

Social

Website: <https://www.cmproia.com>
LinkedIn: <https://www.linkedin.com/in/cmproia>
GitHub: <https://www.github.com/proiacm>

Summary

Lover of aesthetics and unleashing creativity through the design of stunning, intuitive applications. Solutions-oriented and passionate about relying on technology for creating efficiencies to drive results that help reach defined goals.

Skills

- React
- HTML/CSS
- Node.js
- SQLite
- GitHub
- Grit
- Leadership
- Curiosity
- JavaScript
- Ruby on Rails
- Firebase
- Visual Studio Code
- Communication
- Adaptability
- Humility
- Emotional Intelligence

Languages

- English
- Spanish

Experience

Web Designer/Developer

Freelance • Colorado Springs, CO
10/2020 - Present

Develop and structure feature-rich and responsive websites.

Relationship Banker (Series 6 Licensed)

JPMorgan Chase & Co • Colorado Springs , CO
02/2016 - 03/2020

- While managing a book of business of 150 clients, implemented a plan to maximize client outreach by using Salesforce to track communication via phone, email, and handwritten letters on a rolling 3 or 6 months basis.
- As Manager on Duty, led team meetings; created and presented training material to meet high regulatory standards, and consistently requested feedback from colleagues.
- Presented awards for upholding values of Do the Right Thing, Exceed Expectations, Own Customer Issues, Always Be Courteous and Professional, and Build Lasting Relationships.

Customer Service Staff

Publix Super Markets • Winter Haven, FL
08/2014 - 02/2016

- Acted as the United Way Coordinator, responsible for creating and presenting campaign material to 150+ employees to increase pay-period donations resulting in a surpassed store goal by ~\$2000.
- Ensured all employees received time to complete the Associate Voice Survey by the deadline and boosted morale through the importance of employee input.

- Promoted to a supervisory position within 6 mos of hire for exceptional customer service and knowledge of policy.

Interaction Designer

Seajas, Inc • Raleigh, NC

12/2013 - 05/2014

- Contributed to the launch of a tech start-up by helping to set up a presence with a Google for Entrepreneurs Tech Hub: American Underground, and attending meetings with potential clients and Angel Investors.
- Apprenticed as a front-end developer, learning JavaScript and collaborating with Senior Engineers.

Personal Trainer and Fitness Nutritionist

US Army MWR • Fort Stewart, GA

12/2012 - 12/2013

- Engaged in community outreach by coordinating military fitness events, such as weightlifting competitions and figure competitions.
- Coordinated with Wounded Warrior Project directors to provide modified sports opportunities for Veterans.

Education

Software Engineering

Flatiron School • New York City - Online

08/2020

Intensive Full Stack Development program

Courses

React The Complete Guide (incl Hooks, React Router, Redux), Udemy - Present

Technical Support Fundamentals, Coursera - 02/2020

Cybersecurity and It's Ten Domains, Coursera - 01/2020

Giving Helpful Feedback, Coursera - 10/2019

Hobbies

Reading, Travel, Weightlifting, Camping, Gaming