## Labour Relations In Canada

## Definitions (from Business Essentials)

#### **Labour Union:**

A group of individuals working together to achieve shared jobrelated goals.

### Collective Bargaining:

The process by which union leaders and management negotiate terms and conditions of employment.

#### Collective Agreement:

The contract between workers and management.

### **Certification Process**

Membership Card Drive

Cards submitted to Labour Board

Certification or Certification Vote

# Working in a Union Shop

 You do not need to join, but you do need to pay Union Dues

- Management may not be part of the union
  - typically defined by ability to hire and fire

 Your terms of engagement will be governed by the Collective Agreement

### Strikes and Lockouts

- Legal Strike
- Legal Lockout
- Wildcat strike

# Managing in a Union Shop

Know the agreement

 Engage the union as much as possible – they are the voice or your work force.

"You get the kind of union you deserve"