μ the working efficiency of a single inspect team

λ the number of arrival people per minute

ρ refers to λ/μ,indicate the efficiency of the system

Ls the avenge length of the serve line

Lq the avenge length of the waiting line

λe effective arrival rate,means the average number of people entering the system per unit time

Ws to sign the time the customers spend in the system

Wq to sign the time the customers spend in the waiting line