

**Question 1** (1 point) ✓ *Saved*

Readers of printed pages tolerate longer passages of text than do readers of Web pages.

- ☒ True  
☐ False

**Question 2** (1 point) ✓ *Saved*

In technical documents, alphanumeric notations are preferred over decimal notations.

- ☐ True  
☒ False

**Question 3** (1 point) ✓ *Saved*

The topic sentence usually appears first in the paragraph.

- ☒ True  
☐ False

**Question 4** (1 point) ✓ *Saved*

Chunking is relevant only for Web-based documents.

- ☒ True  
☐ False

**Question 5** (1 point) ✓ *Saved*

A storyboard is useful only during the drafting phase of a document.

- ☐ True  
☒ False

**Question 6** (1 point) ✓ *Saved*

Transitions and connectors help create a coherent paragraph.

- ☒ True  
☐ False

**Question 7** (1 point) ✓ *Saved*

A sentence outline lists the topic sentences for each paragraph.

- ☒ True  
☐ False

**Question 8** (1 point) ✓ *Saved*

An overview is placed near the end of a document.

- ☐ True
- ☒ False

**Question 9** (1 point) ✓ *Saved*

All cultures consider digression harmful to a document's unity and purpose.

- ☐ True
- ☒ False

**Question 10** (1 point) ✓ *Saved*

A support paragraph provides transition within a document.

- ☐ True
- ☒ False

**Question 11** (1 point) ✓ *Saved*

When creating formal outlines, you should include which of the following?

- ☐ lowercase letters for the introduction, body, and conclusion.
- ☐ at least three subtopics for each level of division.
- ☐ at least two subtopics for each level of division.
- ☒ numbers, letters, and decimals at all levels.

**Question 12** (1 point) ✓ *Saved*

A conclusion is a good place to \_\_\_\_\_.

- ☐ provide an overview
- ☐ announce the topic of the document
- ☐ present the writer's viewpoint
- ☒ suggest further research

**Question 13** (1 point) ✓ *Saved*

A coherent paragraph will have \_\_\_\_\_.

- ☐ a topic sentence embedded in the middle
- ☒ a connected line of thought
- ☐ few transitions
- ☐ no concluding sentence

**Question 14** (1 point) ✓ *Saved*

Which statement below is the most accurate statement regarding organizing documents for readers?

- ☒ Visual chunking is a helpful strategy.
- ☐ All documents should include an overview.
- ☐ Coherence is not important in technical documents.
- ☐ Topic statements should be limited to one sentence.

**Question 15** (1 point) ✓ *Saved*

Support paragraphs \_\_\_\_\_.

- ☐ rarely have topic sentences
- ☐ should never be able to stand alone in meaning
- ☒ typically have an introduction-body-conclusion structure
- ☐ are the same as concluding paragraphs

**Question 16** (1 point) ✓ *Saved*

Which of the following statements correctly describes effective use of paragraphs?

- ☐ Support paragraphs must never be longer than 300 words.
- ☐ Key points should be emphasized in long paragraphs.
- ☐ Short paragraphs are particularly useful for documents read on a computer screen.
- ☒ Short paragraphs are key to include because they increase organization.

**Question 17** (1 point) ✓ *Saved*

Which is the *best* strategy for organizing information for social media postings?

- ☒ Make sure all of the message is visible on a single page
- ☐ Include an extensive paragraph summarizing the main points
- ☐ Avoid distractions of visuals
- ☐ Use only a couple sentences with a link to more information