

OLIVIA RAZZO

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Education

Florida Atlantic University

Bachelor of Science in Computer Science | May 2022

GPA: 3.6/4.0

Relevant Coursework: Introduction to Programming, Foundations of Computer Science, Introduction to Internet Computing, Data Structures & Algorithms, Introduction to Logic Design, Introduction to Microprocessors, Introduction to Database Structures, Computer Operating Systems, Principles Software Engineering, Python Programming,

Technical Skills

Languages: C/C++ (Mid Level), Java(Mid Level), JavaScript(Mid Level), Python(Mid Level), Swift(Mid Level), SQL

Web Development: HTML5, jQuery, CSS3, Bootstrap

Operating Systems: MacOS (Expert) Linux (Mid Level), Windows 10+ (Mid Level)

Software: XCode, Final Cut Pro X, Adobe After Effects 2020, Adobe Photoshop 2020, Cinema 4D, MS Office, Parallels

Hardware: Raspberry Pi 4, Breadboard MSP EXP430G2, Phone/Computer/Console repair work

Academic Projects

Website Development (Internet Computing 2020)

Design and create a website about myself to test the skills in HTML5 and CSS3 using Bootstrap themes and creating commands in HTML5 from the start.

- Tools used: Brackets, HTML5, CSS3, Bootstrap, jQuery

Microprocessor Development (Introduction to Microprocessors 2020)

Design and learn the fundamental hardware and software of a microprocessor. Demonstrated knowledge by performing 5 lab exercises using the MSP430.

- Tools used: Assembly language, C, MSP430, CCS1011

Work Experience

Apple Genius | September 2021 – Present

Technician Specialist

- Maintained composure and customer focus while troubleshooting and solving their issues
- Fully diagnoses and reassure issues for customers and their potential solutions
- Ability to work in a very fast-paced environment with quick decision-making skills

That Phone Fix Place | March 2021 – August 2021

Technician Specialist / Assistant Manager

- Repaired and replaced issues with technical devices for phones, computers, consoles, etc.
- Maintained the stores property as well as repair schedules and website management
- Organized and managed challenging customer situations and phone product manufacturer orders

iFixandRepair | December 2020 – March 2021

Technician Specialist

- Repaired and replaced issues with technical devices for phones, computers, consoles, etc.
- Sales associate for device repairs and device accessories
- Maintain the stores sales and repairs in the system as well as inventory

Portfolio Website

This website was created and designed by me using HTML5, CSS3, and Bootstrap Templates. Please view all my work and specific experiences stated above on this webpage.

<https://proxramb.github.io/Main-Portfolio/>