

Quick Fix Guide - Upload 503 Errors

🎯 TL;DR - What to Do Now

1. Push Code to GitHub !

```
cd /home/ubuntu/carelinkai-project
git push origin main
```

Note: If authentication fails, you'll need to set up a GitHub token (see `GITHUB_PUSH_INSTRUCTIONS.md`)

2. Check Render Environment Variables

Go to: <https://dashboard.render.com> → Your Service → Environment

Must have exactly these names (case-sensitive):

```
CLOUDINARY_CLOUD_NAME = dygtSnu8z
CLOUDINARY_API_KEY = 328392542172231
CLOUDINARY_API_SECRET = KhpohAEF0sjVKuxRENaBhCoIYFQ
```

⚠ Common mistakes:

- Wrong spelling: `CLOUDINARY_CLOUD` ✗ (should be `CLOUDINARY_CLOUD_NAME` ✓)
- Wrong case: `cloudinary_cloud_name` ✗
- Extra spaces: `dygtSnu8z` ✗

3. Redeploy on Render

After fixing environment variables:

- Click “Manual Deploy” → “Deploy latest commit”

4. Test Upload Again

Once deployed:

1. Go to <https://carelinkai.onrender.com>
2. Login as family member
3. Try uploading a photo or document

5. If Still Failing - Use Diagnostic

Visit (while logged in):

```
https://carelinkai.onrender.com/api/diagnostic/cloudinary
```

Should show:

```
{
  "isConfigured": true,
  "environmentVariables": {
    "CLOUDINARY_CLOUD_NAME": { "exists": true },
    "CLOUDINARY_API_KEY": { "exists": true },
    "CLOUDINARY_API_SECRET": { "exists": true }
  }
}
```

If any shows `"exists": false`, that environment variable is missing!

Why This Happened

The code requires these **exact** environment variable names:

- `CLOUDINARY_CLOUD_NAME`
- `CLOUDINARY_API_KEY`
- `CLOUDINARY_API_SECRET`

If Render doesn't have all three set correctly, uploads return **503 Service Unavailable**.

More Details

See: [UPLOAD_503_ERROR_DIAGNOSTIC_REPORT.md](#)

Success Criteria

- [] Environment variables set correctly in Render
 - [] Code pushed to GitHub
 - [] Render redeployed
 - [] Diagnostic endpoint shows `isConfigured: true`
 - [] Gallery upload works
 - [] Document upload works
-

Last Updated: December 13, 2025

Commit: [54cbc40](#)