## Application design: Persona

|  |                   | Date:  |
|--|-------------------|--|
|  |                   |  |
|  |                   | Name:  |
|  |                   | Age: Job title:  |
|  |                   | Life Goals:  |
| Cut and                                    | d Pacto           |  |
| Cut and Paste a real Photo here            |                   |  |
|  |                   |  |
| Select ONE w                               |                   |  |
| each row to d<br>or her person             |                   |  |
|  | I I PROGRESSIVE I |  |
| <br>                                       |                   | Motivations:   |
| ,<br>, – – – – – – – – – – – – – – – – – – | T                 |  |
| ¦  | <del></del>       |  |
| FUN  | SERIOUS ;         |  |
| ENERGETIC                                  | LAID BACK         | Frustrations:  |
| TRENDY                                     | CLASSIC :         |  |
| SPONTANEOUS                                | ORDERLY           |  |
| SOLITARY                                   | POPULAR           |  |
| UNIQUE                                     | FAMILIAR          |  |
| YOUNG                                      | I OLD I           | Describe why, how and when he or she will be browsing your web site.   |
|  |                   | Focus on behavior patterns relevant to your value proposition/product. |
| Personality M                              | lon.              |  |
| rersonanty w                               | тар               |  |
| DOM  | INANT             |  |
|  |                   |  |
|  |                   |  |
| UNFRIENDLY                                 | <u>+</u>          |  |
|  | FRIENDLY          |  |
|  |                   |  |
| CUDA                                       |                   |  |
| 20RM                                       | MISSIVE           |  |
|  |                   |  |
|  |                   |  |
|  |                   |  |
|  |                   |  |

## Application design: Scenario

|   | Date:  |                           |                    |                      |                             |  |  |  |
|---|--|---------------------------|--------------------|----------------------|-----------------------------|--|--|--|
| Persona asigne                                    | d to this task:  |                           |                    |                      |                             |  |  |  |
| Task description:                                 |  |                           |                    |                      |                             |  |  |  |
|   |  |                           |                    |                      |                             |  |  |  |
|   |  |                           |                    |                      |                             |  |  |  |
|   |  |                           |                    |                      |                             |  |  |  |
|   |  |                           |                    |                      |                             |  |  |  |
|   |  |                           |                    |                      |                             |  |  |  |
|   | this task flow scenario<br>of what RESULTS you are trying to obj | tain                      |                    |                      |                             |  |  |  |
| THINK III LETTIS                                  | or what hesoers you are trying to ob-                            | iaii.                     |                    |                      |                             |  |  |  |
| Position  | Task flow  |                           |                    |                      |                             |  |  |  |
| #1  |  |                           |                    |                      |                             |  |  |  |
| #2  |  |                           |                    |                      |                             |  |  |  |
| #3  |  |                           |                    |                      |                             |  |  |  |
| #4  |  |                           |                    |                      |                             |  |  |  |
| #5  |  |                           |                    |                      |                             |  |  |  |
| #6  |  |                           |                    |                      |                             |  |  |  |
| #7  |  |                           |                    |                      |                             |  |  |  |
| #8  |  |                           |                    |                      |                             |  |  |  |
| When:   |  |                           |                    |                      |                             |  |  |  |
| Day of the week:                                  |  | early morning 4:00 / 6:00 | 6:0                | orning<br>0 / 9:00   | mid-morning<br>9:00 / 11:59 |  |  |  |
|   |  | noon<br>12:00 / 12:00     |                    | ernoon<br>00 / 17:00 |                             |  |  |  |
|   |  | evening<br>17:00 / 21:00  | niç<br>21:         | ght<br>00 / 23:00    | midnight 23:00 / 4:00       |  |  |  |
| Where:  | Assigned time to do the  | task:                     | Access limitations | Frequ                | ency                        |  |  |  |
| at home   | Less 1 minute  |                           | 3G                 |                      | More than one a day         |  |  |  |
| at work   | between 1 and 5 m  | ninutes                   | Free Wifi          |                      | Once a day                  |  |  |  |
| public pla  | between 5 and 10   | minutes                   | ADSL               |                      | Once a week                 |  |  |  |
| on vacation                                       | between 15 and 30  | ) minutes                 |                    |                      | More than one a week        |  |  |  |
|   | more than 30 minu  | tes                       |                    |                      | lust one time               |  |  |  |
|   |  |                           |                    |                      |                             |  |  |  |
| What kind og experience is he or she waiting for: |  |                           |                    |                      |                             |  |  |  |
| Adventure   | Freedom  | Security [                | Sensual            | Confidence           | Power                       |  |  |  |