Dawn Myers

414-339-2757
progdawn@gmail.com
progdawn.com

Summary

Passionate about software development with strong focus on customer service and quality. Self-starter, driven to continuously learn both on the job and through formal education. Strong inter-personal communication skills within engineering department, with non-technical business employees, and with external customers. Pursuing degree in Web/Software Development from Milwaukee Area Technical College and seeking an internship that provides opportunities to apply education and accelerate skill growth.

Technologies

C#	Angular 2
C++	SQL
ASP.NET	PHP
Java	Typescript
Javascript	Mobile Applications

Tools

Visual Studio	Git
Android Studio	Photoshop Google
NetBeans Linux	Suite Microsoft Excel
OS Tera Term	Visual Studio Code

Soft Skills

Agile Framework Interdepartmental	Problem Solving Project
Communication Scrum	Management Hardware
Applications Design	Testing Customer Service
ZigBee Communication Protocol Software	TCP/IP Networking
Testing	Hardware Testing

Hard Skills

Thermostat Installation Voltage	Testing Environment Assembly
Testing	Hardware Test Design Control4
HVAC Testing	Integration
Serial Communication Macros	ZigBee Door Lock Integration PIR
Electrical Safety	Occupancy Sensor Testing

Feats

Employee of the Month, November 2015 - Telkonet

Employee of the Month, December 2016 - Telkonet

Promotion from EcoCare Support to Firmware Test Technician - Telkonet 3.8 Current

GPA - Milwaukee Area Technical College

Provost's Award - Milwaukee Area Technical College

Education

Milwaukee Area Technical College

Mobile Applications Developer, 2014 - Current Web/
Software Developer, 2014 - Current Expected
Graduation Date: May 2019

Experience

Firmware Test Technician

Telkonet, Inc
February 2016 - Current Date

Responsibilities:

Test hardware and firmware for engineering team
Thorough documentation and reproduction steps for bugs encountered Engineering
liaison to other departments

EcoSmart Support Specialist

Telkonet, Inc
July 2014 - February 2016

Responsibilities:

Provide technical support to customers
Generate reports for customer's properties
Provide on-site support for customers
Documentation of procedure and remote command line tools