

Letter from the CEO

The last 18 months has taken its toll. This pandemic has effected everyone in some form. We have lost family members, friends, colleagues and neighbors. Through it all we persevered to continue to live our lives, although many have suffered great loss. It will be a time we will never forget. For our company it also took a toll, we started with the GM strikes, the pandemic, floods that created material shortages and now the chip shortage. This has impacted both our manufacturing and technology groups in a significant manner, but we have persevered as you have throughout this time. I am grateful for each person at the company that has helped keep our business running. We did not come out of this unscathed. First and most important we lost colleagues to COVID. Many individuals moved to different positions to support the group and in certain cases we have narrowed our product focus to reduce costs. As the Pandemic subsides, we can see better overall performance ahead for the second half of 2021. This is a true endorsement to the commitment of our team and culture. Our team has created new technical and product innovations over the past six months displaying the creative genius of the Proper team. Michael and Rob will give some insight to their respective business groups with plans going forward as we prepare for the reopening of our North American economy.

I hope each one of you have some long overdue time to enjoy the summer and reengage with family and friends.



Geoff O'Brien
CEO

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