# Joseph **Patterson**

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## Education

**Harold Washington College** *Chicago, IL*
ASSOCIATES IN COMPUTER SCIENCE *December 2019*

## Experience

**Chicago Mercantile Exchange** *Chicago, IL*
ENTERPRISE SERVER PLATFORM - VIRTUALIZATION, INTERN *May 2017 – August 2017*
- Categorized over 200 virtual machines using VMware VSphere Clients
- Collaborated with colleague on task distribution to ensure deadlines were met
- Wrote scripts using PowerCLI and Powershell to tag 200 virtual machines
- Automated scripts in Ruby and Perl to sort switches with multiple distributions
- Presented weekly to team about script optimization
- Participated in daily meetings to receive tasks and give update report on assignments

**Chicago Cubs** *Chicago, IL*
INFORMATION TECHNOLOGY, INTERN *May 2016 – August 2016*
- Assisted over 100 employees with account management through Active Directory
- Used Salesforce for ticketing, processing over 200 tickets
- Provided support for HP printers, Windows PCs, Microsoft Surface tablets, and iPhones
- Installed latest Office 2016 Upgrade on over 50 devices
- Upgraded over 20 Windows computers to latest version of Windows 10 and Office 2016
- Set up presentation components for several Audio Visual events within the ballpark
- Imaged over 20 Dell laptops

**Spencer Stuart** *Chicago, IL*
INFORMATION TECHNOLOGY, INTERN *October 2014 – August 2015*
- Used Mobile Development Management to rollout software updates on more than 100 company devices
- Provided support for over 200 users regarding networks, HP printers, Windows PCs, iPads, Cisco telephones, and Windows laptops
- Diagnosed and repaired laptop components
- Managed and maintained equipment inventories using Excel
- Imaged over 50 Dell laptops
- Assembled hardware components such as monitor, keyboard, mouse, docks, and etc for over 50 Windows workstations

## Skills

**Programming Languages:** Powershell, PowerCLI, Familiarity with: Ruby, Perl, Python
**Web Design:** HTML, CSS, JavaScript
**Technical skills:** VMWare VSphere, Salesforce, Mobile Development Management, Windows (7-10), Desktop Imaging, Office 2016
**Certifications:** CompTIA STRATA, Cisco IT Essentials

## Honors & Awards

May 2015 **2nd Place at ChicagosNext Azure/O365 Hackathon**, Created an awesome app that everyone loved. *Chicago, IL*