

Crisis Management

Textbook for Public Health Services

Edited by Ute Teichert & Peter Tinnemann

In recent years, crisis management has gained considerably in importance, particularly in public health services. In principle, decision-making authority for the crisis management of biological emergencies in Germany - and elsewhere - resides with municipal health authorities.

In light of the current situation (as of April 2021) involving the ongoing spread of the novel coronavirus, we are hereby providing a translation of our textbook Krisenmanagement open-access in English to a global audience.

Crisis management tools help staff in public health services ensure that the authorities are able to continue functioning in biological emergencies. As a rule, normal administrative structures cannot cope with the challenges that arise in a crisis. Information and communications management for example must be modified if it is to cope with the increased demands. If sufficient specialist personnel are not available, competences should be pooled and provided from a more central point. This textbook is designed to provide employees of public health services, as well as other public health institutions, with pointers on how to systematically prepare themselves for preventing hazards in case of crisis, and familiarise them with the basics of crisis management. As well as covering specialised aspects, the textbook also provides recommendations in particular on operational planning and working in teams. It is supplemented with checklists designed to serve as practical tools.

The content brought together in this unique textbook is based on the authors' years of theoretical study and practical experience with public health services.

This textbook is a joint work of all the authors involved, and does not represent the opinion of individual institutions or individual authors.

This textbook is based on the Textbook Krisenmanagement (DOI 10.25815/h0ec-f967), a joint project of the Academy of Public Health Services and the Open Science Lab of the TIB – Leibniz-Information Centre for Science and Technology University Library. Translation from German to English was provided by Engagement Global gGmbH.

We will be updating and expanding it in the future and would therefore be delighted if you could share with us your suggestions, comments and additions using **Hypothes.is**.

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