

# Curriculum Vitae

Liam Joseph Mahoney

## Contact Information

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## Employment history

### Woolworths Limited

- Palm Waters Supermarket - Customer Service Department  
November 2008 – May 2012  
Gold Coast, QLD, Australia
- Spring Hill Supermarket – Customer Service Department  
May 2012 – November 2012
  - Variety of customer service tasks including supervisionBrisbane, QLD, Australia

### TSA Telco Group (Telco Services Australia)

November 2012 – February 2013

- Face to face sales of all Telstra products in a target based environment  
Brisbane, QLD, Australia

### State Mercantile

February 2013 – June 2013.

- Debt collection call centre, working for a variety of different companies, including; Tesltra, Commonwealth Bank, Cash Converters, Radio Rentals, working with targets and KPI's.

Brisbane, QLD, Australia

### Elements Personnel

November 2013 – February 2014:

- Agency work in hospitality and catering in four and five star hotels in Central London, including: Claridges, The Connaught, The Langham, Park Plaza Riverbank, JW Marriot at Grosvenor House, Sheraton Park Lane, and others. Main focus on banqueting and events, with bar experience included.

London, United Kingdom

## Purple Dragon Play (Chelsea)

December 2014 – February 2014

- Member of the Café and Restaurant staff as a waiter and barista.

London, United Kingdom

## Education

### Secondary

Queensland Certificate of Education

Palm Beach Currumbin State High School

Academic Excellence Student

Studied 6 OP subjects – Maths B, Maths C, English, Philosophy & Reasoning, Graphics, Physics.

### Tertiary

The University of Queensland 2012 - 2013

Bachelor of Engineering/Bachelor of Arts

Majoring in Civil Engineering and Chinese

The University of Queensland 2013 - present

Bachelor of Regional and Town Planning

Majoring in Urban Infrastructure

## Achievements

**September 2004**

Young achiever award for Manawatu District of New Zealand

**Annually since 2004**

Participated in University of New South Wales Australasian Schools Competition

**January 2007**

Invited to take part in the Academic Excellence program at Palm Beach Currumbin High School.

**November 2007**

1<sup>st</sup> place Year 8 Japanese – PBC

**May 2009**

Participated and excelled as a leader in The Griffith University challenge day at The Queensland Academy for Health Sciences (QAHS)

**June 2009**

Took part in Australian Business Week (ABW) as a leader and received awards for best oral report, and second place in the best-written report.

**December 2009**

Took a leadership role as a buddy for an international exchange student mentor.

**March 2010**

Compered an event on behalf of Palm Beach Currumbin State High School for the Gold Coast City Council.

**April 2010**

Invited to participate in the University of Queensland Young Scholars Program, and the Griffith University Engineering student for a semester program.

<b>December 2010</b>	Attended the University of Queensland Young Scholars Program residential camp at the St. Lucia Campus.
<b>June 2011</b>	Completed the University of Queensland Young Scholars Program.
<b>December 2011</b>	Received Queensland Certificate of Education (OP 6).
<b>January 2012</b>	Received permanent supervision position at Woolworths.
<b>February 2013</b>	Became a first year leader for The Organisation of Planning Students (OOPS).
<b>June 2013</b>	Became an ambassador for the United Nations Youth Association.

## Personal Attributes

- Keenly interested in technology and its applications
  - Basic to intermediate knowledge of Adobe Photoshop CS3.
  - Very experienced in Microsoft Office Word 2000 – 2011.
  - AutoCAD knowledge at an intermediate level.
- Conscientious and punctual.
- Can speak very basic Chinese (Mandarin)
- Excellent communication skills.
- Willing team member.
- Leadership skills as a supervisor:
  - At times taking charge of a store with 10+ staff.
  - Know how to deal with difficult situations.
- Over four years of customer service experience.
  - Trained to deal with disgruntled customers.
  - Very familiar with customers and how they react to different situations.
- A love for sales with some experience
  - Face to face sales
  - Target based environment
- Aptitude to work well under pressure and in stressful environments.

## Character referees

Mrs Lynne Saint

Chief Financial Office - Bechtel Engineering International

Contact:

+1 (415) 713-0302

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Mrs Clarissa Smith

Accounts Supervisor - Elements Personnel

Contact:

+44 (0) 7984 149290

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