

# Rabo OmniKassa 2.0 API

Developer's manual versie 1.7 UK

Version: 1.7 UK February 2019 Contact e-mail address: contact@omnikassa.rabobank.nl © Rabobank, 2019 Klik hier als u tekst wilt invoeren.. No part of this publication may be reproduced in any form by print, photo print, microfilm or any other means without

**Disclaimer:** This Manual is only intended for third parties who take care of the technical link between Rabo OmniKassa and the customer's webshop for and on behalf of clients. Rabobank is not liable for possible damage resulting from errors in or incorrect use of the Manual. For example, but not limited to damage that occurs because the technical link between Rabo OmniKassa and the customer's webshop does not work (completely) correctly. Rabobank has the right to change this

written permission by Rabobank.

Manual.

# Inhoudsopgave

1. 1.1. 1.2.	Introduction Overview Note on 'Expect: 100-Continue ' header	1 1 1
<i>2</i> .	Call: Refresh	2
3.	Call: Order Announce	4
4.	Call: Notification	19
<i>5</i> .	Call: Status pull	22
Attachi	ment A : Calculate signature for deprecated endpoint	26

#### 1. Introduction

This document describes the Rabo Omnikassa API. This API can be used to connect a webshop to Rabo OmniKassa. In this document Rabo OmniKassa will be further abbreviated as ROK, but this abbreviation should not be used in communication or documentation of the plugin to Webshops.

The examples contain many long texts, such as tokens, signatures and URLs. To keep the text readable, these are provided with (extra) end-of-lines. Extra end-of-lines should not be stopped in the messages and will not be included in the real messages.

#### 1.1. Overview

The payment interface consists of 3 calls from the web shop to Rabo OmniKassa (ROK) and 1 call from ROK to the web store.

The payment of an order at ROK consists of the following steps:

- 1. The web store requests an Access Token on ROK (Refresh call)
- 2. The web store uses the Access Token to announce an order (Order announce call)
- 3. The webshop leads the consumer to ROK
- 4. The consumer executes the payment using ROK
- 5. The consumer is guided back to the web store
- 6. ROK sends the web shop a message to indicate that an order status update is available (Notification call)
- 7. The webshop asks ROK the latest order statuses (Status pull call)

#### The calls are:

- Refresh
- Order announce
- Notification
- Status pull

In the calls tokens are used, these are JSON Web Tokens. It is not necessary for the webshop to be able to create or parse these tokens, all tokens are provided by Rabobank and ROK.

# 1.2. Note on 'Expect: 100-Continue 'header

POST requests sent to ROK may not contain a header 'Expect: 100-Continuous'. This header is not supported by ROK and leads to a significant delay in processing time. This limitation is particularly relevant for (but not limited to) webshops that use CURL to send requests.

### 2. Call: Refresh

To be able to communicate with ROK in a safe manner, the webshop uses an **access token**. An access token has a limited validity (a number of hours). If the webshop no longer has a valid **access token**, then the online store must use its **refresh token** to retrieve a new access token. This access token can then be used for the next order announce calls. The webshop must keep track of how long an access token is valid, and when a new access token has to be retrieved.

The web store must cache the access token as long as it is still valid. It is not the intention that a new access token is collected for every payment if this is not necessary.

# Request

#### Call

The call is an HTTPS GET request without body.

#### **URL**

Sandbox environment: https://betalen.rabobank.nl/omnikassa-api-sandbox/gatekeeper/refresh

Production environment: https://betalen.rabobank.nl/omnikassa-api/gatekeeper/refresh

### Headers

The entry requires at least the entry:

```
Authorization: Bearer <refresh-token>
```

Where <refresh-token> is replaced by the refresh token as it can be copied from the Rabobank Dashboard.

**Note**: the *Authorization* Header is the only header to be added to the request to be able to communicate with the Omnikassa.

# **Example**

```
Authorization: Bearer eyJraWQiOiIrcUNTdzlvL2dGcUMxeVlHWVhHZFBReGFVVTVLYlpPYWVCZjNiOHFrYWxvPS IsImFsZyI6IkVTMjU2In0.eyJta2lkIjoxMDI0LCJleHAiOjE0OTExNDU3MjN9.MEYCIQD yt1p3lA3zTyl_s8nQuLwBburgW1w3pIrFk4FDyRXebAIhALnCHKUwc81RA7DAv_IF8uOtb VcIzJVUc447I14KVe04
```

### Response

Example response:

```
{
  "token":
  "eyJraWQiOiJHSOwiLCJhbGciOiJFUzI1NiJ9.eyJwayMiOjEwMjQsImNpZCI6ImNjYTUt
NmRjYyIsImV4cCI6MTQ4MDAwNjQ5MX0.MEQCIGZoLp7HvBS6SbHVfwCICQz_jvF-
abvbET2HsENcAKG_AiAY1I8WouBYYRvkbJHamR_PBL36P1b2fCy2H5mZNQtS9Q",
  "validUntil": "2016-11-24T16:54:51.216+0000",
  "durationInMillis": 28800000
}
```

The content of the token field is the access token.

# 3. Call: Order Announce

An order is announced at ROK by an order announcement. This contains the details of the order. The result of this is a redirect URL where the browser of the consumer has to be sent.

Remark: This section describes the new endpoints for announcing orders. These endpoints do not require the cryptographic signature to be included in the request.

It is highly recommended to migrate to this endpoint. Refer to appendix A for the documentation on how to compute the cryptographic signature when still using the old endpoints (https://betalen.rabobank.nl/omnikassa-api/order/server/api/order or https://betalen.rabobank.nl/omnikassa-api-sandbox/order/server/api/order)

# Request

#### Call

The call is an HTTPS POST request with a JSON body.

# **URL**

Sandbox environment: https://betalen.rabobank.nl/omnikassa-api-sandbox/order/server/api/v2/order

Production environment: https://betalen.rabobank.nl/omnikassa-api/order/server/api/v2/order

#### Headers

A minimum of two entries are required in the header:

```
Content-Type: application/json
Authorization: Bearer <access-token>
```

Where <access-token> is replaced by the access token recovered in the Refresh call.

# Example:

```
Authorization: Bearer eyJraWQiOiJHSOwiLCJhbGciOiJFUzI1NiJ9.eyJwayMiOjUwMiwiY2lkIjoiYzhjYy1mM ThjIiwiZXhwIjoxNDc5MTIyODc2fQ.MEUCIQC2Z5WUVTAKcBHISsOVMJIJE8PAbVe5x1ior4bgrTcgCwIgLNoVIWEmSbQekJTccM89sosAY-8JzN47DGjvdPGdF0w
```

#### **Body**

The details of the order are placed in the body as a JSON message. Not as a key value pair but as bare content of the body. The following fields are supported:

# JSON structuur

Field	Num ber	Format	Explanation and remarks	Example
timestamp	1	DT	ISO 8601 standard Date / time on which the order is announced at ROK. As a rule, this is the current date / time.  This field is mandatory and provides protection against so-called replay (playback) attacks	2017-02- 06T08:32:51.759+01:00
merchantOrderId	1	AN (Strictly) Max 24	Generated by Merchant. If you want your webshop to use AfterPay, this field must be unique. If the ID contains more than 24 characters, the extra characters are removed after the 24th character.	order123
description	01	ANmax 35	Description of the order. If the description contains more than 35 characters then the extra characters are removed after the 35th character.	A nice blue beach ball.
orderItems	01	Array van OrderItems	The orderlines, see below for more details.	

amount	1	Money	The total order amount in cents, including VAT.  The amount must be equal to the sum over all order items of the piece price (including VAT) multiplied by the number of copies.  As a result of the way in which the VAT is calculated, due to rounding differences it can occur that these are not the same. We therefore recommend to base the total VAT amount on the VAT of the piece price instead of the total order amount excluding VAT. See example  Note: If the amount is not equal to the sum of the amounts of the order items then  1. the order items from the order announcement are filtered, and  2. AfterPay is not possible as a payment method	Suppose that the piece price of an order item (excluding VAT) is \$\mathbb{1}\$ 12.98 and a VAT rate of 21% is applied. When a consumer orders 7 copies, the piece price including VAT \$\mathbb{1}\$ 12.98 + 21% = \$\mathbb{1}\$ 15.71 is rounded off. The total order amount (including VAT) that is given in this field is then 7 x \$\mathbb{1}\$ 15.71 = \$\mathbb{1}\$ 109.97
shippingDetail	01	Address	The shippingadress, see below for more details.	
billingDetail	01	Address	The billingadress, see below for more details	
customerInforma tion	01	CustomerInf ormation	The customer details, see below for more details.	
language	01	AN2	ISO 639-1 Standard. Not case sensitive. If language is not determined then NL is automatically selected by the ROK API.  The following languages are allowed: NL, EN, FR and DE.	NL

merchantReturn URL	1	ANmax 1024	The URL to which the consumer's browser will be sent after the payment.	https://mijn.webwinkel/bet alingsresultaat
paymentBrand	01	AN50	This field is optional and is used to enforce a specific payment method with the consumer instead of the consumer selecting a payment method on the payment method selection page.  Valid values are:  I IDEAL  AFTERPAY  PAYPAL  MASTERCARD  VISA  BANCONTACT  MAESTRO  V_PAY  CARDS  The CARDS value ensures that the consumer can choose between payment methods: MASTERCARD, VISA, BANCONTACT, MAESTRO and V_PAY	IDEAL

paymentBrandForce	01	AN50	This field should only be delivered if the paymentBrand field (see above) is also specified. This field can be used to send or, after a failed payment, the consumer can or can not select another payment method to still pay the payment.  Valid values are:  FORCE_ONCE  FORCE_ALWAYS  In the case of FORCE_ONCE, the indicated paymentBrand is only enforced on the first transaction. If this fails, the consumer can still choose another payment method.  When FORCE_ALWAYS is chosen, the consumer can not choose another payment method.	FORCE_ONCE
-------------------	----	------	---	------------

# OrderItems

Field	Num ber	Format	Explanation and remarks	Example
id	01	ANmax 25	Item ID. If the ID contains more than 25 characters, the extra characters will be removed after the 25th character.	A1000
name	1	ANmax 50	Item name	Jackie O Round Sunglasses
description	01	ANmax 100	Item description. If the description contains more than 100 characters, the extra characters are removed after the 100th character.	These distinct, feminine frames balance a classic Jackie-O styling with a modern look.

quantity	1	N	number: 1-2147483647.	1
amount	1	Money	The amount in cents, including VAT, of the item each, see below for more details.	If the piece price of an order item (excluding VAT) is \$\mathbb{I}\$ 12.98 and a VAT rate of 21% is applied. The piece price including VAT \$\mathbb{I}\$ 12.98 + 21% = \$\mathbb{I}\$ 15.71
tax	01	Money	The VAT of the item each, see below for more details.	
category	1	ANmax 8	Product Category: PHYSICAL or DIGITAL. If the category is not (well) defined, then PHYSICAL selected is by the ROK API.	PHYSICAL
vatCategory	01	N	The VAT category of the product. The values refer to the different rates used in the Netherlands:  1 = high (currently 21%), 2 = Low (9%), 3 = zero (0%), 4 = none (exempt from VAT)	1

# Money

Field	Number	Format	Explanation and remarks	Example
			The amount in cents.	
amount	1	N	The amount can be a negative number if a discount exists.	1000 or -1000 in case of discount.
currency	1	ANmax	The currency. ROK currently only supports EUR	EUR

# Address

Field Number Format Expla	ation and remarks Example
---------------------------	---------------------------

firstName	01	ANmax 50	First name. Important. If the FirstName contains more than 50 characters then the extra characters are cleared away after the 50th character.	Jan
middleName	01	ANmax 20	Insert or second name. If the insert contains more than 20 characters then the additional characters are cleared away after the 20th character.	van
lastName	1	ANmax 50	Surname. If the surname contains more than 50 characters then the additional characters are cleared away after the 50th character.	Jansen
street	1	ANmax 100	Street.  If the street contains more than 100 characters, the extra characters are removed after the 100th character.  Note: In case of payment with Visa,  Mastercard, Bancontact, V PAY and Maestro The street name is abbreviated to 50 characters.	Beukenlaan
houseNumber	01	ANmax 100	House number. If the house number contains more than 100 characters, the extra characters are removed after the 100th character.  Note: In case of payment with Visa, Mastercard, Bancontact, V PAY and Maestro This field and houseNumberAddition (see below) are merged and abbreviated to 10 characters.	12

houseNumber Addition	01	ANmax 6	House number additions. If the house number addition contains more than 6 characters then the extra characters are removed after the 6th character.	a
postalCode	1	ANmax 10	Postal code	1234AA
city	1	ANmax 40	City. If the city contains more than 40 characters then the additional characters are removed after the 40th character.	Amsterdam
countryCode	1	A2	Country code, ISO 3166-1 alpha-2	NL

# CustomerInformation

Field	Number	Format	Explanation and remarks	Example
emailAddress	01	ANmax 45	The e-mail address of the consumer. If the email address contains more than 25 characters, the extra characters will be removed after the 25th character.	jan@example.org
dateOfBirth	01	DD-MM- YYYY	The date of birth of the consumer	21-11-1977
gender	01	M/F	The gender of the consumer	F
initials	01	Amax 256	The initials of the consumer. If the initials contain more than 256 characters then the extra characters are removed after the 256ste character.	J.A.N.
telephoneNumber	01	ANmax 31	The consumer's telephone number  If the phone number contains more than 31 characters, the extra characters are removed after the 31st character.	+31204971111

# **Fields formats**

Format	Explanation	Example
A Max nn	A field that consists of letters and other characters, such as ".", "@", etc. This field contains a maximum of nn characters.  HTML tags are not allowed.	J.A.N.
N	A field with this size consists of only numbers	234
AN (Strictly) Max nn	A field that consists strictly of alphanumeric characters of Max nn characters	Order123
AN Max nn	A field that consists of alphanumeric and other characters, such as ".", "@", etc. This field contains a maximum of nn characters.  HTML tags are not allowed.	jan@example.org
Dt	ISO 8601 date format.	2017-02- 06T08:32:51.759 + 01:00
DD-MM- YYYY	Date format used at the date of birth of the consumer.	25-11-2000
M/F	Consumer sex.	F

# An example of a minimum JSON message:

```
{
  "timestamp": "2017-02-06T08:32:51.759 + 01:00",
  "merchantOrderId": "Order123",
  "amount": {
      "currency" means "EUR",
      "amount": "4999"
  },
  "merchantReturnURL": "http://www.example.org
}
```

# An example of a complete message:

```
"description": "These distinct, feminine frames balance a
classic Jackie-O styling with a modern look.",
      "quantity": 1,
      "amount": {
        "currency": "EUR",
        "amount": 22500
      },
      "tax": {
        "currency": "EUR",
        "amount": 4725
      "category": "PHYSICAL",
      "vatCategory": "1"
    }
  ],
  "amount": {
   "currency": "EUR",
"amount": 22500
  "shippingDetail": {
    "firstName": "Jan",
"middleName": "van",
    "lastName": "Jansen"
    "street": "Beukenlaan",
    "houseNumber": "12",
    "houseNumberAddition": "a",
    "postalCode": "1234AA",
    "city": "Amsterdam",
    "countryCode": "NL"
  "billingDetail": {
    "firstName": "Jan",
    "middleName": "van",
    "lastName": "Jansen",
    "street": "Kersenstraat",
    "houseNumber": "385",
    "houseNumberAddition": "b",
    "postalCode": "1234BB",
    "city": "Haarlem",
    "countryCode": "NL"
  "customerInformation": {
    "emailAddress": "jan@example.org",
    "dateOfBirth": "21-11-1977",
    "gender": "M",
    "initials": "J.A.N.",
    "telephoneNumber": "+31204971111"
  "language": "nl",
  "merchantReturnURL": "https://mijn.webwinkel.nl/betalingsresultaat",
  "paymentBrand": "IDEAL",
  "paymentBrandForce": "FORCE_ONCE"
```

#### Discount

A discount in the order is also provided by an order item but the amount and (if applicable) and tax fields have a negative value. The following examples set a discount of 10 euros:

```
JSON
{
    "id": "1234",
    "name": "Discount",
    "description": "One-time discount",
    "quantity": 1,
    "amount": {
        "currency": "EUR",
        "amount": -1000
    },
    "tax": {
        "currency": "EUR",
        "amount": -210
    },
    "category": "PHYSICAL",
    "vatCategory": "1"
}
```

# Response

The answer is a JSON object containing the redirect URL and the omnikassaOrderId. This is an unique value that ROK assigns to the order. The omnikassaOrderId can be used to determine the final state of the order in the order details that are communicated through the webhook notification mechanism.

### Example response:

```
{
   "redirectUrl": "https://betalen.rabobank.nl/omnikassa-api/payment-
brand?token=eyJraWQiOiJFTU8iLCJhbGciOiJFUzI1NiJ9.eyJlbW8iOiJhYWZhMDAxM
y1lYmNiLTQ1ZjQtYTRmYiO1OGNjMmQ5MDM2MDIiLCJjaWQiOiIxOTQwLTBkNTgiLCJleHA
iOjEOODAxNTAOMjd9.MEQCIHJLZjlcNYShX7YzVFvghfwmvH7WTV2Lj5IQIejFyjH7AiBK
mvahL29DgiA5vMhGLOHoHaT3SjQKgR4RVxJetG7Fdw&lang=nl",
   "omnikassaOrderId": "ld0a95f4-2589-439b-9562-c50aa19f9caf"
}
```

# Required fields per payment method

Regardless of the payment method, at least the merchantOrderId, amount and the merchantReturnUrl must be included in each order. Depending on the payment method, additional information must be included in the order. The table below shows what data this is, broken down by payment method:

Payment method	Additional information in the order	
iDEAL	No additional information is required for this payment method.	

Payment method	Additional information in the order		
PayPal	Although not mandatory, we also recommend that you include order items in the order for additional security regarding PayPal's payment to the Webshop owner.		
Bancontact			
Visa MasterCard	Although not mandatory, we advise you to include the delivery address (or, if not known, the billing address) in the order for additional certainty about a		
V PAY	not known, the billing address) in the order for additional certainty about a successful payment.		
Maestro			
AfterPay	<ul> <li>For AfterPay, the following additional information is required:</li> <li>Order items where for each item the id and description fields are mandatory. Also for each order item the tax amount or the vat category is required.</li> <li>Billing or delivery address (if different then both addresses are required).</li> <li>In addition, AfterPay requires that the merchantOrderId field to be unique.</li> </ul>		
	The order amount must be at least 5 euro.		

If for a payment method the mandatory additional information is missing in the order then the consumer cannot use this method to fulfil the payment request. If the payment method was included in the order using the paymentBrand field, the announcement will be refused by ROK.

# Consumer is redirected to the ROK hosted payment pages

The webshop must use the redirectUrl to redirect the consumer to the ROK payment page. On this page, the consumer can choose between different payment methods to complete the payment or the consumer can choose to cancel the payment and return to the webshop.

# Consumer returns to the webshop

When the consumer returns to the webshop, URL parameters are added to say something about the status of the order. Unfortunately, the final status of an order is not

known in all cases, for example with an iDEAL payment it may take a while before the status is final.

The URL parameters are:

URL Parameter	Meaning	Example
order_id	The "merchantOrderId" as used in the Order announce.	order123
status	The status of the order, see below for more details.	COMPLETED
signature	The signature of the data in the URL, see below for more details.	14bf9e935956546887c7c8fd020a0702cd4462d3dd 97b48752f3d4d4c5a9cf0afbd8c60d2b7b0e0c4656 4b1bfeb0a4f7ffc160005c71a1f7c504ef7ca8bbfb82

# **Statuses**

# **COMPLETED**

The payment was successful.

# **EXPIRED**

The consumer has not paid within the stipulated period.

# **IN PROGRESS**

The payment has not yet been completed. This can occur as a result of a breakdown or delay in the hinterland of payment processing. This is a possible outcome of an iDEAL or credit card payment.

# **CANCELLED**

The consumer chose not to pay.

# **Signature**

The signature is the result of applying HMAC-SHA512 (initialized with the signing key). First the payload must be constructed by concatenating the value of the merchantOrderId and the status to a comma-separated string, e.g.:

```
order123, COMPLETED
```

Note that the values must be specified in this order without any whitespace in between, otherwise the signature validation will fail.

To compute the signature the signing key is needed as well. This can be copied from the Rabobank Dashboard. This is a shared secret between Rabobank and the web store. This allows Rabobank and the webshop to verify the authenticity of the messages that are exchanged. The key is delivered in base64 encoded form. When initializing the HMAC-SHA512, it must first be decoded to a byte sequence.

# Calculation

The HMAC-SHA512 is initialized with the signing key from the dashboard. Note that this signing key is supplied in base64 encoded form and therefore must be decoded first. Subsequently, the byte representation of the payload (based on UTF-8 encoding) is presented to the HMAC-SHA512 to arrive at the signature in byte representation. To compare with the expected signature first encode this byte representation to a (lowercase) hexadecimal string.

# **Example**

#### **PHP**

```
$signatureFields = 'order123,COMPLETED';
$signingKey = '<signing key uit Rabobank Dashboard>';
$signingKeyDecoded = base64_decode($signingKey);

$signature = hash_hmac('sha512', $signatureFields,
$signingKeyDecoded);

Java

String signatureFields = 'order123,COMPLETED';
String signingKey = "<signing key uit Rabobank Dashboard>";
byte[] signingKeyDecoded = Base64.getDecoder().decode(signingKey);

Mac macAlgorithm = Mac.getInstance("HmacSHA512");
Key secretKey = new SecretKeySpec(signingKeyDecoded , "HmacSHA512");
macAlgorithm.init(secretKey);

byte[] result = macAlgorithm.doFinal(signatureFields.getBytes(UTF_8));
String signature = Hex.encodeHexString(result);
```

```
C#
```

```
String signatureFields = 'order123,COMPLETED';
String signingKey = "<signing key uit Rabobank Dashboard>";
byte[] signingKeyDecoded = Convert.FromBase64String(signingKey);

string signature = "";
using (var hmacsha512 = new HMACSHA512(signingKeyDecoded))
{
   var stream = new
MemoryStream(Encoding.UTF8.GetBytes(signatureFields));
   foreach (var b in hmacsha512.ComputeHash(stream))
   {
      signature = signature + $"{b:x2}";
   }
}
```

# 4. Call: Notification

A notification is a message from ROK to the web shop to announce that at least one order has reached a definitive status. The notification is an invitation to the webshop to retrieve the statuses of these orders (status pull call). The webshop is free to do this immediately (even before an answer has been given to the notification) or at a later time. The notification contains a token that must be used in the status pull call, and this token has a limited validity (minutes). If the webshop does not make a status update call, ROK will send a new notification later. However, ROK will give up after a number of hours until the next order is processed.

The notification is signed by ROK so that the webshop can check its integrity. Analogous to the other messages, the signature is calculated using the signing key as configured for the web store.

If several signing keys are active for the web shop at ROK, ROK will send a notification to the webshop separately for each key since ROK does not have any knowledge on which key is configured within the webshop. The webshop can carry out a successful verification of the signature from exactly one signing key. The token of this notification can be used by the webshop for the status pull call. ROK will sign the statuses of these orders with the same signing key.

# Request

The call is an HTTPS POST with the relevant information in the body as a JSON object.

# <u>URL</u>

ROK sends the notification message to the webhook URL as specified in the Rabobank Dashboard.

# Headers

The header contains at least the entry:

```
Content-Type: application/json
```

#### **Body**

The body of the notification is a JSON object containing the following fields:

Field	Meaning	Example
authentication	The token that can be used to do the status pull	eyJraWQiOiJOTyIsImFsZyI6IkVTMjU 2In0.eyJubyMiOjEyMywibWtpZCI6NS wibm8kIjoibWVyY2hhbnQub3JkZXIuc 3RhdHVzLmNoYW5nZWQiLCJjaWQi OiJhYmNkLTEyMzQiLCJleHAiOjE0O Dg0NjQ1MDN9.MEUCIHtPFoKmXAc 7JNQjj0U5rWpl0zR9RsQvgj_n-ckHBngHAiEAmbtgrxaiy4cS3BTHd0D J8md3Rn7V13Nv35m5DurY1wI
expiry	The validity period of the token, in the ISO-8601 format (yyyy-MM-ddTHH: mm: ss.SSSZZ)	2016-11-25T09:53:46.765+01:00
eventName	The type of notification. For the time being this is always: merchant.order.status.changed	merchant.order.status.changed
poiId	Identification of the webshop (point of interaction), seen from ROK. This is relevant if several webshops use the same webhook URL.	123
signature	The signature of the message, see heading signature for details.	

# **Signature**

The signature of the notification message is calculated in a similar way as the signature of the return URL (See previous chapter). The fields used are in order:

- authentication
- expiry
- eventName
- poiId

For the example, the signature is determined based on the following string:

eyJraWQiOiJOTyIsImFsZyI6IkVTMjU2In0.eyJubyMiOjEyMywibWtpZCI6NSwibm8kIjoibWVyY2hhbnQub3JkZXIuc3RhdHVzLmNoYW5nZWQiLCJjaWQiOiJhYmNkLTEyMzQiLCJleHaiOjE0ODg0NjQ1MDN9.MEUCIHtPFoKmXAc7JNQjj0U5rWpl0zR9RsQvgj\_n-ckHBngHAiEAmbtgrxaiy4cS3BTHd0DJ8md3Rn7V13Nv35m5DurY1wI,2016-11-25T09:53:46.765+01:00,merchant.order.status.changed,123

# Response

When the message is received successfully, ROK expects a HTTP status code 200.

If another status code is sent in response to the notification, ROK will assume that the notification could not be processed. ROK will not try to send the notification again until a new order is processed.

# 5. Call: Status pull

With this call, the web store retrieves final statuses from orders.

# Request

#### Call

The call is an HTTPS GET with empty body.

# <u>URL</u>

Sandbox environment: https://betalen.rabobank.nl/omnikassa-api-sandbox/order/server/api/events/results/merchant.order.status.changed

Production environment: https://betalen.rabobank.nl/omnikassa-api/order/server/api/events/results/merchant.order.status.changed

# **Headers**

The entry requires at least the entry:

Authorization: Bearer <notification-token>

The <notification-token> is the value of the field "authentication" from the notification.

# Response

The response body contains a JSON object with the following fields:

Field	Meaning	Example
moreOrderResultsAvailable	Indication if there are more order results available than in this message. In that case, a status pull call can be made (with the same notification token). This can be repeated until the result is false.	true
orderResults	An array containing the results per order	See heading OrderResults for details

Signature	The signature of the message, see heading signature for details.	99ca2487243fbad72bbaa456 a3219db7b0d2a19777f436c edb3c045e999b86c05001bb 0837b43caa3d1757321d009 59ac2a161f473a103af72bf4 40db5147b4a
-----------	--	--

# orderResults fields

Fields	Meaning	Example	
merchantOrderId	OrderId as delivered during the Order Announce	order123	
omnikassaOrderId	The unique id that the omnikassa has assigned to this order. The value corresponds to the value of the field having same name in the response message of the order announcement (see chapter 3)	1d0a95f4-2589-439b- 9562-c50aa19f9caf	
poiId	Unique identification of the webshop (point of interaction), seen from ROK. This is relevant if several webshops use the same webhook URL.	2004	
orderStatus	The status of the order. See chapter "Consumer returns at the webshop" for an overview of the possible statuses.	CANCELLED	
orderStatusDateTime	The moment this status is reached.	2016-11- 25T13:20:03.157+01:00	
errorCode	Future field, for now: always empty		
paidAmount currency	The currency in which payment is made	EUR	
paidAmount amount	The amount paid by the consumer	0	
totalAmount currency	The currency of the order	EUR	
totalAmount amount	The total amount of the order, in cents	4999	

# Example response

```
"signature":
"99ca2487243fbad72bbaa456a3219db7b0d2a19777f436cedb3c045e999b86c05001b
b0837b43caa3d1757321d00959ac2a161f473a103af72bf440db5147b4a",
  "moreOrderResultsAvailable": false,
  "orderResults": [
      "merchantOrderId": "order123",
      "omnikassaOrderId": "1d0a95f4-2589-439b-9562-c50aa19f9caf",
      "poild": "2004",
      "orderStatus": "CANCELLED",
      "orderStatusDateTime": "2016-11-25T13:20:03.157+01:00",
      "errorCode": "",
      "paidAmount": {
        "currency": "EUR",
"amount": "0"
      "totalAmount": {
        "currency": "EUR",
        "amount": "4999"
    }
  1
}
```

# Signature

The signature on the result is calculated in the same way as the other signatures. The fields used are in order:

- moreOrderResultsAvailable
- The orderResults

For every orderResult the following fields are used in order:

- merchantOrderId
- omnikassaOrderId
- poiId
- orderStatus
- orderStatusDateTime
- errorCode
- paidAmount currency
- paidAmount amount
- totalAmount currency
- totalAmount amount

For the example, the signature is determined based on the following string:

```
false, order123, 1d0a95f4-2589-439b-9562-c50aa19f9caf, 2004, CANCELLED, 2016-11-25T13:20:03.157+01:00, EUR, 0, EUR, 4999
```

# Attachment A: Calculate signature for deprecated endpoint

When a webshop does an order announcement to the deprecated endpoint a signature is required,

Deprecated Endpoint

Sandbox environment: https://betalen.rabobank.nl/omnikassa-api-sandbox/order/server/api/order

Production environment: https://betalen.rabobank.nl/omnikassa-api/order/server/api/order

The signature has to be added as a extra field to the body in the announcement

An example of a minimal JSON message looks like:

```
{
  "timestamp": "2017-02-06T08:32:51.759+01:00",
  "merchantOrderId": "order123",
  "amount": {
      "currency": "EUR",
      "amount": "4999"
   },
  "merchantReturnURL": "http://www.example.org",
      "signature":
"1795e71284f9e3e5805fe43964259f28810cd5047a726a5aaa48043eac69e87e28ce2
3e97032f4a08444b0509dbe9f247a2c99f06017fdb7b85b06710a1c666a"
}
```

# An example of a complete message looks like:

```
"category": "PHYSICAL",
      "vatCategory": "1"
    }
  ],
  "amount": {
   "currency": "EUR",
    "amount": 22500
  "shippingDetail": {
    "firstName": "Jan",
"middleName": "van",
    "lastName": "Jansen",
    "street": "Beukenlaan",
    "houseNumber": "12",
    "houseNumberAddition": "a",
    "postalCode": "1234AA",
    "city": "Amsterdam",
    "countryCode": "NL"
  "billingDetail": {
    "firstName": "Jan",
"middleName": "van",
    "lastName": "Jansen",
    "street": "Kersenstraat",
    "houseNumber": "385",
    "houseNumberAddition":
    "postalCode": "1234BB",
    "city": "Haarlem",
    "countryCode": "NL"
  },
  "customerInformation": {
    "emailAddress": "jan@example.org",
    "dateOfBirth": "21-11-1977",
    "gender": "M",
    "initials": "J.A.N.",
    "telephoneNumber": "+31204971111"
  },
  "language": "nl",
  "merchantReturnURL": "https://mijn.webwinkel.nl/betalingsresultaat",
  "paymentBrand": "IDEAL",
  "paymentBrandForce": "FORCE_ONCE",
  "signature":
"1a0f6e4526fb81d5bf70fe2a9d7a3c46a2a1e85993b5df08cd2a7ff5324d48da6a12f
b38a38ccb4c4d44b9901f7f3a5b5fe6aec475db6fe24c57fcc4f2d6eff2"
```

The requirements of the field are described below:

Field	Amount	Format	example
signature	1	AN128	1795e71284f9e3e5805f e43964259f28810cd504 7a726a5aaa48043eac69 e8728ce23e97032f4a08 44b0509dbe9f247a2c99 f06017fdb7b85b06710a 1c666a

# **Signature**

The signature is the result of applying HMAC-SHA512 (initialized with the signing key) on the message.

The signing key can be copied from the Rabobank Dashboard. This is a shared secret between Rabobank and the web store. This allows Rabobank to check that it is the web store that sends the message. The key is delivered in base64 encoded form. When initializing the HMAC-SHA512, it must first be decoded base64.

# **Input**

The signature is calculated on the following fields, in the same order as indicated, of the JSON object:

- 1. timestamp
- 2. merchantOrderId,
- 3. amount currency
- 4. amount amount
- 5. language\*\*
- 6. description\*\*
- 7. merchantReturnURL
- 8. (order items)\*
- 9. (shipping detail)\*
- 10. (paymentBrand)\*
- 11. (paymentBrandForce)\*
- 12. (customerInformation)\*
- 13. (billing detail)\*

The contents of these fields are combined together whilst being comma separated.

The (..) \* fields are optional, if these fields do not have a value for a given order, they are not included in the payload for the signature calculation (also not as a blank value).

The \* \* fields are optional, but are always used as part of the signature. If they do not have a value for a given order, a blank string is included in the payload for each.

# Examples:

The signature fields pasted together from the minimum sample message are:

```
2017-02-06T08:32:51.759 + 01:00, order123, EUR, 4999,,, http://www.example.org
```

The signature fields that are pasted together from the full sample message are:

```
2017-09-11T16:28:07 + 02:00, order123, EUR, 22500, NL, purchase my webshop order number 123, https://mijn.webwinkel.nl/betalingsresultaat, A1000, Jackie O Round sunglasses, These distinct, feminine frames balance a classic Jackie-O styling with a Modern look., 1, EUR, 22500, EUR, 4725, PHYSICAL, 1, Jan, van, Jansen, Beech Avenue, 12, A, 1234AA, Amsterdam, NL, IDEAL, FORCE_ONCE, jan@example.org,21-11 -1977, M, J.A.N., +31204971111, Jan, van, Jansen, Cherry Street, 385, B, 1234BB, Haarlem, NL
```

If the order announcement contains the following values:

```
timestamp = 2017-02-06T08:32:51.759 + 01:00

MerchantOrderId = order123

Language = en

Description = Order Descriptions

Currency = EUR

Amount = 4999

MerchantReturnURL = http://www.example.org
```

Then the payload for the calculation of the signature will look like this:

```
2017-02-06T08:32:51.759 + 01:00, order123, EUR, 4999, NL, description order, http://www.example.org
```

In the example above, the timestamp-merchantReturnURL fields each have a value. These are therefore included in the payload. The (..) \* in this example, fields do not have a value and are therefore not included in the payload.

If the order announcement contains the following values:

```
timestamp = 2017-02-06T08:32:51.759 + 01:00

MerchantOrderId = order123

Language =

Description =

Currency = EUR

Amount = 4999

MerchantReturnURL = http://www.example.org
```

Then the payload for the calculation of the signature will look like this:

```
2017-02-06T08:32:51.759 + 01:00, order123, EUR, 4999,,, http://www.example.org
```

The Language and Description fields have no values. Therefore, for these fields, a blank string is included in the payload at position 5 and 6. The (..) \* In this example, fields have no value again. These are therefore not included in the payload.

If the order announcement contains the following values:

```
timestamp = 2017-02-06T08:32:51.759 + 01:00
MerchantOrderId = order123
Language =
Description =
Currency = EUR
Amount = 4999
MerchantReturnURL = http://www.example.org
Order items =
ShippingDetail =
PaymentBrand = IDEAL
PaymentBrandForce = FORCE_ONCE
```

Then the payload for calculating the signature will look like this:

```
2017-02-06T08:32:51.759+01:00, order123, EUR, 4999,,, http://www.example.org, IDEAL, FORCE_ONCE
```

In This example, the PaymentBrand and PaymentBrandForce fields have a value and are therefore added to the payload. Because the (..) \* Fields CustomerInformation and billingDetail have no value these are not taken into account.

#### Order Items

The fields of the order items are added in the following order:

- 1. (id)\*
- 2. name
- 3. description
- 4. quantity
- 5. amount currency
- 6. amount amount
- 7. (tax velden) \*\*
- 8. category
- 9. (vatCategory)\*

The fields are combined together in the same way as with the order. If a field is not present, the content is considered empty.

The (..) \* fields are optional, if they are not given in the request then the Webshop application should not use these fields to calculate the signature.

\* \* Tax is an optional field, if it is not present, it is considered a single blank field. If it is present, the amount and currency are added as two separate fields.

#### Examples

If the order announcement contains the following values:

```
timestamp = 2017-02-06T08:32:51.759 + 01:00
```

MerchantOrderId = order123

Language = en

Description = Order Descriptions

Currency = EUR

Amount = 100

MerchantReturnURL = http://www.example.org

id = itemId123

Name = item name

Description = item details

Quantity = 2

Currency = EUR

Amount = 50

Currency (tax) = EUR

Amount (Tax) = 0

Category = PHYSICAL

VatCategory = 3

# Then the payload for calculating the signature will look like this:

```
2017-02-06T08:32:51.759+01:00, order123, EUR, 100, NL, Description order, http://www.example.org,itemId123,item name,item details,2,EUR,50, EUR,0,PHYSICAL,3
```

# If the order announcement contains the following values:

```
timestamp = 2017-02-06T08:32:51.759 + 01:00
```

MerchantOrderId = order123

Language = en

Description = Description order

Currency = EUR

Amount = 100

MerchantReturnURL = http://www.example.org

ID =

Name = item name

Description = item details

Quantity = 2

Currency = EUR

Amount = 50

Currency (tax) =

Amount (tax) =

Category = PHYSICAL

VatCategory =

#### Then the payload for the calculation of the signature will look like this:

```
2017-02-06T08:32:51.759+01:00, order123, EUR, 100, EN, Description order, http://www.example.org,item name,item details,2,EUR,50,,,PHYSICAL
```

In This example, the (..) \* Currency (tax) and amount (tax) fields are not value. Therefore, an empty string is included in the payload for these fields (on positions 13 and 14).

# Shipping & billing details

The fields of the shipping and billing details are added in the following order:

- 1. firstName
- 2. middleName
- 3. lastName
- 4. street
- 5. (houseNumber)\*
- 6. (houseNumberAddition)\*
- 7. postalCode
- 8. city
- 9. countryCode

The fields are combined together in the same way as with the order. If a field is not present, the content is considered empty.

The (..) \* fields are optional, if they are not given in the request then the Web Store application should not use these fields to calculate the signature.

#### Customer information

The fields of the customer information are added in the following order:

- 1. emailAddress\*\*
- 2. dateOfBirth\*\*
- 3. gender\*\*
- 4. initials\*\*
- 5. telephoneNumber\*\*

The \* \* fields are optional, but are always used as part of the signature. If they are not given in the request then the Webshop application must use a blank value as part input for the signature.

#### Calculation

To arrive at the signature an HMAC-SHA512 calculation is performed. The HMAC-SHA512 is initialized with the signing key from the dashboard. Note that this signing key is supplied in base64 encoded form and therefore base64 must be decoded first. Subsequently, the byte representation of the string of the stitched signature fields (based on UTF-8 encoding) is presented to the HMAC-SHA512 to arrive at the signature. The hexadecimal representation in lower case letters of this signature is finally included in the message.

# **Example**

```
PHP
$signatureFields = '2017-02-
06T08:32:51.759+01:00, order123, EUR, 4999, , , http://www.example.org';
$signingKey = '<signing key uit Rabobank Dashboard>';
$signingKeyDecoded = base64_decode($signingKey);
$signature = hash_hmac('sha512', $signatureFields,
$signingKeyDecoded);
Java
String signatureFields = "2017-02-
06T08:32:51.759+01:00, order123, EUR, 4999, , , http://www.example.org";
String signingKey = "<signing key uit Rabobank Dashboard>";
byte[] signingKeyDecoded = Base64.getDecoder().decode(signingKey);
Mac macAlgorithm = Mac.getInstance("HmacSHA512");
Key secretKey = new SecretKeySpec(signingKeyDecoded , "HmacSHA512");
macAlgorithm.init(secretKey);
byte[] result = macAlgorithm.doFinal(signatureFields.getBytes(UTF_8));
String signature = Hex.encodeHexString(result);
C#
 String signatureFields = "2017-02-
06T08:32:51.759+01:00, order123, EUR, 4999, , , http://www.example.org";
String signingKey = "<signing key uit Rabobank Dashboard>";
byte[] signingKeyDecoded = Convert.FromBase64String(signingKey);
 string signature = "";
 using (var hmacsha512 = new HMACSHA512(signingKeyDecoded))
     var stream = new
MemoryStream(Encoding.UTF8.GetBytes(signatureFields));
     foreach (var b in hmacsha512.ComputeHash(stream))
         signature = signature + $"{b:x2}";
 }
```

# Response

The answer is a JSON object containing the redirect URL and a signature.

In the response of the deprecated order announce endpoint a signature is also calculated. The signature for the response is calculated the same way as the signature of the request. The difference is that it is based on only the redirectUrl field.

# Example response:

```
"signature":
"d3dd97b48752f3d4d4c5a914bf9e935956546887c7c8fd020a0702cd4462fbd8c60d2
b7b0e0c4fc160005c71a1f7c504ef7ca8bbfb82cf0a6564b1bfeb0a4f7f",
   "redirectUrl": "https://betalen.rabobank.nl/omnikassa-api/payment-brand?token=eyJraWQiOiJFTU8iLCJhbGciOiJFUzI1NiJ9.eyJlbW8iOiJhYWZhMDAxM
y1lYmNiLTQ1ZjQtYTRmYi01OGNjMmQ5MDM2MDIiLCJjaWQiOiIxOTQwLTBkNTgiLCJleHA
iOjE0ODAxNTAOMjd9.MEQCIHJLZjlcNYShX7YzVFvghfwmvH7WTV2Lj5IQIejFyjH7AiBK
mvahL29DgiA5vMhGLOHoHaT3SjQKgR4RVxJetG7Fdw&lang=nl"
}
```

Rabobank '