

# KRISTINA HRYHORIEVA

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437-667-3538

## Hospitality Specialist

Hi there! I'm someone who truly enjoys creating warm, welcoming experiences for others. Whether it's crafting the perfect drink, serving with care, or greeting guests with a genuine smile, I love bringing a little extra joy to someone's day. I thrive in fast-paced environments and take pride in making sure every guest feels special and leaves with a happy heart.

## EXPERIENCE

### Barista

#### Sweetiepie Bakery at Distillery District · November 2024 – present

- Prepared quality coffee drinks and desserts, ensuring customer satisfaction during the busy Christmas season.
- Processed orders, handled transactions, and provided friendly service in a high-traffic environment.
- Restocked supplies, managed inventory, and maintained an organized workspace.

### Hostess/Server

#### Goodman Pub and Kitchen · April 2024 – November 2024

- Provided excellent service by taking orders, serving meals, and addressing guest needs.
- Managed reservations, coordinated seating, and greeted guests to ensure a seamless experience.
- Maintained a clean dining area and handled payments accurately in a fast-paced summer season setting.

### Barista

#### Wallace Espresso · March 2024 – October 2024

- Prepared coffee drinks with care and attention to quality.
- Managed orders and transactions efficiently while providing personalized service.
- Fostered a warm, inviting atmosphere, ensuring guests felt valued.

### Server/Bartender

#### Krendel Cafe · Kyiv, Ukraine · May 2021 – November 2023

- Prepared and served a variety of beverages and cocktails with precision and speed.
- Delivered excellent customer service by taking orders, serving meals, and ensuring guest satisfaction.
- Maintained a clean and organized bar and dining area in a fast-paced environment.

## EDUCATION

National Aviation  
University, Kyiv

Bachelor of Program  
Engineering

## CORE SKILLS

- Payment Processing
- Cleanliness & Organization
- Customer Service
- Attention to detail
- Teamwork
- Communication
- Problem-Solving

## LANGUAGES

English

Ukrainian

Russian