**Frequently asked questions (FAQ’s)**

1. Where are you located?

: - We are located in SYDNEY(CITY), AUBURN(SUBURB), NEW SOUTH WALES(NSW)[STATE].

1. What are you trying to sell me?

: - Please understand, I’m not trying to sell you anything. We are just trying to help you put out an effective marketing campaign on the internet.

1. How did you get my number/ information?

: - Our research department compiles leads of business that has potential to grow with the help of an effective website.

1. What is the cheapest package you offer?

: - All our packages are affordable and the lowest package we have is of 1 page website which will cost you just $150.

1. How long can I evaluate this sample design?

: - Till the time you are not satisfied with the final layout. We will even redesign the whole layout up to three times.

1. How you will you design a sample when you’re calling from IL? Are you coming here to do it?

: - We will have to communicate with each other through phones and emails. We are just one call away if you need any sort of assistance.

1. Do you charge any fees for this sample?

: - Absolutely not. You are not paying even a single penny for sample.

1. Can I use my own domain name? I already have a website.

: - Definitely. You can use your own domain but you have to provide us with the access of your existing domain name.

1. People who visit my website are not American; can you put in foreign language?

: - Yes, we can do it.

1. Can you provide me discounts?

Our pricings are very reasonable and right now it’s just a matter of sample design where you don’t have to invest 100s of dollars. But if you are planning to go for bigger packages then definitely we’ll look into the price.

1. Can you bring my website into top 3 pages of search engines? What will be my ranking in the search engines?

: - Of course we can do it and moreover we are also specialized on this. It’s a completely different procedure and without website you cannot do it. So first let’s try out sample and after that we’ll come up with a very professional design. Then we’ll move onto optimization part and we will even help you in this.

1. Can you send me a sample in an email?

: - It’s not a template, brochure, or any news letter which we can send you in an e-mail. Your sample will be real customized, up and running website, so that anyone can see it from anywhere they want.

13. Can I check my sample right now?

: - No, we have to design it first according to your business requirements and we also have to upload it in the internet so that everyone can see it. But if you really want then we can even design it within a few hours.

1. What is a Sample Website?

: - It’s a demo design but it will look like a real site. It will also be up and running in internet like normal site.

1. Why your number is coming 0000 or unknown?

: - We are using internet phone that’s why your caller id is showing 0000 or unknown no. But if you want my direct no. then I can even provide you with it.

1. When I have to pay you guys?

: - Our prices are applicable to you only after you approve my sample design.

1. First show me the design and then only I will pay you.

: - Certainly, we are not asking you to pay us any designing or hosting fees. It will be applicable to you after your approval of the design.

1. Why don’t you call me from your direct line?

: - If you want then I can give you a call right away or you can even call me on my direct line and my no. is 7733828688.

1. I have my own server and have my own space. Just design the sample website.

: - Not a problem. For time being we will do it on our server and once everything is done and you approve the design then will transfer it on your server. This is not an issue, we can do it anytime.

1. Are you a Telemarketer?

: - I am a web consultant representing Uptech Solution and I’m just trying to help you out, to promote your business through the internet.