Here are your return instructions and Return Authorization number.



# Questions? Call us: 866-498-7882

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#### **Return Authorization**

RA #: RTN1016875

## Hello Deb,

Please follow the instructions below to return your merchandise. Our full return policy is listed here.

#### 1) Write your RA # (shown above) on the return shipping label:

The label is located on the back of your invoice.

#### 2) Use the original packaging to return your item(s):

Place the invoice inside the package with your items. Include all materials such as warranty cards, owner's manuals, etc. Pack carefully to avoid potential damage during shipment. We recommend that you insure your return shipment, since you are responsible for the items until our warehouse receives them. (If you were sent a prepaid label the package is already insured.)

#### 3) Return to:

Guitar Center, Inc. Number: 123456789 4005 N. Norfleet

Kansas City, MO 64161-9231

### 4) Return the items in the same condition as received:

Make sure your items are free from signs of wear or abuse or they will be assessed a restocking fee. If the items come back in new condition, you can expect a full refund unless you received free shipping on your purchase. The value of the uncharged shipping cost will be deducted from your refund.

#### 5) Timelines:

Once your item is received it will take 1–2 days for us to resolve your return. Please allow an additional 2–3 business days for refund or 5–7 business days for exchanges.

# Returned Item(s)



TASCAM DR-05 Solid State Recorder Item #: 106546278

\$77.00

We appreciate you choosing GuitarCenter.com. If you should have any questions, concerns or you're not 100% satisfied, please feel free to reach out to your Guitar Center sales representative or your preferred Guitar Center retail location.

We can't thank you enough for choosing Guitar Center!

Sincerely,

**Guitar Center** 

http://www.guitarcenter.com

866-498-7882

# Pricing:

Product prices are subject to change and all deals are subject to stock availability. We are not responsible for printing, typographical or photographic representation errors. Online and Call Center prices may vary from those in Guitar Center retail stores. See full <u>pricing information</u>.

# Questions?

Visit our <u>Online Help Center</u> to email questions and view our knowledge base. Or call **866-498-7882** for friendly, informed customer service.

# Feedback?

<u>Tell us</u> about your customer experience.

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