



CipherShare Server Setup Tutorial

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Tutorial Outline

- This tutorial shows how to set up a CipherShare Office for a mythical company called XCORP.
- XCORP has three divisions – Finance, Production and Sales.
- Each division has a number of users that need to secure documents that are used collaboratively.
- Each division is located in a different place.

Tutorial Outline

- **If you are an existing CipherShare customer performing an upgrade from version 2.1, then you should review the CipherShare Migration Tutorial.**
- **Whether a new or existing CipherShare customer, you should have your CipherShare License Key before proceeding with the installation/migration.**

Server Setup

- **Insert the CipherShare installation CD into a drive on the server.**
- **Click Install CipherShare Server.**
- **Follow the prompts to install the server component.**
- **Click Exit on the installation menu.**

[Install CipherShare](#)

 [Install CipherShare Server](#) 

[View User's Guide](#)

[View Server Setup Tutorial](#)

[View Readme](#)

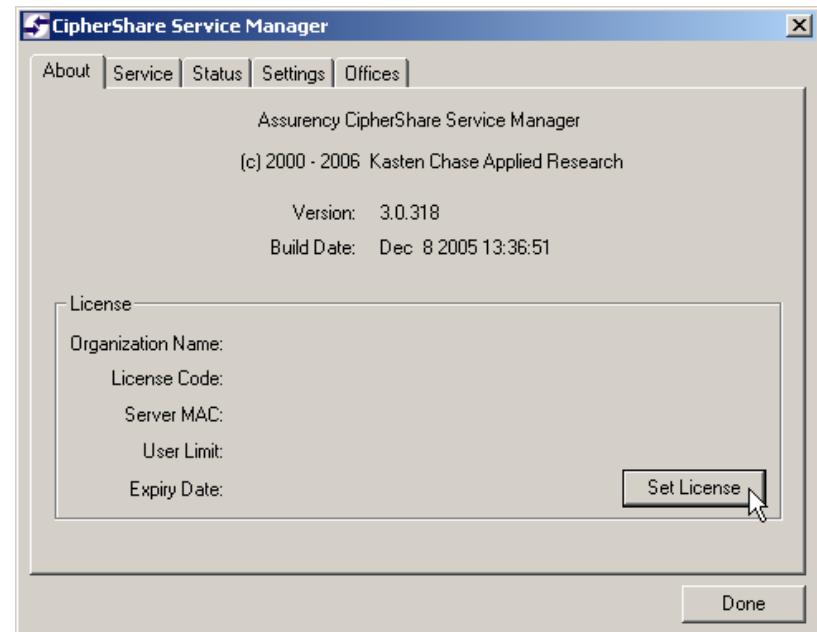
[Install Acrobat® Reader](#)

[Browse CD](#)

[Exit](#)

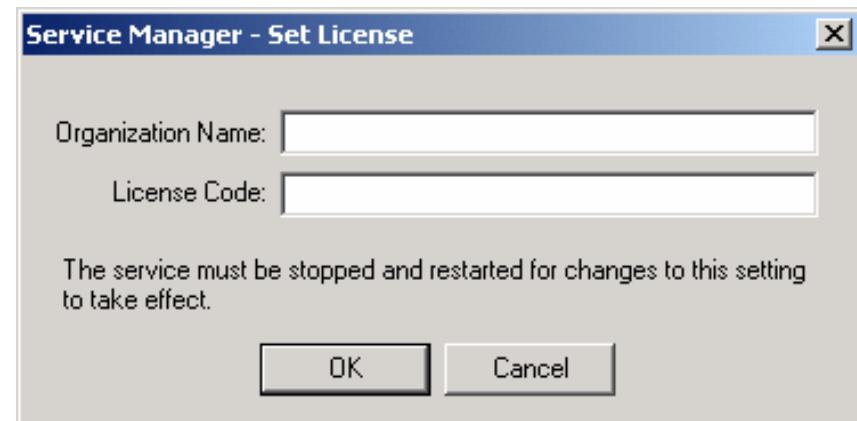
Service Manager

- **Launch the Service Manager**
 - Start / Programs / CipherShare Server
 - Click CipherShare Service Manager Version 3
- **The About screen is initially displayed as shown at the right.**
- **Click the Set License button to input license information.**

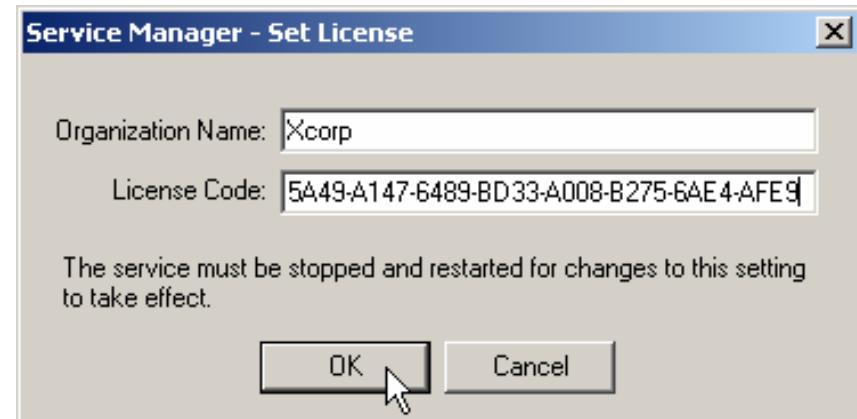


Service Manager – Set License

- Input the Organization Name and License Code exactly as provided.**

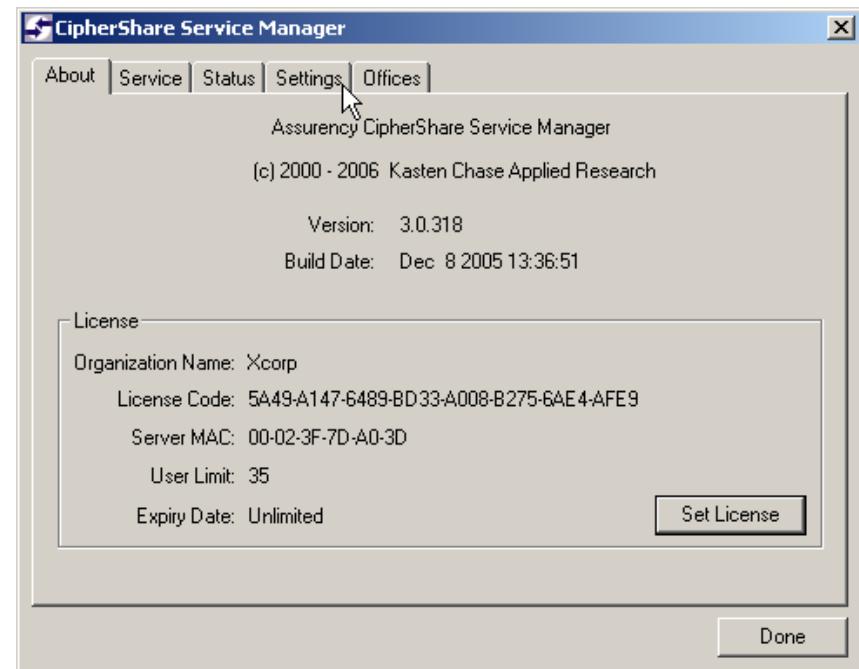


- When the information is correct, click the OK button.**



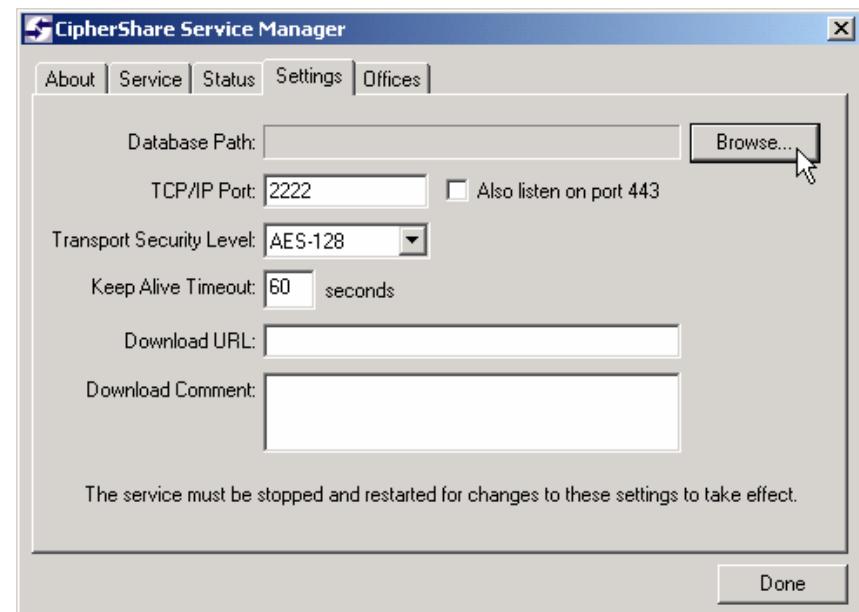
Service Manager – Set License

- If the license code is valid, the following items are displayed:
 - LAN Adapter MAC Address
 - User Limit
 - Expiry Date
- Click the Settings tab to configure specific server parameters.



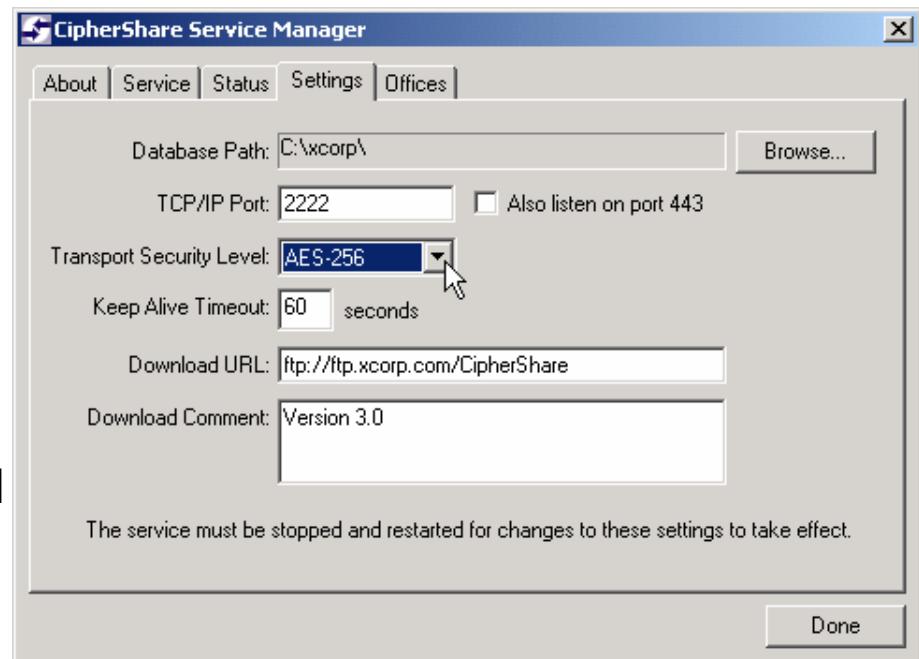
Service Manager - Settings

- Click the Browse button to select the directory where the CipherShare Server Database will reside.
- If desired, change the TCP/IP Port on which the server listens for incoming client connections.
- If desired, modify the Keep Alive Timeout value from the 60 second default.



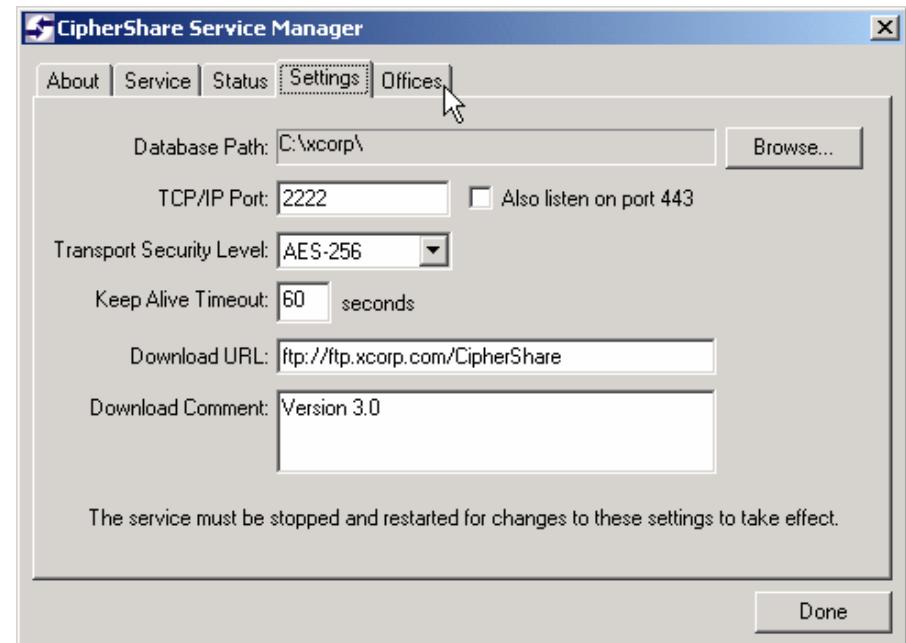
Service Manager - Settings

- Define the Download URL where client updates will stored.
- Enter a comment that will be displayed if a client download is required.
- Select the Transport Security Level to be used between the client and server. This should match the highest encryption level you plan to assign to documents in your CipherShare offices.



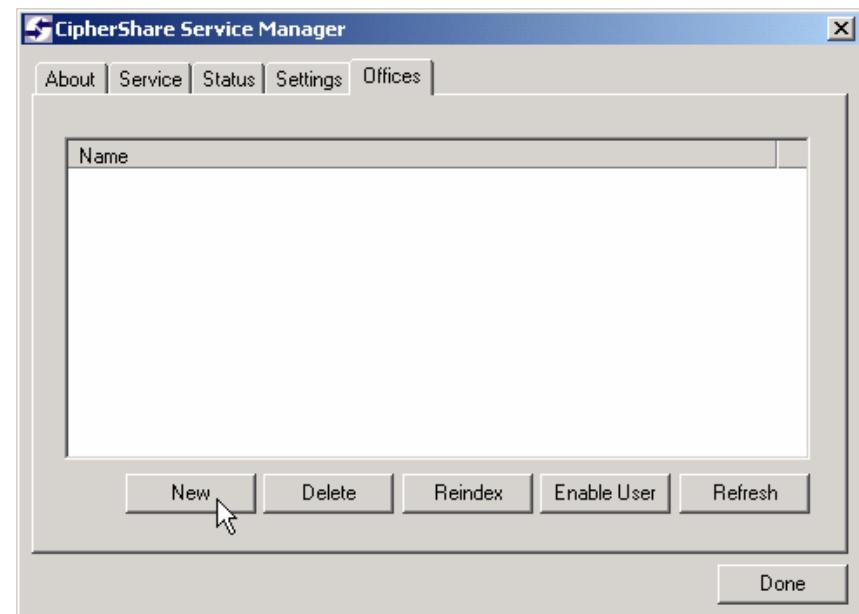
Service Manager - Settings

- When all settings have been completed, click the Offices tab to create the first CipherShare Office.**



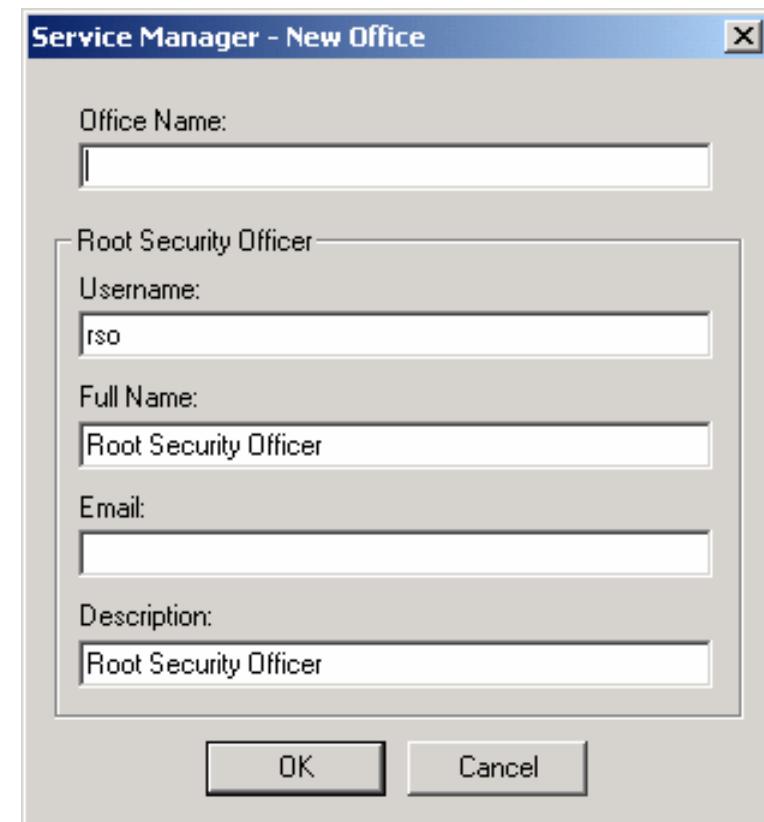
Service Manager - Offices

- A CipherShare Office is a secure repository for documents owned by a collection of users.
- Click the New button to create an office.



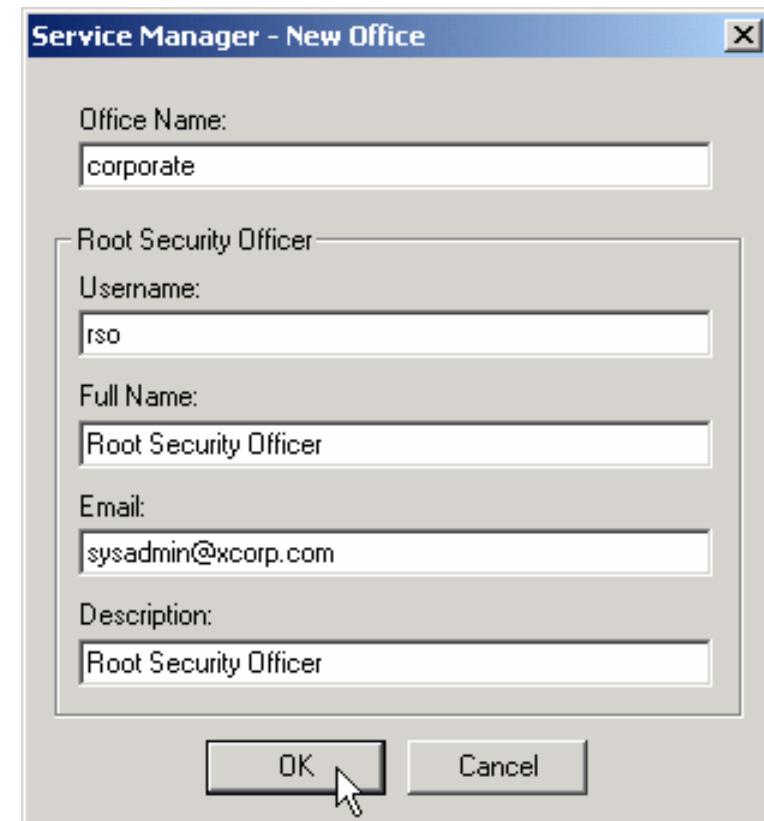
Service Manager - Offices

- **Assign a name to the office.**
 - *The Office Name must be specified by a user when connecting to the CipherShare Server.*
- **The first account created for an office is that of the Root Security Officer.**
- **The Root Security Officer account is the base from which mutual trust stems for all subsequently created accounts in the Office.**
- **Change the Username, Full Name and Description as desired.**
- **Also add an email address for the Root Security Officer.**



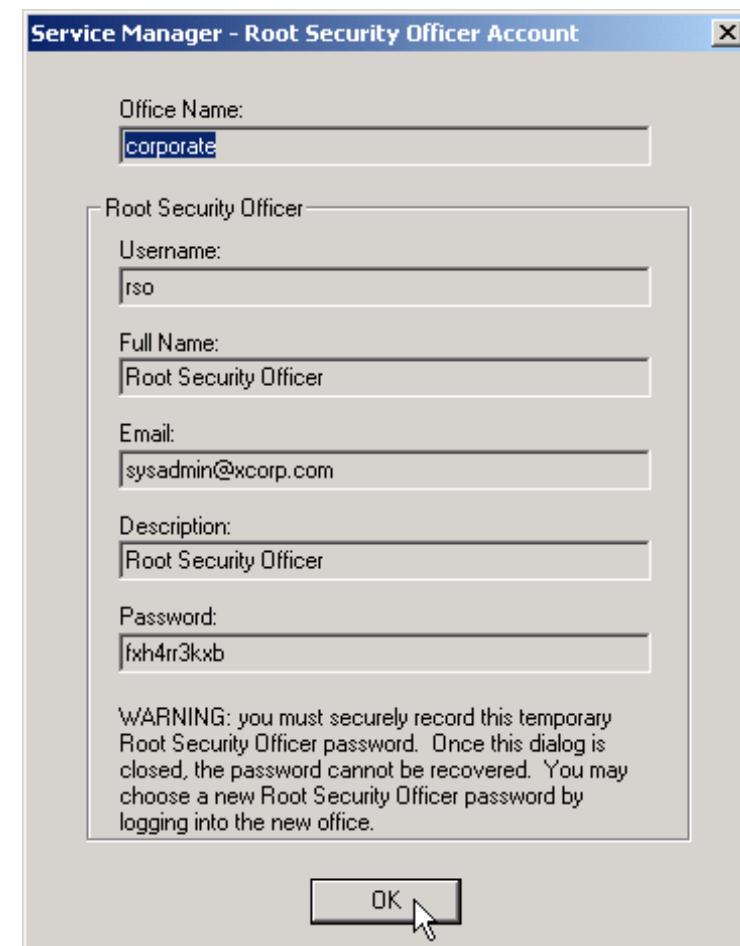
Service Manager - Offices

- When satisfied with the entries, click the OK button to create the Office and the Root Security Officer account.**



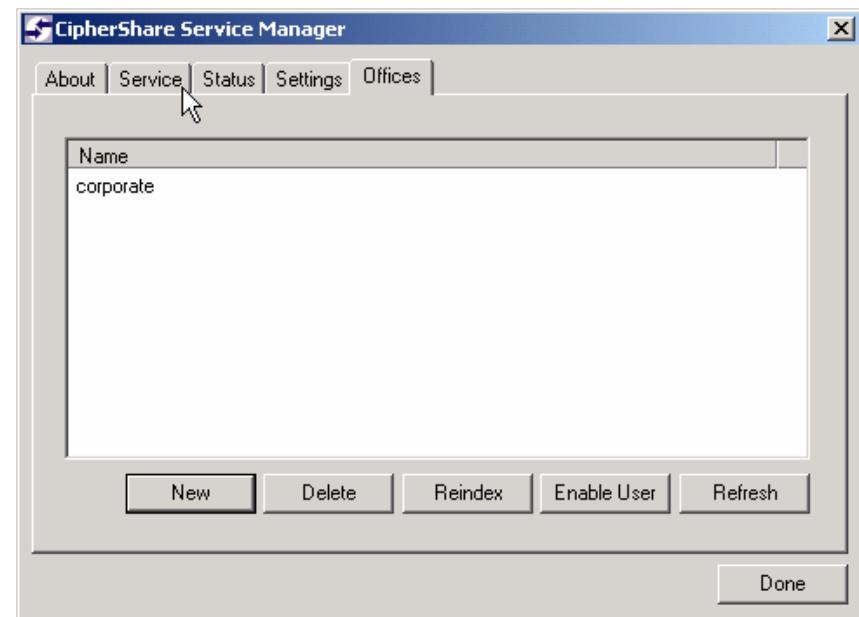
Service Manager - Offices

- A temporary password is created for the Root Security Officer.
- This password can only be used once at the time of the first login.
- Record the Office Name, Username and Password as they will be required at the time of first login.
- When this has been done, click the OK button.



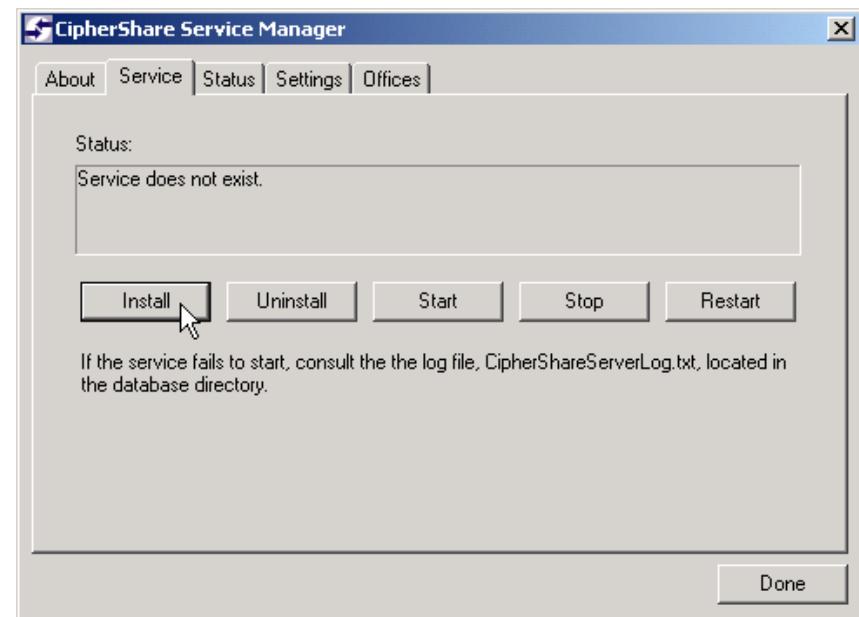
Service Manager - Offices

- Now that the first office has been created, click on the Service tab.
- If at a later time you would like to create additional offices, you can return to the Offices tab to add them.



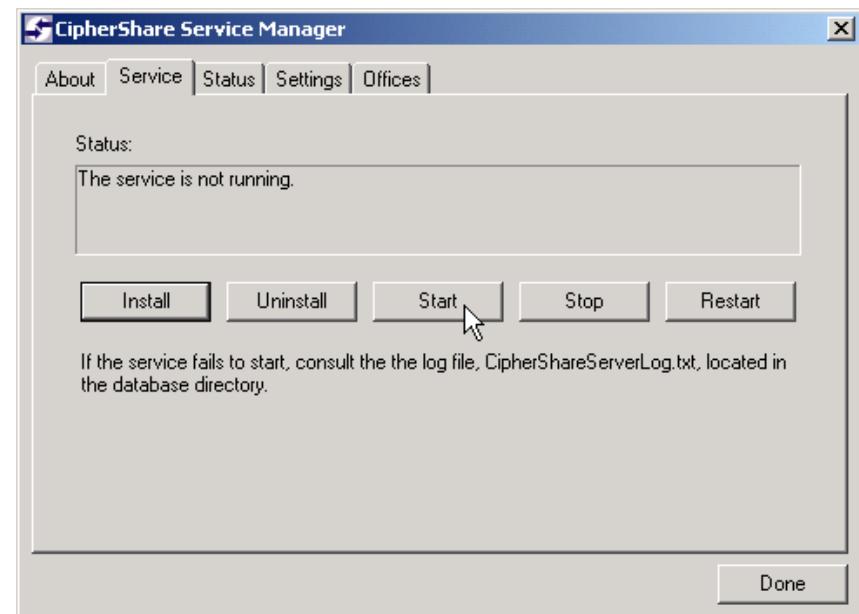
Service Manager - Service

- On an initial installation, the CipherShare Service does not yet exist on the server.
- Click the Install button to install the service.



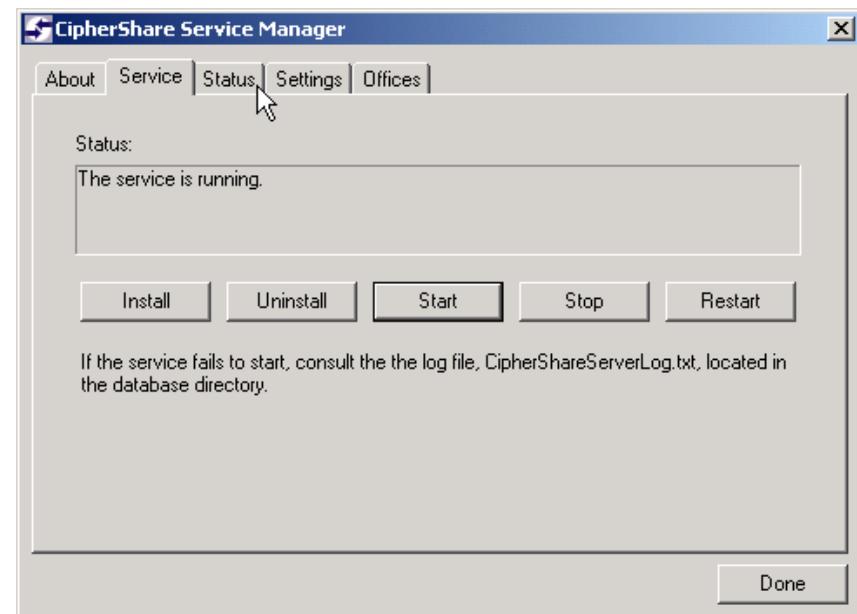
Service Manager - Service

- Once the service is installed on the server, click the Start button to start the CipherShare Service.
- Now that the CipherShare Service has been installed and started, it will automatically be restarted whenever the server is rebooted.



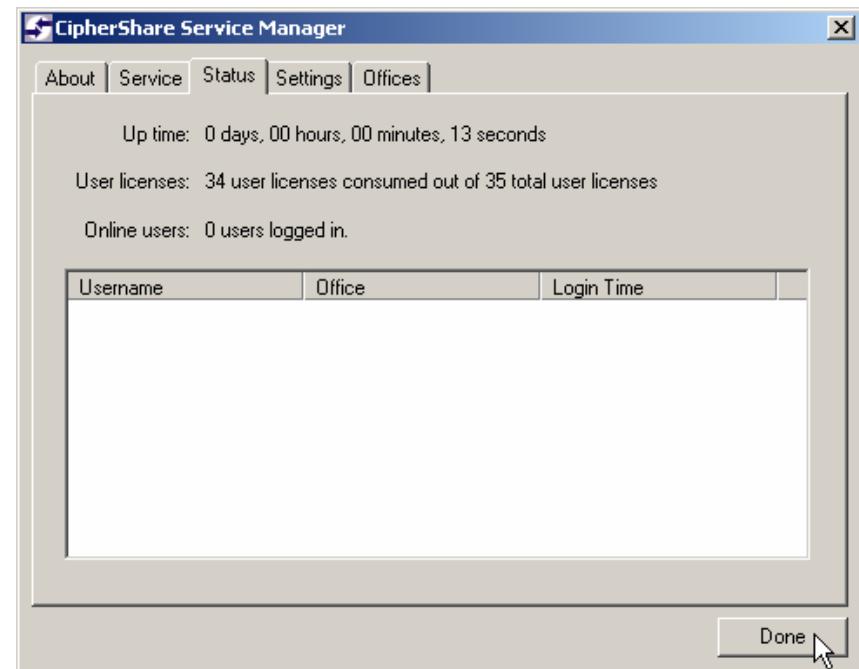
Service Manager - Service

- The status field on the service tab should indicate that the service is running.
- Click the Status tab for further status information.



Service Manager - Status

- The Status tab displays how long the service has been running.
- It provides an indication of the number of user licenses that are currently used on the system.
- It also provides a list of users that are currently connected to the server.



Install CipherShare Client

- On the server or any workstation, install CipherShare from the Installation CD.

 [Install CipherShare](#) 
[Install CipherShare Server](#)

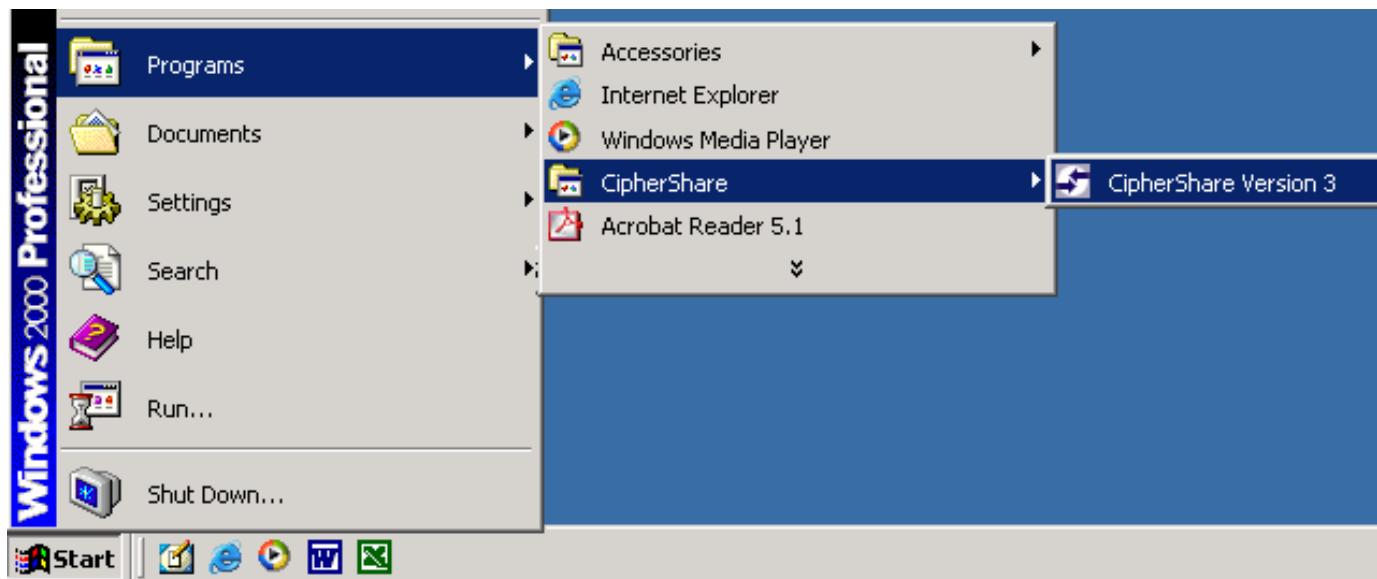
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[View Readme](#)

[Install Acrobat® Reader](#)
[Browse CD](#)

[Exit](#)

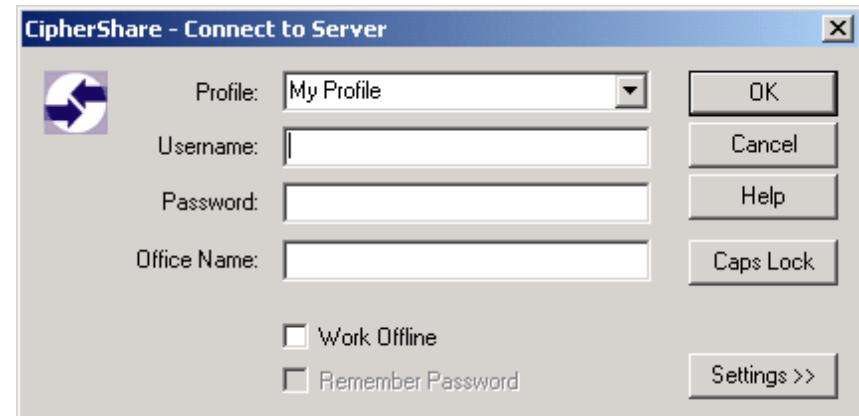
Root Security Officer – Initial Login

- **Launch CipherShare**
 - Start / Programs / CipherShare
 - Click on CipherShare Version 3



Root Security Officer – Initial Login

- The CipherShare “Connect to Server” window appears.
- Profiles allow you to create and subsequently recall connection specifics for different CipherShare Offices.
- In this example, we need a profile to connect as Root Security Officer for the administration of Xcorp’s corporate CipherShare Office.



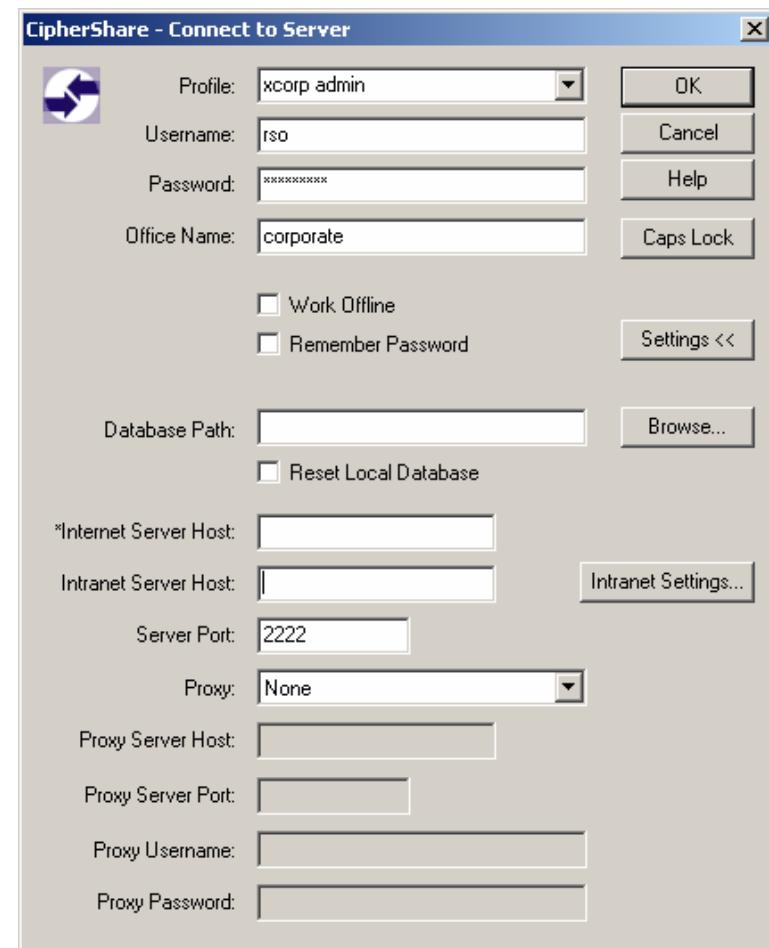
Root Security Officer – Initial Login

- The profile name “Xcorp Admin” is chosen.
- The Username, Password and Office Name values that were saved when the office was created are entered.
- Click the Settings button to fill in other specific details related to the connection.



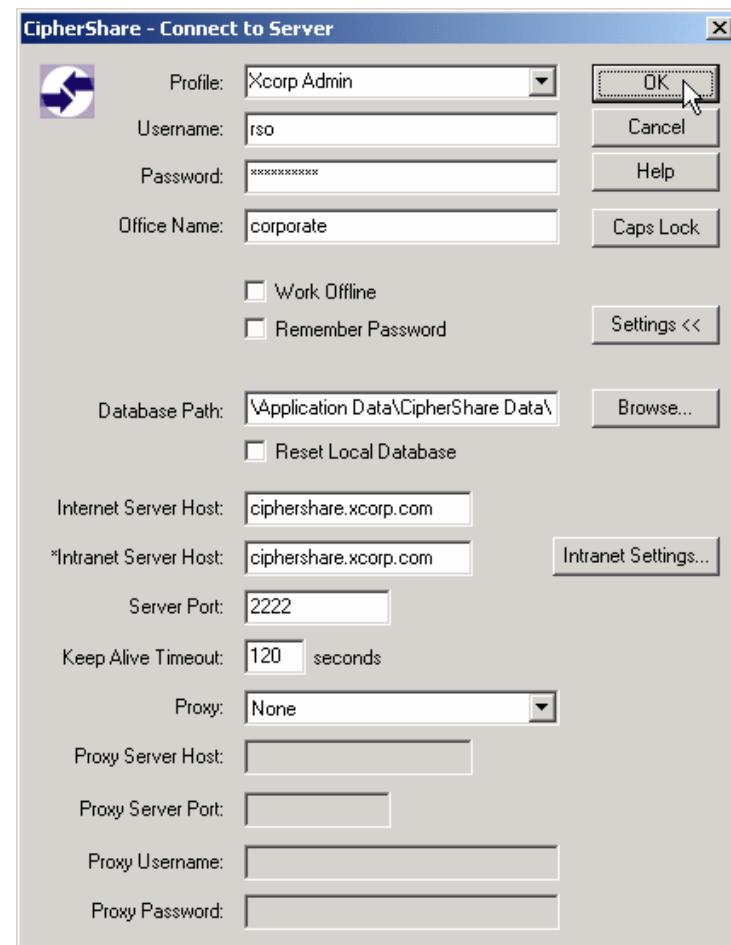
Root Security Officer – Initial Login

- Click the Browse button to select the directory where the local database of CipherShare files is to be stored (normally this defaults to a local private data area)
- Enter the IP address or DNS name of the CipherShare Server (for now make both the Internet and Intranet values the same)



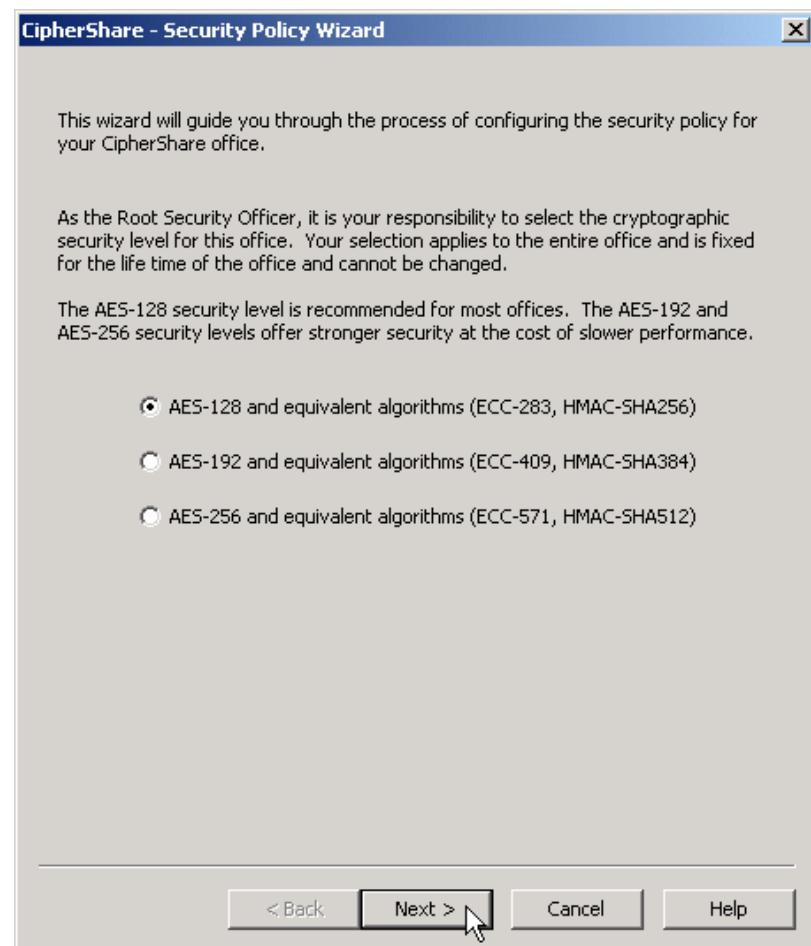
Root Security Officer – Initial Login

- Set the Server Port to the value configured on the Settings tab of the Service Manager.
- Click the OK button to establish the connection.



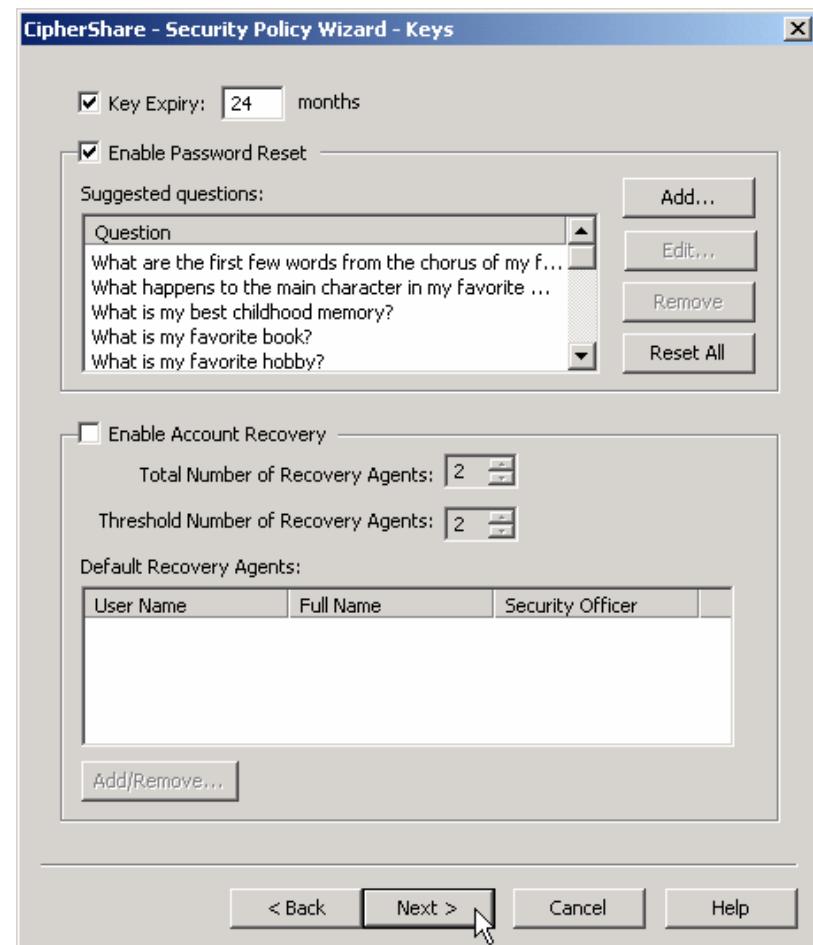
Root Security Officer – Initial Login

- Since this is the initial RSO connection for this office, the Security Policy Wizard is automatically activated.
- Select the level of encryption for all user documents stored in the office and click Next.



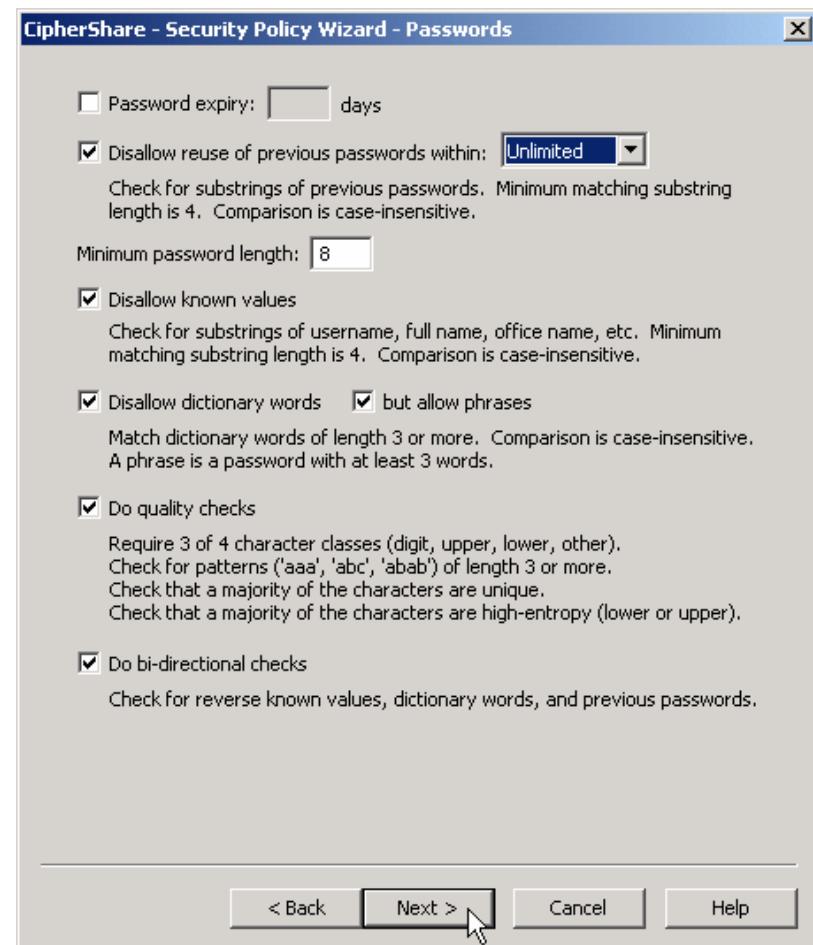
Root Security Officer – Initial Login

- Now set the validity period for user keys, enable Password Reset or enable Account Recovery.
- Password Reset is recommended. It allows a user to confirm their identity and enter a new password if their current password is forgotten.
- Don't enable Account Recovery until there are sufficient users configured in the office.
- Click Next.



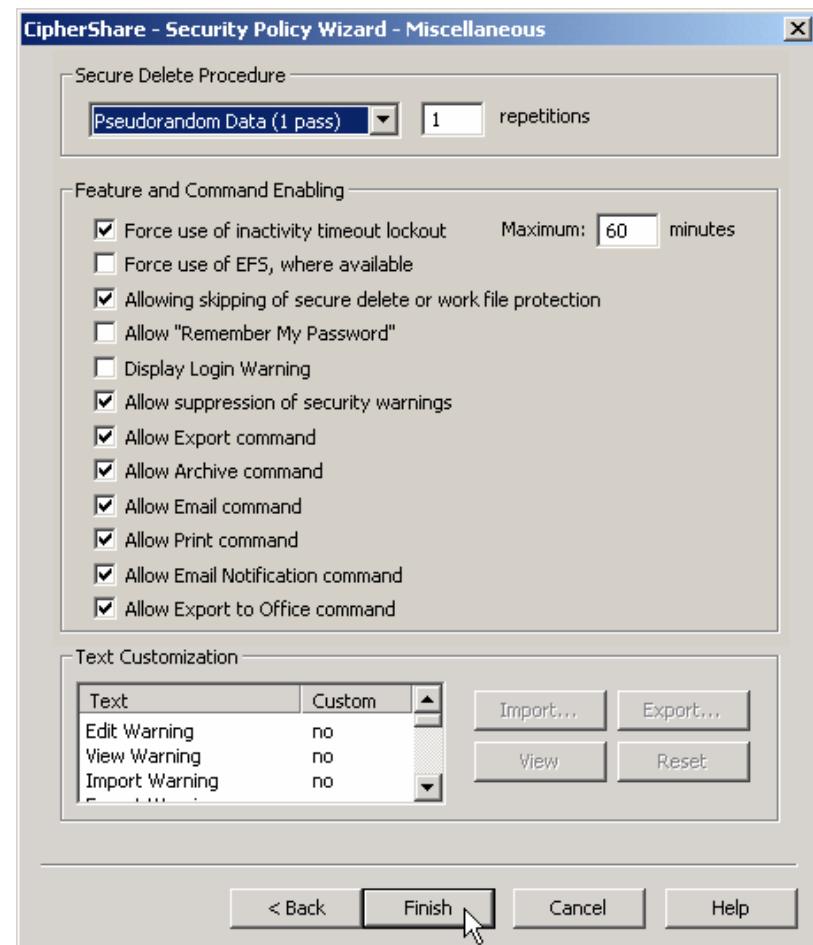
Root Security Officer – Initial Login

- Now set the parameters controlling password length, validity timeframe, reuse rules, minimum length, etc.
- Click Next.



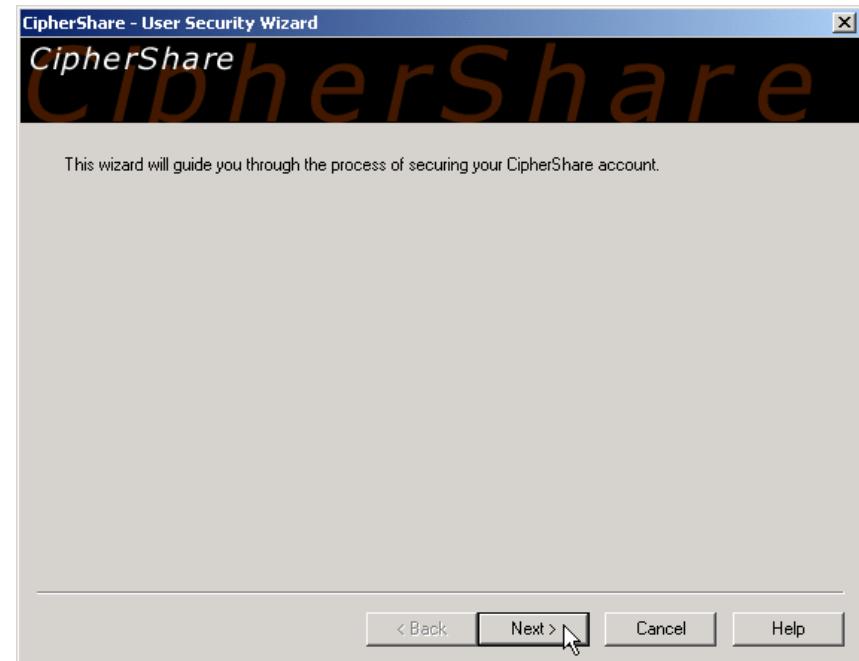
Root Security Officer – Initial Login

- Finally set miscellaneous user interface parameters.
- Click Finish to end the Security Policy Wizard.



Root Security Officer – Initial Login

- Since this is the first login for this account, the User Security Wizard is automatically executed.
- Click Next.



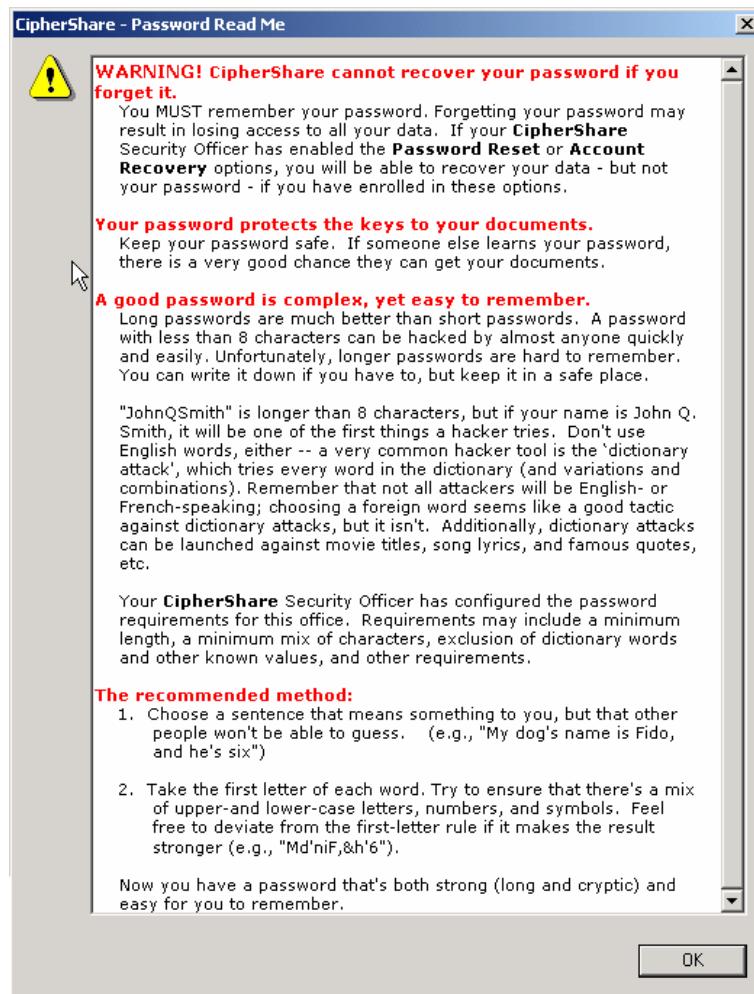
Root Security Officer – Initial Login

- You must establish your own password.
- Before this can be done, you must read the warning text about the importance of passwords.
- Click Read Me.



Root Security Officer – Initial Login

- Carefully read the information displayed.
- It is important that you understand the significance of remembering your password and keeping it private.
- When ready, click the OK button to continue.



Root Security Officer – Initial Login

- You can now enter your own password.
- Prompts in the Password Requirements display will disappear as your password fulfills the Security Policy requirements.
- Click Next to proceed.



Root Security Officer – Initial Login

- If Password Reset is enabled, you must provide answers to a set of questions.
- Before doing this you must read instructions about Password Reset by clicking the Read Me button.



Root Security Officer – Initial Login

- Click the drop down to select one of the predefined questions or type in your own.
- Enter the answer to the right.
- When all 5 questions have been answered, click Next to continue.
- If you forget your password, you must answer these questions in a Security Officer's CipherShare session to reset your password.



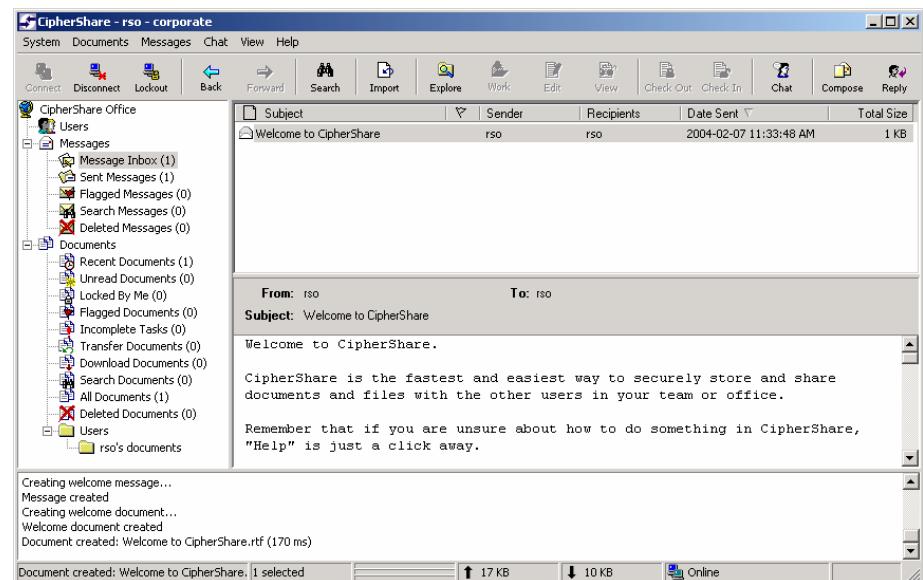
Root Security Officer – Initial Login

- You have now completed the steps necessary to login initially as the Root Security Officer.
- Click the Finish button to continue.



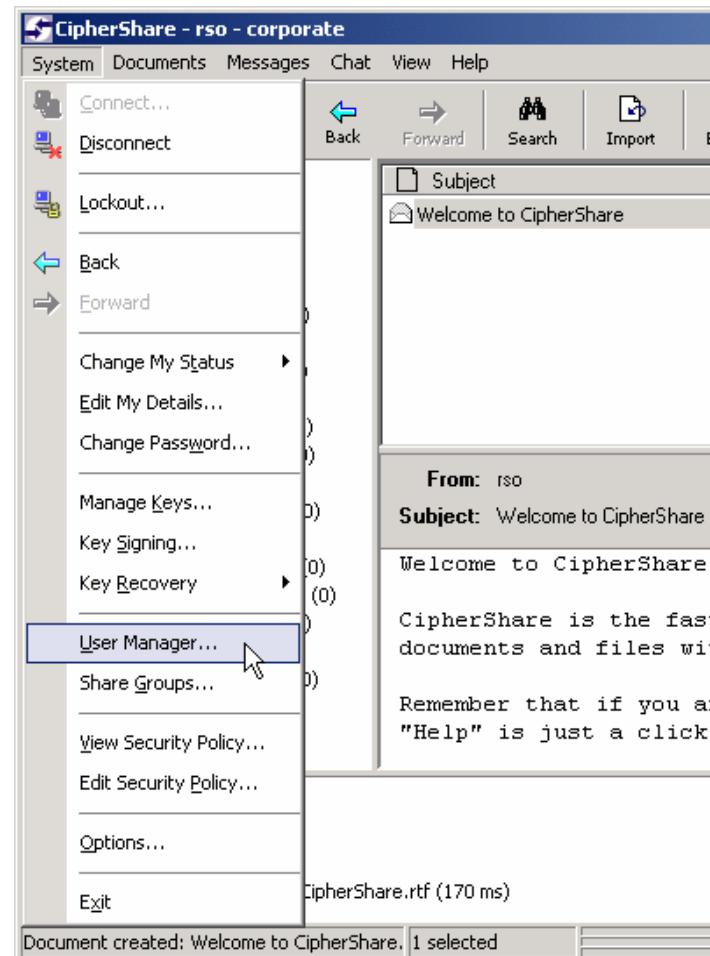
Root Security Officer – Initial Login

- You should now see the CipherShare Desktop.
- At this point the Root Security Officer can prepare the office for the creation of users.



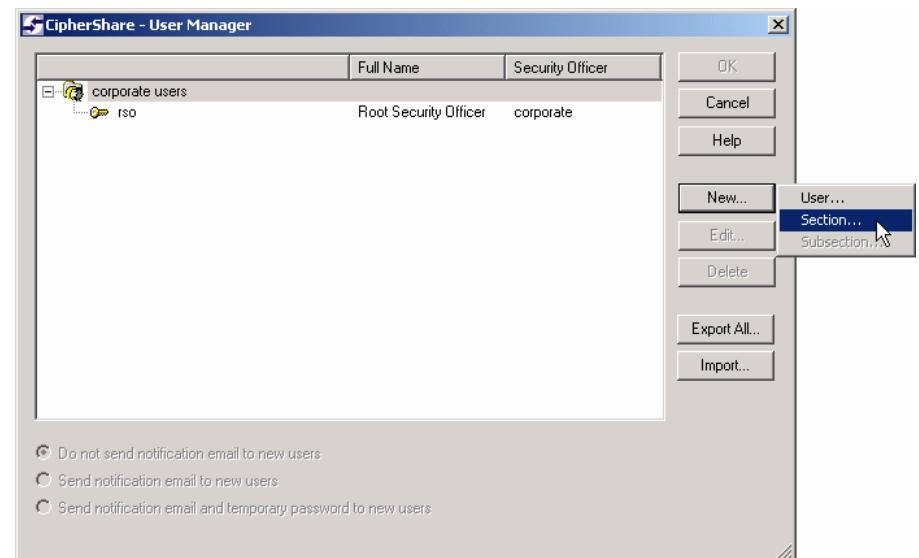
Root Security Officer – Office Setup

- Click System on the top Menu line.
- Move the mouse pointer down to User Manager.
- Click on User Manager.



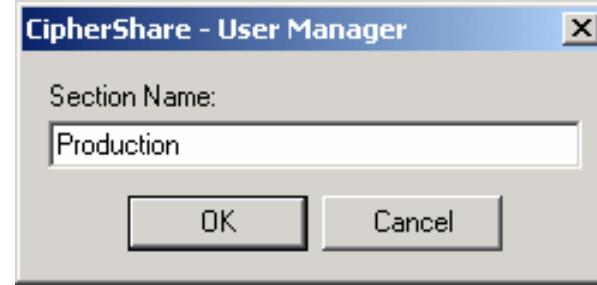
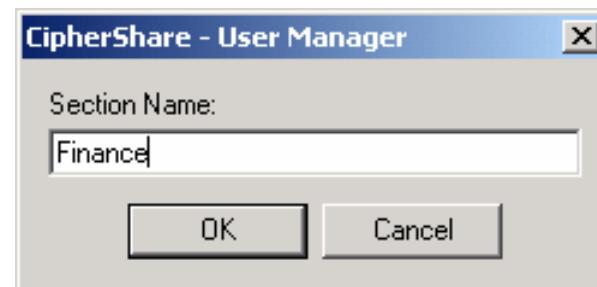
Root Security Officer – Office Setup

- Click the New button, move the mouse pointer over to Section and click.
- We will create 3 sections.
 - *Finance*
 - *Sales*
 - *Production*



Root Security Officer – Office Setup

- Each time we add a new section, we are prompted to enter the section name.
- Some organizations may prefer to use geographic section names.
- This is arbitrary and can be chosen by the organization as desired.
- It is also possible to create subsections.

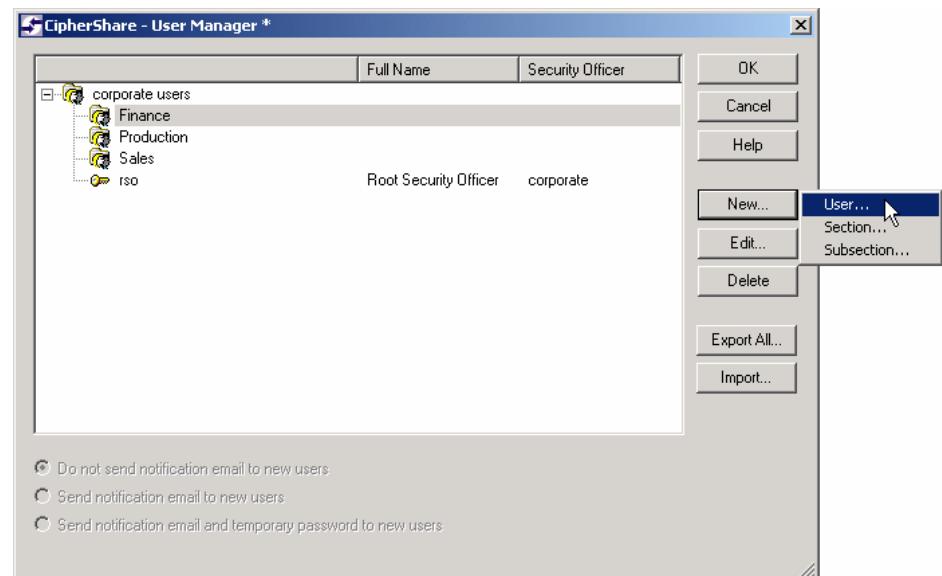


Root Security Officer – Office Setup

- We could now add users to the sections.
- However, in a large organization, the Root Security Officer may not personally know every individual in the organization.
- Creating Local Security Officers in the sections allows the delegation of control to individuals with a more immediate relationship to the users.
- We will create a Local Security Officer in each section.

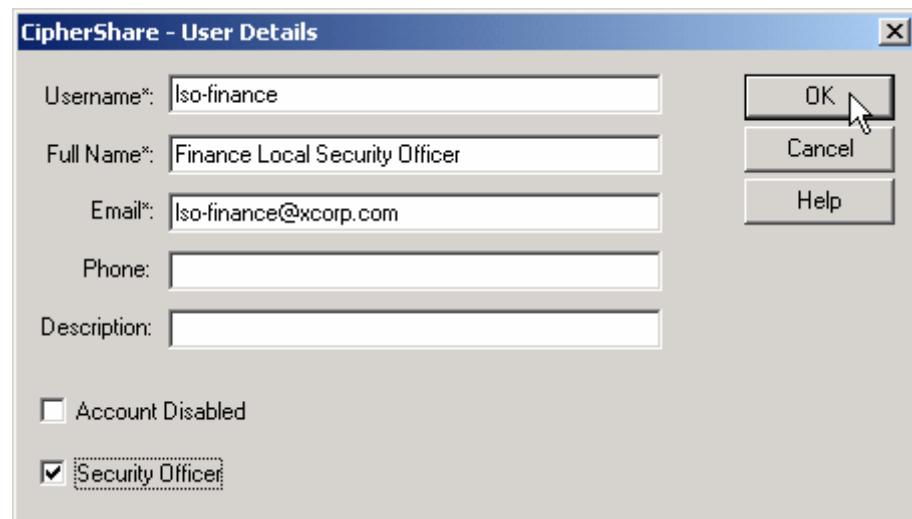
Root Security Officer – Office Setup

- Click on the section name “Finance” to highlight it.
- Click on the New button, then move the mouse to User and click again.



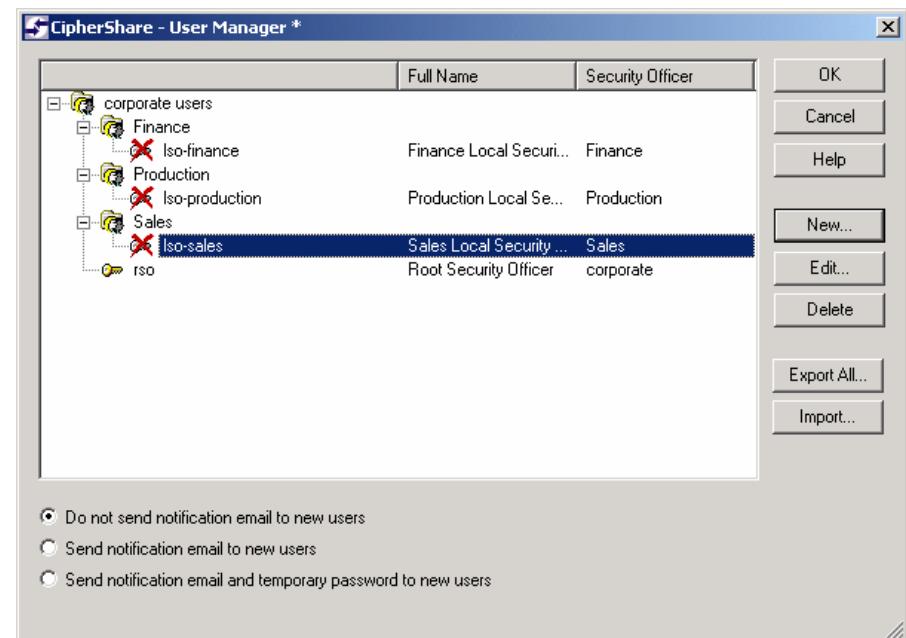
Root Security Officer – Office Setup

- Enter
 - *Username*
 - *Full Name*
 - *Email*
- The Phone and Description fields can be filled in later by the actual account owner.
- Ensure the Security Officer box is checked.
- Click the OK button to continue.



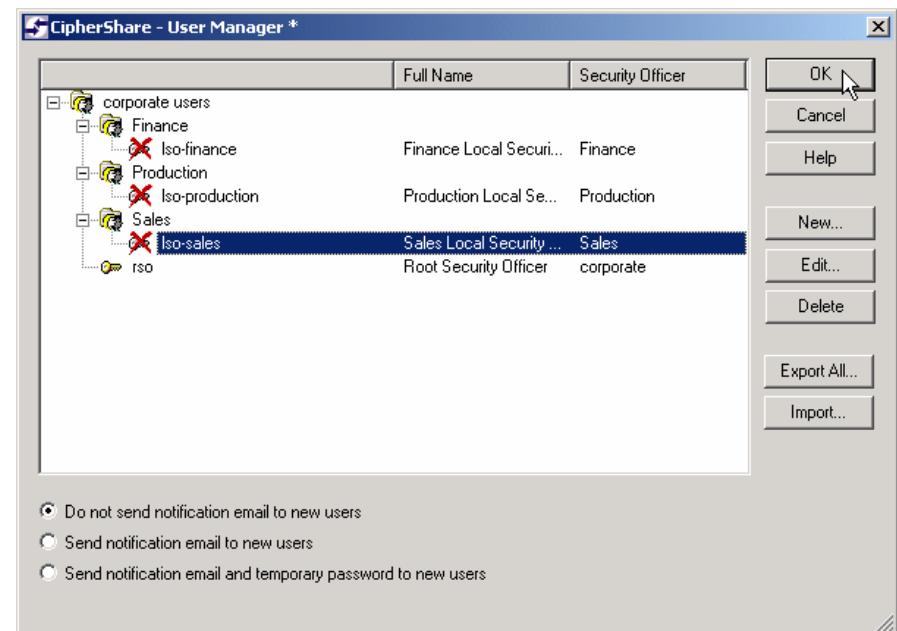
Root Security Officer – Office Setup

- Repeat the previous steps to add Local Security Officers to the Production and Sales Sections.
- When this is done, the User Manager window will look like this.
- Take a moment to verify that everything is spelled correctly and in the right place.



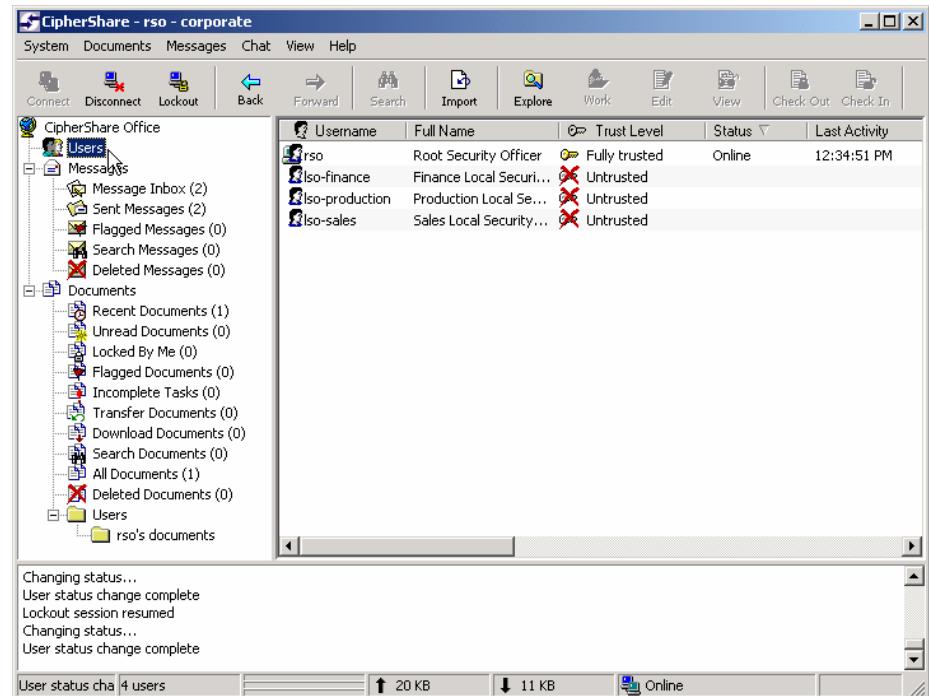
Root Security Officer – Office Setup

- If there are any errors, correct them now.
- You can specify how each user will be notified about his/her new CipherShare account.
- As the creating security officer, you will receive a CipherShare message with all the account details.
- Click the OK button to create the accounts.



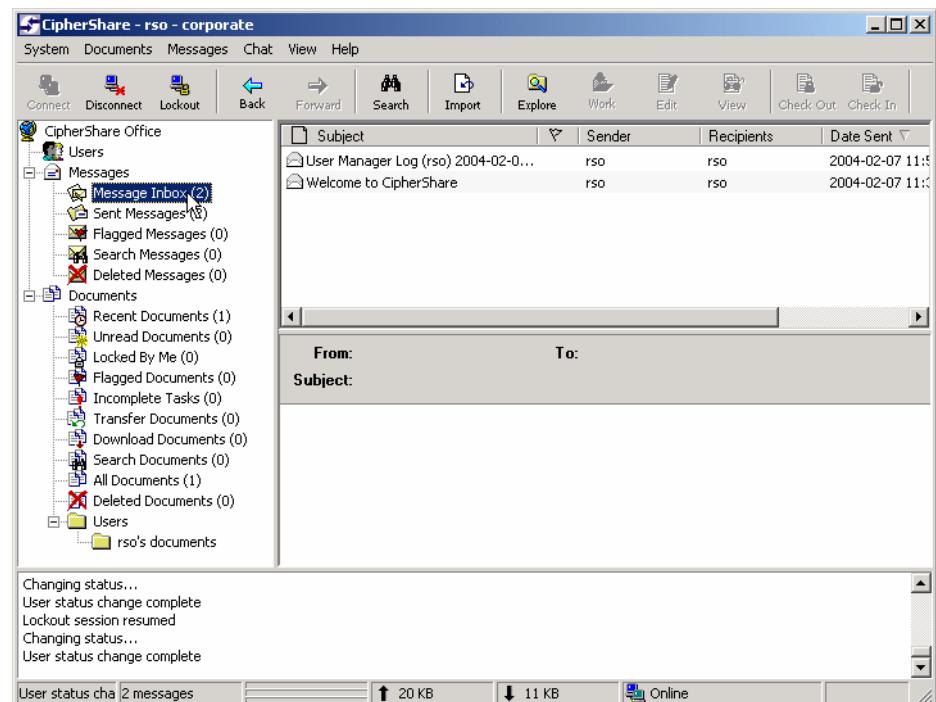
Root Security Officer – Office Setup

- Click on the Users folder of your CipherShare Desktop.
- The list of new users should appear to the right.
- Notice that at this stage the new users are considered to be untrusted.
- They will remain in this state until they have created Public/Private Key Pairs and had them signed.



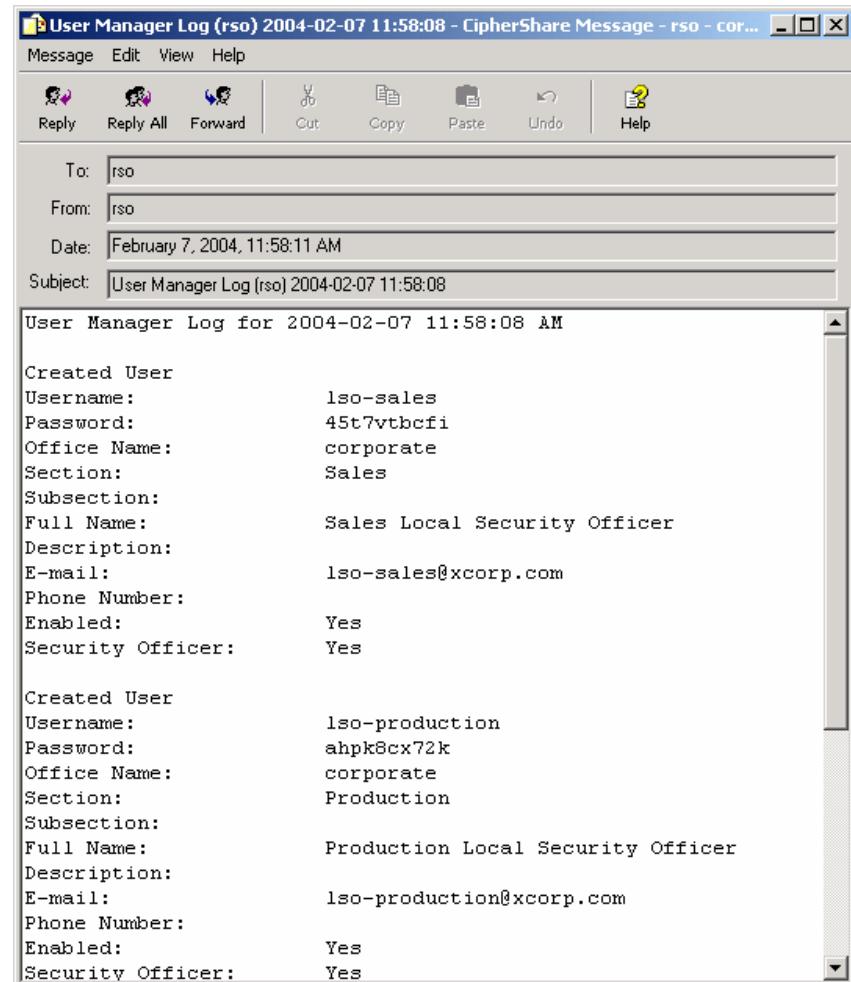
Root Security Officer – Office Setup

- Click on the Message Inbox folder of your CipherShare Desktop.
- The list of messages in the Inbox should appear to the right.
- A User Manager Log message contains the details of the accounts just created.
- Double Click this message to view its contents.



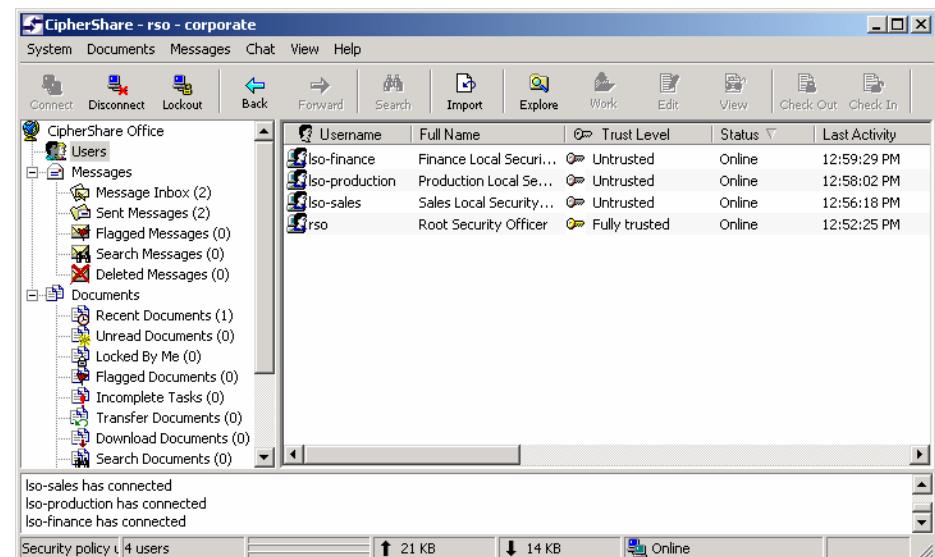
Root Security Officer – Office Setup

- Contact each of the individuals who will act as Local Security Officers.
- Have them install CipherShare and connect to the office using the username and temporary password in the message (follow the steps detailed in slides 20-25 and 31-36).



Root Security Officer – Office Setup

- After the Local Security Officers have connected to the office, the Users list will appear as shown.
- Notice that their keys no longer have a red X over them, but they are still untrusted.

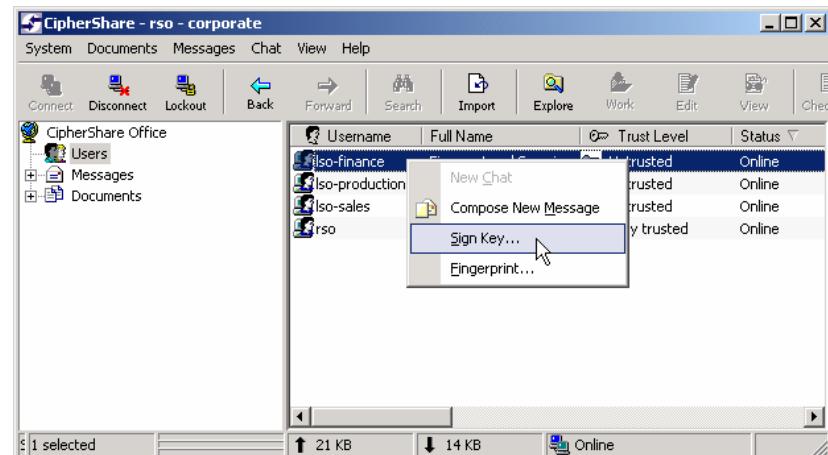
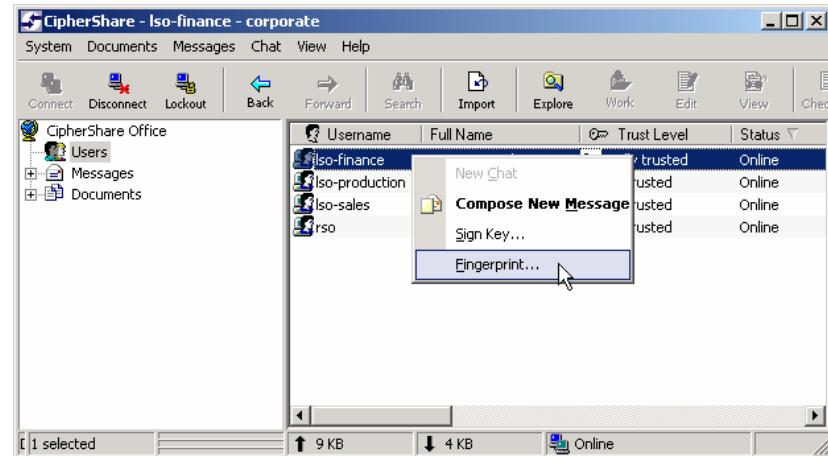


Security Officer – Key Signing

- The Root Security Officer and each of the Local Security Officers must perform mutual key signing.
- Key Signing should be conducted using an out-of-band, direct communication channel (e.g. phone or in person).
- We will illustrate the Root Security Officer (rso) mutual key signing with the Finance Local Security Officer (Iso-finance).
- The same process is then carried out for the other Local Security Officers.

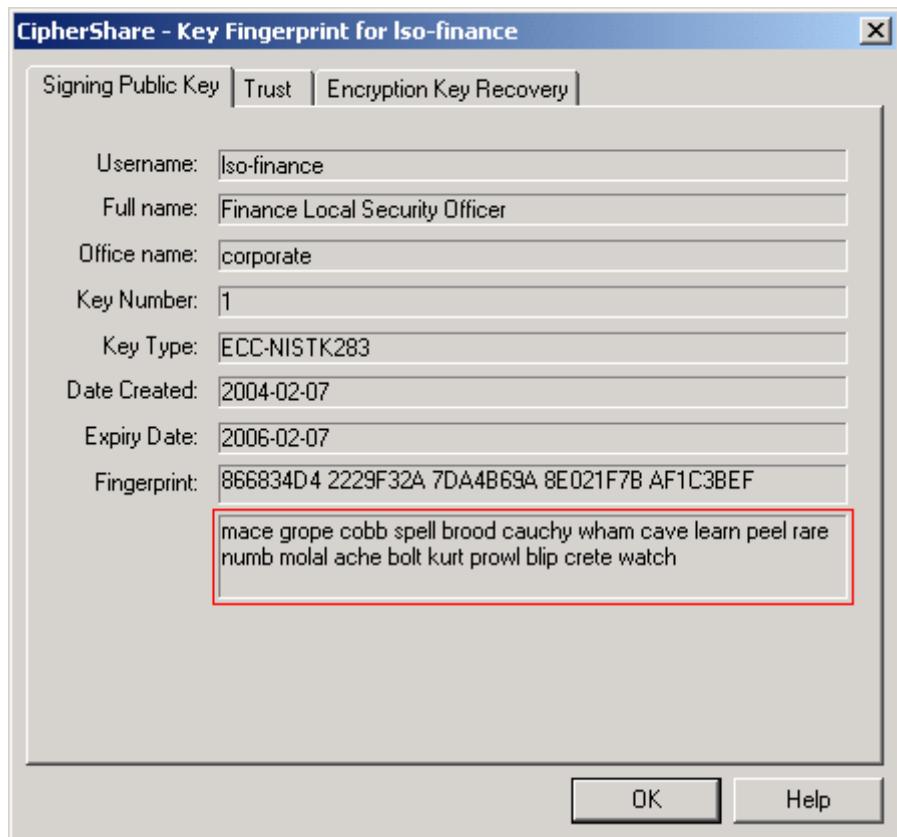
Security Officer – Key Signing

- Finance LSO right clicks on his entry for Iso-finance, moves the mouse to Fingerprint and clicks to display his fingerprint window.
- RSO right clicks on his user entry for Iso-finance, moves the mouse to Sign Key and clicks to display a sign key window.



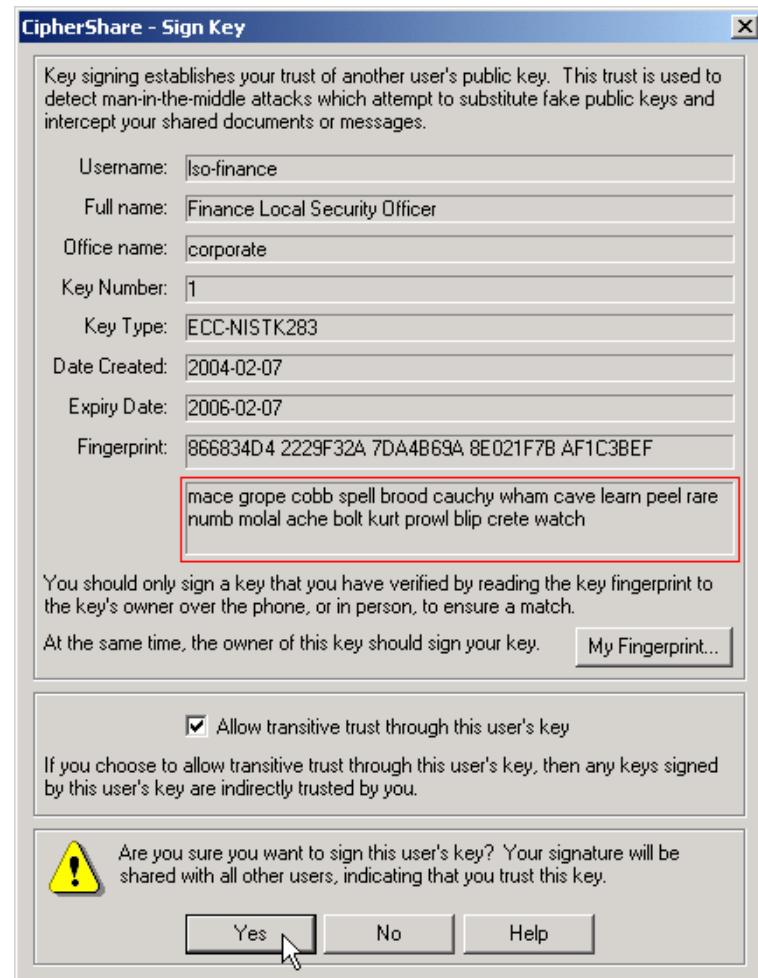
Security Officer – Key Signing

- The Finance LSO fingerprint window displays a sequence of words that is a unique representation of his public key.**



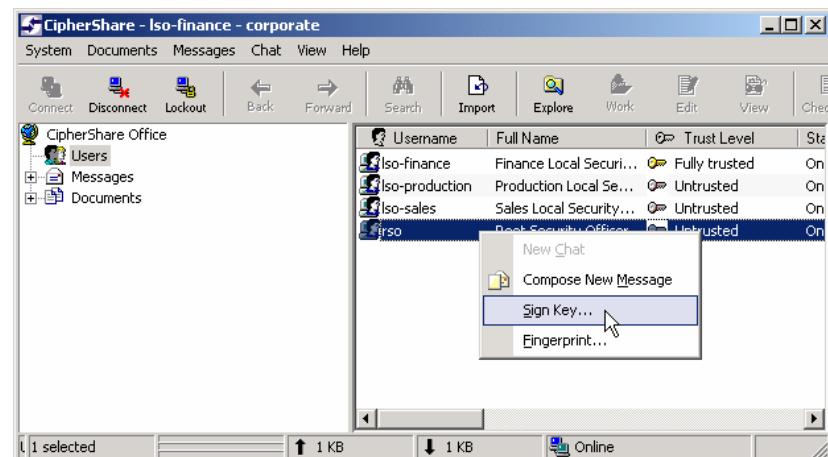
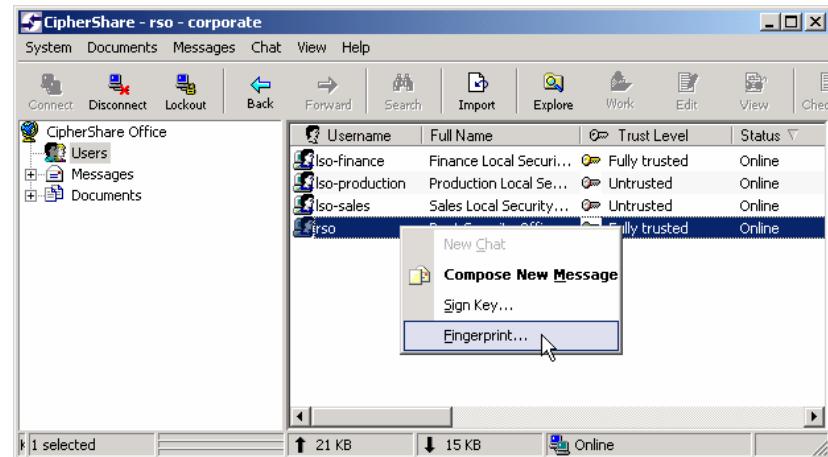
Security Officer – Key Signing

- The RSO Sign Key window should have the same fingerprint word sequence.
- This sequence must be verified with the Finance LSO through the out-of-band communication channel.
- When the sequence has been confirmed, RSO clicks the Yes button to sign the key.



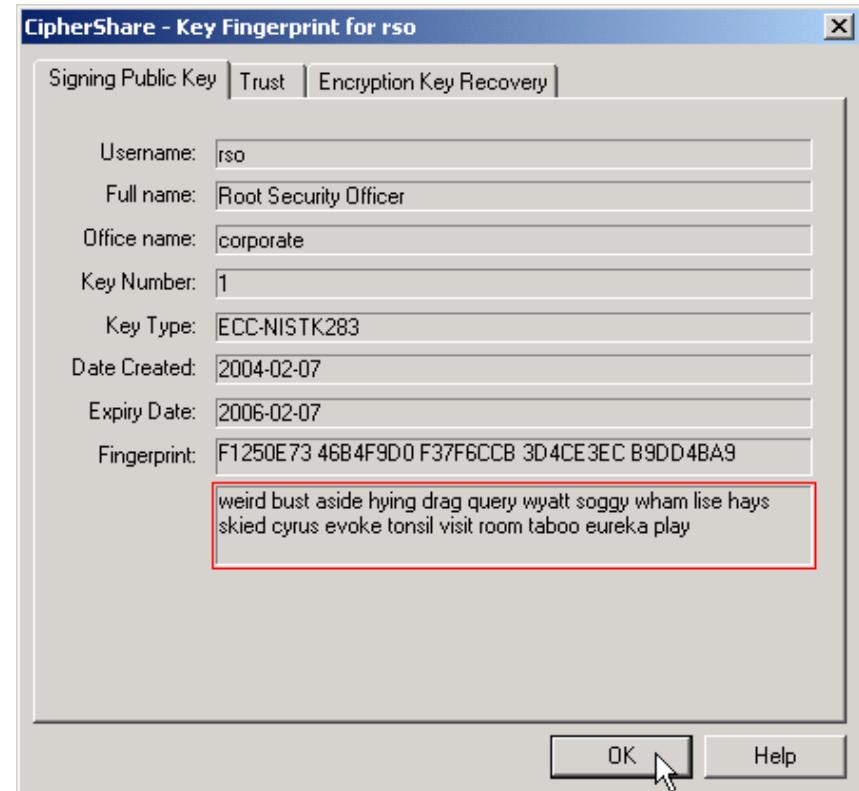
Security Officer – Key Signing

- RSO right clicks on his entry for rso, moves the mouse to Fingerprint and clicks to display his fingerprint window
- Finance LSO right clicks on his user entry for rso, moves the mouse to Sign Key and clicks to display a sign key window



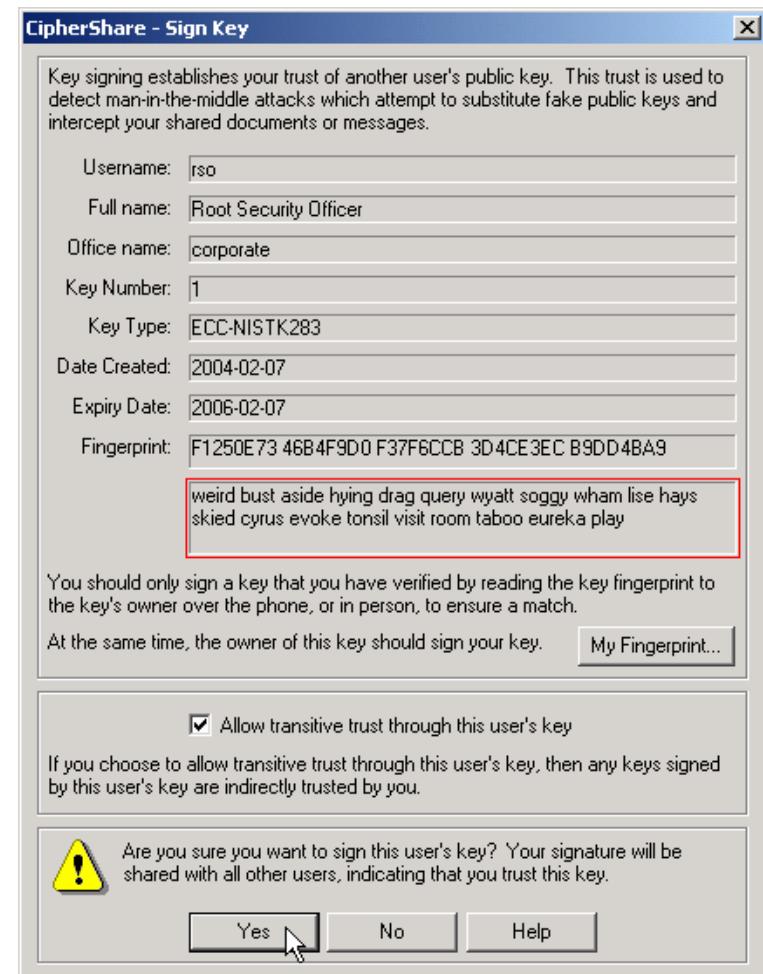
Security Officer – Key Signing

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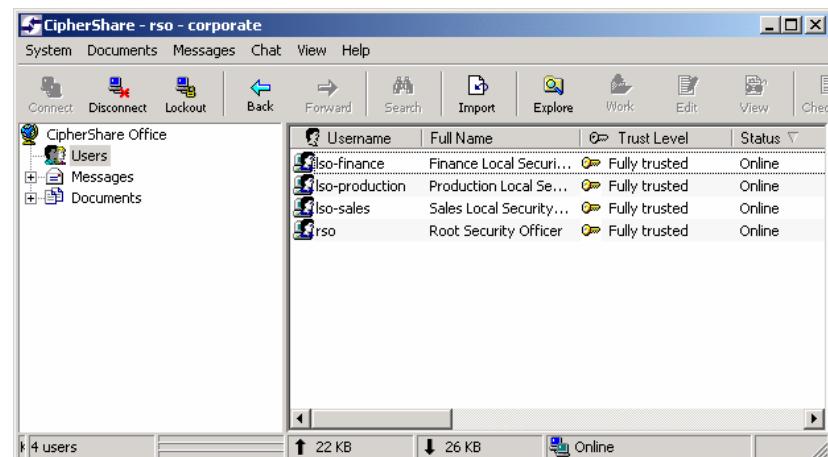
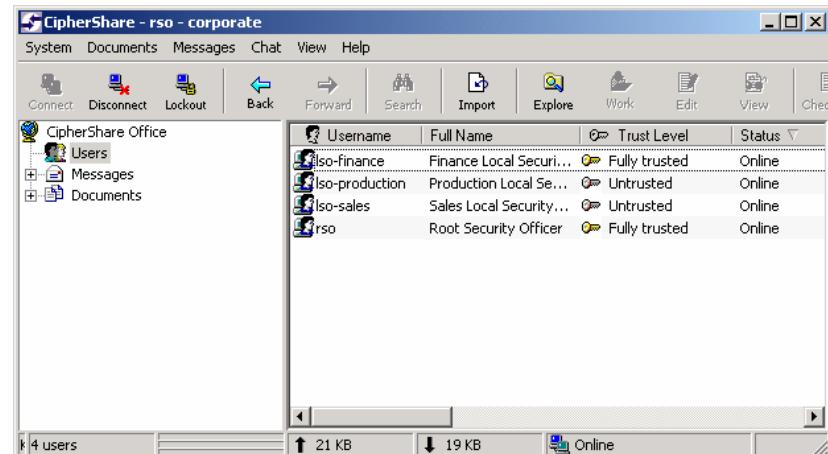
Security Officer – Key Signing

- The Finance LSO sign key window should have the same fingerprint word sequence.
- This sequence must be verified with the RSO through the out-of-band communication channel.
- When the sequence has been confirmed, Finance LSO clicks the Yes button to sign the key.



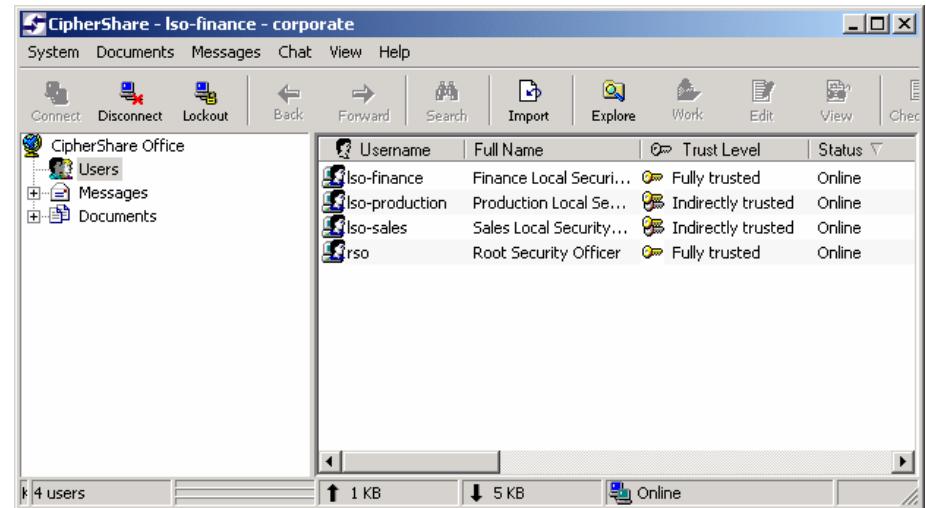
Security Officer – Key Signing

- The mutual key signing between the RSO and the Finance LSO is now complete.
- The RSO must repeat these steps for the other Local Security Officers.
- When complete, the RSO Users list will show that each LSO is fully trusted.



Security Officer – Key Signing

- The Finance LSO will observe an indirect trust relationship with the other two Local Security Officers.
- This occurs because each LSO granted Transitive Trust to the RSO, i.e. an LSO will trust any key the RSO has signed.
- This concept will be extended as the Local Security Officers create user accounts.



The screenshot shows the CipherShare software interface titled "CipherShare - Iso-finance - corporate". The window includes a menu bar with System, Documents, Messages, Chat, View, and Help, and a toolbar with Connect, Disconnect, Lockout, Back, Forward, Search, Import, Explore, Work, Edit, View, and Check buttons. On the left, there is a navigation pane with "CipherShare Office" and three collapsed categories: "Users", "Messages", and "Documents". The main right pane displays a table of users:

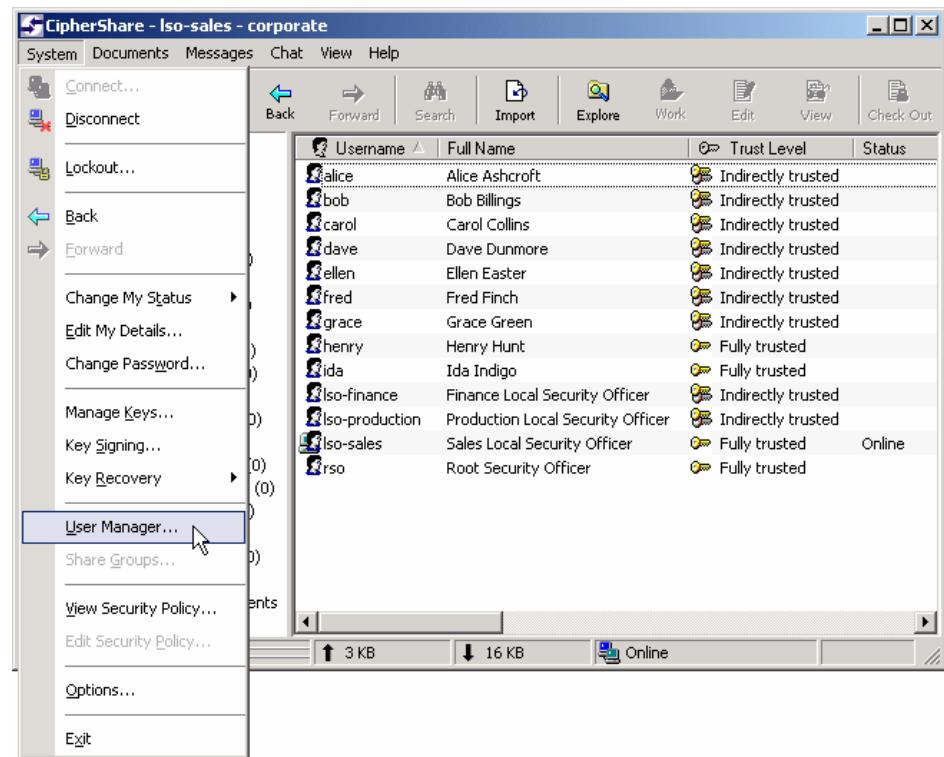
Username	Full Name	Trust Level	Status
Iso-finance	Finance Local Securi...	Fully trusted	Online
Iso-production	Production Local Se...	Indirectly trusted	Online
Iso-sales	Sales Local Security...	Indirectly trusted	Online
rso	Root Security Officer	Fully trusted	Online

Adding Users to the Office

- **Each Local Security Officer creates accounts for the users in their department as follows:**
 - **Finance**
 - *Alice*
 - *Bob*
 - *Carol*
 - **Production**
 - *Dave*
 - *Ellen*
 - *Fred*
 - *Grace*
 - **Sales**
 - *Henry*
 - *Ida*
 - *Jack*
- **We will assume that all but the last account has been set up and follow the process as the Sales Local Security Office creates the account for Jack and establishes mutual trust with it.**

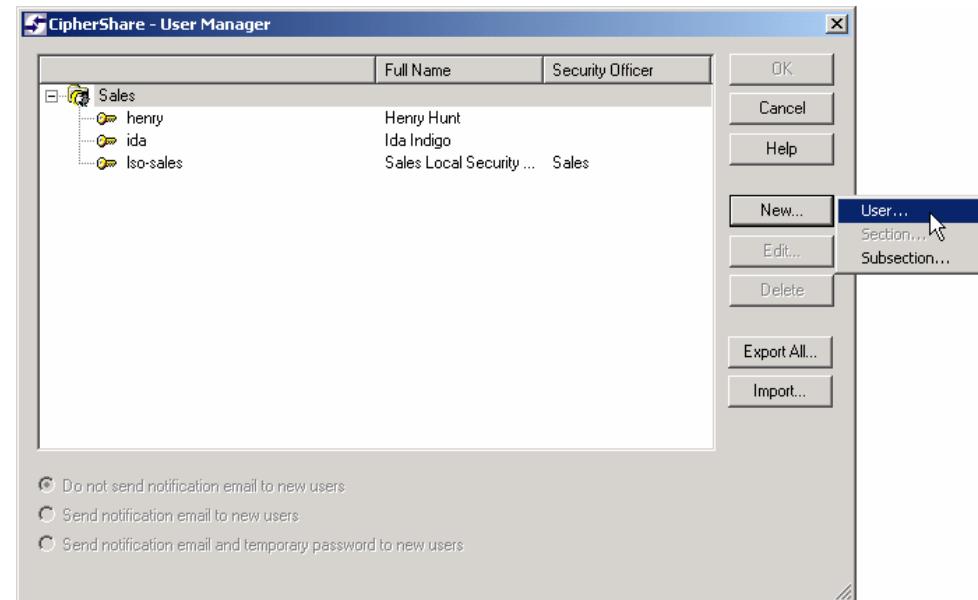
Local Security Officer – User Creation

- The Sales Local Security Officer creates a user account for Jack Jefferson.
- Click on System, move the mouse pointer down to User Manager and click again.



Local Security Officer – User Creation

- Notice that the Sales LSO can only see the Sales Section.
- The Sales LSO clicks on the New button, then moves the mouse to User and clicks again.



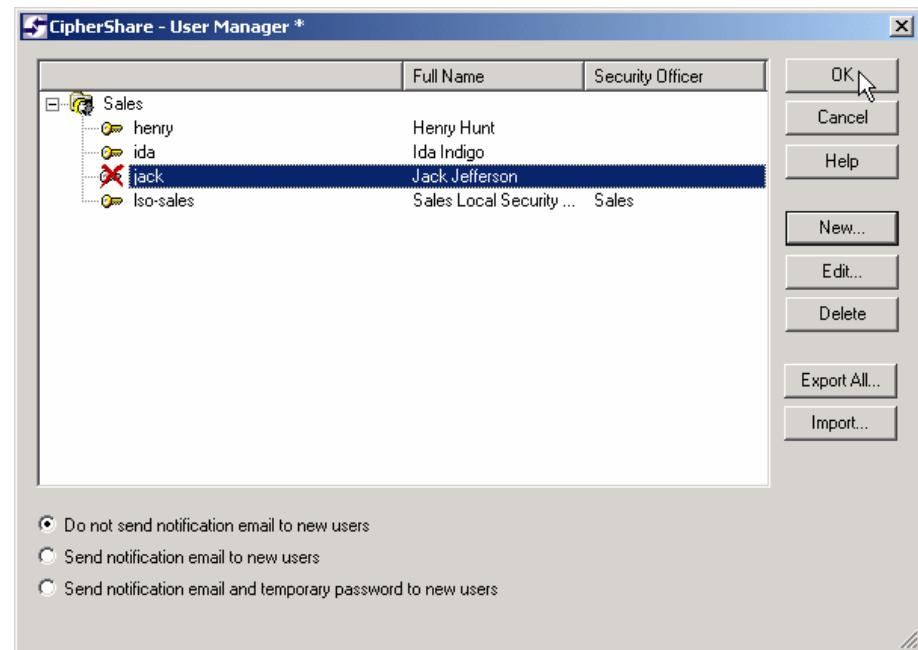
Local Security Officer – User Creation

- Enter
 - *Username*
 - *Full Name*
 - *Email*
 - *Phone and Description can be entered now or left to be filled in later by the actual account owner*
- **Ensure the Security Officer box is NOT checked.**
- **Click the OK button to continue.**



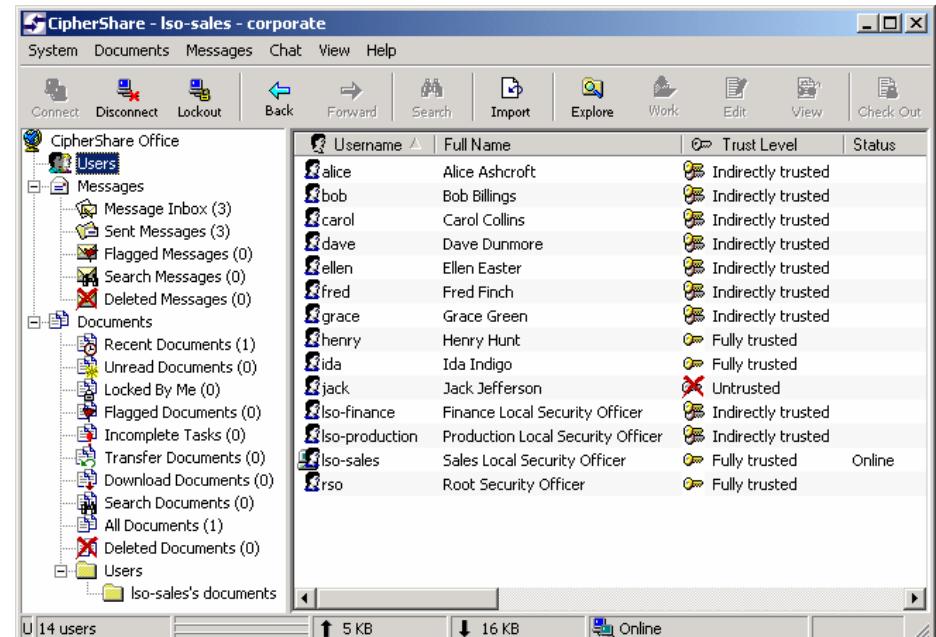
Local Security Officer – User Creation

- The User Manager window will now look like this.
- Take a moment to verify that everything is spelled correctly and in the right place.
- If there are any errors, correct them now.
- You can specify how each user will be notified about his/her new CipherShare account.
- As the creating security officer, you will receive a CipherShare message with all the account details.
- Click the OK button to create the account.



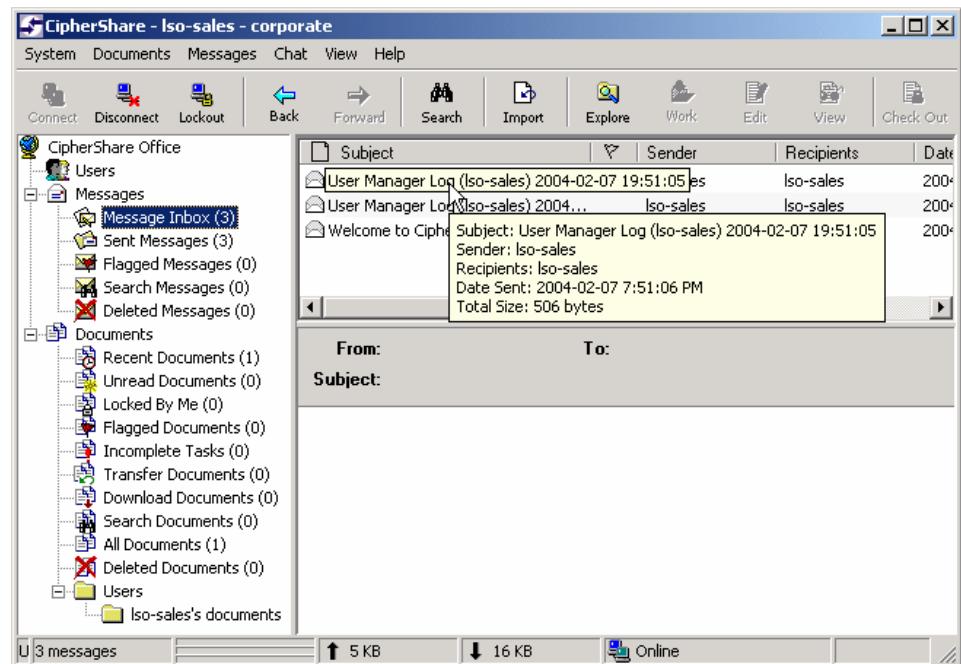
Local Security Officer – User Creation

- Click on the Users folder of the CipherShare Desktop.
- The list of new users should appear to the right.
- Notice that at this stage the entry for Jack Jefferson is considered to be untrusted.
- It will remain in this state until Jack has connected to the CipherShare Office, created a Public/Private Key Pair and had it signed.



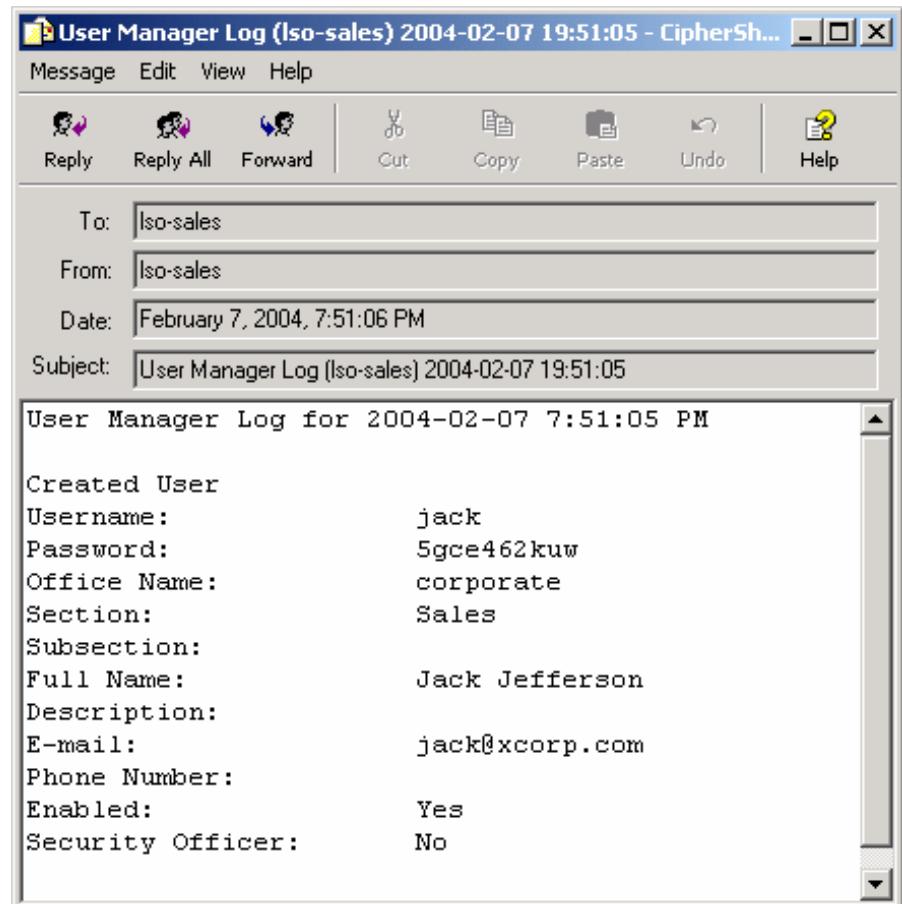
Local Security Officer – User Creation

- Click on the Message Inbox folder of the CipherShare Desktop.
- The list of messages in the Inbox should appear to the right.
- A User Manager Log message contains the details of the account just created.
- Double Click this message to view its contents.



Local Security Officer – User Connection

- Contact Jack.
- Have him install CipherShare following the steps detailed in slides [20-25](#) and [31-36](#).
- Have him connect to the office using the username and temporary password in the message.



Local Security Officer – User Connection

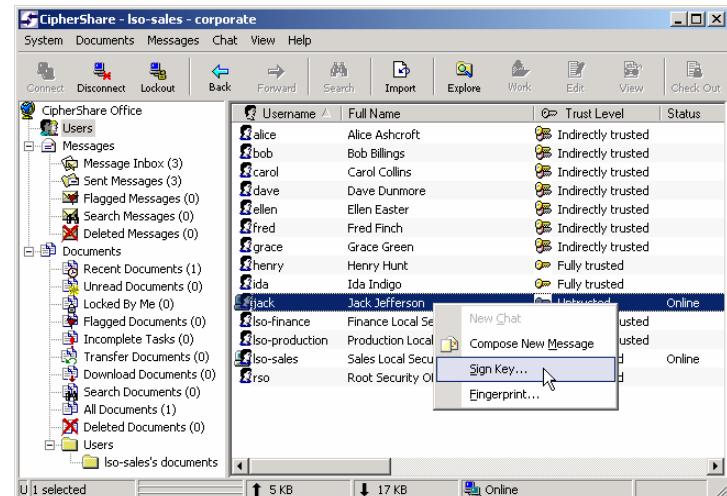
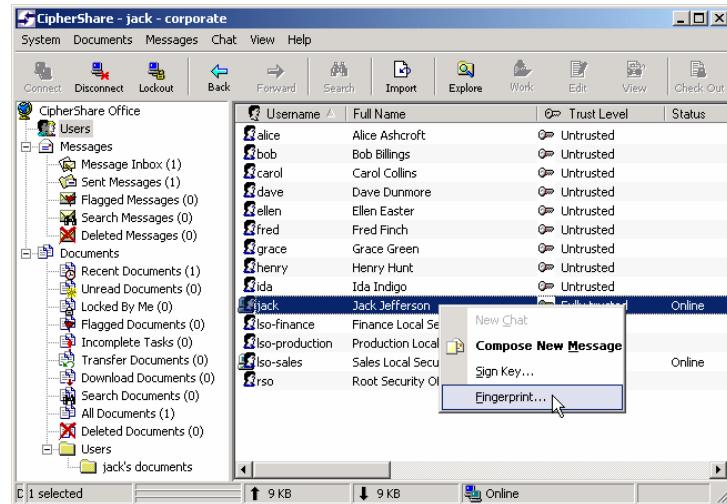
- After Jack has connected to the Office, the Sales LSO's Users list appears like this.
- Notice that Jack's key no longer has a red X over it, but it is still untrusted.

CipherShare - Iso-sales - corporate			
System Documents Messages Chat View Help			
Connect Disconnect Lockout Back Forward Search Import Explore Work Edit View Check Out			
CipherShare Office	Username	Full Name	Trust Level
Users	alice	Alice Ashcroft	Indirectly trusted
Messages	bob	Bob Billings	Indirectly trusted
	carol	Carol Collins	Indirectly trusted
	dave	Dave Dunmore	Indirectly trusted
	ellen	Ellen Easter	Indirectly trusted
	fred	Fred Finch	Indirectly trusted
	grace	Grace Green	Indirectly trusted
	henry	Henry Hunt	Fully trusted
	ida	Ida Indigo	Fully trusted
	jack	Jack Jefferson	Untrusted
Documents	Iso-finance	Finance Local Security Officer	Indirectly trusted
	Iso-production	Production Local Security Officer	Untrusted
	Iso-sales	Sales Local Security Officer	Fully trusted
	rso	Root Security Officer	Fully trusted
Iso-sales's documents			
U 14 users		5 KB	17 KB
Online			

CipherShare - jack - corporate			
System Documents Messages Chat View Help			
Connect Disconnect Lockout Back Forward Search Import Explore Work Edit View Check Out			
CipherShare Office	Username	Full Name	Trust Level
Users	alice	Alice Ashcroft	Untrusted
Messages	bob	Bob Billings	Untrusted
	carol	Carol Collins	Untrusted
	dave	Dave Dunmore	Untrusted
	ellen	Ellen Easter	Untrusted
	fred	Fred Finch	Untrusted
	grace	Grace Green	Untrusted
	henry	Henry Hunt	Untrusted
	ida	Ida Indigo	Untrusted
	jack	Jack Jefferson	Fully trusted
Documents	Iso-finance	Finance Local Security Officer	Untrusted
	Iso-production	Production Local Security Officer	Untrusted
	Iso-sales	Sales Local Security Officer	Untrusted
	rso	Root Security Officer	Untrusted
jack's documents			
C 14 users		9 KB	9 KB
Online			

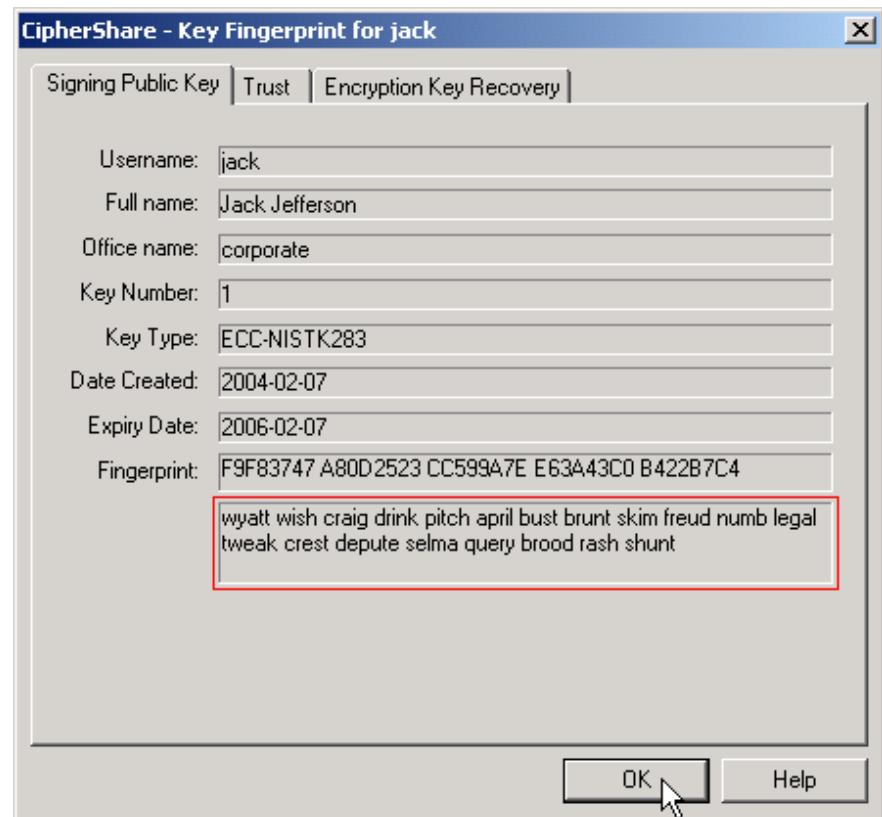
User Key Signing

- Jack right clicks on his entry for jack, moves the mouse to Fingerprint and clicks to display his fingerprint window.
- The Sales LSO right clicks on his user entry for jack, moves the mouse to Sign Key and clicks to display a sign key window.



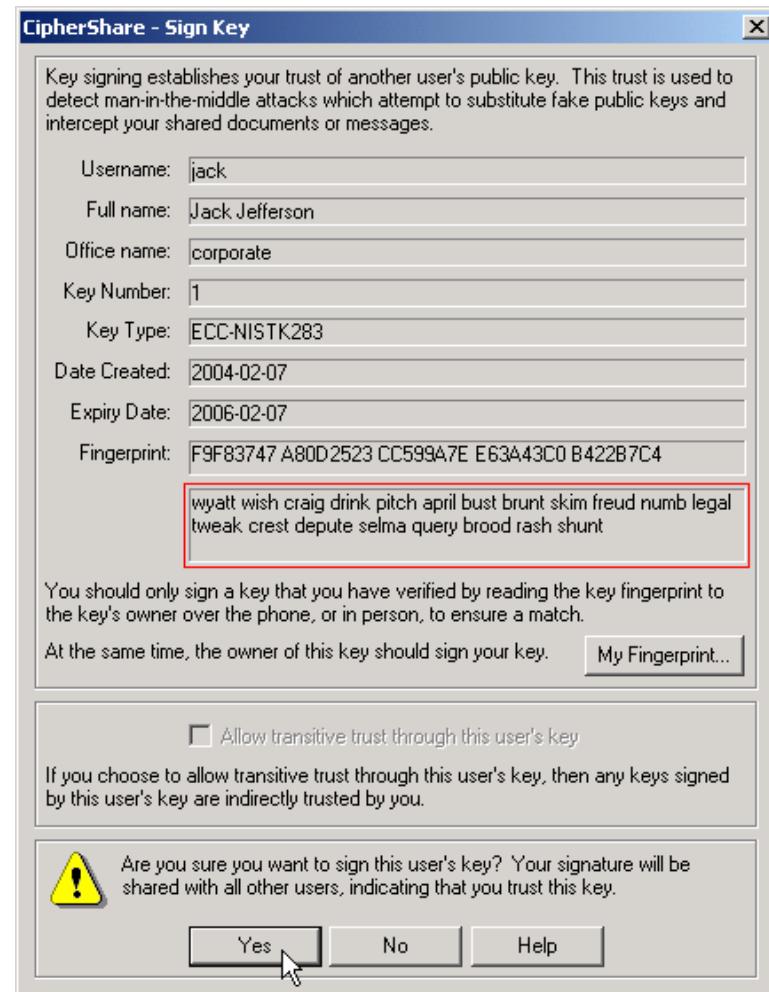
User Key Signing

- The fingerprint window for jack displays a sequence of words that is a unique representation of his public key.



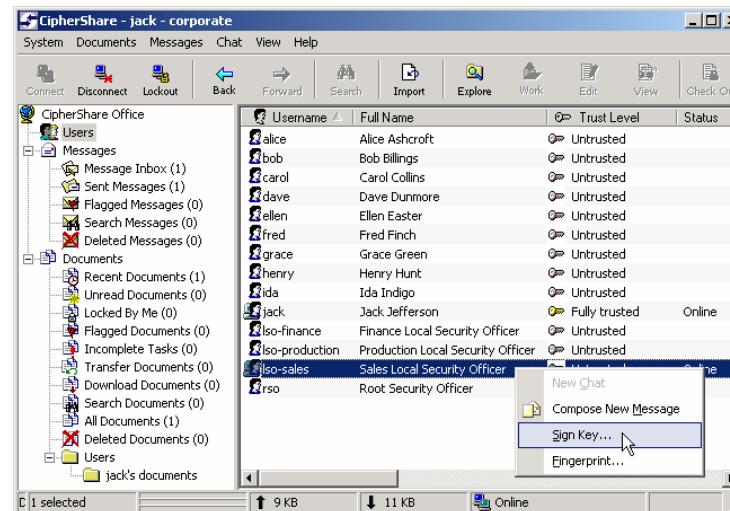
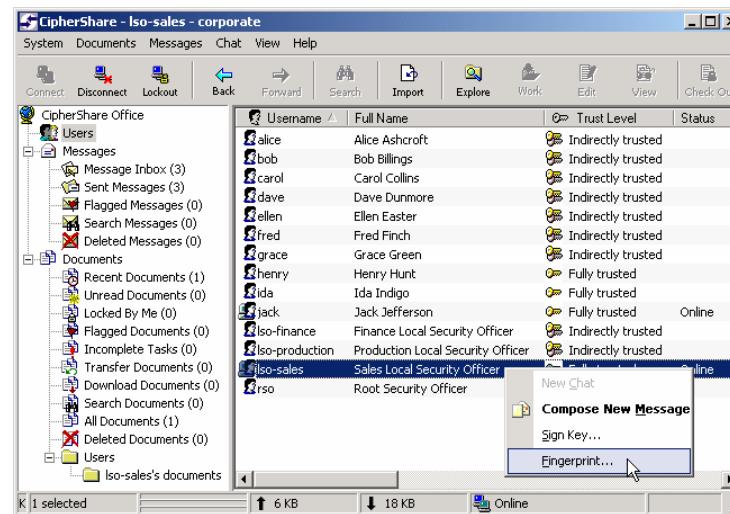
User Key Signing

- The Sign Key window for jack should have the same fingerprint word sequence.
- This sequence must be verified by the Sales LSO with Jack through an out-of-band communication channel.
- When the sequence has been confirmed, the Sales LSO clicks the Yes button to sign the key.



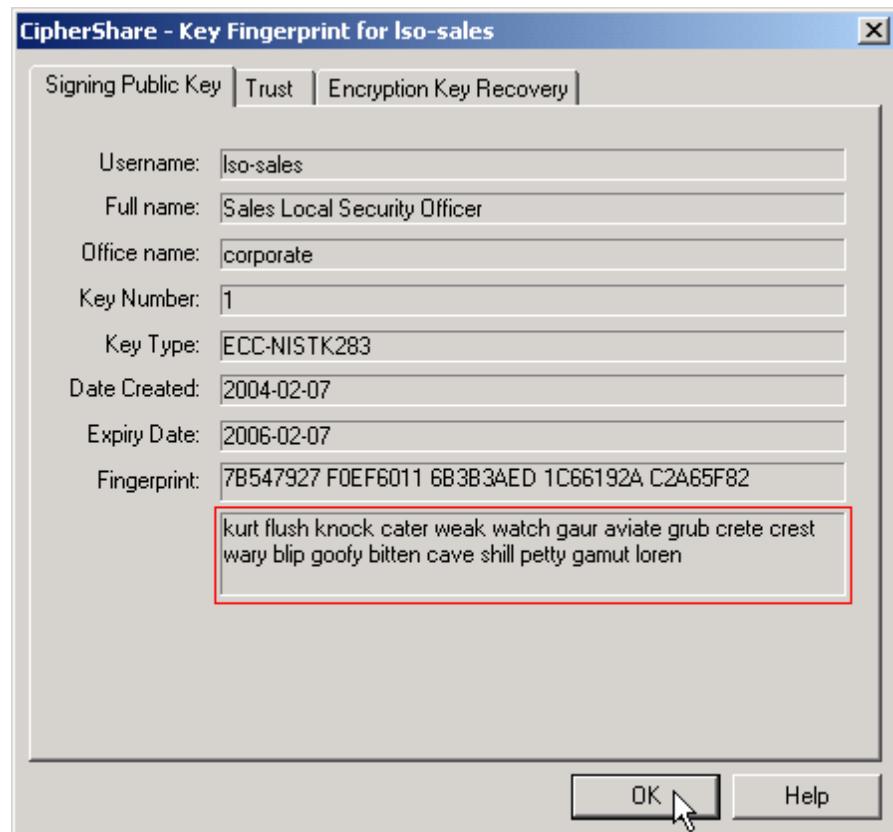
User Key Signing

- The Sales LSO right clicks on his entry for Iso-sales, moves the mouse to Fingerprint and clicks to display his fingerprint window.
- Jack right clicks on his user entry for Iso-sales, moves the mouse to Sign Key and clicks to display a sign key window.



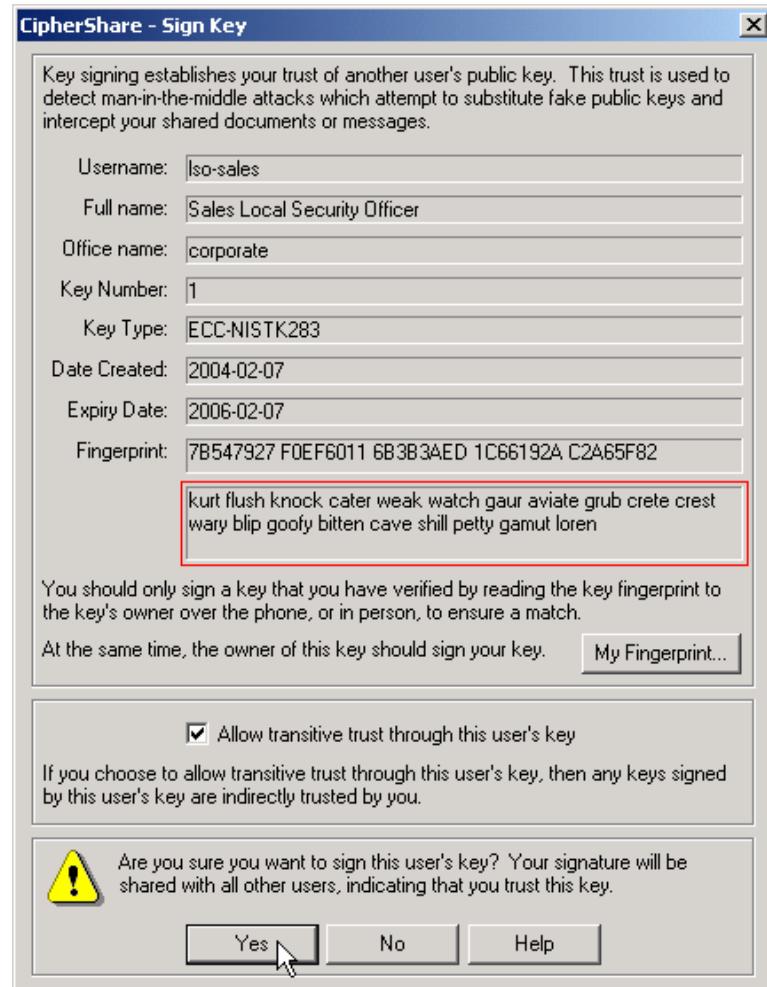
User Key Signing

- The Sales LSO fingerprint window displays a sequence of words that is a unique representation of his public key.



User Key Signing

- The sign key window for Iso-sales should have the same fingerprint word sequence.
- This sequence must be verified by Jack with the Sales LSO through an out-of-band communication channel.
- When the sequence has been confirmed, Jack clicks the Yes button to sign the key.



User Key Signing

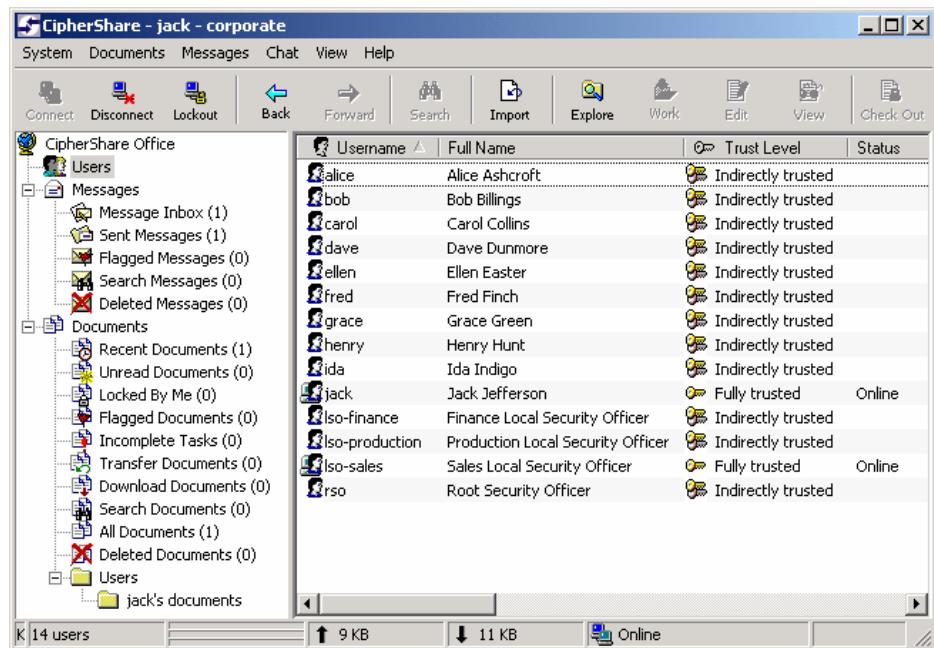
- The mutual key signing between the Sales LSO and Jack is now complete.
- Sales LSO's Users list will appear like this.

The screenshot shows a software application window titled "CipherShare - Iso-sales - corporate". The menu bar includes System, Documents, Messages, Chat, View, and Help. The toolbar contains icons for Connect, Disconnect, Lockout, Back, Forward, Search, Import, Explore, Work, Edit, View, and Check Out. The left pane displays a hierarchical navigation tree with "CipherShare Office" at the root, followed by "Users", "Messages" (with sub-items: Message Inbox (3), Sent Messages (3), Flagged Messages (0), Search Messages (0), Deleted Messages (0)), and "Documents" (with sub-items: Recent Documents (1), Unread Documents (0), Locked By Me (0), Flagged Documents (0), Incomplete Tasks (0), Transfer Documents (0), Download Documents (0), Search Documents (0), All Documents (1), Deleted Documents (0)). The right pane is a table titled "Users" with columns: Username, Full Name, Trust Level, and Status. The data is as follows:

Username	Full Name	Trust Level	Status
alice	Alice Ashcroft	Indirectly trusted	
bob	Bob Billings	Indirectly trusted	
carol	Carol Collins	Indirectly trusted	
dave	Dave Dunmore	Indirectly trusted	
ellen	Ellen Easter	Indirectly trusted	
fred	Fred Finch	Indirectly trusted	
grace	Grace Green	Indirectly trusted	
henry	Henry Hunt	Fully trusted	
ida	Ida Indigo	Fully trusted	
jack	Jack Jefferson	Fully trusted	Online
Iso-finance	Finance Local Security Officer	Indirectly trusted	
Iso-production	Production Local Security Officer	Indirectly trusted	
Iso-sales	Sales Local Security Officer	Fully trusted	Online
rs0	Root Security Officer	Fully trusted	

User Key Signing

- Jack's Users list will appear like this.
- Notice that Jack now has an indirect trust relationship with all other users in the CipherShare Office.
- Jack can now securely chat, message and share documents with trusted users of the Office.



The screenshot shows the CipherShare software interface titled "CipherShare - jack - corporate". The window has a toolbar with icons for Connect, Disconnect, Lockout, Back, Forward, Search, Import, Explore, Work, Edit, View, and Check Out. The left pane displays a hierarchical navigation tree for "CipherShare Office" under "Users" and "Messages". The right pane is a table showing a list of users with columns for Username, Full Name, Trust Level, and Status. The table data is as follows:

Username	Full Name	Trust Level	Status
alice	Alice Ashcroft	Indirectly trusted	
bob	Bob Billings	Indirectly trusted	
carol	Carol Collins	Indirectly trusted	
dave	Dave Dunmore	Indirectly trusted	
ellen	Ellen Easter	Indirectly trusted	
fred	Fred Finch	Indirectly trusted	
grace	Grace Green	Indirectly trusted	
henry	Henry Hunt	Indirectly trusted	
ida	Ida Indigo	Indirectly trusted	
jack	Jack Jefferson	Fully trusted	Online
iso-finance	Finance Local Security Officer	Indirectly trusted	
iso-production	Production Local Security Officer	Indirectly trusted	
iso-sales	Sales Local Security Officer	Fully trusted	Online
rso	Root Security Officer	Indirectly trusted	



**Thank You for viewing the
CipherShare Server Setup Tutorial**