**SUMMARY:**

* Senior Project Manager with 15+ years of relevant experience developing innovative software solutions for global organizations.
* As a Certified Scrum Master and Leading SAFe Agilist, accomplished servant-leader capability of delivering large-scale enterprise applications by effectively collaborating, facilitating, and coaching scrum teams.
* The unique experience of working with globally distributed cross-functional teams.

**Areas of expertise include:**

* Manage and execute project budgets as well as ownership of project P&L
* Assist with the discovery and development of SOWs, Change orders, etc.
* Ability to manage project scope, risk, quality, cost, change management, and schedule
* Participate in Steering Committee deliverables if required as part of the project delivery process
* Ability to communicate effectively with Senior Management (including business and IT C-level staff) and customers/vendors
* Balance of business knowledge and people management skills Applied experience with Project Management principles, practices, and methodologies such as AGILE, SCRUM, PMI, etc.
* Assertive team member Ability to manage multiple projects concurrently
* Ability to think strategically in support of the bigger picture
* Positive mindset, results-oriented, and problem-solving attitude.

**EDUCATION**

* Bachelor of Technology (B.S) in Electrical Engineering [from I.E.T/Lucknow University](http://www.ietlucknow.edu/), India

**TOOLS AND TECHNOLOGIES**

* Expert in PM tools such as MS Project, Clarity, Jira, DevOps, PPM software, MS Office, MS Visio, Agile Scrum, PMBOK; Azure, Java, Oracle, Dynamics

**CERTIFICATIONS**

* PMP Certification, Project Management Institute (PMI)
* CSM Certification, Scrum Alliance
* Certified SAFe 5.0 Agilist, Scaled Agile

**Achievements and Awards**

* Achievers’ League, HCL America Inc.
* STAAR Certificate of Excellence, IGT
* League of Extraordinary Award, HCL Technologies Ltd.

**PROFESSIONAL EXPERIENCE**

**HCL America Inc., Austin, TX Jan 2015 - Present**

**Senior Project Manager**

As a Senior Project Manager, manages projects/teams facilitating daily stand-ups, sprint planning, sprint demo, retrospective meetings, and other project-related activities. Enhanced customer experience by implementing Digital commerce platforms, POA/Terminal applications, online back-office & retailers’ applications, central transaction system, and Business Intelligence software.

**Customers: IGT, Austin TX; T-Mobile, Austin TX**

* Work with the leadership team to identify and account for all business deliverables in the project plan with responsibility and due dates
* Facilitate the development of project plans, schedules, and work breakdown structure for software development projects
* Collaboratively define project scope, charter, goals, and deliverables in support of business goals while working with senior leadership and customers for approvals
* Lead the identification, documentation, and traceability of business requirements
* Facilitate the completion and approval of project design and decision documents
* Track resources and identify any shortages based on project plans
* Collaborate with cross-functional business and technical teams to help ensure alignment of goals while resolving conflicting priorities
* Assist Workstream Leaders in running multiple efforts simultaneously across a broad range of functions, business, and organizational units
* Understand program workstream/project relationships, facilitate issue resolution, and ensure risk mitigation
* Facilitate change management activities
* Completed projects on time while meeting business and system requirements
* Facilitate conflict resolution and lead the conversation by focusing on scrum values of willingness, honesty, and respect
* Complete code deployment process with the team, which may include evening and weekend work, as needed
* Communicate project status, progress on deliverables, and risks/issues to partners and leadership promptly

**HCL Technologies Ltd., India Dec 2005 - Dec 2014**

**Technical Project Manager**

As a Project Manager was delivering projects from start to finish for global organizations. I Implemented package solutions, Conducted Process & System Auditing, Data Conversion, Go-Live Support, Customization, and Maintenance of products like MMS(PMM-i), JDA Demand & Fulfillment, Automated picking and replenishment system, Warehouse Management system, Space and Floor planning, POS, Win/DSS, eCommerce Cloud.

**Customers: API, Australia; JDA, Singapore; eBay, USA; Shopko, USA; Dick Sporting Goods, USA; Bed Bath & Beyond, USA; Sports Authority, USA; Ikea, Sweden**

* Created weekly status reports and presented them to customers in steering committee/stakeholder meetings.
* Developed and managed schedules and provided project progress and status to internal leadership.
* Involved in solution architecture discussions and provided inputs as required.
* Being knowledgeable about the solution and ready to demonstrate it to clients, as required.
* Translated business requirements into functional requirements; performed business process mapping.
* Partnered with Technology Teams to understand the user and functional requirements.
* Established Project Management, Development, Testing, and Implementation activities with Technology Partners.
* Established and maintained productive relationships across all levels within the Technology organization and external suppliers.
* Worked with Business & Technology partners to devise programs that support organizational objectives, strategies, and goals
* Elicited, analyzed, and documented requirements for design, build-out, and implementation of software platforms and processes
* Worked as a liaison among business stakeholders to understand business problems and opportunities in the context of requirements and communicated to the development teams

**TCS, India Jan 2004 - Dec 2005**

**Software Engineer**

**Infosys, India Jul 2000 - Jan 2004**

**Software Engineer**