SafeX User Test (KitaHack 2026) — Feedback Form

11 responses

Publish analytics

Section 1 - CONSENT

I understand this is a prototype and my feedback may be used in the KitaHack submission.

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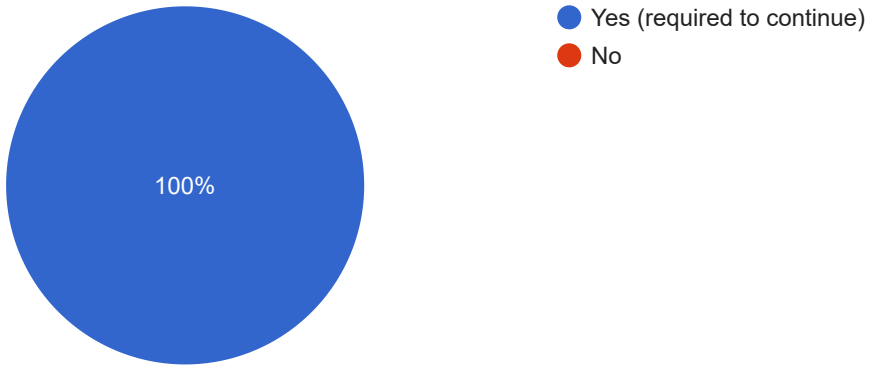

Are you okay if we include an anonymized quote from your feedback in our pitch deck?

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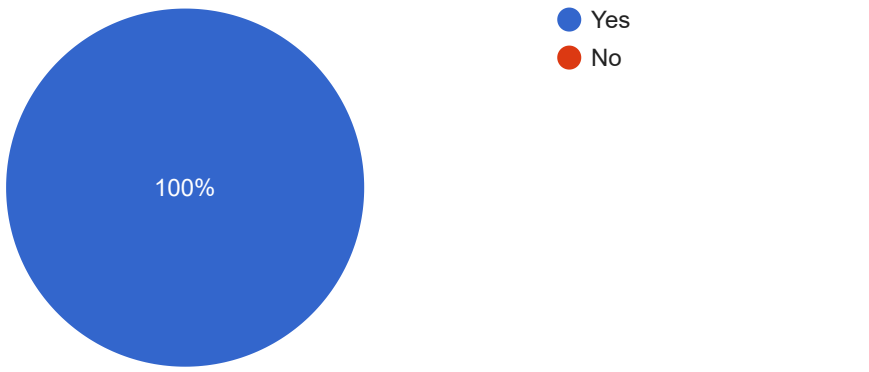

Section 2 — ABOUT YOU

Age group

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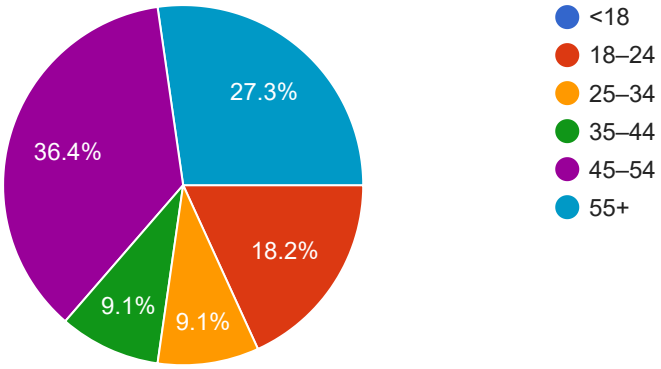

How confident are you spotting scams?

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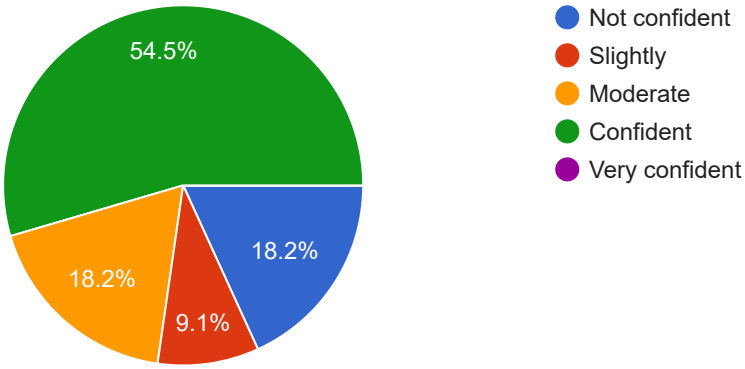

Main language you use on your phone

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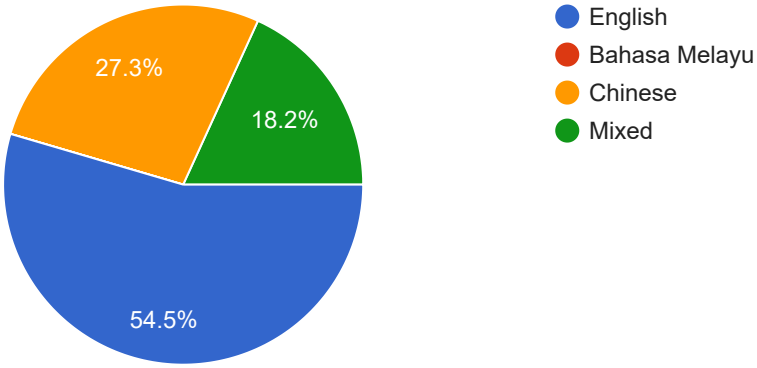

Section 3: QUICK TASK TEST

Which feature did you test today?

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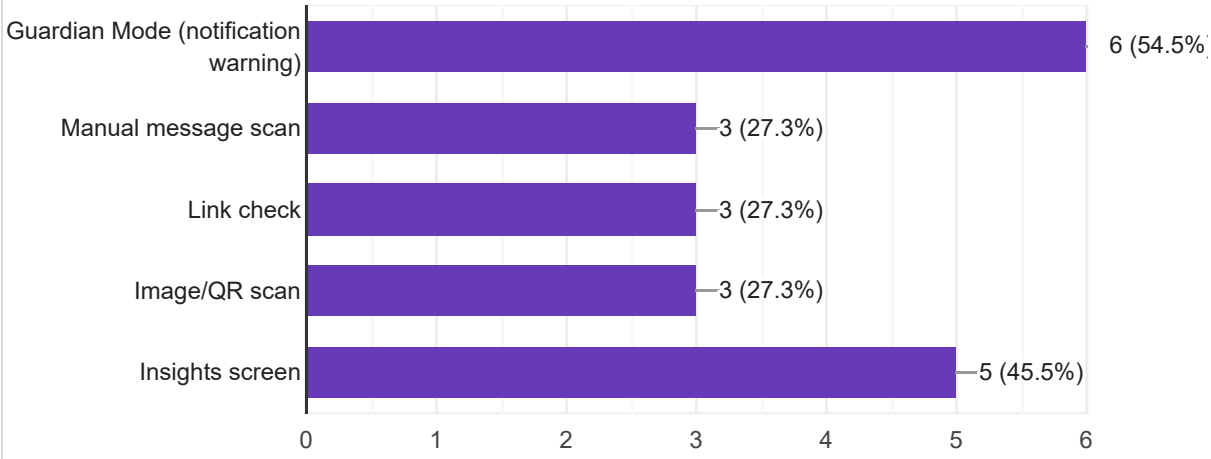
11 responses



Task success: “I could understand what SafeX detected.”

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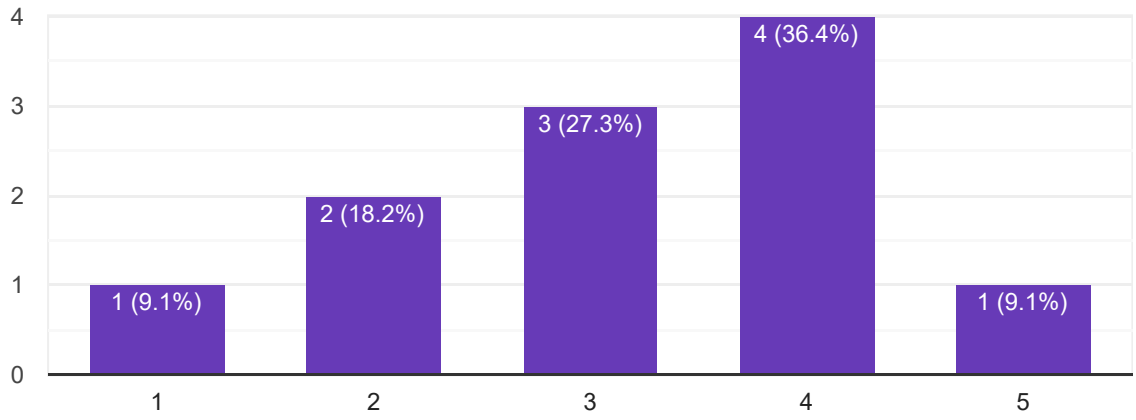
11 responses



Task success: “I knew what to do next (block/report/verify).”

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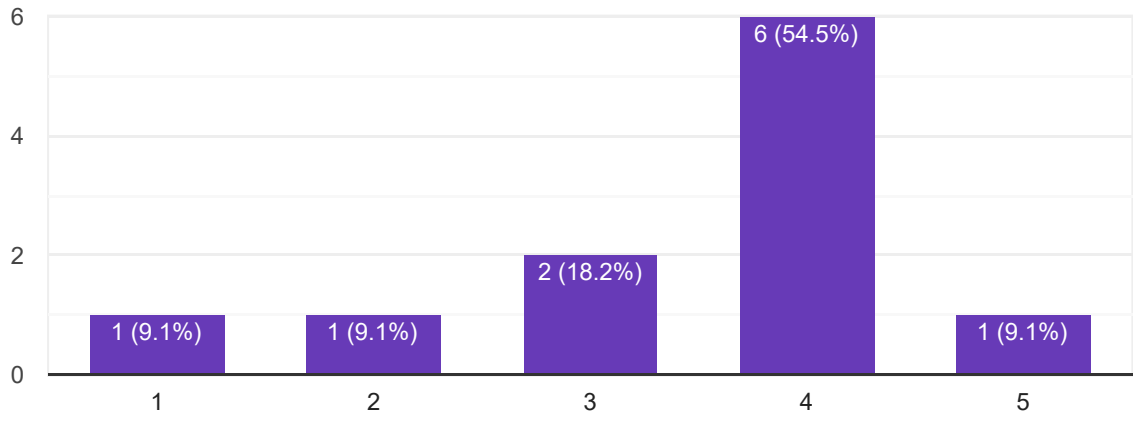

Speed: “SafeX felt fast enough.”

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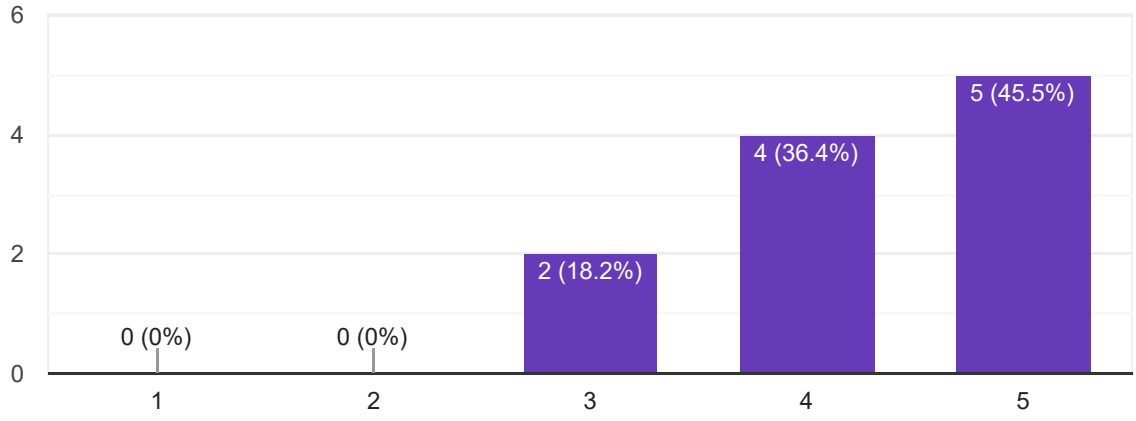

Trust: “I feel SafeX respects my privacy.”

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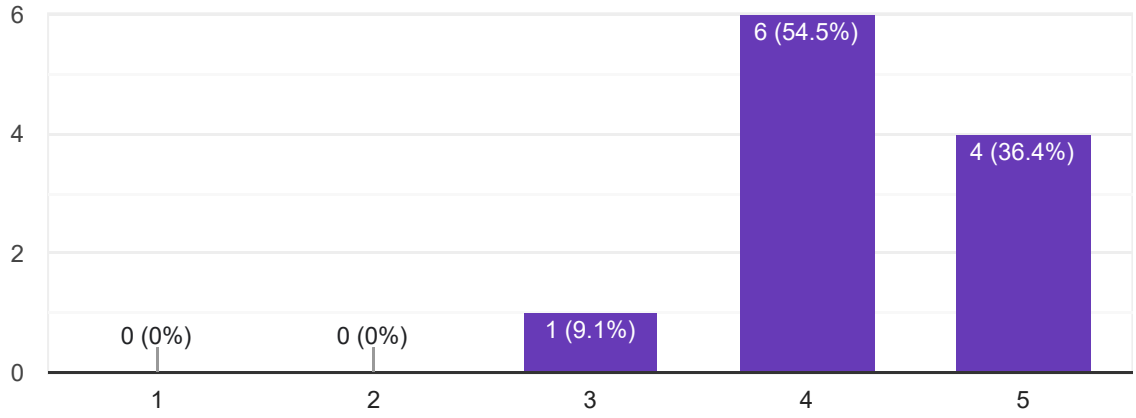


Section 4: What confused you?

What was the most confusing part?

11 responses

why the news is so random

Is my data safe with SafeX?

It mistakenly marked some of the benign messages as scam messages

why the news found is not really related to scam?

There was a slight delay when scanning the link, and I wasn't sure if the app froze or if the AI was just thinking

why it detects normal messages as scam

why a normal image in gallery is detected as scam

why a link is detected without explanation or testing?

The warning popped up fast, but the text was a bit too small for me to read quickly without my glasses

why it detects harmless messages as scam?

the authentic of the message received

What information did you wish SafeX showed but didn't?

11 responses

more scam news related to individuals

How many scams detected per day and per week?

Type of scam messages

more relevant scam news to increase awareness.

I'm a bit nerdy, so I actually wanted to see the exact typosquatting score or how the heuristic engine rated it

it didnt give clearer reason of why a message i scam

detailed steps on how to report a scam to the authorities

explanation of link detection and what to do next

I wanted a big, simple button to just delete the message immediately

the detection logic and reason of determining a message as scam

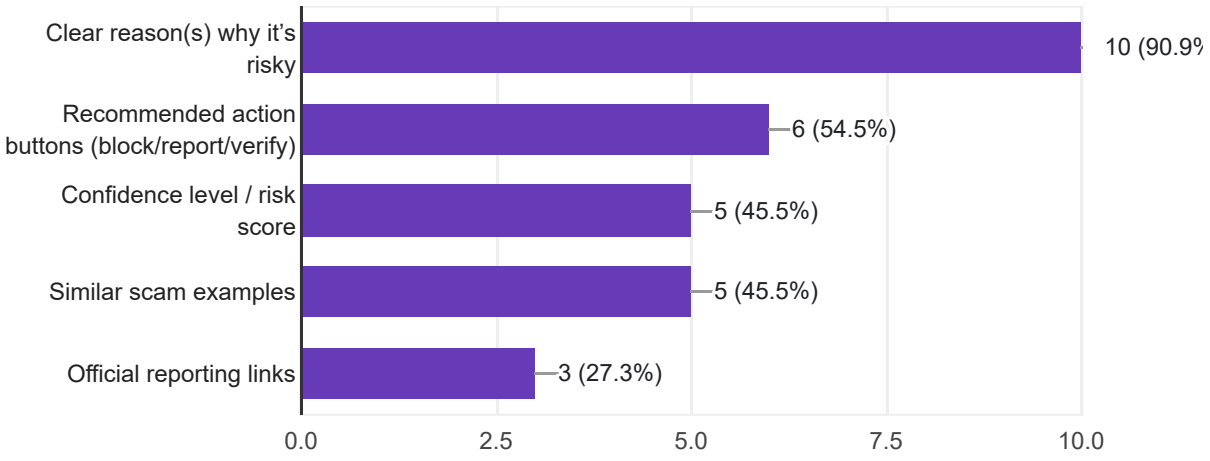
so far none

Section 5: Iteration triggers

If SafeX flags something as 'High risk', what do you expect it to show?

Copy

11 responses



Which improvement would help you most?

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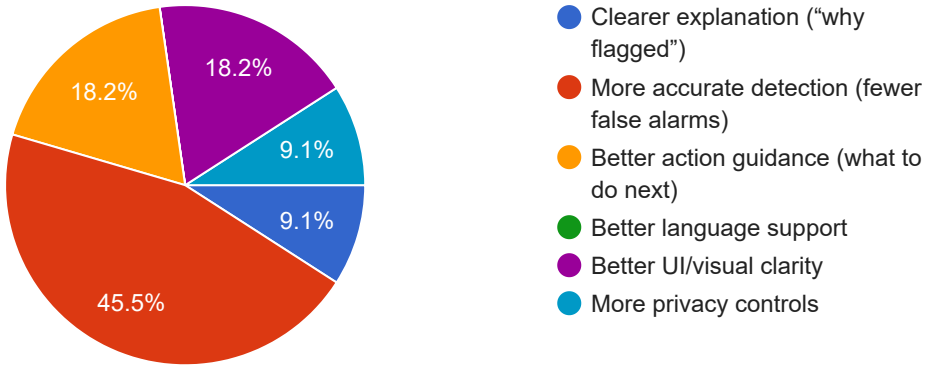

Section 6: Closing

One thing you would change immediately

11 responses

can auto report to authorties

Allows users to straight block and report to MCMC

Add a button which enable users toggle to light mode

the scam news part to find more relevant news

Add a cool loading animation (like a radar sweep) while Gemini is analyzing the link in the cloud

decrease false alarm

make the ai more accurate,dont randomly detect everything

let ai analyse the link and give explanation

Make the font bigger and use red colors for the dangerous parts

give clear and more accurate explanation on why this message is a scam,dont randomly detect harmless messages

the awareness level

Would you use SafeX if it existed today?

Copy

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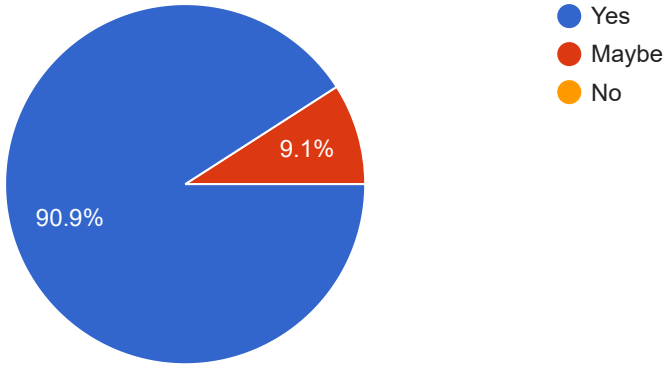

Leave your name/contact if you're open to a follow-up

8 responses

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Russell Ooi

Janice Ng

Wisey

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