**Senior Quality Assurance Engineer**

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###### SKILLS SUMMARY

* Senior Quality Assurance Engineer with 10 years of experience in all aspects of software testing.
* Actively engaged in sprint refinement, planning and retrospective in an Agile environment.
* Ability to manage large complex projects.
* Proficient in testing web and **mobile** with respect to **functionality, compatibility, regression, accessibility, system integration and usability.**
* Hands-on experience with planning, designing, and reviewing test specifications to ensure proper test coverage in an high-paced **Agile environment.**
* Automation testing experience with Selenium, BDD with cucumber and Katalon Studio.
* Experience with Release Management.

**EXPERIENCE SUMMARY**

**ADP- Totalsource**

**October 2019- Present**

**Senior/Lead Quality Engineer**

ADP is a Fortune 500 company and leader in payroll and insurance services with annual revenue of $12 + billion.

**Responsibilities:**

* Own **end-to-end** testing efforts of ADP.com **Digital Marketing site** in a .net environment.
* Ensure proper test coverage for all test cases during the sprint.
* Actively participate in sprint planning, refinement and retrospectives.
* Always put forward accessibility issues and follow 508 compliance.
* Develop test plans and test scripts for the sprint cycle and run a successful release.
* Run smoke and regression tests with Selenium scripts with Gitlab.
* Develop new test scripts whenever new features are added and maintain test scripts.
* Test accessibility cases and fixes.
* Mentor junior team members and support them as needed.
* Managed and delegated work to offshores QA team members.
* Conduct exploratory testing for quick fixes and important front-end updates and experiments.
* Ensure timely completion of sprint by completing test tickets assigned as well as supporting **UAT.**
* Highly involved in the testing of major new features and infrastructure changes in an **Agile environment.**
* Manage and track defects with **JIRA with Zephyr.**

Environment: .Net, JS,Windows XP/Vista, MAC OS,MS Excel, MS Word, XML, Microsoft SQL server, Browserstack.

**Core & Main formerly HDSupply June 2017- October 2019**

**Senior/Lead Quality Assurance Engineer**

Core & Main is the Nation's largest supplier of Waterworks and Fire protection products. It is a three billion dollar company with 2000+ employees and branches located all over the US.

**Responsibilities**:

* Responsibilities included but were not limited to plan, size, estimating and overseeing the testing of multiple simultaneous development efforts.
* Established QA department by creating testing strategies and SOP for the QA team as well as IT audit purposes.
* Managed UAT testing of 3rd party apps used by the company.
* Executed end- to- end testing of in-house E-commerce web and lead testing efforts of new mobile app.
* Developed test strategies and scripts to automate **regression** and smoke testing using selenium with BDD framework in .net environment with Spec-flow in VS.
* Create, execute, and maintain detailed test plans and test cases for internal applications(mobile, API, Web App)
* Conducted **performance** testing using **Jmeter.**
* Build strong relationships with stakeholders and customers and work cohesively to create great products.

Environment: .NET, Windows XP/Vista, MAC OS,MS Excel, MS Word, XML, Microsoft SQL server, Visual Studio 2017, Browserstack.

**Brightstar Device Protection, Alpharetta,GA May 2016- June 2017**

**Senior Quality Assurance Analyst**

Brightstar/Esecuritel dominant company in Device protection insurance industry. It offers mobile related services to millions of customers around the globe including distribution, consumer and carrier solutions.

**Responsibilities**:

* Participate with the team in an Agile environment with daily standup and 3 week sprints.
* Perform automation smoke and regression tests using Coded UI.
* Created and executed **SQL** queries for data validation.
* Communicate with non IT resources during **UAT**.
* Collaborate extensively with the development team during sprints.
* Key team member for HITS2 (product) release team with several responsibilities including planning, creating, executing tests, regression testing and UAT testing.
* Conduct issue tracking using Jira/ Confluence with short lifecycle.
* Performed API calls using **SOAPUI** and **Fiddler**.
* Test **integration** issues for bill payment and payment processing.
* Responsible for testing during deployment night to ensure a bug free release.
* Actively participating in sprints to reduce issues and deliver bug free releases.

Environment: .NET, Windows XP/Vista, MAC OS, Rally, MS Excel, MS Word, XML, Microsoft SQL server

**Aaron’s Inc. Atlanta, GA Aug 2011- May 2016**

**Quality Assurance Analyst**

 Aaron's, Inc. (NYSE: AAN), a leader in the sales and lease ownership and specialty retailing of furniture, consumer electronics, home appliances and accessories, has more than 2,000 Company-operated and franchised stores in 48 states.

**Responsibilities**

* Involved in preparation of high level Test scenarios/test cases and review of the team member’s test cases.
* Work across teams to enhance quality functional testing by identifying and helping to implement initiatives that will improve capability and efficiency.
* Involved in the Agile testing team from the beginning of every iterative development cycle to ensure accelerated delivery.
* Performed defect tracking using JIRA.
* Automation testing with UFT.
* Collaborate in the development of the approaches employed for test planning and execution, defect tracking.
* Perform backend testing with use of SQL queries.
* Functional and Regression Testing of customer bill collection software.
* Frequent discussion with the Business analysts and developers when there is a Change Request.

Environment: ALM, Windows XP/Vista, MAC OS, Rally, MS Excel, MS Word, XML, SQL server 2008.

Education: BBA in Finance; Kennesaw State University, GA

Training: 100+ hours in class and online coursework and projects in QA testing with focus on manual testing as well as automation tools such as QTP and Selenium, YesmSystems, GA