



6 Courses

Introduction to Computers
Introduction to Secure Networking
Essential Aspects of Software, Hardware, and Data Backup
Cybersecurity and Privacy
The Microsoft 365 Ecosystem
Technical Diagnostics and Troubleshooting Techniques



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Prosper Kabosha

has successfully completed the online Professional Certificate

Microsoft IT Support Specialist

Now that you have completed the Microsoft IT Support Specialist Professional Certificate, you stand out with a unique set of skills and knowledge in the dynamic field of information technology (IT). This certificate demonstrates your job readiness and can be shared with your professional network. Throughout this program, you've engaged with instructional videos, assessments, and practical exercises, gaining a deep understanding of key aspects, including:

- Proficiency in system analysis and maintenance.
- Skills in software configuration and recommendation using the Microsoft 365 ecosystem.
- Practice in establishing robust security protocols.
- Expertise in diagnostics and troubleshooting.



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