

# DevSecOps

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# About the course

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- ▶ Prerequisites:
  - ▶ Software Engineering Fundamentals
  - ▶ Basic knowledge of Linux/Unix/Windows systems
  - ▶ Programming and Scripting experience

# Course Description

- ▶ This course introduces the principles, practices, and tools involved in DevSecOps.
- ▶ It covers the integration of development and operations teams, automation of the software development lifecycle (SDLC), and continuous integration/continuous delivery (CI/CD) pipelines.
- ▶ Students will gain experience with tools and techniques used in modern DevSecOps practices, including source control, configuration management, containerization, monitoring, and cloud infrastructure.

# Course Objectives

- ▶ By the end of this course, students should be able to:
  - ▶ Understand the core principles and culture of DevOps.
  - ▶ Set up and use Continuous Integration and Continuous Delivery (CI/CD) pipelines.
  - ▶ Automate deployment processes using containerization tools like Docker.
  - ▶ Use infrastructure as code (IaC) tools to manage and automate infrastructure.
  - ▶ Monitor applications and infrastructure with appropriate tools.
  - ▶ Integrate security into the DevOps pipeline (DevSecOps).

# Introduction to DevOps and DevSecOps

LECTURE 1



# Overview

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- ▶ What is DevOps?
  - ▶ DevOps is a set of practices that combine software development (Dev) and IT operations (Ops) to shorten the development lifecycle and deliver high-quality software continuously.
- ▶ DevOps Principles (CAMS)
  - ▶ Culture: Focus on collaboration and shared responsibility across teams.
  - ▶ Automation: Use tools to automate repetitive tasks, including builds, testing, and deployments.
  - ▶ Measurement: Collect and analyze metrics to improve processes.
  - ▶ Sharing: Foster a culture of transparency and knowledge sharing among stakeholders.

# Overview

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- ▶ Benefits of DevOps

- ▶ Speed: Faster delivery of software updates and features.
- ▶ Reliability: Improved stability and performance of systems.
- ▶ Scalability: Seamless scaling of applications and infrastructure.
- ▶ Visibility: Enhanced monitoring and logging capabilities for better insights.

- ▶ Introduction to DevSecOps

- ▶ DevSecOps is the practice of integrating security into every phase of the DevOps lifecycle, from planning and development to testing, deployment, and maintenance.

- ▶ Why DevSecOps?
  - ▶ Reduced Attack Surface: Identifies and fixes vulnerabilities early in development.
  - ▶ Automated Security Testing: Embeds security tools and tests into CI/CD pipelines.
  - ▶ Compliance Integration: Ensures regulatory compliance through automated checks.
- ▶ Examples
  - ▶ Facebook: Uses automated testing in CI/CD to identify vulnerabilities early.
  - ▶ Amazon: Adopts "security as code" to ensure secure cloud infrastructure.
  - ▶ Google: Implements strict infrastructure security policies, including container security.



# The Phoenix Project

# Bill's Challenge at Parts Unlimited

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- ▶ The Crisis:

- ▶ Phoenix Project, critical to the company's future, is massively over budget and delayed.
- ▶ CEO tasks Bill with fixing it within 90 days or faces outsourcing of his department.

- ▶ The Turning Point:

- ▶ A prospective board member introduces the "Three Ways" philosophy.
- ▶ Bill sees parallels between IT operations and manufacturing workflows.

- ▶ The Solution:

- ▶ Streamline workflows and improve interdepartmental communication.
- ▶ Align IT operations to effectively serve business goals.

# Strategy

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- ▶ The entire future of the company depend upon.
- ▶ It requires that IT be a core competency.

# Challenges in Reporting, Compliance, and Operations

- ▶ Reporting:
  - ▶ Inaccurate financial reporting caused by recurring IT general control issues.
  - ▶ Failures in accounts payable and inventory systems delayed financial closures.
  - ▶ Payroll system failures led to reporting errors and inaccuracies.
- ▶ Compliance:
  - ▶ Audit failures resulted in adverse external auditor footnotes.
  - ▶ Non-compliance risks severe consequences for regulatory assessments.



# Challenges in Reporting, Compliance, and Operations

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- ▶ Operations:
  - ▶ Phoenix Project: \$20M over budget, three years late, and detrimental upon deployment.
  - ▶ Frequent IT service failures disrupted critical business operations.

# Generic problems – downward spirals

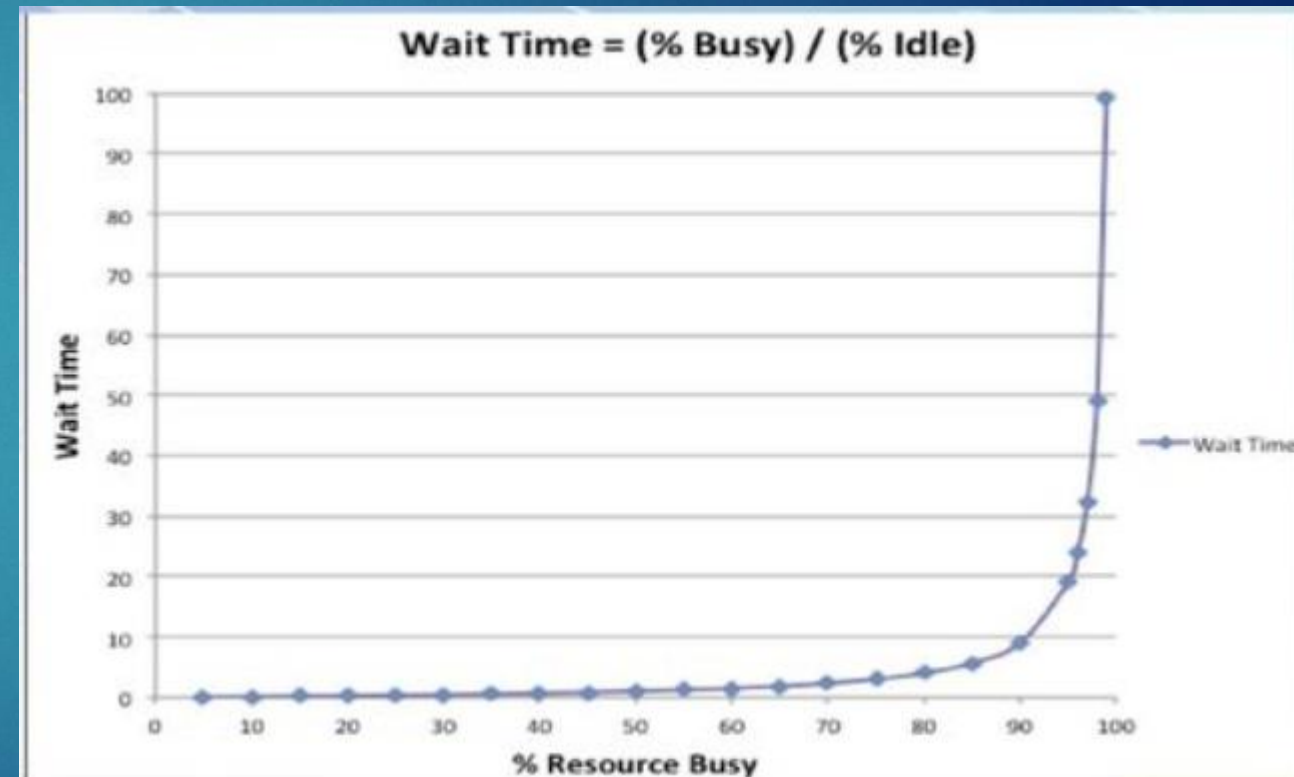
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- ▶ Fragile artefacts become more fragile
- ▶ Technical debt grows
- ▶ Date-driven application project focus only on features, sacrificing non-functional requirements, which results in more fragile artifacts in production.
- ▶ Application deployment take longer, more difficult, and gets worse
- ▶ IT Ops is stuck fire fighting and therefore cannot do preventive work or new projects
- ▶ Long feature delivery cycle times result in more political decision making, meaning more focus on features (vs non-functional requirements)

# The wait time / resource busy graph

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- ▶ Bill realizes that Brent, one of the senior engineers is overcommitted and a number of people and projects are depending on him to be available.
- ▶ As the resource utilization goes past 80%, wait time goes through the roof
- ▶ Assume that all resources are 90% busy, the graph shows a wait time of 9 hours.
- ▶ If there are 7 handoffs (work centers or resources), the total wait time is 63 hours



# Optimizing IT Operations and Workflows

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- ▶ Addressing Overload:
  - ▶ Identified excessive WIP (Work in Progress) and over-reliance on Brent for critical tasks.
- ▶ Preventive Measures:
  - ▶ Elevated preventive work to reduce unplanned tasks, especially for key personnel.
  - ▶ Made all work visible using Kanban boards and standardized workflows.
- ▶ Workload Management:
  - ▶ Introduced project freeze to throttle work intake into IT operations.
  - ▶ Limited work dependencies on Brent by documenting processes and managing handoffs.



# Optimizing IT Operations and Workflows

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- ▶ Operational Improvements:
  - ▶ Built DevOps workflows to embed non-functional requirements early in development.
  - ▶ Reduced batch sizes for faster, single-piece flow through Development and IT Ops.
- ▶ Strategic Adjustments:
  - ▶ Scoped audit and infosec correctly to align with corporate goals.
  - ▶ Adapted to shifting constraints by bringing critical resources back in-house.

# 4 types of work

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- ▶ Business project work
  - ▶ Development projects
  - ▶ Typically run by PMO
- ▶ IT project work
  - ▶ Infrastructure whether external or internal
  - ▶ Reside in the DBA manager, storage manager etc.
  - ▶ Creates a problem because there is no way to identify committed capacity
- ▶ Changes
  - ▶ Generated from the previous two types of work
  - ▶ Tracked in a ticketing system
- ▶ Unplanned work
  - ▶ Operational incidents or problems caused by the previous types of work
  - ▶ The IT capacity death spiral – not paying down technical debt

# The Three ways

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- ▶ Way No. 1: The flow
  - ▶ Understand the flow of work
    - ▶ Without understanding, any changes will have random effects
  - ▶ Always increase the flow
  - ▶ Never pass on defects downstream
  - ▶ Never allow local optimization to cause global degradation
  - ▶ Achieve profound understanding of the entire system

# The Three ways

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- ▶ Way No. 2: Consistent Feedback
  - ▶ Understand and respond to the needs of all customers, both internal and external
  - ▶ Shorten and amplify all feedback loops
    - ▶ This rule is modelled after the Toyota Lean manufacturing line, where any employee can stop the line immediately if they see any defect.
  - ▶ Create quality at the source
    - ▶ This means pro-actively building quality into everything
    - ▶ There is no need for developers to rely on QA to find their errors.
  - ▶ Create and embed knowledge where we need it



# The Three ways

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- ▶ Way No. 3: Continual learning
  - ▶ Create a culture that encourages experimentation
  - ▶ Learns from failure
  - ▶ Recognizes repetition as the prerequisite to mastery

# Top DevOps Myths

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- ▶ DevOps replaces Agile
  - ▶ Compatible
  - ▶ Logical continuation of Agile
  - ▶ Agile is not a prerequisite for adopting DevOps
- ▶ DevOps replaces ITIL or ITSM
  - ▶ IT infrastructure Library or IT service Management
  - ▶ In order to accommodate the faster lead times and higher deployment frequencies many areas of ITIL require automation (CM configuration and release processes)
- ▶ DevOps is only for open source software
  - ▶ Principles are universal
  - ▶ Independent of the underlying technology

# Top DevOps Myths

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- ▶ DevOps means NoOps
  - ▶ DevOps puts more responsibility on Development
  - ▶ Requires many operations tasks to become self-service
  - ▶ Automate rather than be ticket based (e.g. get a production like environment)
- ▶ DevOps is just “infrastructure as code” or automation
  - ▶ More than just automation
  - ▶ Requires shared goals and pain
- ▶ DevOps is only for startups and unicorns
  - ▶ For any organization that must increase flow of planned work
  - ▶ While maintaining quality, reliability and security for the customer

# DevOps Introduction



# Vision for Collaborative and High-Performing IT

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- ▶ Unified Collaboration:
  - ▶ Product Owners, Development, QA, IT Operations, and Infosec align to ensure organizational success.
- ▶ Common Goals:
  - ▶ Enable rapid, smooth workflows and seamless deployments.
  - ▶ Deliver world-class stability, security, and availability.
- ▶ Enhanced Productivity:
  - ▶ Small teams independently develop, test, and deploy code safely.
  - ▶ Create systems that reduce friction and maximize developer efficiency.

# Vision for Collaborative and High-Performing IT

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- ▶ Customer and Business Value:
  - ▶ Deliver secure, reliable value to customers at scale.
  - ▶ Test features quickly to meet user needs and advance business goals.
- ▶ Operational Excellence:
  - ▶ Maintain continuous flow through the value stream with minimal disruption.
  - ▶ Reduce chaos in IT Operations and foster cross-team expertise.
- ▶ Cultural Outcomes:
  - ▶ Promote organizational learning and high employee satisfaction.
  - ▶ Drive market success through innovation and collaboration.

# Outcomes of DevOps

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- ▶ Improved productivity and satisfaction.
- ▶ Better organizational performance.
- ▶ Enhanced customer satisfaction.

# Current Challenges

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- ▶ Broken systems and poor outcomes.
- ▶ Adversarial relationship between Development and IT Operations.
- ▶ Late testing and Infosec activities.
- ▶ Manual efforts and handoffs causing delays.
- ▶ Long lead times and poor quality.
- ▶ Chaotic production deployments.
- ▶ Negative impacts on customers and business.
- ▶ Dissatisfied employees and budget cuts.



# The Solution

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- ▶ Need to change how we work.
- ▶ DevOps as the best way forward.

# Lean Manufacturing Revolution

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- ▶ Adoption of Lean principles in the 1980s.
- ▶ Improved productivity, lead times, and quality.
- ▶ Increased customer satisfaction.
- ▶ Reduced lead times from six weeks to less than three weeks.
- ▶ Increased on-time shipments from 70% to over 95%.
- ▶ Organizations that did not adopt Lean practices lost market share.

# Increased Expectations

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- ▶ What was good enough in previous decades is not good enough now.
- ▶ Cost and time to develop and deploy strategic business capabilities have dropped significantly.
- ▶ 1970s-1980s: New features required 1-5 years to develop and deploy, costing tens of millions of dollars.
- ▶ 2000s: Advances in technology and Agile principles reduced development time to weeks or months, but deployment still took weeks or months.

**Table 0.1: The Ever-Accelerating Trend toward Faster, Cheaper, Lower Risk Delivery of Software**

	1970s–1980s	1990s	2000s–Present
<b>Era</b>	Mainframes	Client/Server	Commoditization and Cloud
<b>Representative technology of era</b>	COBOL, DB2 on MVS, etc.	C++, Oracle, Solaris, etc.	Java, MySQL, Red Hat, Ruby on Rails, PHP, etc.
<b>Cycle time</b>	1–5 years	3–12 months	2–12 weeks
<b>Cost</b>	\$1M–\$100M	\$100k–\$10M	\$10k–\$1M
<b>At risk</b>	The whole company	A product line or division	A product feature
<b>Cost of failure</b>	Bankruptcy, sell the company, massive layoffs	Revenue miss, CIO's job	Negligible

# Technology Value Stream

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- ▶ Organizations deploy changes hundreds or thousands of times per day.
- ▶ Fast time to market and relentless experimentation are key.
- ▶ Organizations unable to replicate DevOps outcomes risk losing to nimble competitors.
- ▶ Potential to go out of business, similar to manufacturing organizations that did not adopt Lean principles.
- ▶ Customer acquisition and value delivery depend on the technology value stream.
- ▶ Jeffrey Immelt: “Every industry and company that is not bringing software to the core of their business will be disrupted.”
- ▶ Jeffrey Snover: “In previous economic eras, businesses created value by moving atoms. Now they create value by moving bits.”



# The Enormity of the Problem

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- ▶ Affects every organization, regardless of industry or size.
- ▶ How technology work is managed predicts organizational success or survival.
- ▶ Adoption of new principles and practices is crucial.
- ▶ Traditional methods may no longer be effective.
- ▶ Inherent conflict between Development and IT Operations.
- ▶ Results in slower time to market, reduced quality, increased outages, and growing technical debt.

# Understanding Technical Debt

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- ▶ Term coined by Ward Cunningham.
- ▶ Analogous to financial debt: decisions lead to problems that become harder to fix over time.
- ▶ Incurs interest, reducing future options.
- ▶ IT organizations must pursue two goals simultaneously:
  - ▶ Respond to the rapidly changing competitive landscape.
  - ▶ Provide stable, reliable, and secure service to customers.

# The Core Conflict

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- ▶ Development's Role
  - ▶ Responsible for responding to market changes.
  - ▶ Deploy features and changes into production quickly.
- ▶ IT Operations' Role
  - ▶ Ensure stable, reliable, and secure IT services.
  - ▶ Prevent production changes that could jeopardize stability.
- ▶ Opposed Goals
  - ▶ Development and IT Operations have diametrically opposed goals and incentives.
  - ▶ Creates friction and challenges within the organization.

# The Core Conflict

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- ▶ Dr. Eliyahu M. Goldratt's concept of "the core, chronic conflict."
- ▶ Organizational measurements and incentives across silos prevent achieving global goals.
- ▶ Conflict creates a powerful downward spiral.
- ▶ Leads to poor software and service quality, bad customer outcomes, and daily workarounds.



# The Core Conflict

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- ▶ Act 1: IT Operations
  - ▶ Goal: Keep applications and infrastructure running.
  - ▶ Problems due to complex, poorly documented, and fragile systems.
  - ▶ Technical debt and daily workarounds.
- ▶ Act 2: Broken Promises
  - ▶ Compensating for broken promises.
  - ▶ Product managers and executives set new targets.
  - ▶ Development tasked with urgent projects, adding to technical debt.
- ▶ Act 3: Increasing Difficulty
  - ▶ Work becomes more difficult and time-consuming.
  - ▶ Increased communication, coordination, and approvals.
  - ▶ Quality deteriorates, and work queues lengthen.

# The Downward Spiral

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- ▶ Observed in countless organizations over a decade.
- ▶ Requires DevOps principles to mitigate.
- ▶ Every IT organization has two opposing goals.
- ▶ Every company is a technology company, whether they know it or not.
- ▶ Christopher Little: “Every company is a technology company, regardless of what business they think they’re in. A bank is just an IT company with a banking license.”
- ▶ Vast majority of capital projects rely on IT.

# Importance of Projects

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- ▶ Projects are the primary mechanism for change inside organizations.
- ▶ Management needs to approve, budget for, and be accountable for projects.
- ▶ Capital Spending
  - ▶ Projects are typically funded through capital spending.
  - ▶ 50% of capital spending is now technology-related, even in low-tech industries.
- ▶ Reliance on IT
  - ▶ Business leaders rely on effective IT management to achieve goals.
  - ▶ IT changes are integral to business decisions.

- ▶ Human Costs
  - ▶ Feelings of powerlessness and burnout.
  - ▶ Fatigue, cynicism, hopelessness, and despair.
  - ▶ Long hours, weekend work, decreased quality of life.
- ▶ Psychological Impact
  - ▶ Systems causing powerlessness are highly damaging.
  - ▶ Creates a culture of fear and learned helplessness.
  - ▶ People become unwilling or unable to act to avoid future problems.
- ▶ Employee Well-being
  - ▶ Negative impact on employees and their families.
  - ▶ Loss of best employees due to burnout and dissatisfaction.



- ▶ Economic Costs
  - ▶ Opportunity cost of missed value creation: \$2.6 trillion per year.
  - ▶ Equivalent to the annual economic output of France.
- ▶ IT Spending
  - ▶ 2011: 5% of worldwide GDP (\$3.1 trillion) spent on IT.
  - ▶ 50% of IT spending on operating costs and maintaining systems.
  - ▶ \$520 billion wasted on urgent and unplanned work or rework.
- ▶ Potential Value Creation
  - ▶ Adopting DevOps could halve waste and increase value creation.
  - ▶ Potential to create \$2.6 trillion of value per year through better management and operational excellence.

# Ideal DevOps Environment

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- ▶ Independent and Agile Teams:
  - ▶ Small teams independently implement features in production-like environments.
  - ▶ Deploy code quickly, safely, and securely during business hours.
  - ▶ Use self-service platforms to deliver value frequently.
- ▶ Automation and Immediate Feedback:
  - ▶ Fast, automated tests ensure secure, deployable code.
  - ▶ Immediate visibility into deployment effects fosters quick fixes and learning.
  - ▶ Pervasive telemetry detects and corrects problems early.
- ▶ Organizational Outcomes:
  - ▶ Achieve low-stress work environments and marketplace success.
  - ▶ Build resilient systems through fault injection and large-scale tests.

# Ideal DevOps Environment

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- ▶ Customer-Centric Development:
  - ▶ Deliver value with controlled, predictable, low-stress releases.
  - ▶ Test and evolve features pre-launch using feature toggles.
  - ▶ Ensure customer satisfaction with seamless updates and bug fixes.
- ▶ Collaborative and Resilient Culture:
  - ▶ Foster a hypothesis-driven, experimental approach to development.
  - ▶ Conduct blameless post-mortems and planned failure exercises.
  - ▶ Reward problem-solving, risk-taking, and innovation.
- ▶ Continuous Learning and Improvement:
  - ▶ Treat process improvements as experiments for long-term goals.
  - ▶ Host internal technology conferences to enhance skills.
  - ▶ Encourage ownership and build confidence in team contributions.

# The Business value of DevOps

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- ▶ Data collected from over 25,000 technology professionals (2013-2016).
- ▶ Throughput Metrics
  - ▶ Code and change deployments: 30 times more frequent.
  - ▶ Code and change deployment lead time: 200 times faster.
- ▶ Reliability Metrics
  - ▶ Production deployments: 60 times higher change success rate.
  - ▶ Mean time to restore service: 168 times faster.
- ▶ Organizational Performance Metrics
  - ▶ Productivity, market share, and profitability goals: 2 times more likely to exceed.
  - ▶ Market capitalization growth: 50% higher over three years.



# The Business value of DevOps

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- ▶ High Performers vs. Low Performers
  - ▶ High performers are more agile and reliable.
  - ▶ Lead times measured in minutes or hours vs. weeks, months, or quarters.
- ▶ Employee Satisfaction
  - ▶ Higher job satisfaction and lower burnout rates.
  - ▶ Employees 2.2 times more likely to recommend their organization as a great place to work.
- ▶ Information Security Outcomes
  - ▶ Better security outcomes for high performers.
  - ▶ 50% less time spent remediating security issues.

# DevOps and Productivity

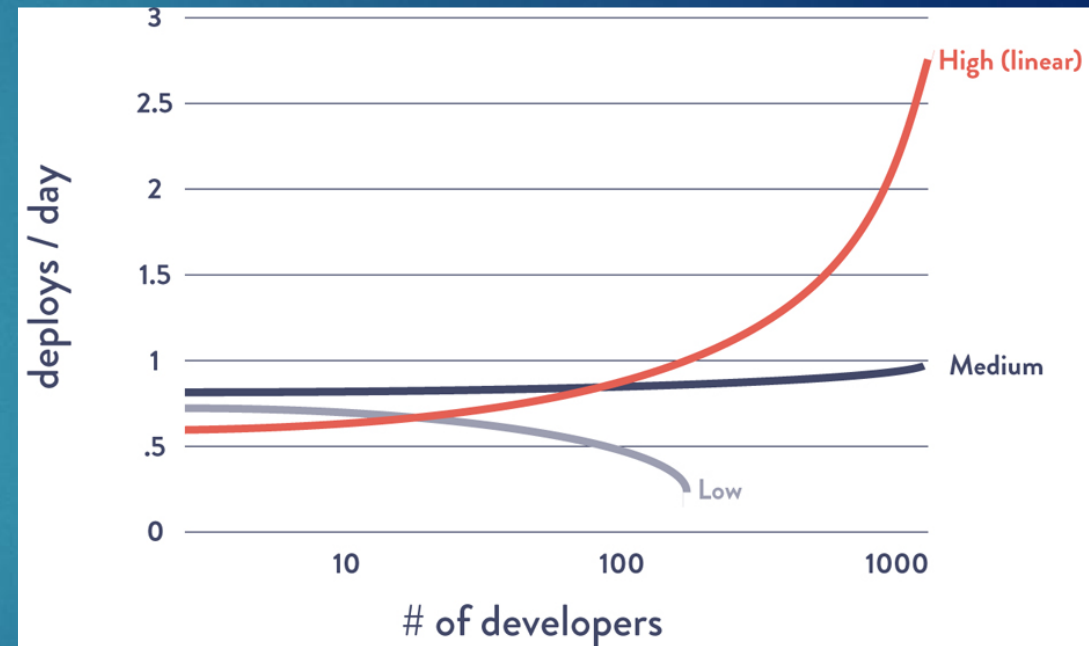
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- ▶ The Mythical Man-Month
  - ▶ Adding more developers can decrease individual and overall productivity.
  - ▶ Highlighted by Frederick Brooks in “The Mythical Man-Month.”
- ▶ In contrast DevOps increases Productivity
  - ▶ Right architecture, technical practices, and cultural norms.
  - ▶ Small teams develop, integrate, test, and deploy changes quickly and safely.
- ▶ Small Teams, Big Impact
  - ▶ Randy Shoup’s observation: Large organizations with DevOps enable small teams to be productive like startups.
  - ▶ Example: Google, Amazon, and Netflix.

# DevOps and Productivity

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- ▶ Deploys Per Day Per Developer
  - ▶ 2015 State of DevOps Report findings.
  - ▶ High performers scale deployments linearly with team size.
- ▶ Performance Comparison
  - ▶ Low performers: Deploys per day per developer decrease with team size.
  - ▶ Medium performers: Deploys per day per developer stay constant.
  - ▶ High performers: Deploys per day per developer increase linearly.



# A brief history

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- ▶ Origins and Philosophy:
  - ▶ Described by John Willis as the "convergence of Dev and Ops."
  - ▶ "Evolved independently across organizations, showing improbable connections."
  - ▶ Builds on decades of lessons from manufacturing and high-reliability organizations.
- ▶ Core Principles:
  - ▶ Applies Lean, Theory of Constraints, Toyota Production System, and resilience engineering.
  - ▶ Draws from high-trust management cultures and servant leadership.



# A brief history

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- ▶ Goals and Outcomes:
  - ▶ Creates a collaborative, productive environment with high trust.
  - ▶ Achieves quality, reliability, stability, and security at reduced cost and effort.
- ▶ Impact on IT Value Stream:
  - ▶ Accelerates flow and reliability throughout the technology value stream.
  - ▶ Adapts principles from physical manufacturing to IT workflows.
- ▶ Historical Roots:
  - ▶ Derived from Lean, Toyota Kata, and organizational change management.
  - ▶ Seen as a continuation of the Agile software journey started in 2001.

# The Lean Movement

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- ▶ Techniques: Value stream mapping, kanban boards, total productive maintenance.
- ▶ Codified for the Toyota Production System in the 1980s.
- ▶ Lean Enterprise Institute
  - ▶ Started researching Lean applications in other value streams in 1997.
  - ▶ Focus on service industry and healthcare.
- ▶ Manufacturing lead time as a predictor of quality, customer satisfaction, and employee happiness.
- ▶ Small batch sizes as a predictor of short lead times.

# The Lean Movement

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- ▶ Lean Principles

- ▶ Create value for the customer through systems thinking.
- ▶ Embrace scientific thinking, create flow and pull, assure quality at the source, lead with humility, and respect every individual.

- ▶ The Agile Manifesto

- ▶ Created in 2001 by seventeen experts in “lightweight methods” in software development.
- ▶ Set of values and principles for adaptive methods compared to waterfall development.

- ▶ Key Principles of Agile

- ▶ Deliver working software frequently, with a preference for shorter timescales.
- ▶ Emphasize small batch sizes and incremental releases.
- ▶ Small, self-motivated teams in a high-trust management model.

# The Lean Movement

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- ▶ Impact of Agile
  - ▶ Increased productivity and responsiveness of development organizations.
  - ▶ Key moments in DevOps history occurred within the Agile community.
- ▶ Agile Infrastructure and Velocity Movement
  - ▶ 2008 Agile conference: Patrick Debois and Andrew Shafer's session on applying Agile principles to infrastructure.
  - ▶ Early days referred to as "Agile system administration."



# Agile Infrastructure and Velocity Movement

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- ▶ John Allspaw and Paul Hammond's presentation: "10 Deploys per Day: Dev and Ops Cooperation at Flickr."
  - ▶ Shared goals between Dev and Ops, continuous integration practices.
- ▶ Patrick Debois created the first DevOpsDays in Ghent, Belgium.
  - ▶ The term "DevOps" was coined.
- ▶ Jez Humble and David Farley's concept of continuous delivery.
  - ▶ Ensuring code and infrastructure are always in a deployable state.
- ▶ Tim Fitz's 2009 blog post on "Continuous Deployment."

# Agile Infrastructure and Velocity Movement

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- ▶ Toyota Kata
  - ▶ Mike Rother's book: "Toyota Kata: Managing People for Improvement, Adaptiveness, and Superior Results."
  - ▶ Importance of the improvement kata for daily, habitual practice of improvement work.
  - ▶ Establishing desired future states and setting target outcomes.
  - ▶ Continual improvement of daily work guided by the improvement kata.

# The Manufacturing Value Stream

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- ▶ Defined by Karen Martin and Mike Osterling.
- ▶ Sequence of activities to deliver a good or service to a customer.
- ▶ Starts with customer order and raw materials release.
- ▶ Focus on smooth and even flow of work.
- ▶ Small batch sizes, reducing work in process (WIP).
- ▶ Preventing rework and optimizing systems toward global goals.

# The Technology Value Stream

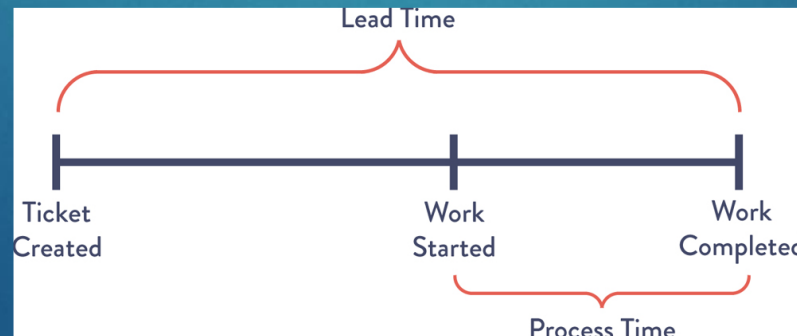
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- ▶ Process to convert a business hypothesis into a technology-enabled service or feature.
- ▶ Starts with a business objective and ends with value delivery to the customer.
- ▶ Agile Development Process
  - ▶ Transform ideas into user stories and feature specifications.
  - ▶ Implement code, integrate, and test in version control repository.
- ▶ Ensuring Fast Flow and Stability
  - ▶ Deliver fast flow without causing chaos and disruptions.
  - ▶ Avoid service outages, impairments, and security or compliance failures.
- ▶ Focus on Deployment Lead Time
  - ▶ Begins when a change is checked into version control.
  - ▶ Ends when the change is running in production, providing value and feedback.



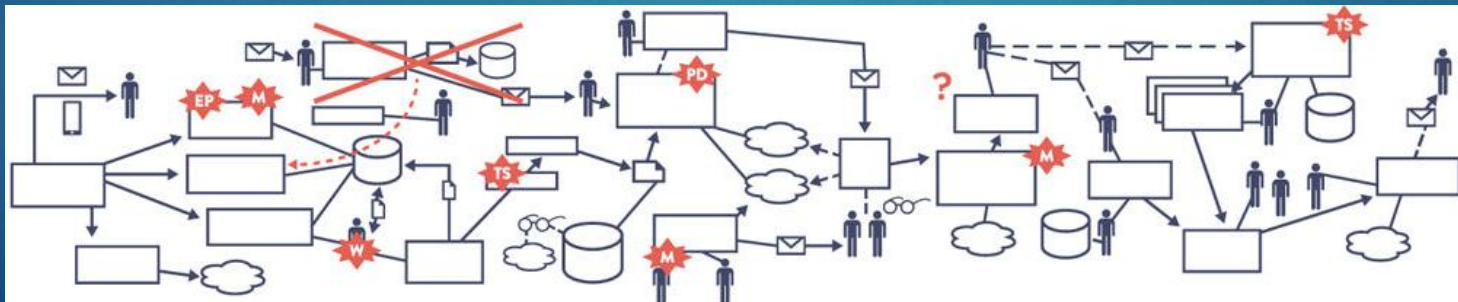
# Lean Product Development vs. Lean Manufacturing

- ▶ Design and development: High variability and creativity.
- ▶ Testing, deployment, and operations: Predictable and mechanistic.
- ▶ Testing, deployment, and operations happen simultaneously with design/development.
- ▶ Work in small batches and build quality into every part of the value stream.
- ▶ Lead time: Starts when the request is made and ends when fulfilled.
- ▶ Processing time: Starts when work begins on the customer request, omits queue time.



# Common Scenario: Long Deployment Lead Times

- ▶ Deployment lead times requiring months.
- ▶ Common in large, complex organizations with tightly coupled systems.
- ▶ Challenges with Long Lead Times
  - ▶ Scarce integration test environments, long test and production environment lead times.
  - ▶ High reliance on manual testing and multiple approval processes.



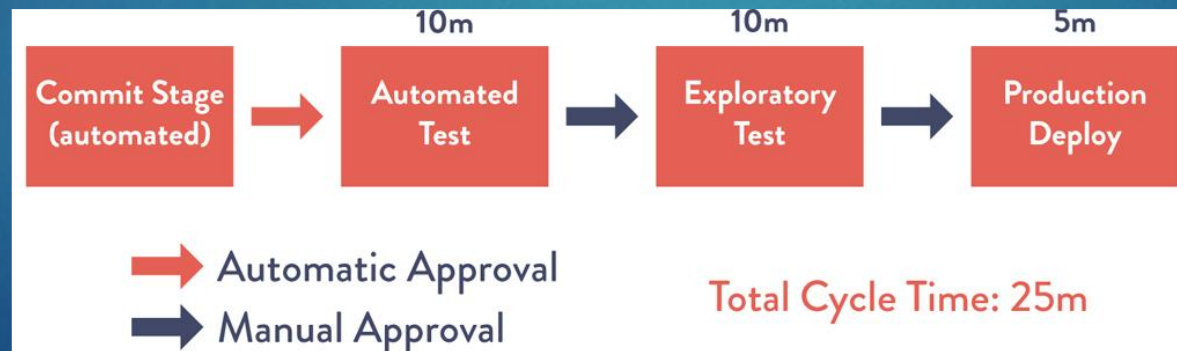
# DevOps Ideal: Short Deployment Lead Times

- ▶ Fast, constant feedback for developers.
- ▶ Quick and independent implementation, integration, and validation of code.
- ▶ Achieving Fast Deployment
  - ▶ Continually check in small code changes into version control.
  - ▶ Perform automated and exploratory testing, deploy into production.
- ▶ Modular Architecture
  - ▶ Modular, well-encapsulated, and loosely coupled architecture.
  - ▶ Small teams work with high autonomy, failures are small and contained.

# DevOps Ideal: Short Deployment Lead Times

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- ▶ Deployment Lead Time in Minutes
  - ▶ Deployment lead time measured in minutes or hours.
  - ▶ High confidence in changes operating as designed in production.
- ▶ Percent Complete and Accurate (%C/A)
  - ▶ Metric reflecting the quality of output at each step.
  - ▶ Work is “usable as is” without needing corrections or clarifications.





# Introduction to The Three Ways

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- ▶ The First Way
  - ▶ Enables fast left-to-right flow of work from Development to Operations to the customer.
  - ▶ Make work visible, reduce batch sizes, build in quality, and optimize for global goals.
- ▶ Benefits of The First Way
  - ▶ Reduces lead time for fulfilling requests.
  - ▶ Increases quality, throughput, and innovation.
- ▶ Practices of The First Way
  - ▶ Continuous build, integration, test, and deployment.
  - ▶ Creating environments on demand, limiting WIP, and building safe-to-change systems.

# Introduction to The Three Ways

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- ▶ The Second Way
  - ▶ Enables fast and constant flow of feedback from right to left.
  - ▶ Amplify feedback to prevent problems and enable faster detection and recovery.
- ▶ Benefits of The Second Way
  - ▶ Creates quality at the source.
  - ▶ Generates knowledge where needed and creates safer systems of work.
- ▶ Practices of The Second Way
  - ▶ Shorten and amplify feedback loops.
  - ▶ Swarm problems until effective countermeasures are in place.

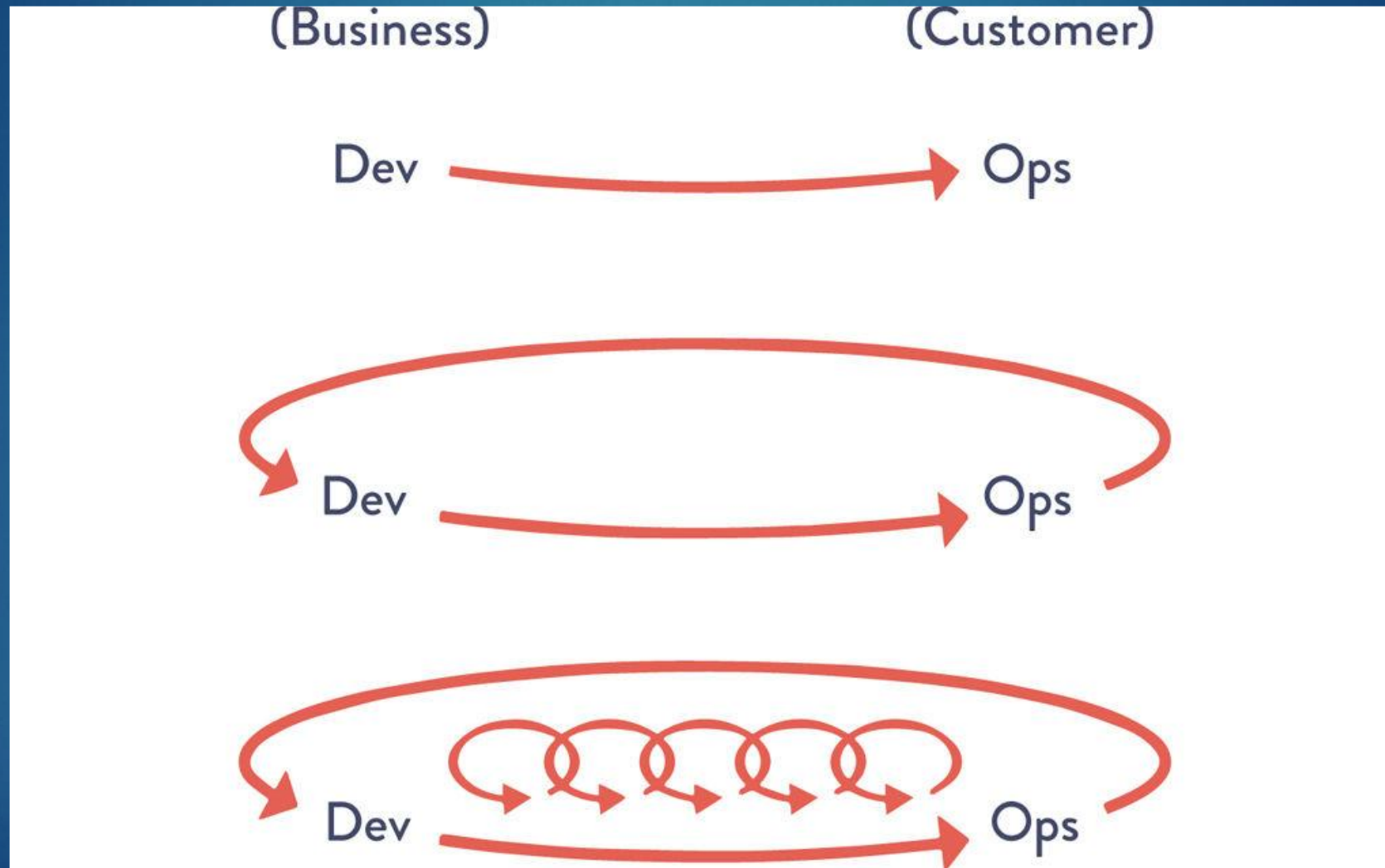
# Introduction to The Three Ways

63

- ▶ The Third Way
  - ▶ Creates a generative, high-trust culture.
  - ▶ Supports experimentation, risk-taking, and organizational learning.
- ▶ Benefits of The Third Way
  - ▶ Shortens and amplifies feedback loops.
  - ▶ Enables faster learning and competitive advantage.
- ▶ Practices of The Third Way
  - ▶ Design systems to multiply the effects of new knowledge.
  - ▶ Transform local discoveries into global improvements.

# Introduction to The Three Ways

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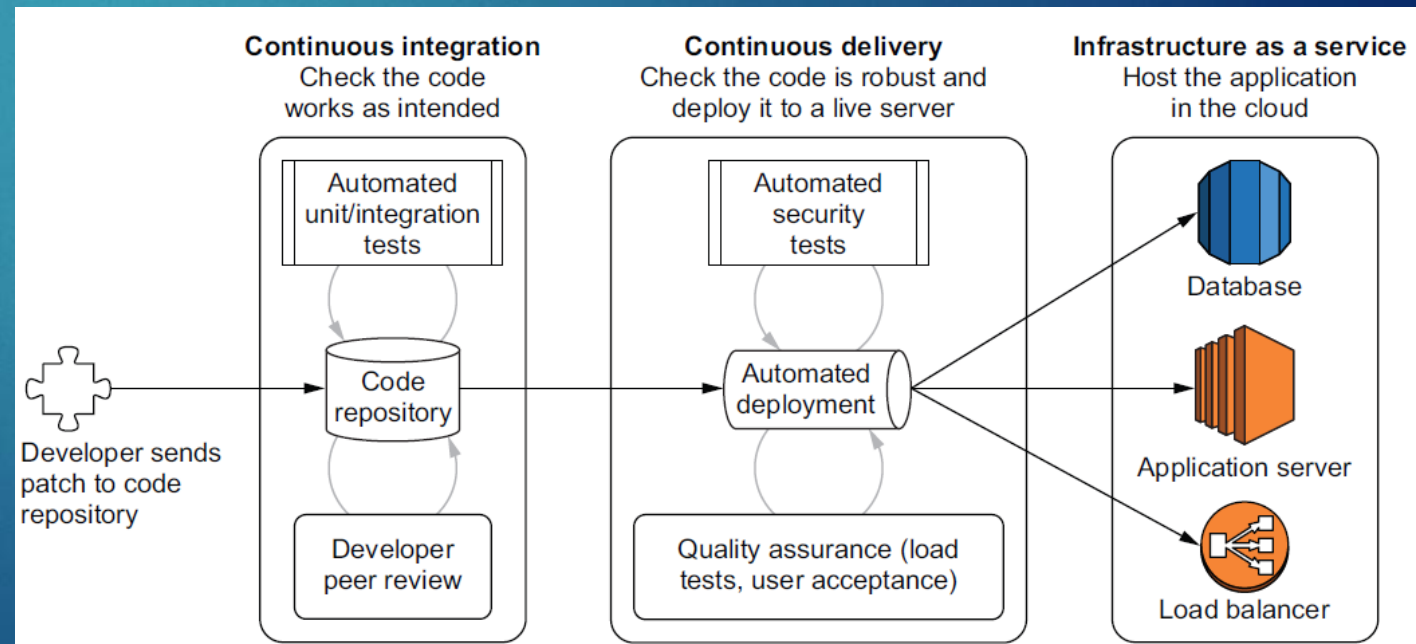


# Security in DevOps

# Continuous Integration (CI)

66

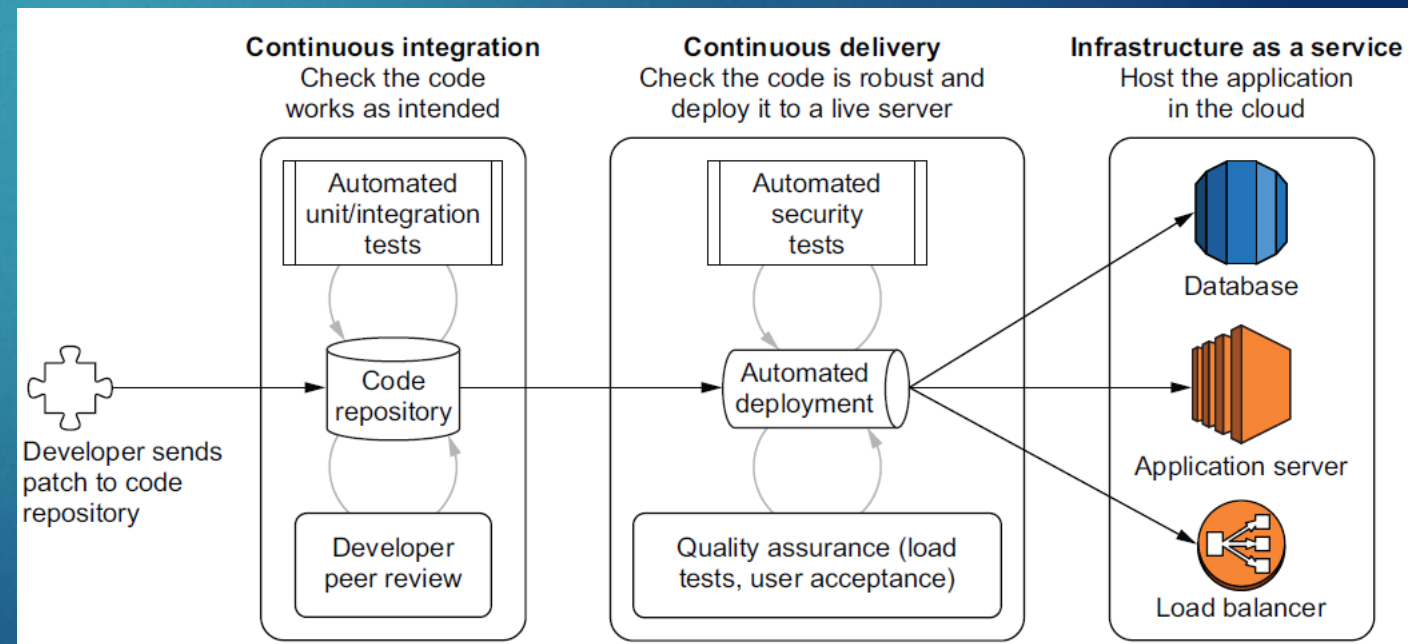
- ▶ Integrating security practices within the DevOps lifecycle to ensure safe and reliable systems.
- ▶ A development practice that integrates code changes into a shared repository frequently, ensuring software reliability.
- ▶ Process:
  - ▶ Developers submit patches.
  - ▶ Automated unit and Integration tests verify functionality.
  - ▶ Peer reviews validate quality.



# Continuous Delivery (CD)

67

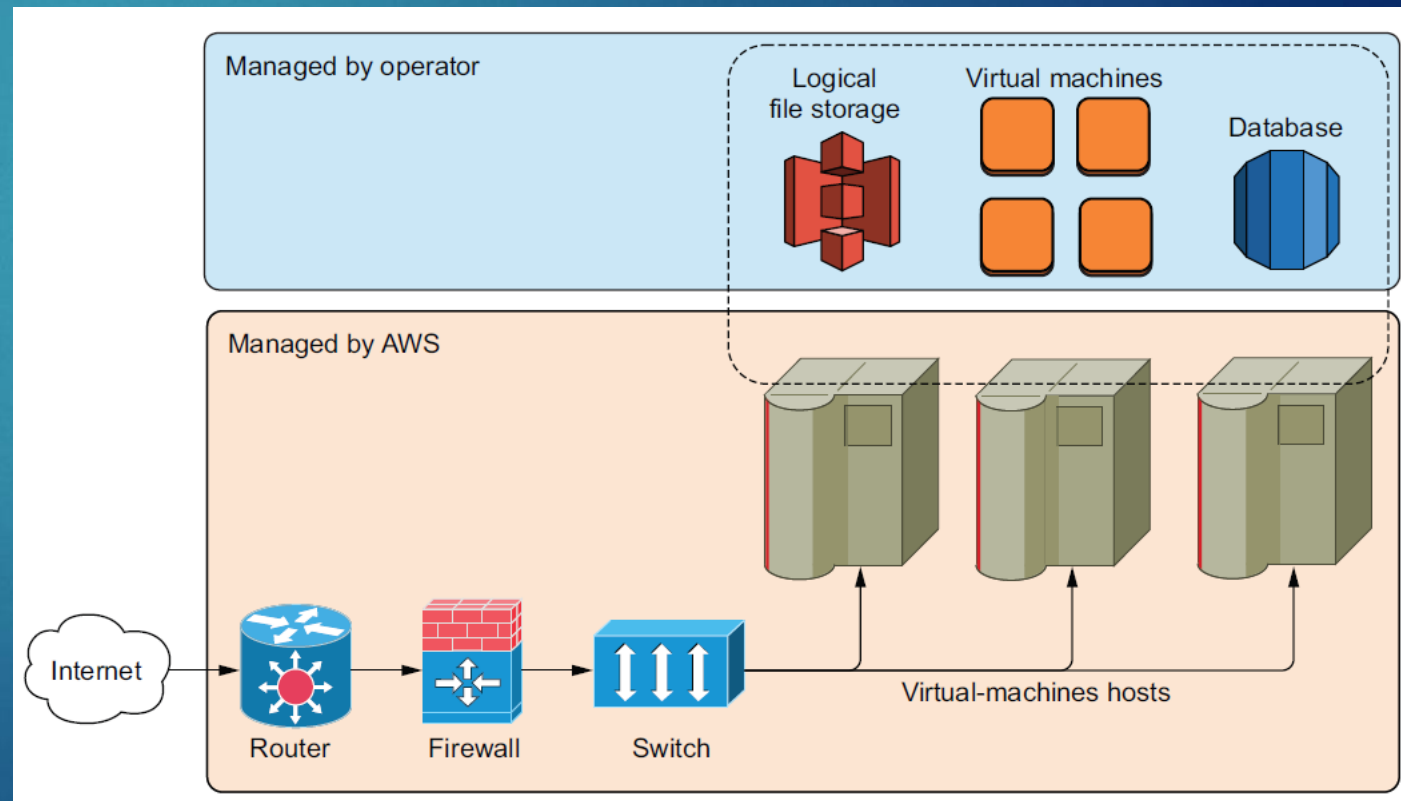
- ▶ Automates the deployment of software changes to production environments after rigorous testing.
- ▶ Process:
  - ▶ Source code updates trigger automated pipelines.
  - ▶ Quality assurance ensures readiness for deployment.
  - ▶ Changes are promoted to production.



# Infrastructure as a Service (IaaS)

68

- ▶ A cloud computing model providing virtualized infrastructure over the internet.
- ▶ Advantages:
  - ▶ Reduces operational complexity.
  - ▶ Allows scalability and flexibility.
- ▶ Example Tools: AWS, Azure, OpenStack.

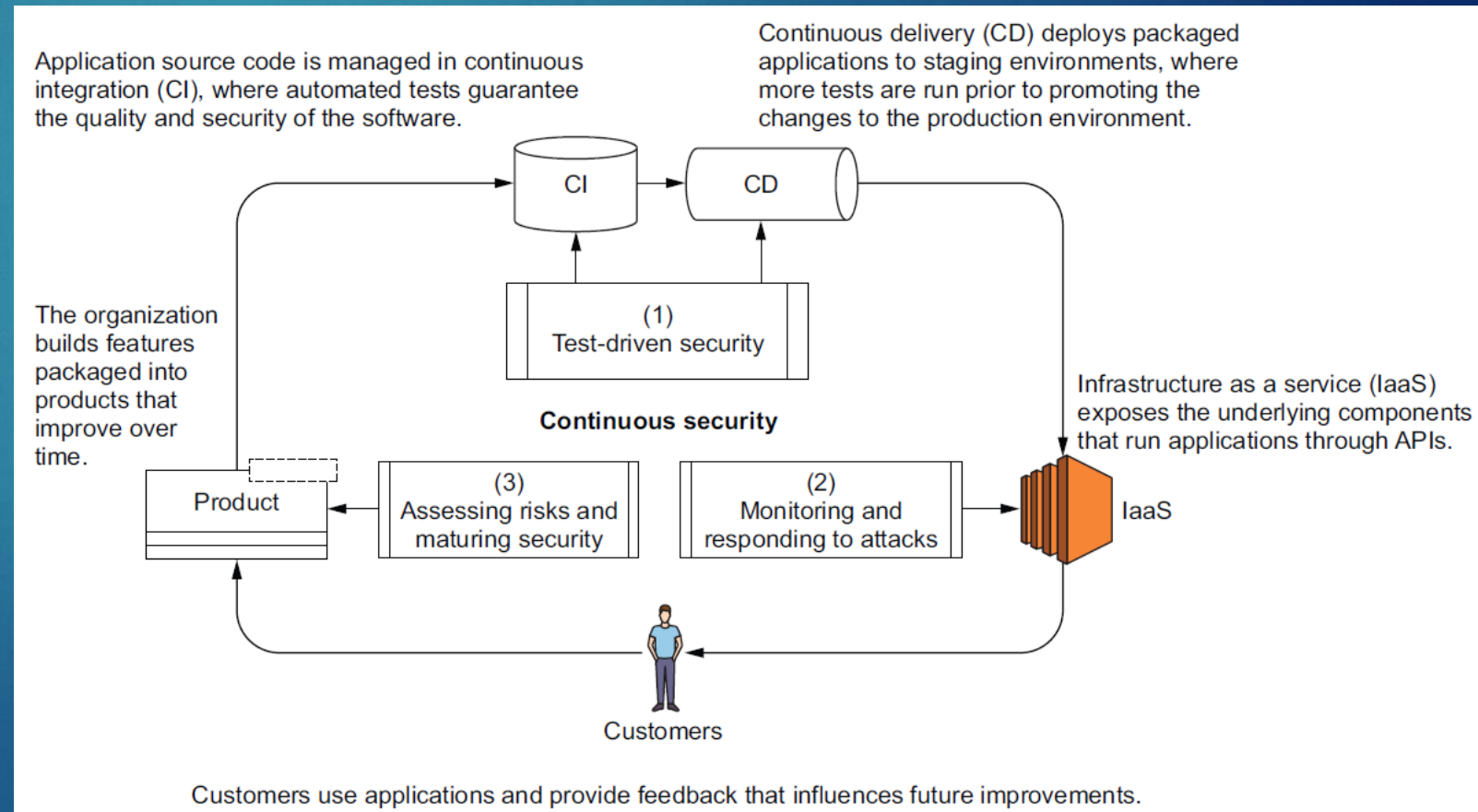




# Continuous Security Model

69

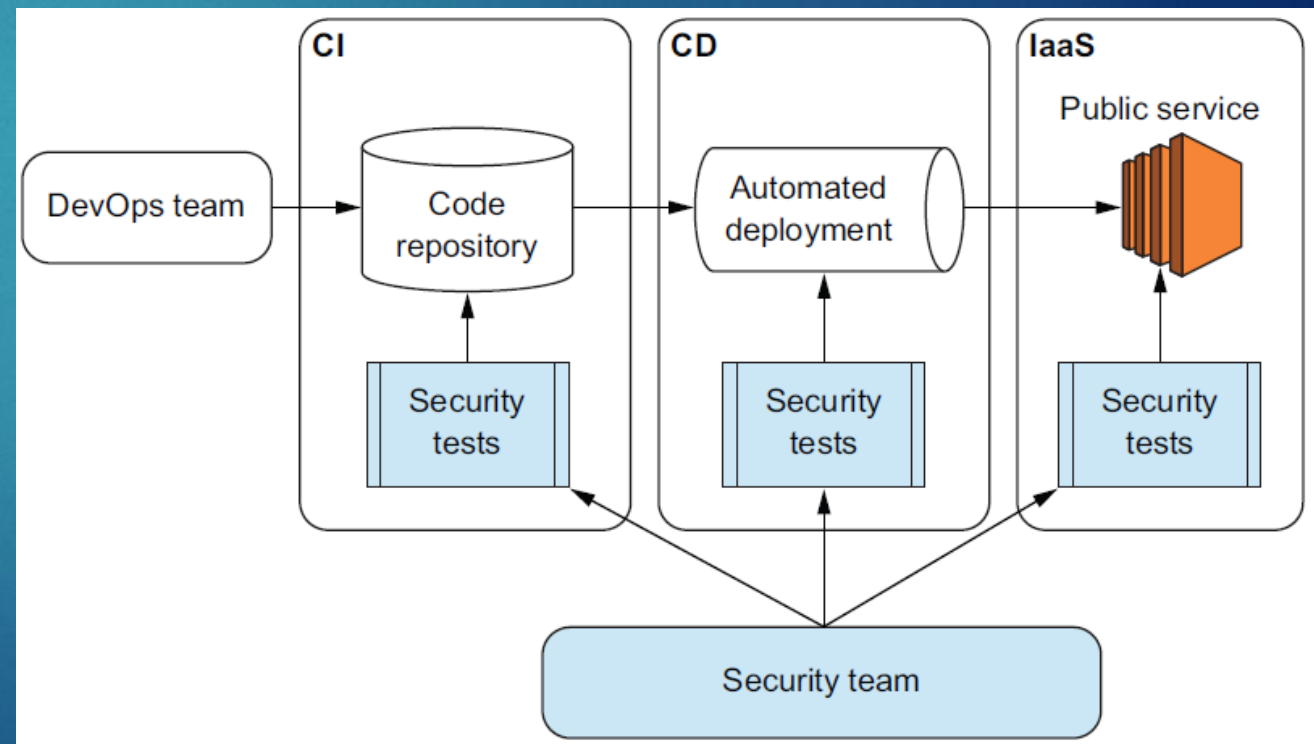
- ▶ An iterative process integrating security into all phases of the DevOps lifecycle.
- ▶ Phases:
  - ▶ Test-Driven Security.
  - ▶ Monitoring and Response.
  - ▶ Risk Assessment and Maturity.



# Test-Driven Security (TDS)

70

- ▶ A strategy to write security tests first, ensuring all components meet predefined security requirements before deployment.
- ▶ Key Features:
  - ▶ Automation of security tests in CI/CD pipelines.
  - ▶ Reusability of test cases.
- ▶ Benefits:
  - ▶ Early detection of security gaps.
  - ▶ Improved clarity and documentation of expectations.



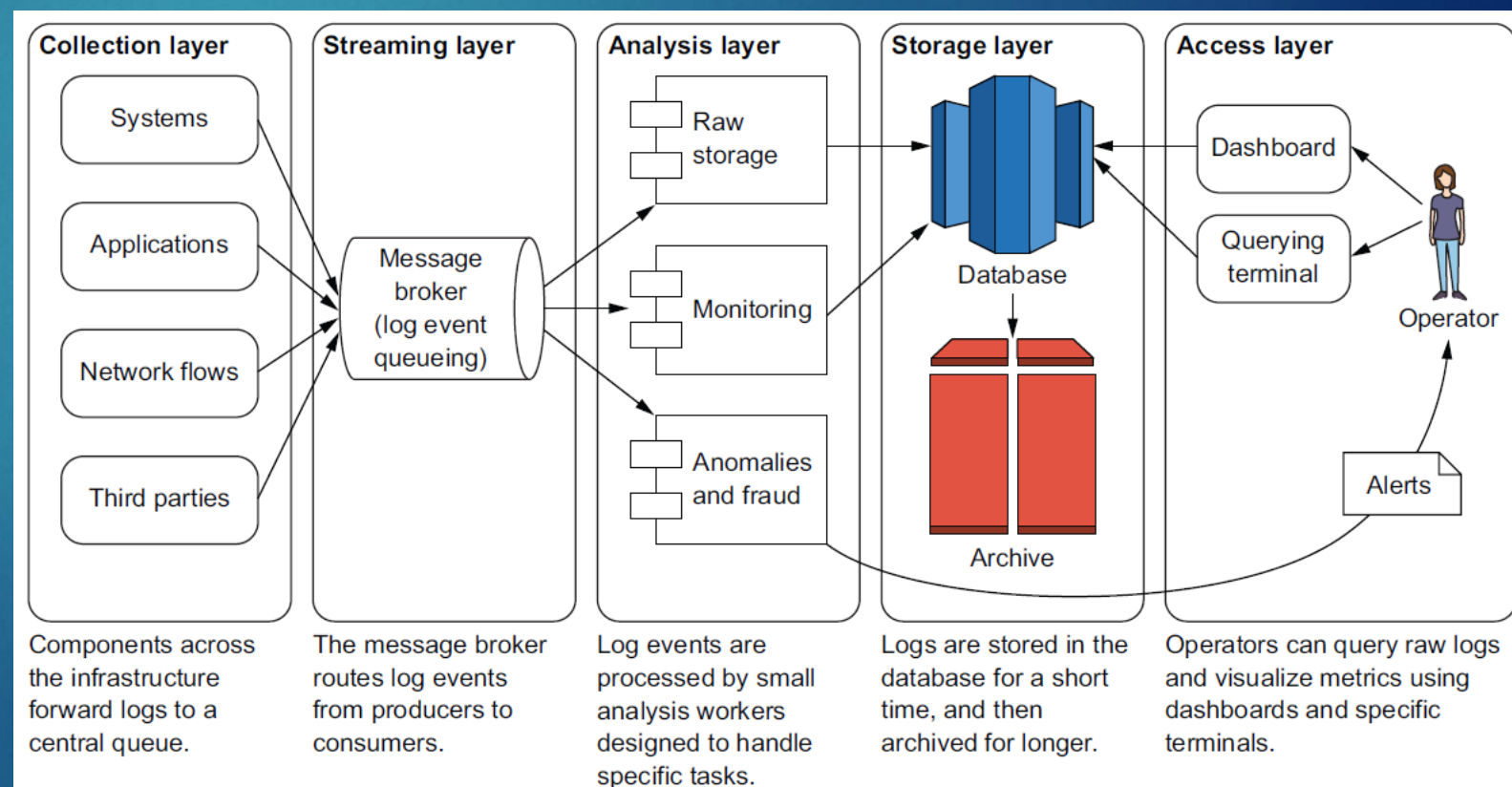
# Logging and Monitoring Pipelines

71

- ▶ Centralized systems for collecting, analyzing, and storing logs to monitor application health and detect anomalies.

- ▶ Components:

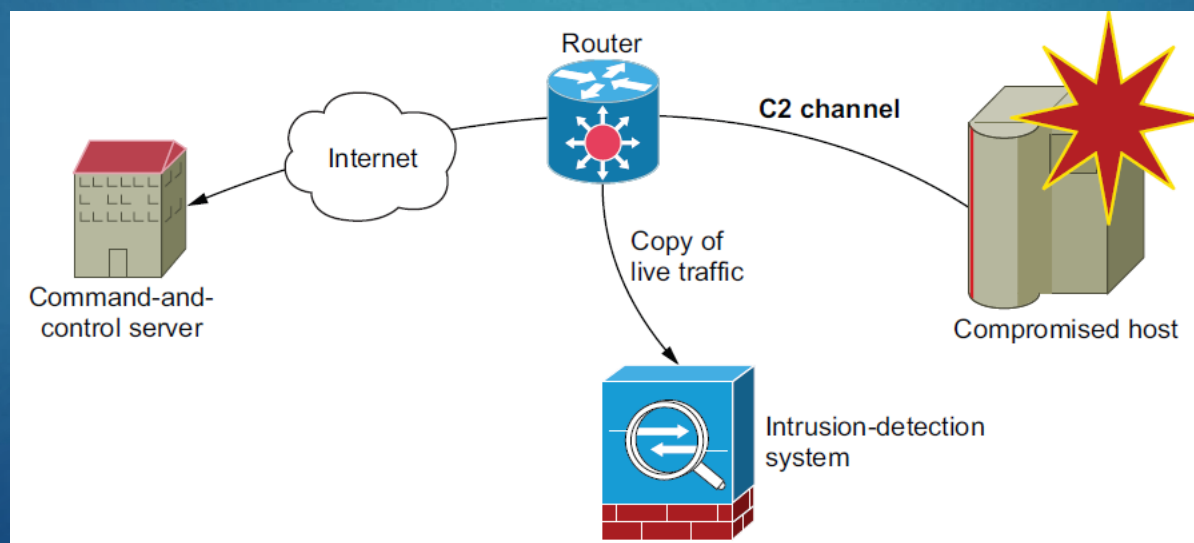
- ▶ Collection layer:  
Records log events.
- ▶ Analysis layer:  
Detects fraud and raises alerts.
- ▶ Storage layer:  
Archives logs for forensics.



# Intrusion Detection Systems (IDS)

72

- ▶ Tools that monitor network traffic for suspicious activities.
- ▶ Process:
  - ▶ Analyze traffic patterns.
  - ▶ Detect command-and-control (C2) channels.
  - ▶ Alert security teams of potential breaches.





# Risk Assessment in DevOps

73

- ▶ Evaluating and prioritizing potential security threats to ensure resource-efficient mitigation.
- ▶ Approach:
  - ▶ Small, frequent iterations.
  - ▶ Organization-wide participation.
- ▶ Benefits:
  - ▶ Proactive risk management.
  - ▶ Enhanced resilience.

# Case Study - Facebook

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- ▶ Facebook handles billions of users daily.
- ▶ Emphasis on scalability, automation, and security.
- ▶ Open-source contributions reflect their DevSecOps ethos.
- ▶ Automated Testing at Scale
  - ▶ Comprehensive CI/CD pipelines.
    - ▶ CI/CD pipelines automate code integration, testing, and deployment processes.
  - ▶ Integration of static (SAST) and dynamic (DAST) analysis tools.
    - ▶ SAST: Identifies vulnerabilities in the source code without executing it.
    - ▶ DAST: Simulates attacks on running applications to detect runtime vulnerabilities.
  - ▶ Proactive vulnerability detection during development.

# Case Study - Facebook

75

- ▶ Key Tools and Technologies

- ▶ OSquery:

- ▶ An open-source tool for endpoint visibility and security monitoring.
    - ▶ Enables querying system data using SQL-like queries.

- ▶ Phabricator:

- ▶ A code review tool developed by Facebook.
    - ▶ Facilitates collaboration among developers during code changes.

- ▶ Custom tooling for automation and security checks.

# Case Study - Facebook

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## ▶ Cultural Practices

- ▶ Move Fast Philosophy: A principle balancing speed and careful oversight.
- ▶ Developer empowerment with security training.
  - ▶ Ensures developers understand and implement security best practices.
- ▶ Security champions embedded in development teams.
  - ▶ Act as liaisons between security and development teams.

## ▶ Handling Vulnerabilities

- ▶ Bug bounty programs:
  - ▶ Incentivize external researchers to identify vulnerabilities.
- ▶ Real-time monitoring:
  - ▶ Detects and mitigates security incidents promptly.
- ▶ Integration of external reports with internal workflows.



# Case Study - Facebook

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- ▶ Key Achievements

- ▶ High-frequency deployments with minimal downtime.
- ▶ Transparency through open-source initiatives.
- ▶ Strong security posture for large-scale systems.

- ▶ Lessons Learned

- ▶ Early integration of security yields significant returns.
- ▶ Collaboration between teams reduces operational friction.
- ▶ Continuous improvement is essential for evolving threats.

# Case Study - Facebook

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- ▶ Impact on the Industry
  - ▶ Influence on open-source DevSecOps tools.
  - ▶ Setting benchmarks for security in CI/CD.
  - ▶ Adoption of their practices by other organizations.
- ▶ Key Takeaways
  - ▶ Facebook's success lies in balancing speed and security.
  - ▶ Tools like OSquery enhance proactive defense.
  - ▶ Security is a shared responsibility across all teams.

# Case Study - Amazon

79

- ▶ Amazon's rapid pace of innovation demands robust DevSecOps.
- ▶ Heavy reliance on automation and "security as code."
- ▶ CI/CD Security
  - ▶ Use of AWS CodePipeline:
    - ▶ Automates build, test, and deploy workflows.
  - ▶ Automated security checks in build and deploy phases.
  - ▶ Continuous monitoring with AWS CloudTrail:
    - ▶ Tracks user activity and API usage for security audits.

# Case Study - Amazon

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## ▶ Infrastructure Security

- ▶ IAM Policies: Define granular access controls to enforce least privilege.
- ▶ AWS Config: Ensures compliance by tracking configuration changes.
- ▶ Security Groups:
  - ▶ Act as virtual firewalls for controlling inbound and outbound traffic.

## ▶ Security at Scale

- ▶ Auto-scaling policies: Manage traffic spikes securely.
- ▶ Robust DDoS protection with AWS Shield.
  - ▶ Provides always-on detection and mitigation.
- ▶ Use of WAF (Web Application Firewall):
  - ▶ Protects web applications from common exploits.



# Case Study - Amazon

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- ▶ Incident Response
  - ▶ Automated incident response with AWS Lambda:
    - ▶ Executes custom scripts in response to security triggers.
  - ▶ AWS Security Hub: Centralizes threat detection and response workflows.
  - ▶ Proactive audits and penetration testing.
- ▶ Developer Empowerment
  - ▶ Developer access to tools like AWS Inspector:
    - ▶ Automates security assessments for applications.
  - ▶ Security training integrated into onboarding.
  - ▶ Emphasis on "you build it, you secure it" philosophy.

# Case Study - Amazon

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- ▶ Key Tools and Services
  - ▶ AWS GuardDuty:
    - ▶ Provides threat detection and monitoring.
  - ▶ AWS Secrets Manager:
    - ▶ Secures and manages application secrets.
  - ▶ AWS Key Management Service (KMS):
    - ▶ Manages encryption keys for secure data handling.

# Case Study - Amazon

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- ▶ Lessons Learned

- ▶ Automation reduces the margin for human error.
- ▶ Scalability requires built-in security at every layer.
- ▶ Regular audits ensure compliance with evolving standards.

- ▶ Key Takeaways

- ▶ Security as code is essential for rapid innovation.
- ▶ Amazon's practices ensure secure scaling.
- ▶ AWS tools provide end-to-end security capabilities.

# Case Study - Google

84

- ▶ Google operates at a global scale with complex systems.
- ▶ Emphasis on infrastructure security and containerization.
- ▶ Site Reliability Engineering (SRE)
  - ▶ Combines software engineering and IT operations for high system reliability.
  - ▶ Focus on availability, latency, and performance.
  - ▶ Security integrated into the SRE workflow.
- ▶ Zero Trust Security Model
  - ▶ "BeyondCorp" initiative:
    - ▶ Removes reliance on VPNs by enforcing identity-based access.
  - ▶ Continuous verification of user and device security.



# Case Study - Google

85

- ▶ Container Security
  - ▶ gVisor: Sandbox that provides isolation for containers.
  - ▶ Kubernetes: Manages container orchestration securely at scale.
  - ▶ Automated vulnerability scans for container images.
- ▶ Open Source Contributions
  - ▶ Kubernetes: Sets industry standards for container orchestration.
  - ▶ Istio: Manages service mesh security for microservices.
  - ▶ Open Policy Agent (OPA):
    - ▶ Enables policy enforcement in cloud environments.

# Case Study - Google

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- ▶ Incident Management
  - ▶ Centralized incident response system.
  - ▶ Regular disaster recovery drills.
  - ▶ Real-time dashboards for monitoring and mitigation.
- ▶ Developer Support
  - ▶ Internal platforms for secure coding practices.
  - ▶ Security reviews integrated into the SDLC.
  - ▶ Mandatory training for secure development.

# Case Study - Google

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- ▶ Lessons Learned

- ▶ Zero Trust enhances resilience against breaches.
- ▶ Container security is critical for cloud-native environments.
- ▶ Collaboration fosters innovation in security tools.

- ▶ Key Takeaways

- ▶ Google's focus on SRE ensures operational and security excellence.
- ▶ Open-source tools like Kubernetes advance industry standards.
- ▶ Zero Trust is pivotal for modern security frameworks.