

# VERITY PATERSON

DOB: 17 September, 1993

3/277 Simpsons Road, Bardon 4065

Mobile: 0434 914 490 Email: veritypaterson@live.com

## OBJECTIVES

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To gain further experience in the hospitality and event industries.

## WHAT I CAN OFFER

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- Commitment to the best customer service
- Friendly and positive attitude
- Energetic and enthusiastic outlook
- Barista experience
- RSA certificate

## WORK EXPERIENCE

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**2013 - Present**

**Barista and Waitress, Moose and Gibson Café, Woolloongabba**

- High level customer service and interaction
- Making coffee
- Serving drinks and food
- Operating register

**2011 - 2013**

**Barista and Senior Staff Member, Spoon Deli Café Paddington**

- Supervising and training new staff
- Serving alcohol, other drinks and food
- Operating and closing the register at the end of the day
- Developing point of sale material
- Meeting customers' additional needs and ensuring their satisfaction

**December 2012 –  
March 2013**

**Marketing and Events Intern, Leo Muller Group: Chrysler-Jeep-Dodge**

- Promotional brand ambassador at events such as Melbourne Cup Day 2013 (Doomben Racecourse)
- Creating content on company social media channels
- Planning and facilitating client events
- Compiling database information
- Supporting team with administrative tasks
- Assembling and contributing to reports

## EDUCATION

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**Queensland University of Technology** (2011 - Present)

Bachelor of Business/Bachelor of Creative Industries – Marketing & Entertainment Industries

*Grade Point Average: 6.2*

**Hillbrook Anglican School, Brisbane Queensland** (2006 - 2010)

*Overall Position (OP): 3*

## EXTRACURRICULAR ACTIVITIES

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- Making short films
- Gym group fitness classes (2011 - present)
- Dance Classes (2005 – present)
- Learning Brazilian Portuguese

## REFEREES

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Tara Konig

Marketing and Event Coordinator

The Leo Muller Group

Mobile: 0404 818 252

Delicia Chi

Manager

Spoon Deli Café Paddington

Mobile: 0450 800 427