

# Dawn Myers

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[progdawn.com](http://progdawn.com)

## Summary

Passionate about software development with strong focus on customer service and quality. Self-starter, driven to continuously learn both on the job and through formal education. Strong inter-personal communication skills within engineering department, with non-technical business employees, and with external customers. Pursuing degree in Web/Software Development from Milwaukee Area Technical College and seeking an internship that provides opportunities to apply education and accelerate skill growth.

## Technologies

C#	Angular 2
C++	SQL
ASP.NET	PHP
Java	Typescript
Javascript	Mobile Applications

## Tools

Visual Studio	Git
Android Studio	Photoshop
NetBeans	Google Suite
Linux OS	Microsoft Excel
Tera Term	Visual Studio Code

## Soft Skills

Agile Framework	Problem Solving
Interdepartmental Communication	Project Management
Scrum	Hardware Testing
Applications Design	Customer Service
ZigBee Communication Protocol	TCP/IP Networking
Software Testing	Hardware Testing

## Hard Skills

Thermostat Installation	Testing Environment Assembly
Voltage Testing	Hardware Test Design
HVAC Testing	Control4 Integration
Serial Communication Macros	ZigBee Door Lock Integration
Electrical Safety	PIR Occupancy Sensor Testing

## Feats

Employee of the Month, November 2015 - Telkonet  
Employee of the Month, December 2016 - Telkonet  
Promotion from EcoCare Support to Firmware Test Technician - Telkonet  
3.8 Current GPA - Milwaukee Area Technical College  
Provost's Award - Milwaukee Area Technical College

## Education

Milwaukee Area Technical College

Mobile Applications Developer, 2014 - Current  
Web/Software Developer, 2014 - Current  
Expected Graduation Date: May 2019

## Experience

### Firmware Test Technician

Telkonet, Inc  
February 2016 - Current Date

#### Responsibilities:

- Test hardware and firmware for engineering team
- Thorough documentation and reproduction steps for bugs encountered
- Engineering liaison to other departments

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### EcoSmart Support Specialist

Telkonet, Inc  
July 2014 - February 2016

#### Responsibilities:

- Provide technical support to customers
- Generate reports for customer's properties
- Provide on-site support for customers
- Documentation of procedure and remote command line tools