User Class: Sender Customer

The followings are requirements corresponds to the Customer1

Requirement #	Requirement
CMS001	The system shall allow the customer to register their personal information details.
CMS002	The system shall authenticate customer after providing a legit email address.
CMS003	The system shall allow the customer to login after successful authentication.
CMS004	The system shall allow the customer to select the category of good in terms of size.
CMS005	The system shall allow the customer to enter details of the good in terms of name, description, physical image, destination, receiver's information and date of departure.
CMS006	The system shall allow the customer to select an agent that are available to the specified destination.
CMS007	The system shall allow the customer to view details of selected agent.
CMS008	The system shall allow the customer to approve and confirm their order.
CMS009	The system shall allow the customer to view order.
CMS010	The system shall allow the customer to update details of order before payment.

CMS011	The system shall allow the customer to delete order before payment.
CMS012	The system shall allow the customer to update their personal information details in terms of mobile number, password and email address.
CMS013	The system shall allow the customer to cancel order after payment within 12 hours after order has been received by sending agent.
CMS014	The system shall allow the customer to view invoice of order.
CMS015	The system shall allow the customer to download invoice of order.
CMS016	The system shall allow the customer to create and send complaint report.
CMS017	The system shall allow the customer to view complaint report in pending, rejected or approved status.
CMS018	The system shall allow the customer to update complaint report in pending or rejected status.
CMS019	The system shall allow the customer to delete complaint report in pending or rejected status.
CMS020	The system shall allow the customer to logout.

User Class: Sender Agent

The followings are requirements corresponds to the *Sender Agent*

Requirement #	Requirement
CMS021	The system shall allow the agent to register new customer to the system
CMS022	The system shall allow the agent to login to the account of customers who fail to register to the system
CMS023	The system shall allow the agents to request the order for the customer.
CMS024	The system shall allow the receiver agent to receive request from sender
CMS025	The system shall allow the receiver agent to Create limit for order approval of not less than 12 hrs.
CMS026	The system shall allow the receiver agent to Approve order request
CMS027	The system shall allow the receiver agent to Receive payment of invoice order
CMS028	The system shall allow the agent receiver to view list of paid orders
CMS029	The system shall allow agent sender to Confirm all orders that has to be sent

CMS030	The system shall allow agent sender to view list of agent receiver location
CMS031	The system shall allow agent sender to choose and specify who is the one caring the order
CMS032	The system shall allow agent sender to view Carrier contacts during the shipment of the cargo.
CMS033	The system shall allow the agent receiver to view Carrier identification (example bus number)

User Class: Receiver Agent

The followings are requirements corresponds to the *Receiver Agent*

Requirement #	Requirement
CMS034	The system shall allow the agent to login
CMS035	The system shall allow the agent receiver to view the cargos sent and arrival day and time
CMS036	The system shall allow the agent receiver to confirm and approve received cargos
CMS037	The system shall allow to record all cargos received and delivered to the receiver customer
CMS038	The system shall allow the receiver agent to cancel all cargos that have not been received for more than 24 hours

User Class: Admin

The followings are requirements corresponds to the Admin

Requirement #	Requirement
CMS039	The system shall allow admin to register agents
CMS040	The system shall allow admin to remove agents and customer
CMS041	The system shall allow admin to view customer orders
CMS042	The system shall allow admin to view list of paid orders
CMS043	The system shall allow admin toConfirm all orders that has to be sent
CMS044	The system shall allow admin toview list of agent receiver location
CMS045	The system shall allow admin toview and send complaint report.
CMS046	The system shall allow admin to view invoice of order.
CMS047	The system shall allow admin to manage customers and agents
CMS048	The system shall allow admin to update customer orders
CMS049	The system shall allow admin to view all cancelled orders

CMS050	The system shall allow admin to view all penalties

User Class: System

The followings are requirements corresponds to the System

Requirement #	Requirement
CMS051	The system shall create invoices for customers
CMS052	The system shall provide the status of the received cargo, either its delivered or it sent
CMS053	The system shall create penalties