

Aplikasi Pengaduan Online berbasis mobile



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Group 6

INTRODUCTION

BACKGROUND

The management of public service complaints in every organizing organization in Indonesia has not been managed effectively and integrated. Each organizing organization manages complaints that are not well coordinated. As a result, a complaint is not handled by any of the organizing organizations or the government, with the reason that the complaint is not their authority

PURPOSE

The purpose of this application is that the society has a complaints application and hopes that the society and the government can work together to improve government services through the delivery of more effective and efficient aspirations and communication between the society and the government concerned.

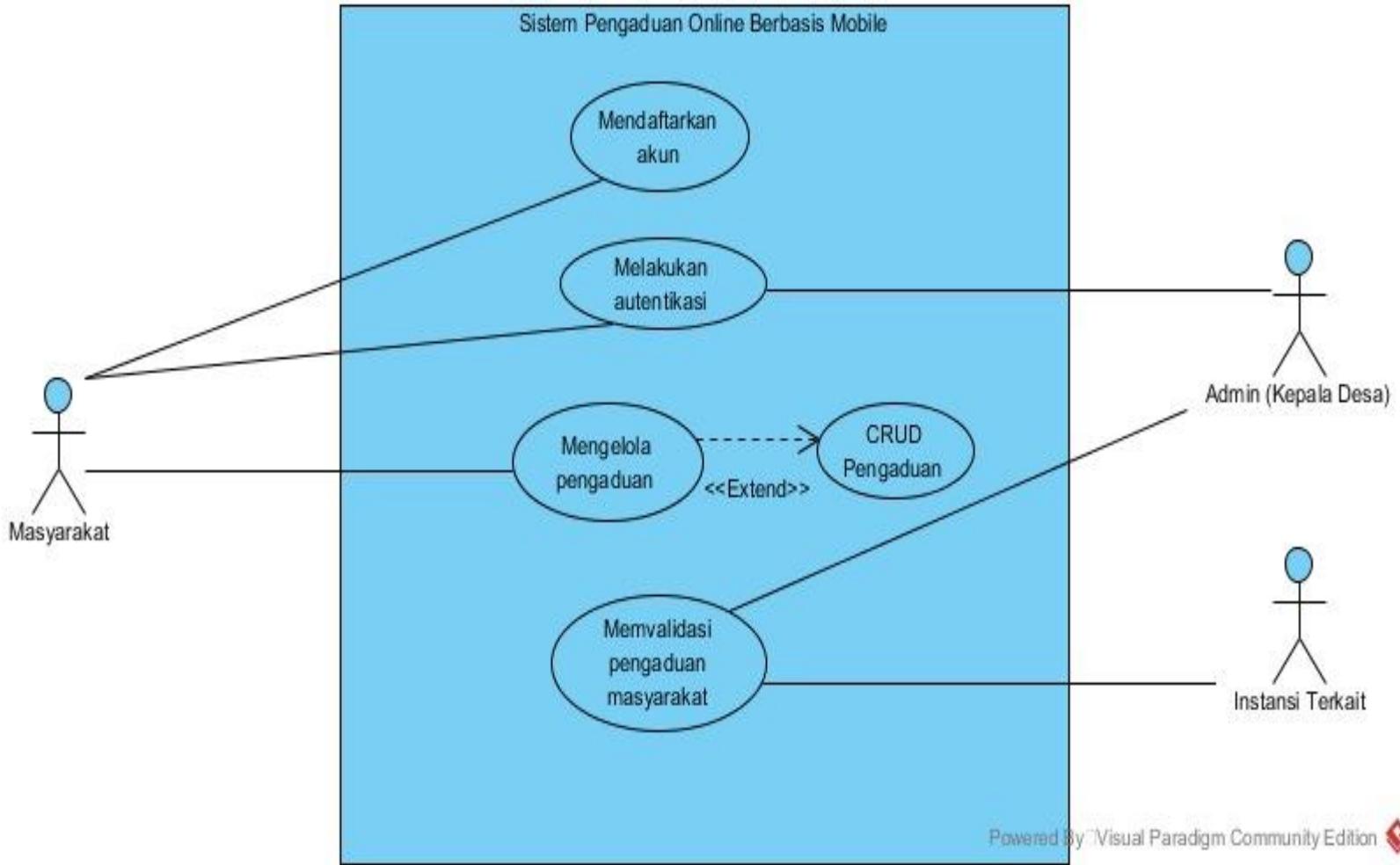
SCOPE

- The application is used by three users that is admin, society, and institution.
- Only accessible to people who have registered
- Complaints can only be validated by the admin and institution





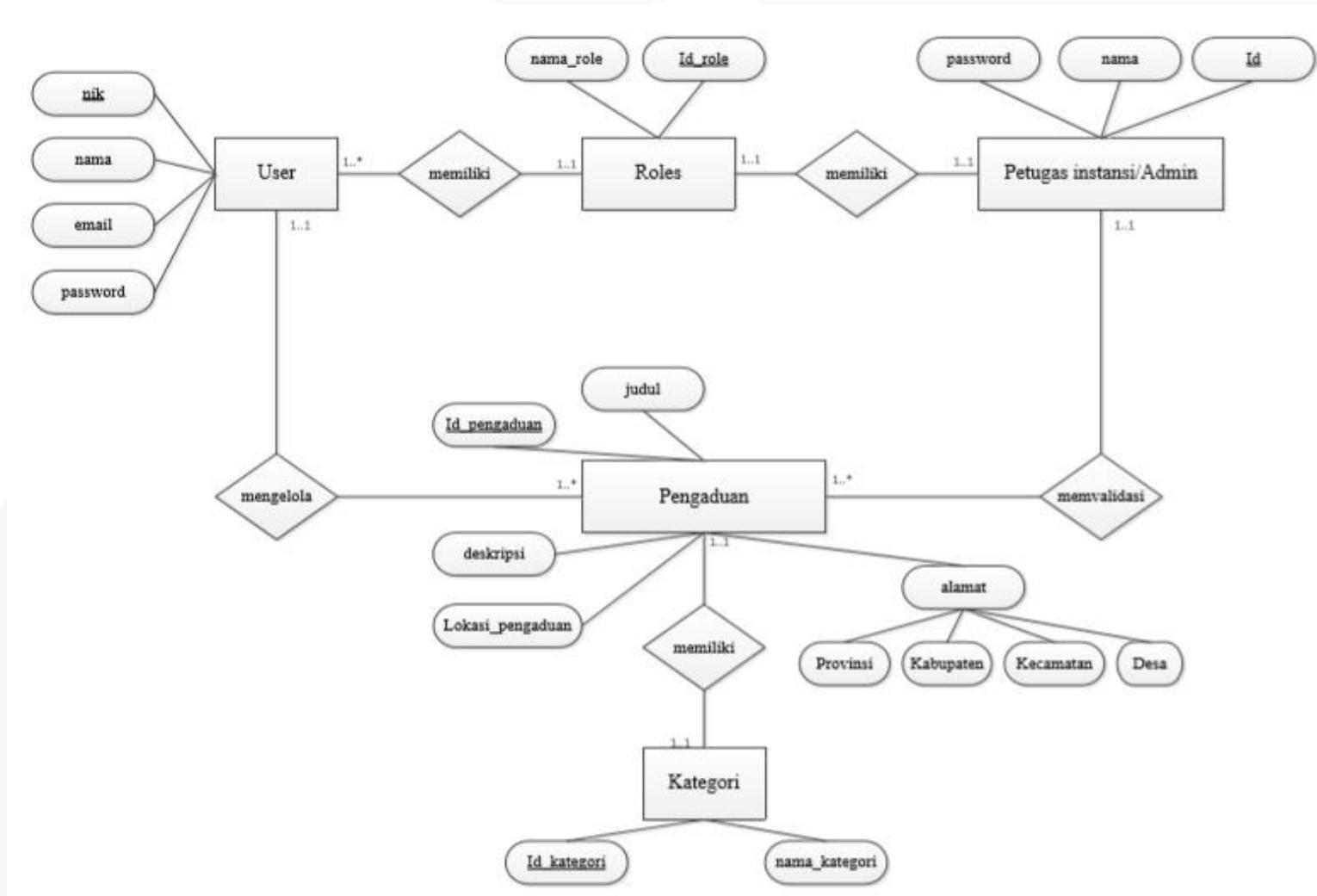
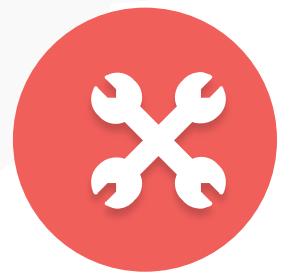
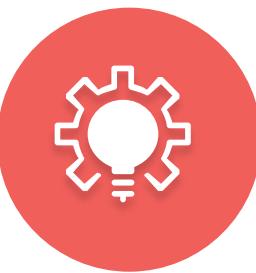
USE CASE DIAGRAM



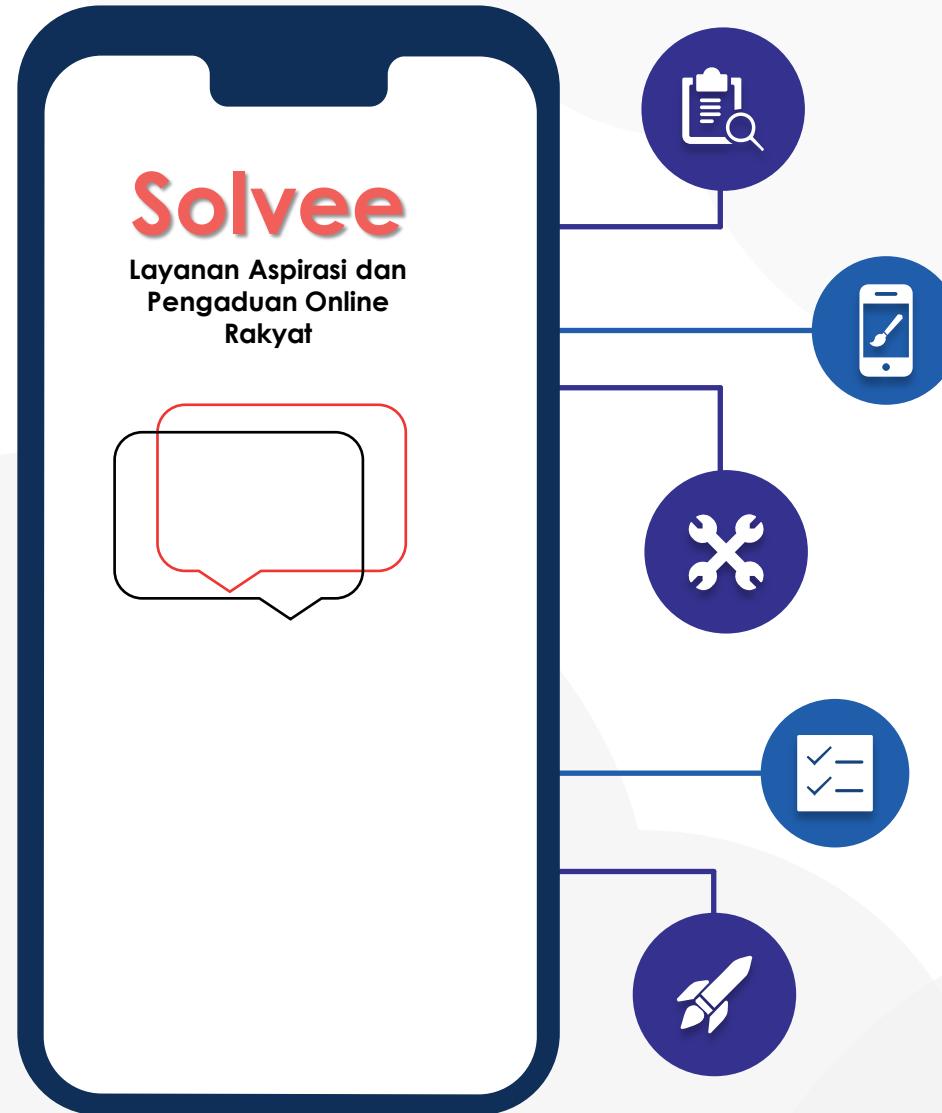
Powered By Visual Paradigm Community Edition



ENTITY RELATIONSHIP DIAGRAM (ERD)



Function



Registration

Authentication

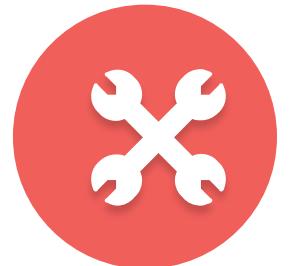
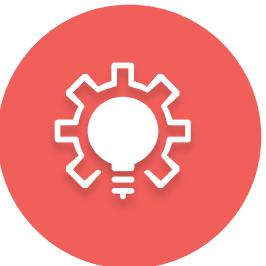
CRUD Complaints

Validation Of
Complaints

THANK YOU

Group 06





Link yang berisi video presentasi Project

<https://www.youtube.com/watch?v=7-HsdpAcGko>

Link yang berisi demo project

<https://youtu.be/1iUvsZlhKDA>