

James Wolfe

Summary

Analytical and organized aspiring IT Professional with 3 years of experience performing customer support functions to improve operations within retail and hospitality environments. Skilled in customer services, systems, diagnosing software/hardware failure, and computer troubleshooting.

Employment History

Inventory Specialist, WIS Inventory Solutions

APRIL 2023 - CURRENT

- Perform data management duties by maintaining and updating inventory records to ensure accurate recording of inventory levels.

Restaurant Server, Mariachis TequilaRia & Restaurant

JUNE 2018 — JANUARY 2019

- Communicated with team members and with restaurant professionals to ensure customer needs.
- Generated revenue of over \$2000 during the restaurant Cinco De Mayo event, providing quality customer service.

Sales Associate, Pet Valu

SEPTEMBER 2015 — AUGUST 2017

- Provided excellent customer service by providing customers with product information and professionally managing any inquiries/concerns with ensured timely management of all customer needs.

Technical Projects

AWS Amplify Serverless Application

Deployed website application utilizing AWS Amplify CLI, Linux commands, and NPM packages.

AWS Cloud EC2 Website Financial Dashboard

Spearheaded EC2 static website showcasing a financial dashboard deployed utilizing CLI, HTML, and respective code uploaded to GitHub.

Education

Associate of Science, Computer Science

Northern Virginia Community College, May 2020

Certifications

AWS Cloud Practitioner

Details

(703) 789-0919

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Links

<https://www.linkedin.com/in/james-wolfe-6420151aa/>

<https://github.com/profWolfe>

Skills

Customer Service, Data Entry, Computer Troubleshooting, Diagnosing software/hardware failures.

Technical Skills

AWS Cloud, Java, Python, Windows, Linux, Agile