car), Total Kilometers (.....), No Of Days (2), and Total Amount For Trip (.....). Below the receipt, a message says 'THANK YOU - Have a Nice Journey.' A vertical sidebar on the right contains icons for Home, Search Customer, Add Customer Details, Update / Delete Customer Details, Reserve Vehicle, Check Reminds, View Customer Details, and Generate Reports.

#### 2.4.16 – Billing Details

The screenshot shows a software interface for 'Customer Report' under the 'COMRO CABS' brand. The main area displays a table of customer information with columns: Title, First Name, Last Name, Email, Phone Number1, Phone Number2, and Address. The table contains 8 rows of data. A sidebar on the left lists various management modules like Customer Reservation Management, Human Resource Management, etc. A sidebar on the right shows navigation links such as Home, New Customer, Customer Details, etc. A bottom navigation bar includes 'Generate Reports' and other icons.

Title	First Name	Last Name	Email	Phone Number1	Phone Number2	Address
MR	prabodh	Dharmapriya	sahan@gmail.com	711778099	717477861	Godagama, Matara
MS.	Supipi	Geeganage	supipi@gmail.com	710000000	722222222	Matara
MR.	Sachin	De Silva	ss@gmail.com	9384849	9383849	matara,Matara
MR.	Malik	Dilshan	malikd@gmail.com	9384849	9383849	matara,Matara
MR.	Shanaka	Priyamal	shanaka@gmail.com	234242	42442	Matara
MR.	ss	sahan	sahan@gmail.com	142323212	123221222	matara
MR.	gamage	nimal	sahangc2010@gmail.co m	788999855	848455154	akureesa, matara
MR.	Nigamuni	Ashan	shnigamuni@gmail.com	711496709	717376470	Dikwella, Matara.

#### 2.4.17 – View Report Details

The screenshot shows a software interface for 'Report Details' under the 'COMRO CABS' brand. It displays a table of package event details for a customer named 'ashee'. The table has columns: Customer Name, NIC No, Date, Package Type, Package Duration, Event Type, Event\_ID, and Start Date. The table contains 1 row of data. A sidebar on the left lists various management modules. A sidebar on the right shows navigation links such as Home, Insert Package, Update Package, etc. A bottom navigation bar includes 'Generate Reports' and other icons.

Customer Name	NIC No	Date	Package Type	Package Duration	Event Type	Event_ID	Start Date
Ashee	94563652v	11/19/2017 12:00:00 AM	Silver Package	5	Wedding	45	11/19/2017 12:00:00 AM

#### 2.4.18 – Search Package Report Details

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaffna, Sri Lanka  
Tel: 011 2 615 615 - 072 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e-mail : nimrene.pvt@gmail.com Web: nimrene.com

**Add Package**

Customer Name: Sadamini Gamage  
NIC No: 894576327v  
Date: Thursday , January 19, 2017  
E-mail: ashlee123@gmail.com  
Package Type: Silver Package  
Package Duration: 4  
Event Type: Trip  
Event\_ID: 4  
Distination: 9  
Package Calculate  
Package Cost 200  
Total Cost: 6220

OK

INSERTED SUCCESSFULLY!

**View Details**

Customer_Name	NIC_No	Date	Package_Type	Package_Durati	Event_Type	Ever ^
Naduka Madd...	914976327v	1/20/2017	Silver Package	4	Conference	5
Ashlee Gamag...	894576327v	1/19/2017	Silver Package	4	Trip	4
Thuresha ...	943245623v	11/19/2017	Golden Packa...	3	Wedding	5
Mahee ...	943245656v	11/19/2017	Golden Packa...	3	Wedding	5

**Home** **Insert Package** **Update Package** **Delete Package** **Search Package** **Package Information** **Package Report** **View Details**

#### 2.4.19 – Package Insert Details

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaffna, Sri Lanka  
Tel: 011 2 615 615 - 072 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e-mail : nimrene.pvt@gmail.com Web: nimrene.com

You are Login as : ADMIN  
You are Login as UID : 1

**Add Vehicle**

**Vehicle Details**

Vehicle No : caf4567  
Make : toyota  
Brand/Model : supra  
Type : Car  
Year : 2009  
Colour : red  
Doors : 4  
Seat Capacity : 7

**Inside / Outside :** Outside Vehicle

Picture

Browse

Clear

Vehicle Management System

Message has been successfully sent

OK

maheesha wannigama  
986578965v  
mahee.wannigama@gmail.com

Owner Mobile : 0717555896

Report :  Revenue Licence  
 Police Report  
 Insurance

Comment : fuel capacity 12.5

Submit Clear E-Mail

Vehicle Details sent to the owner  
One outside vehicle is added

**Home** **Insert** **Update** **Delete** **Search**

#### 2.4.20 – Send Email Message

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaliyagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrane.pvt@gmail.com - Web: nimrane.com

You are Login as : ADMIN  
You are Login as UID : 1

**Add Vehicle**

**Vehicle Details**

Vehicle No	caf4567
Make	toyota
Brand/Model	supra
Type	Car
Year	2009
Colour	red
Doors	4
Seat Capacity	7

**Inside / Outside :** Outside Vehicle

**Picture**

**Other Details**

Engine Number	qw23er456t
Chassis Number	qw3456tree
Registered Date	11/25/2017
Mileage	457kmh
Insurance Company	AIA
Licence Exp Date	11/20/2017
Fuel Type	Super unleaded petrol.
Transmission	<input checked="" type="radio"/> Auto <input type="radio"/> Manual

**Report**

Revenue Licence  
 Police Report  
 Insurance

**Comment**: fuel capacity 12.5

**Buttons:** Submit, Clear, E-Mail, Back

**Navigation:** Home, Insert, Update, Delete, Search

#### 2.4.21 – Add Vehicle Details

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaliyagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrane.pvt@gmail.com - Web: nimrane.com

You are Login as : ADMIN  
You are Login as UID : 1

**Vehicle Reminder**

**Vehicle service date**

at 10.30 am appointment

**Add Reminder**

Reminder ID	0
Vehicle No	
Reminder Type	
Description	
Begin Date	11/18/2017
Alert Date	11/19/2017

**Reminder accepted**

11/18/2017 12:00:00 AM

**November 2017**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

Today: 11/19/2017

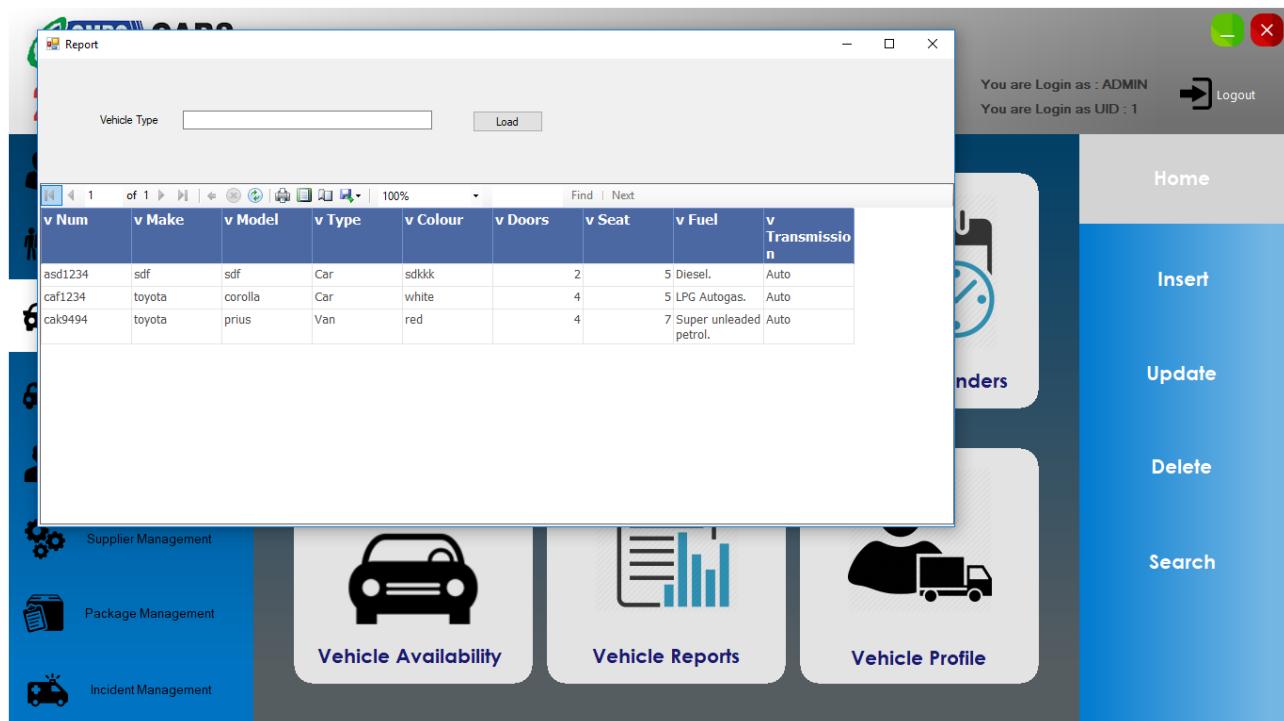
**Table:** Reminders

Vehicle	Type	Description	Alert Date
234	Licence e...	heyyyyyy	11/30/2017
234	Vehicle se...	hellothere	11/28/2017
234	Vehicle se...	hellothere	11/22/2017
6	asd1234	Licence e...	11/19/2017
7	caf1234	Vehicle se...	at 10.30 a...

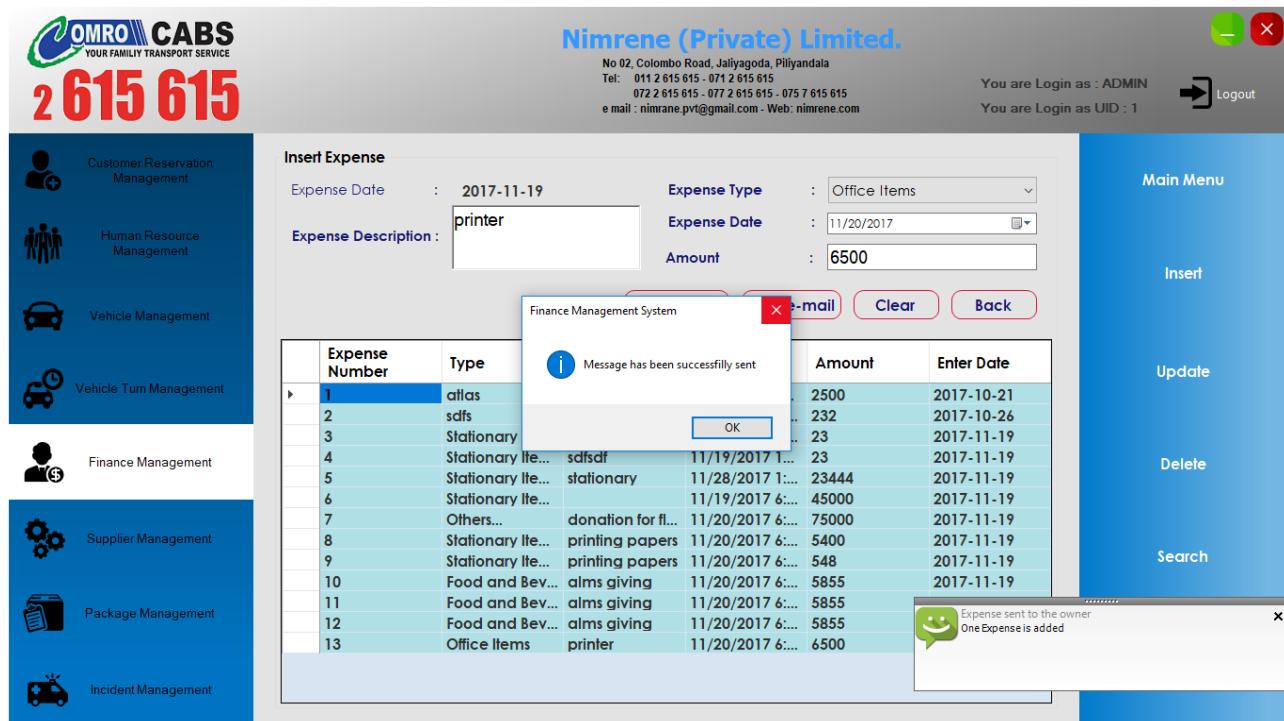
**Buttons:** Cancel, Save, Back, Edit Reminder, Delete Reminder

**Navigation:** Home, Insert, Update, Delete, Search

#### 2.4.22 – Vehicle Reminder



#### 2.4.23 – Vehicle Reports



#### 2.4.24 – Send Mail Expense

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jilyagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrene.pvt@gmail.com - Web: nimrene.com

You are Login as : ADMIN  
You are Login as UID : 1

Main Menu  
Insert  
Update  
Delete  
Search  
Report

Expense Number	Type	Amount	Enter Date
1	atlas	2500	2017-10-21
2	sdfs	232	2017-10-26
3	Stationary	23	2017-11-19
4	Stationary It...	23	2017-11-19
5	Stationary It...	23444	2017-11-19
6	Stationary It...	45000	2017-11-19
7	Others...	75000	2017-11-19
8	Stationary It...	5400	2017-11-19
9	Stationary It...	548	2017-11-19
10	Food and Bev...	5855	2017-11-19
11	Food and Bev...	5855	2017-11-19
12	Food and Bev...	5855	2017-11-19

## 2.4.25 – Add Expense Details

**Nimrene (Private) Limited.**  
Jilyagoda, Piliyandala  
2 615 615  
2 615 615 - 075 7 615 615  
e-mail: nimrene.pvt@gmail.com - Web: nimrene.com

You are Login as : ADMIN  
You are Login as UID : 1

exp ID	exp Type	exp Description	exp Date	exp Amount	exp Enter Date
1	Stationary Items	stationary items	10/10/2017 12:00:00 AM	2500	2017-10-21
2	sdfs	adasd	10/26/2017 2:06:14 PM	232	2017-10-26
3	Stationary Items		11/19/2017 8:13:21 AM	23	2017-11-19
4	Stationary Items	sdfsdf	11/19/2017 12:55:44 PM	23	2017-11-19
5	Stationary Items	stationary	11/28/2017 1:03:16 PM	23444	2017-11-19
6	Stationary Items		11/19/2017 6:48:27 PM	45000	2017-11-19
7	Others...	donation for flood relief	11/20/2017 6:48:27 PM	75000	2017-11-19
8	Stationary Items	printing papers	11/20/2017 6:48:27 PM	5400	2017-11-19
9	Stationary Items	printing papers	11/20/2017 6:48:27 PM	548	2017-11-19

## 2.4.26 – Finance Report Details

**Nimrene (Private) Limited.**  
 No 02, Colombo Road, Jaliyagoda, Piliyandala  
 Tel: 011 2 615 615 - 071 2 615 615  
 072 2 615 615 - 077 2 615 615 - 075 7 615 615  
 e mail : nimrene.pvt@gmail.com - Web: nimrene.com

You are Login as : ADMIN      You are Login as UID : 1      Logout

#### 2.4.27 –Finance Salary Details

expID	expType	expDescription	expDate	expAmount	expEnterDate
1	Stationary Items	stationary items	10/10/2017	2500	2017-10-21
3	Stationary Items		11/19/2017 8:13 ...	23	2017-11-19
4	Stationary Items	sdfsdf	11/19/2017 12:55 ...	23	2017-11-19
5	Stationary Items	stationary	11/28/2017 1:03 PM	23444	2017-11-19
6	Stationary Items		11/19/2017 6:48 PM	45000	2017-11-19
8	Stationary Items	printing papers	11/20/2017 6:48 PM	5400	2017-11-19
9	Stationary Items	printing papers	11/20/2017 6:48 PM	548	2017-11-19

#### 2.4.28 – Search Expense Details

The screenshot shows the 'ADD SUPPLIERS' form. On the left sidebar, there are icons for various management modules: Customer Reservation Management, Human Resource Management, Vehicle Management, Vehicle Turn Management, Finance Management, Supplier Management, Package Management, and Incident Management. The main form has fields for Company Name, Address, Supplying Items (with checkboxes for Tires, Brake Pads, Rim Covers, Mud Guards, Lights, and Glasses), Agent Contact Information (Email and Phone), and Company Contact Information (Email and Phone). Buttons for Reset and Save are at the bottom. To the right, a sidebar lists navigation links: Home, Add Supplier, View Supplier Details, Search Suppliers, Order Spare Parts, and Order Status.

#### 2.4.29 – Add Supplier Details

The screenshot shows the 'ORDER SPARE PARTS' form. On the left sidebar, there are icons for various management modules: Customer Reservation Management, Human Resource Management, Vehicle Management, Vehicle Turn Management, Finance Management, Supplier Management, Package Management, and Incident Management. The main form has fields for Company Name (dropdown menu showing 'AB Suppliers'), Brand, Model, Part, Quantity, Date to be delivered (dropdown menu showing 'Saturday, November 18, 2017'), and a Register Order button. To the right, a sidebar lists navigation links: Home, Add Supplier, View Supplier Details, Search Suppliers, Order Spare Parts, and Order Status.

#### 2.4.30 – Supplier Order Spare Parts Details

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaffayagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrene.pvt@gmail.com - Web: nimrene.com

**SEARCH SUPPLIERS**

Required Part  Search

Available Suppliers  View Supplier Details

**SUPPLIER DETAILS**

Company Name

Providing Parts

Address

E mail  Reset

Rating  Rate Supplier

**Navigation Icons:**

- Home
- Add Supplier
- View Supplier Details
- Search Suppliers
- Order Spare Parts
- Order Status

#### 2.4.30 – Search Supplier Details

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaffayagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrene.pvt@gmail.com - Web: nimrene.com

**ONGOING ORDERS**

OrderID	Supplier	Part	Quantity	Expected Date	Arrived Date	Status
1	AB Suppliers Pvt ...	Tires	2	1/1/1900	9/24/2017	Received
4	XY Motors	Brake Pads	2	9/23/2017	9/24/2017	Received
5	XY Motors	Tires	4	10/11/2017	10/18/2017	Received
6	Sahan Mud Guards	Mud Guards	2	10/5/2017	10/4/2017	Received
7	AB Suppliers	Tires	3	10/10/2017	10/5/2017	Received
8	AB Suppliers	Tires	1	9/28/2017	9/26/2017	Received
9	Sahan Mud Guards	Mud Guards	12	10/7/2017	10/7/2017	Received
10	Malik Spare Parts	Tires	3	10/6/2017	10/5/2017	Received
11	Malik Spare Parts	Tires	6	10/6/2017	10/5/2017	Received
12	Sahan Mud Guards	Tires	2	10/7/2017		Pending
13	Sahan Mud Guards	Mud Guards	2	10/6/2017		Pending

**ORDER STATUS**

Pending Orders  Arrived Date  Received

**Navigation Icons:**

- Home
- Add Supplier
- View Supplier Details
- Search Suppliers
- Order Spare Parts
- Order Status

#### 2.4.31 – Supplier Ongoing Order Details

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaliyagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
072 2 615 615 - 077 2 615 615 - 075 7 615 615  
e mail : nimrene.pvt@gmail.com - Web: nimrene.com

**SUPPLIER DETAILS**

Supplier ID	Company Name	Address	Items	Phone	Email	Rating
4	Sehan Mud ...	No 22, Ah w...	Mud Guards	0718569874	sahanmg@yah...	3
2	Malik Spare ...	No 17, Sam...	Tires	0710782434	malikdilshan...	4
3	XY Motors	No 20, Uday...	Tires	0112457896	xymotors@g...	5
8	AB Suppliers	NO 12, Tan...	Tires	0718852654	absuppliers...	
9	Nico Suppliers	no 22, Uday...	Tires	0715467892	nicos@gmai...	3
34	Shan Motors	No 22,Galle...	Tires	0712654789	shannm@yahoo...	3
36	Shan Motors	No 22,Galle...	Mud Guards	0712654789	shannm@yahoo...	3
37	Shan Motors	No 22,Galle...	Lights	0712654789	shannm@yahoo...	3
38	Shan Motors	No 22,Galle...	Glasses	0712654789	shannm@yahoo...	3
39	XYZ Motors	No 2,Tangal...	Tires	0712633389	sxyzm@yahoo...	4

**DELETE SUPPLIER**

Supplier ID: 4      Delete Supplier

**Supplier Management Options:**

- Home
- Add Supplier
- View Supplier Details
- Search Suppliers
- Order Spare Parts
- Order Status

#### 2.4.32 – View Supplier Details

**Nimrene (Private) Limited.**  
No 02, Colombo Road, Jaliyagoda, Piliyandala  
Tel: 011 2 615 615 - 071 2 615 615  
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e mail : nimrene.pvt@gmail.com - Web: nimrene.com

**Vehicle Details Insertion Confirmation:**

Vehicle No: SD4515      Insurance Company Name: AIA

Incident Date: Saturday , November 18, 2017

Vehicle Status: OFF

Repair Cost: 15000

Details: INSERTED SUCCESSFULLY!

Count: 789541      Repair Cost: 15000

Buttons: Insert (blue), Cancel (white)

**Incident Management Options:**

- Home
- Insert
- Search
- Update
- View Incident Details

#### 2.4.33 – Incident Insert Details

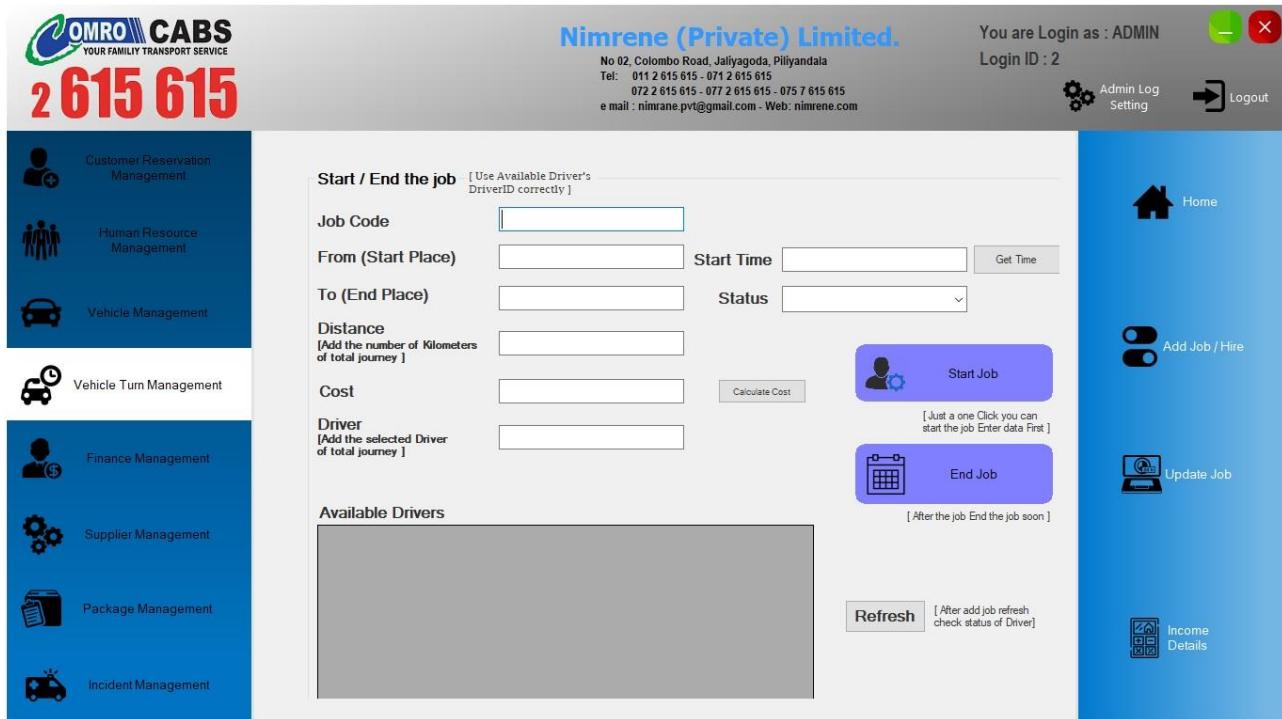
#### 2.4.33 – Incident Insert Details

The screenshot shows the Incident Search Details page of the COMRO CABS system. On the left sidebar, there are icons for Customer Reservation Management, Human Resource Management, Vehicle Management, Vehicle Turn Management, Finance Management, Supplier Management, Package Management, and Incident Management. The main area has a header "Nimrene (Private) Limited." with address and contact information. A search bar at the top allows searching by Vehicle No (SD) with "Search" and "Cancel" buttons. Below the search bar is a "Search Result" table with one row showing vehicle details: SD4515, 11/18/2017, OFF, 15000, AIA, 789541, 15000. To the right of the search result is a vertical toolbar with icons for Home, Insert, Search, Update, and View Incident Details.

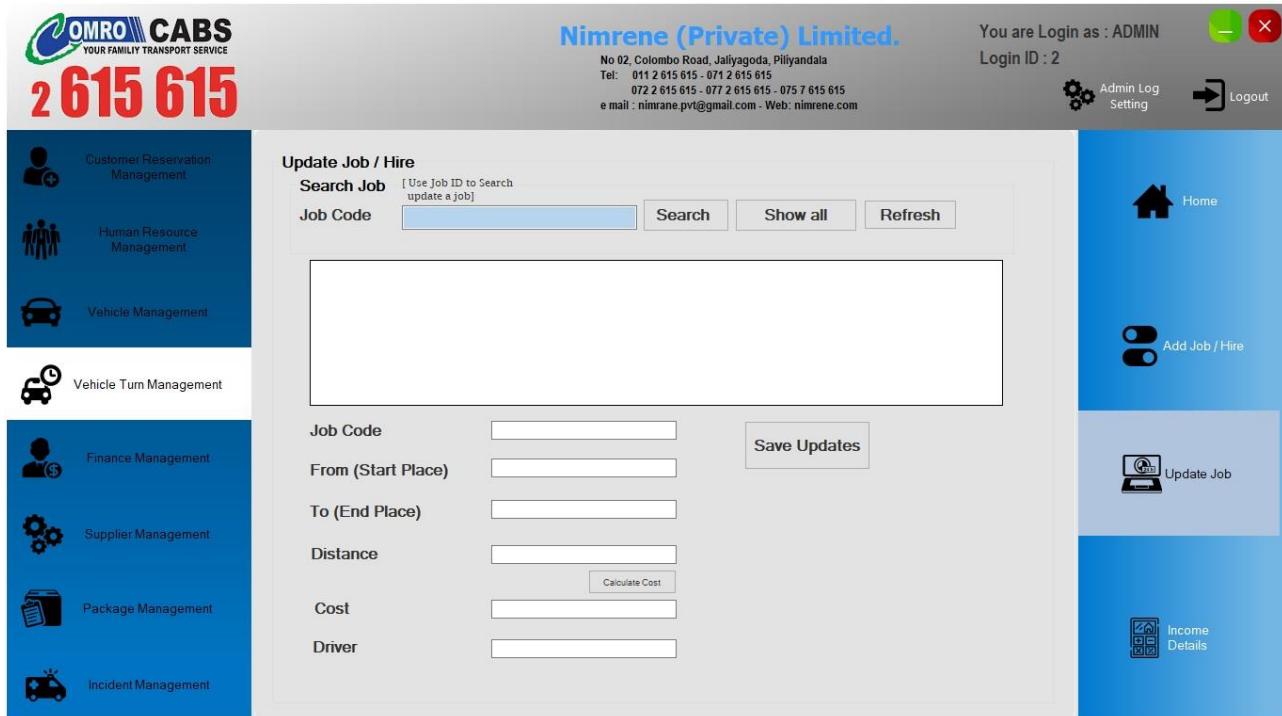
#### 2.4.34 – Incident Search Details

The screenshot shows the View Incident Details page of the COMRO CABS system. The left sidebar is identical to the previous screenshot. The main area has a header "Nimrene (Private) Limited." with address and contact information. A table titled "View Incident Details" lists several incidents with columns: Vehicle\_No, Incident\_Dat, Vehicle\_Status, Repair\_Cos, Insurance\_C, Cheque\_No, and Cheque\_Am. The table includes rows for ZX45781, BM4567, BM5453, CAB3454, CD1234, DF4546, and EF6415. Below this is a "Drivers Rating" table with columns: RatingID, DriverID, DriverType, and Rating, showing data for drivers 1 through 4. To the right of these tables is a vertical toolbar with icons for Home, Insert, Search, Update, and View Incident Details.

#### 2.4.35 –View Incident Details



#### 2.4.36 –Add /End Job (Outside Driver's Hire)



#### 2.4.37 –Update Job (Outside Driver's Hire)

