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| Sam Fici  Systems Infrastructure Engineer | [samf1984@gmail.com](mailto:samf1984@gmail.com) • 718-568-4664  <https://www.linkedin.com/in/sam-fici/> • Coral Springs, FL |

Summary

Tech-savvy professional with track record of overseeing all aspects of company’s IT needs, including infrastructure maintenance, operational support, information security, software development, and software/hardware purchases. Skilled at guiding and leading staff in delivering high quality technical support to all departments, while acting as company resource on computer-relevant issues. Excel at managing server infrastructures and data-center operations across Windows and Linux platforms. Well-versed in planning, installing, configuring, and optimizing IT infrastructures, ensuring maximum availability and performance. Instrumental in providing excellent project management support for information systems projects. Expert in configuration and deployment of HPE Synergy chassis, reconfiguration of storage pools for multiple EMC VNX/VNXe, and conversion of physical server infrastructure to virtual environment with EMC VNX 5300 SAN.

Technical Proficiencies

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| Platforms: | Windows 7/8/8.1/10, Windows Server 2008 R2/2012 R2/2016/2019, VMware ESXI, Exchange 2010/2013/2016, Office 365, Azure AD, Cisco IronPort |
| Networking: | LAN/WAN Administration, VPN, TCP/IP, Cisco Switches, Cisco Routing, MPLS, VLANs, Cisco ASA, Dell SonicWall |

Career Experience

Senior Infrastructure Engineer | The Children’s Place, New Jersey 2020 – Present

Lead On-Prem to O365 mail migration, while developing secure Azure environment with Conditional Access Rules. Design and manage integrations for authentication in SAML. Oversee O365 SharePoint, NetApp FAS8200, SCCM/MECM administration, server patching, and deployments. Configure and deploy HPE Synergy chassis, while upgrading from VMware 6.0 to 7. Accountable for O365 administration, including Power Automate and SharePoint access management.

* Increased transparency and improved communication with team leadership on proposed environmental changes.
* Enhanced group policy management via implementation of AGPM and change policy.

Infrastructure Engineer | John Gore Organization/Broadway.com, New York 2017 – 2020

Directed administration and reconfiguration of storage pools for multiple EMC VNX/VNXe. Planned and initiated Exchange 2010 migration to hybrid deployment of Exchange 2019 and O365. Set up O365 environment, including the utilization of MS Teams and SharePoint. Managed and configured new and existing Cisco devices, while deploying SCCM 2016 environment. Administered, reconfigured, and upgraded (6.0 to 6.7) of VMware environment.

* Utilized Linux environment for wide range of purposes, including.
  + Configuration of Rancid to export Cisco device config diffs.
  + Configure new server for Jamf (Ubuntu 18.03)
  + FreeRadius for credential and privilege management
  + NFS mount configuration, migration, replication
  + OpenNMS for system monitoring

Director of IT | Telsey Advisory Group, New York 2013 – 2017

Earned promotion from System Administrator to Director of Information Technology. Administered LAN/WAN connections within flagship and remote offices using VPN. Upgraded Exchange 2007 environment to Exchange 2013.

* Designed, developed, deployed, and maintained TAG's technology systems, including Trading & OMS, client research portal, website, telecommunications, Salesforce CRM, financial platforms, and document management/publishing.
* Created and deployed all technology platforms for functionality, scalability, reliability, continuity, and system integrity.
* Transformed physical server infrastructure to virtual environment via VMware ESXi and 6.0 with EMC VNX 5300 SAN.