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To: Google Ireland Limited Gordon House, Barrow Street Dublin 4 Ireland

August 20, 2025

Subject: Multiple Unjustified Channel Terminations with Lack of Transparency and Inadequate Creator Support

Dear Sir/Madam,

I am writing to you not merely to file an individual complaint, but to bring to your urgent attention a systemic and concerning issue affecting a significant number of YouTube creators. My own recent experience serves as a clear example of this broader problem: the sudden termination of channels without prior warning, specific explanation, or any meaningful process for appeal.

On the 15th of August 2025, my YouTube channel, @KarelTest, was abruptly terminated. The only justification provided was a generic reference to a violation of the "spam, scams, or commercially deceptive content" policy. This explanation is so broad that it is effectively meaningless, as no information was given as to which aspect of which specific video, or even which part of a video, was deemed to be in violation. Without this crucial detail, it is impossible for a creator to understand, let alone rectify, the alleged mistake.

This lack of transparency extended throughout the subsequent "appeal" process, which I can only describe as inadequate and frustrating:

1. I was offered a single opportunity to appeal through a form limited to 1000 characters—a wholly insufficient space to address an accusation that has not been clearly defined.
2. My appeal was swiftly denied via a standard no-reply@youtube.com email, which provided no further clarification or justification for the decision.
3. A further attempt to seek support from the @TeamYouTube account on the social media platform X was met with a dismissive response, merely stating that the appeal decision was final.

My research confirms that my experience is not an isolated incident. Online forums are filled with reports from other creators, from 2024 through recent weeks, who have had their channels terminated under identical, opaque circumstances. Some have reported their channels being reinstated months later, in the summer of 2025, which suggests that significant errors in your moderation process are indeed occurring.

This pattern leads me to consider two potential underlying causes for this systemic failure:

1. **Malfunctioning Automated Systems:** It is highly probable that the AI-driven bots used for moderation are generating false positives, leading to wrongful channel terminations. The subsequent appeal process appears to be equally inadequately automated, failing to provide the necessary human oversight to correct these errors.
2. **Exploitation by Malicious Actors:** A few days prior to my channel's termination, I reported several fraudulent advertisements on YouTube that were using deepfakes of public figures. While my initial reports were accepted, a final one was strangely rejected shortly before my channel was taken down. This raises the alarming possibility that malicious actors are not

only running these scam ads but have also found a way to compromise YouTube's reporting system to retaliate against users who flag their content.

The primary purpose of this letter is to warn you of these critical flaws in your system. The current process is opaque and punitive, leaving creators completely in the dark. For the health of the YouTube community, it is essential that creators receive specific, actionable feedback on their alleged violations. Without knowing what they have done wrong, they cannot prevent future mistakes, which undermines the very purpose of community guidelines.

I urge you to investigate these systemic issues with the gravity they deserve. This is not just about reinstating a single channel; it is about restoring faith in YouTube as a fair and transparent platform for all its users.

I look forward to your substantive response on this matter.

Sincerely,

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