


FY21: Targets, Projects and Inter-dependencies - Nexio																			
Staff Name	Provide Maluleka	Department	Security																
Business Unit	Position Level																		
Delivery	N-6 Staff	Target - Revised DB		Target		Quarterly Tracking				Results			Team Member responsible for goal indicated with an (X)						
KPA / KPI Metrics			Full Year Target	Sub Weighting Target	Full Year Target	Quarter 1 Jun'20	Quarter 2 Sep'20	Quarter 3 Dec'20	Quarter 4 Mar'21	Weighting	Final Achieved	Final Achieved %							
1. FINANCE TARGETS (not to be completed)										30%									
1. Revenue		As per final revised budget																	
a) External revenue				0%															
b) Services revenue				0%															
c) BU Mix				15%															
d) Total				0%															
2.EBITDA																			
Total				65%															
Direct				0%															
3. Gross Profit																			
4.Gross Profit				0%															
5. GP %				0%															
6. Free Cash Flow				20%															
2. PEOPLE TARGETS (not to be completed)										5%									
Transformation (EE)						0%													
Talent & Capability						100%													
Health & Safety						0%													
Organisational Efficiencies						0%													
Nexio Culture						0%													
3. OPERATIONAL FOCUS AREAS / TARGETS										100%									
GOAL 1 - Improve Mandiant agent Communication						30%						65%							
1. Increase the number of Mandiant communicating agent to 98%						10%					Completed by December 31, this will be achieved by liaising with the system owners and ensuring that troubleshooting session is done to resolve the issue.								
2. Ensure that 100% of servers have latest mandiant agent installed						10%					Completed by December 31, enforce compliance by contacting and following up with system.								
3. Provide quality service to vodacom in a timely manner by responding to their request as per SLA						10%			Ongoing	Ongoing									
GOAL 2 - Improve Alien Vault Siem Daily Operation						40%													
1. Monitors Alien vault within the Nexio Environment and develop an incident response plan and procedure as						20%			Ongoing	Ongoing									
2. Ability to Deploy and support Alien vault at the be						20%				Ongoing and Certification will be obtained by December 31, support is ongoing operations. I will achieve this by attending online training and taking up the exam									
GOAL 3 - Grasp Identity and Access Management (Various Products)						20%													
1. Attend Training for IDM to improve my skills sets in identity and access management						10%				Training to be attended Before 31 December. I will achieve this by attending online training to gain the necessary knowledge									
2 Provide quality IDM service that will result in keeping our clients and increase our security client base						10%			Ongoing										
GOAL 4 - Improve Microsoft Monitoring operation						10%													
Ensure that microsoft security monitoring is improved, that include office 365 incident response for Nexio						10%					2021/03/31, this will be achieved by creating the SOP document to deal with Microsoft alerts and incidents.								
TOTAL TARGET WEIGHTING				HIDE Quarterly Tracking		Calculate Weighting						100%							
		UNHIDE Quarterly Tracking																	

Signature of Employee



Signature of Reporting Manager

Date

13-10-2020

Date