

MAD9034

Introduction to
User Experience Design

Warm-up project
User Research | Analysis
week 1 of 3

Warm-up project Ideation | Prototyping week 2 of 3 Warm-up project Testing | Presentation week 3 of 3

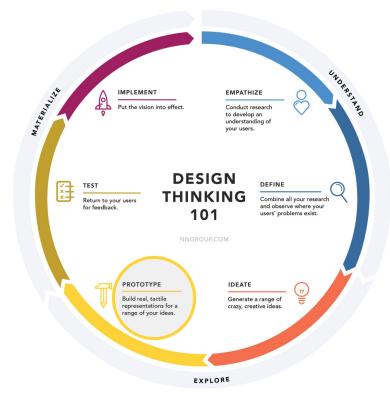
UX Design Process

Prototype

- Empathize
- Define
- Design/Ideate
- Prototype

Experience and explore possible solutions

- Ideation
- Interaction design
- Prototype
- Test
- Implement + Measure



Definition and Goals

A **prototype** is an early model or sample which is built for the purpose of testing and learning.

Goals

- Test a design hypothesis
- Learn, improve and gain confidence in a product or idea before investing time and money in the implementation

What might you test with a prototype?

Usability

- Layout
- Affordance or feedback
- Terminology

Functionality

 Ensure users have all the interactive elements they need to perform the task at hand

Navigation

 Ensure users have all the navigation they need to accomplish the task at hand

Alternate designs

 If there are multiple options for users to accomplish the task at hand, determine which one is most frequently chosen by users

Elements of a prototype

What you want to test determines what goes into a prototype.

Scope

Enough screens for participants to imagine completing the task that you want to test.

Content

Include enough real or realistic content for participants to respond to it accordingly, and provide useful feedback.

Fidelity

Choose a prototyping method that provides just enough fidelity to answer the key questions you have.

Interactivity

Include interactivity -- at any level of fidelity -- to test how a user would navigate through content, screens, and apps themselves.

Prototyping Methods

Paper Prototype

Early design stage



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Digital Prototype

Any design stage

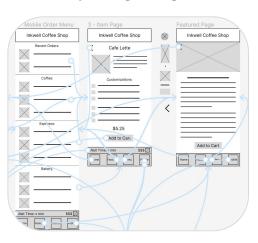
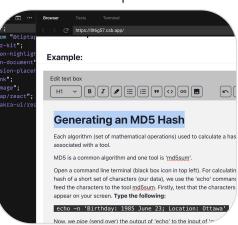


Image: Anthony Pascarella on Figma Community

Dev Prototype

Test complex designs before final implementation



Laura's file

Prototyping

Apple Watch fitness application High-level concept prototype

Fitness Application Design

Work breakdown

Week 2.1	Form groups. Prepare to learn about your user, context of usage and the problems to solve. Conduct user interviews to "know your user."
Week 2.2	Map out the problem and select a place to focus.
Week 3.1	Sketch ideas and choose the one to proceed with.
Week 3.2 (today)	Create a prototype
Week 4.1	Test the prototype with real people

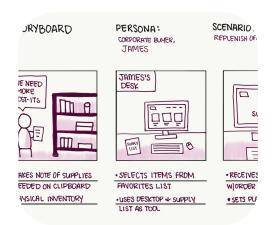
The Design Sprint



Steps to follow

Storyboard

Paper sketches or FigJam



Role assignment
Assets, storyline, prototype
builder



Prototype + Test script

High-level Figma prototype

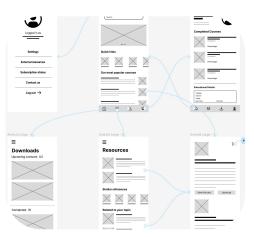


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Figma community: Ranit Karmakar

Storyboard: turn your ideas into a hypothesis

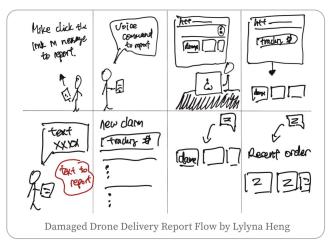
Problem statement

We spoke to Anna, a single woman in her mid 20s who works night shifts.

We noticed that Anna often works so late that she misses her last bus home.

We would like to design a solution to help Anna feel safe and comfortable using our ride service.

Your team's chosen design solution



"How might we" questions

How might we make people feel safe and comfortable when using our riding service?

Potential solutions

Sharing the rider's location with friends and family automatically

Displaying more information about the driver

Showing feedback from previous riders

Solution

We believe that sharing more information about the driver's experience before Anna gets into the vehicle.

Will make our passengers (users) more comfortable and connected throughout the ride.

Storyboard (30-40 mins)

- Key hypothesis
- 6-10 screens
- Plot out the key steps in your scenario to illustrate the solution
- Interview script and storyboard must support each other
- What needs to be defined in more detail

Storyboards Help Visualise UX Ideas

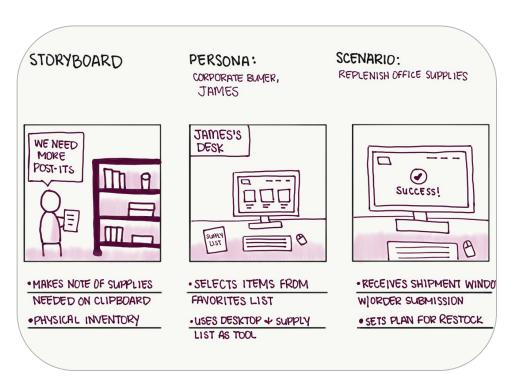


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Role Assignment (20 mins)

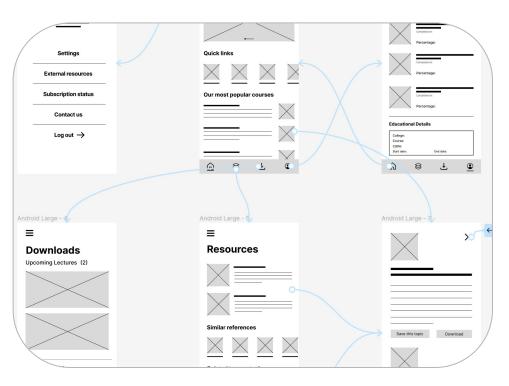
- Planner/organizer
- Script writer
- Prototype builder
- Content creator
- Do any work that is needed
- Plan how you synch up your work



Image source

Prototype and Test Script

- Set-up your Apple Watch screen size
- Work in parallel with the usability testing script writer
- Decide on path, interactivity and fidelity level
- Get help from other team members
- Synch-up and be ready for testing
- Finish the prototype and usability test plan by next class



Figma community: Ranit Karmakar

Exercise 4

Prototype

Details on the course website: Exercise 4

Coming up

Testing



Mandatory

- 1. Exercise 4 submission
- 2. Think in parallel of the prototype and the **usability testing goals**
- 3. Sketch out a **test plan** to bring to the next class