### **Bashir Aremu**

### Executive Trainee/Web Developer



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- Male
- Nigerian
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- https://github.com/bashytech007

#### **PROFILE**

Experienced Professional with over 5 years in the banking industry, known for consistently delivering exceptional service, resolving complex issues, and enhancing customer satisfaction. I've recently expanded my skills as a web developer intern at https://tryspacely.com/about, and I'm eager to explore opportunities in a dynamic financial institution that values adaptability and innovation. My career goal is to leverage my diverse skills to contribute to your organization, whether in customer service or tech roles, depending on your needs. I am adaptable, growthfocused, and dedicated to making a positive impact on your institution.



English

### DECLARATION

Experienced Customer Service Professional with over 5 years of experience in the banking industry with excellent reputation for resolving problems and improving customer satisfaction, Offering excellent communication and good judgment.

#### PROFESSIONAL EXPERIENCE

#### https:tryspacely/com

frontendIntern

04/2023 - present | Nigeria

building components and and front-end logic at this startup while learning some valuable skills from other top developers in the team

#### Zenith Bank Plc

Cash Officer(Team Lead)

02/2022 - 05/2022 | lagos, Nigeria

- Supervision of operational activities in C & T unit, ensuring transactions run smoothly, and overriding of transaction within my limit.
- · Ensuring frequent call-over of previous day's transactions by the unit members and this is subject to frequent reviews by me in order to ensure adequacy of transactions posted and avoid mistakes that could cause the bank loss.
- Daily balancing of vault figures in order to ensure physical figures tally with what is on the system.
- Supervision of ATMs under my care and ensuring that they are adequately loaded with cash in order to serve Zenith customers as well as other banks' customers.
- · Good interpersonal relationship with colleagues, customers and other banks' cash officers. I ensure cash swap to other banks and this has contributed to the growth of the branch's profit from about 9% to about 13%.
- I ensure controls put in place are strictly adhered to. For instance, Dual Control, Cash limit for tellers and head teller, vault limit and so on.
- Weekly report to my supervisors that encompasses all activities in my unit

#### Zenith Bank Plc

Cash & Teller(Operations)

11/2016 - 01/2022

- Processing of FIRS VAT/WHT and LIRS (PAYE, etc) transactions and rendering relevant advice as regard these to customers in relation to the bank's policies.
- advising customers on the bank's E-channel products as well as opening accounts with the bank, and how they can safeguard their accounts from fraudsters.
- Excellent Customer Service Delivery

#### **EDUCATION**

# Full Stack Web Development(Training)

Nerdy Eye Training Institute 06/2022 – 12/2022 Yaba,Lagos, Nigeria I learnt the basics of web development here skills including HTML,CSS,Javascript,React,MongoDb, NodeJs,Pyhon ,Sql and Excel(Self

# Bachelor of Science( Computer Science)

Taught)

Afe-Babalola-University Ado-Ekiti(Abuad) 2009 – 2013 Ado-Ekiti ,Ekiti State, Nigeria

#### Senior School Certificate (S.S.C.E)

Nigerian Navy Seconday School( N.N.S.S) Abeokuta Ogun State 2006 – 2009 Ibara, Ogun State, Nigeria



- Good Communication Skills
- Ability to work with little or no supervision
- Good leadership skills
- Strategic Planning skills

- Acceptance of deposits, processing of cheques and withdrawals
- Frequent call over of batches to ensure that there is no goofing on previous day's transaction.
- Safekeeping of valuables entrusted in my care
- Cash mop up and delivery services

### Lagos State University Teaching Hospital(Intern) Intern

01/2016 - 10/2016 | Ikeja Lagos, Nigeria

- Managing and maintaining an organization's computer networks, including local area networks (LANs) and wide area networks (WANs).
- Configuring, installing, and troubleshooting network hardware and software.
- Also Installed CCTV's around the time at lasuth to ensure safety to patients and staffs
- Installing, configuring, and updating operating systems and software.

## Nysc Primary Assignment(Ado Grammar School Ado-Ekiti)

ICT Teacher

11/2013 - 10/2014 | Ado-Ekiti, Ekiti State, Nigeria

- Taught computer science in junior secondary classes.
- Helped with the proper management of the computers donated to the school by NITDA scheme.
- Addressed the computer- related needs and problems of the teachers and students who owned or used a computer in the school.



#### **Andela React Learning Program**

Andela supported By meta And PluralSight

### Information technology and Infrastructure Library(ITIL)`

EXIN(Netherlands)

#### **CCNA 2015**

• Internet and Computing Core Certification Examination (IC3)2013



• • Football Analysis, Tech Enthusiast

**REFERENCES** 

Available on Request