

## **NEED FOR DIGITAL TRANSFORMATION IN IPS**

The Indian police service has been serving the country in many ways till now. The IPS constitutes of police force nominated to protect the welfare of the country. To protect the nation from crime, theft and many other activities these cops bury their sweat off. In every city of each state in India there are innumerable amount of police officers to serve this purpose. They are the only way on which the citizens of the country can rely upon in case of any negative event. The efficiency of the Indian Police Service sometimes lags due to some limitations. The procedure adapted to serve the mankind seems to be a very tedious process when it comes to crime related activities. The problems associated along with this process are time management, miscommunication, lack of knowledge about the event and many more. The main factor is time management. Also, after a person has booked a complaint he/she has to regularly follow the advancement physically which is a tedious process. Hence, here comes the need for digital transformation. Digital transformation in IPS is the use of internet to interact with the police at the time of an event. Since India is a developing country, this digital transformation would take the pride of this country to a higher level. Digital transformation ensures safety and security at finger tips. Here is an instance. A person who has lost his/her sim card undergoes a very long procedure, from filing an FIR to even bribing the cop at circumstances, to get a duplicate one if there is no digitalization. These procedures can be minimized through digitalizing the IPS. As we know Digital India is all about seeking government services through the internet electronically. Digitalizing the IPS contributes a part to Digital India. A glimpse of this technique would be filing the FIR for the lost sim card through internet which reduces time consumption, the task of physically appearing at the police station regularly and avoids possible corruption and bribe. A tracking device will be a part of the digitalizing process as a result any severe case can ensure immediate action. As citizens of the developing country it is our responsibility to contribute and cooperate for this purpose. As a result of digitalizing of the IPS, every individual who suspects a crime happening will be free to lodge complain immediately. Hence digitalization of the Indian Police Service contributes a major part of India acquiring the tag of a “Developed country”.