

ODs

- **New Voicemails Access Process:** Dial 301-365-2022
 - When you hear a female Spanish speaker and she ends her words with “dos” – **hit 1**
 - When you hear a male English speaker start to talk – **hit ****
 - At this point the words from the past message will be there and the sequence is:
 - i. **100#**
 - ii. **1234#**
 - Now you can listen to the calls that came in as before.
 - Deleting is the same as before (hit **7** to delete each call)
- **Emails in GoDaddy:**
 - You will receive ALL English and Spanish calls
 - Erase all voicemails and emails received on your OD day
- **Spanish speakers:** Try to reach clients by phone first to see if they know any English and you can verify the address information as before. If they do NOT speak English, tell them someone else will call them soon.
Translation: Alguien le llamará pronto.
Phonetic translation: Ahl – gyehn lay lyah – mahr - a prohn - toe

Contact one of the Spanish speaking volunteers for assistance, preferably by phone. Refer to list on page 1. **In the “Notes” column of your report enter “Spanish Only” and add the translator’s name and phone number.**