## Summary

Experienced SharePoint Architect and Developer with expertise in business analysis, administration, design, development, and testing. Enabled multiple businesses to successfully adopt and deploy features of SharePoint using SharePoint 2003, 2007, 2010, and 2013. Implemented innovative dashboards, workflows, templates, and content management to solve problems and generate value at multiple sites. Empowered and guided project teams through transformation and rollout of SharePoint. Created prototypes and mockups for the business teams on how SharePoint can solve problems and requirements. Defined and implemented the OneCA collaboration strategy and rollout for CA Technologies using SharePoint as Enterprise Intranet and Collaboration tool. Most recently at Lenovo, implemented the Plan Change Request Application using SharePoint 2013; projected to save Lenovo over 10 million dollars in the next 2 years.

## Career History

**DynPro, Inc @ Lenovo – Lead Architect / Developer SharePoint Solutions 2013 June – to date**

Lenovo is a global leader in the manufacturing of Consumer and Business Electronics. Lenovo introduced SharePoint 2013 as an Enterprise Tool with a goal towards migration from Lotus Notes. Lenovo was not utilizing SharePoint’s full potential as a business-process tool. The development of multiple SharePoint applications by the Team generated millions of dollars of value via automation and streamlining of Lenovo’s business processes.

* Led the DynPro Team in the development of multiple SharePoint applications
* Collected requirements and designed the SharePoint architecture for the Plan Change Request / Worldwide Quality Portal and many others applications.
* Developed the complex end-to-end workflow using a combination of SharePoint 2013 and 2010 Designer Workflow from the creation of a change Request to closure.
* Developed the user, role, team navigation & dashboards, reporting and views, multiple out of the box web parts, InfoPath forms, Jscript-based dynamic forms and incorporation of Lenovo Corporate CSS style sheets / look and feel.
* Setup Outlook integration for tasks and calendar, security, backup & recovery processes, and site management.
* Documented the user guide and provided training to super users, designers, and stakeholders.

**DynPro, Inc. – Lead Architect / Developer SharePoint Solutions 2013 February - 2013 May**

DynPro, Inc. is an IT solutions and staffing company focused on the management of a large number of employees and consultants. The business requires the end-to-end process to manage the content and collaboration for employee management from onboarding to termination.

* Installed and configured multiple Windows 8 Server, SQL Server 2012, and SharePoint 2013 for the company intranet, test, and customer demo sandbox.
* Designed and setup DynPro, Inc. intranet for the HR, Accounting and Sales collaboration using SharePoint 2010.
* Designed and developed the Employee Onboarding Workflow and Employee Management Information System
* Created multiple pre-sales prototypes for DynPro, Inc. solutions sales team
* Provided administration and support for the infrastructure and applications

**CA Technologies - Solutions Architect Development Tools  2011 Jan – 2012 Dec**  
CA Technologies adopted a companywide policy to transform the business to be Agile. CA’s R&D Operations and Transformation Office managed global portfolio of 800 million dollars of internal spend, 5000+ R&D engineers, and over 500 IT technology products.

* Requirement analysis - Collected, structured and created the baseline backlog work items
* Designed tools to empower product development teams (end customers) and stakeholders in planning and execution of Agile sprints and releases using the Rational Team Concert tool for product and portfolio management.
* Provided key solutions for integrating Clarity™ PPM Project and Portfolio Management Tool for Portfolio Planning, Budgets and Roadmaps. Established the baseline role-based security, navigation, and workflow to capture and report key business management info.
* Worked with the Global Scrum Teams in various roles. Documented and coached teams on Configuration Management, development best practices, and role-based processes and security.

**CA Technologies - Business Analyst /** **Advisor Systems and Technology 2006 Feb - 2010 Oct**

The Business Transformation team at CA Technologies was tasked with the reorganization of the Global Team to move from product-centric support silos to a matrix-based competency and regional support operation with the objective to improve the customer support experience, efficient use of resources, and generate new revenue streams.

* Initiative Lead for a team of advisors across all the Business Units to develop the OneCA Knowledge Management and Collaboration Strategy. Mentored the team and introduced them to SharePoint by training, creating mock up sites and implementation of various solutions. Participated in the rollout of collaboration strategy in various roles for the successful deployment across the enterprise for 15,000 users using SharePoint 2007, Atlassian Wiki and Coveo search. Designed Developed Team / Project / Knowledge Management sites, Dashboards with out of the box web parts / add-on’s (bamboo) / HTML / CSS and InfoPath Forms for multiple departments, technical work groups and projects management teams. Delivered the successful upgrade of CA’s enterprise Wiki and integration with SharePoint 2007.
* Technical Advisor for the transformation of CA Support from the analysis of the gaps, development of the roadmap and implementation to drive strategic objectives to generate millions of dollars in new revenue and cost savings. Enabled Resource Management, Skills Management, Financial Management, Task Management and Portfolio Management functions using the Clarity (PPM) tool for CA Support Business Unit.
* Governed and Authored CA’s Quality Documents as a member of Document Review Board which contributed to CA’s first Policy Manual. Chaired the CA Support Advisory Council bringing the community of senior engineers in CA Support to collaborate and share ideas and turn them into a strategic deliverables.
* Initiative Lead for CA Support Business Unit for Disaster Recovery testing process of CA mission critical applications. Developed a communication and support plan which resulted in successful Disaster Recovery test for Support for the first time.

**IBM @ Aetna, Inc. - Solution Architect Collaboration and Development Tools                2004 Feb - 2006 Jan**

Aetna, Inc. a large Insurance company, had problems with redundant applications, legacy development, and testing processes. A large team from IBM was tasked with the transformation of the IT organization to use effective and repeatable processes and consolidate applications within a domain-based architecture.

* Setup and configured community of purpose / practice SharePoint sites to foster collaboration and document management.
* Developed a SharePoint 2003 tool for Application Inventory that surveyed and captured key application attributes. This tool was used to consolidate applications, implement and rollout processes, track the transformation across over 1000 applications, and provide the roadmap to address and achieve CMMi Level 3 competency for the organization.
* Developed a SharePoint Team Site template to allow technical work groups to collaborate on CMMi Topics
* Integrated SharePoint with QuickBase Workflows by calling QuickBase API’s for view from SharePoint Team Sites
* Developed configuration management processes for the test and development organizations that enabled them to be CMMi Level 3 compliant
* Developed a SharePoint-based solution to track and manage the mainframe code migration process.
* Conceived the Enterprise Change management policy, processes, and tools to reduce testing and deployment issues

**DynPro, Inc. @ IBM - IT Specialist World Wide ecommerce deployment 1999 Feb - 2004 Jan**

IBM sales orders are fulfilled in over 150 countries, multiple languages, customer types and a large number of products. A large initiative to implement a single consolidated commerce engine using WebSphere was developed and deployed worldwide.

* Developed scripts, install instructions, processes, and move-to-production plans to automate and improve the efficiency and accuracy of environment changes that resulted in 1000s of hours of cost savings, outage time reduction, and quality deployments; move-to-production outages were reduced by 80%.
* Re-designed data feed batch servers to resolve operational, security, and configuration issues that were causing production delays and outages.
* Designed collaborative website to report and track the environment configuration and status while reducing communication issues using a “Self-Service” approach
* Developed a change and problem management workflow to streamline Lifecycle Operations.
* Reduced application support costs by 50% through effective management of resources and the use of tools throughout the development, testing and deployment processes
* Designed unit and system testing methodology that was used to successfully deploy defect free code and meet Business Controls Compliance and audit requirements
* Provided administration and operations for integration test environments during the various test and deployment phases.

**Early Experience (IBM, FEDEX, BELLSOUTH, BRITISH AEROSPACE, BRITISH AIRWAYS) 1993 Sep- 1998 Dec**

**Analyst / Tester / Mainframe Programmer / Team Lead**  
Project leadership, structured coding, quality testing, deployment, coordination, communication, and production support on various projects.

* Provided Y2K testing and code remediation of Saks Fifth Ave’s mainframe based applications.
* Developed Customs Activity Management Information System for FedEx.
* Developed and delivered the AT&T’s Mega Bill for BellSouth for the carrier-access billing
* Developed and implemented an ISO 9001 application lifecycle process

## Education

Bachelor of Engineering in Computer Science