**Order Shipped Template**

**See order-shipped-sample-gc.html for an example of how a fully rendered email might look.**

**INTERNET MESSAGE HEADER FIELDS**

* **Subject:** Your DOMAIN order has shipped
  + Replace DOMAIN with the appropriate domain name, not including the www—i.e., guitarcenter.com.
* **To:** Insert the values for BILLING\_FNAME, BILLING\_LNAME and BILLING\_EMAIL.
* **From:** Insert the appropriate brand name and email address—i.e. Guitar Center <guitarcenter@em.guitarcenter.com>.

**PROGRAMMING**

* See programming-info.doc for information on the file structure and custom tags used for MSC’s backend programming.

**VARIABLES**

* SUBJECT\_LINE—Internal MSC variable used in the base template’s title tag
* DOMAIN—Domain name for the brand (should not include the www. part)
* SOURCE\_CODE—Internal MSC variable used on all links pointing to brand website
  + CRM will provide the master list of source codes for each template/brand. MSC will set up the programming to append the appropriate source code to links.
* BILLING\_FNAME—Used in To: field and order-shipped-copy-1 file
* BILLING\_LNAME—Used in To: field
* BILLING\_EMAIL—Used in To: field
* ORDER\_NUM—Used in order-shipped-copy-1 and cta-order-details-btn files
* SHIPPED\_DATE—Used in mod-order-shipped file
* SHIPPING\_METHOD—Used in mod-order-shipped file
* SHIPPING\_FNAME—Used in shipping-name-address file
* SHIPPING\_LNAME—Used in mod-order-shipped file
* SHIPPING\_ADDRESS\_1—Used in mod-order-shipped file
* SHIPPING\_ADDRESS\_2—Used in mod-order-shipped file
* SHIPPING\_CITY—Used in mod-order-shipped file
* SHIPPING\_STATE—Used in mod-order-shipped file
* SHIPPING\_ZIP—Used in mod-order-shipped file
* SHIPPING\_COUNTRY—Used in mod-order-shipped file
* SHIPPING\_NOTE—Used in mod-order-shipped file. Field for inserting message related to shipping type. This is done on the backend in DAX. Need to figure out whether we’re passing this via Tibco or MSC has to program it in.
* PKG\_NUM—Internal MSC variable used to indicate the package number in the headline of the shipping order details when there are multiple packages being shipped
* TRACKING\_NUM—Used in order-shipped-product-pkg file
* TRACKING\_URL—Used in order-shipped-product-pkg file
* PRODUCT\_IMAGE—Used in product-detail file
* PRODUCT\_NAME—Used in product-detail file
* PRODUCT\_NUM—Used in product-detail file
* UNIT\_PRICE—Used in product-detail file
* QUANTITY—Used in product-detail file
* KIT\_ITEM\_NAME—Used in product-kit file
* SUBTOTAL—Used in order-total file
* SHIPPING\_HANDLING—Used in order-total file
* TAX—Used in order-total file
* MISC\_CHARGES—Used in order-total file
* DISCOUNTS—Used in order-total file
* TOTAL—Used in order-total file
* PAYMENT\_TYPE—Used in order-shipped-payment file
* PAYMENT\_NUM—Used in order-shipped-payment file
* PAYMENT\_AMOUNT—Used in order-shipped-payment file
* CURRENT\_YEAR—Internal MSC variable used in the footer to insert year after the copyright symbol