

Aplikasi Pengaduan Online berbasis mobile



12S17060	Siti Berliana Manurung
12S17002	Megawati L.D Sianturi
12S17035	Desriyani Silaen
12S17037	Nita Sophia W. Sirait
12S17045	Evi Fanny D. Sidabutar
12S17053	Rommel P. Gultom

Group 6

INTRODUCTION



BACKGROUND

The management of public service complaints in every organizing organization in Indonesia has not been managed effectively and integrated. Each organizing organization manages complaints that are not well coordinated. As a result, a complaint is not handled by any of the organizing organizations or the government, with the reason that the complaint is not their authority



PURPOSE

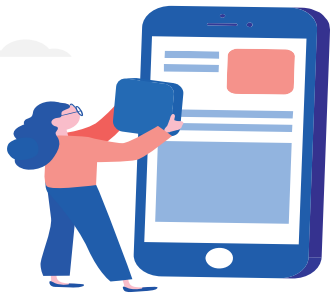
The purpose of this application is that the society has a complaints application and hopes that the society and the government can work together to improve government services through the delivery of more effective and efficient aspirations and communication between the society and the government concerned.



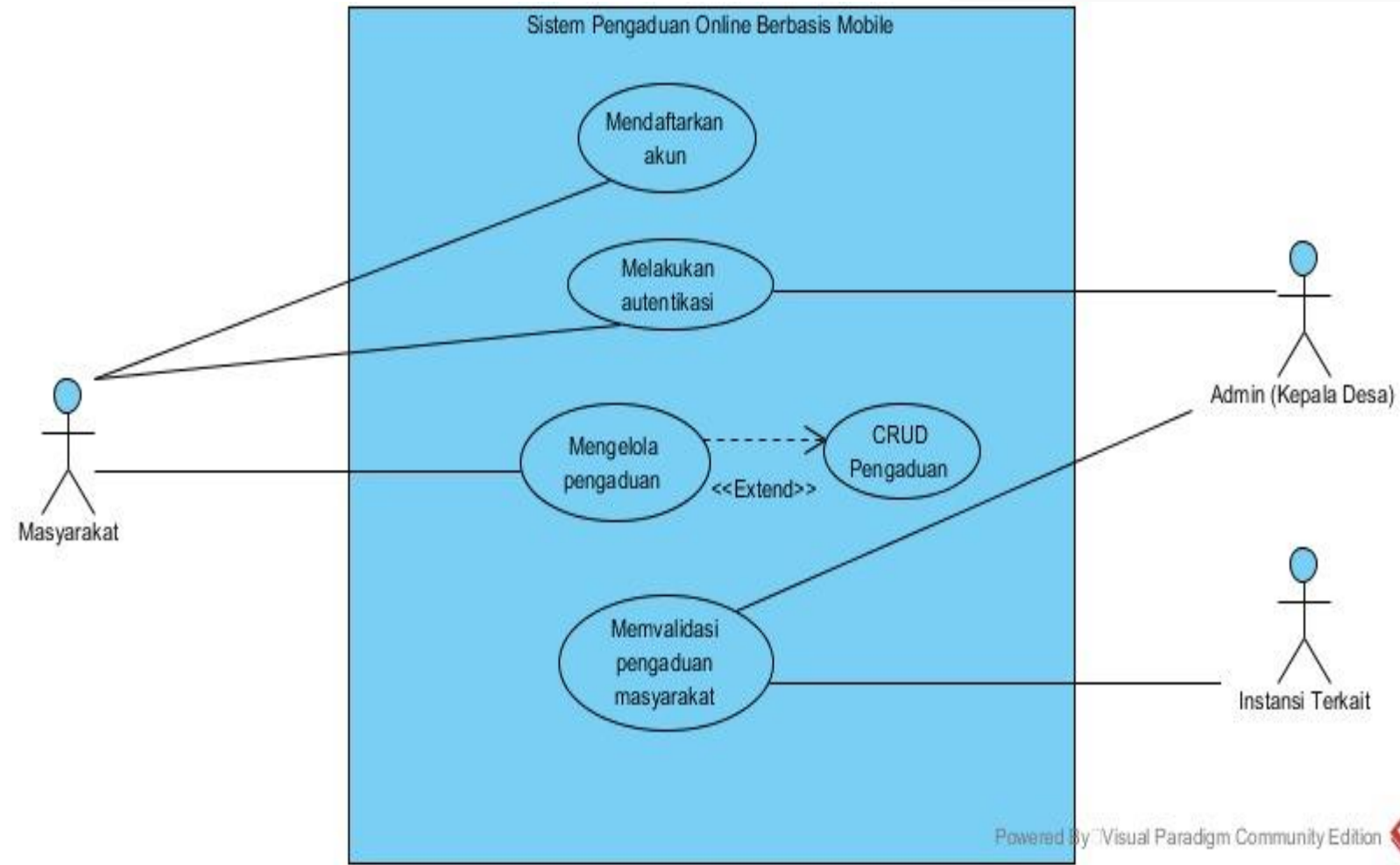
SCOPE

- The application is used by three users that is admin, society, and institution.
- Only accessible to people who have registered
- Complaints can only be validated by the admin and institution



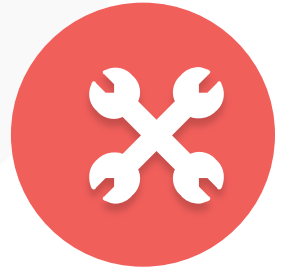
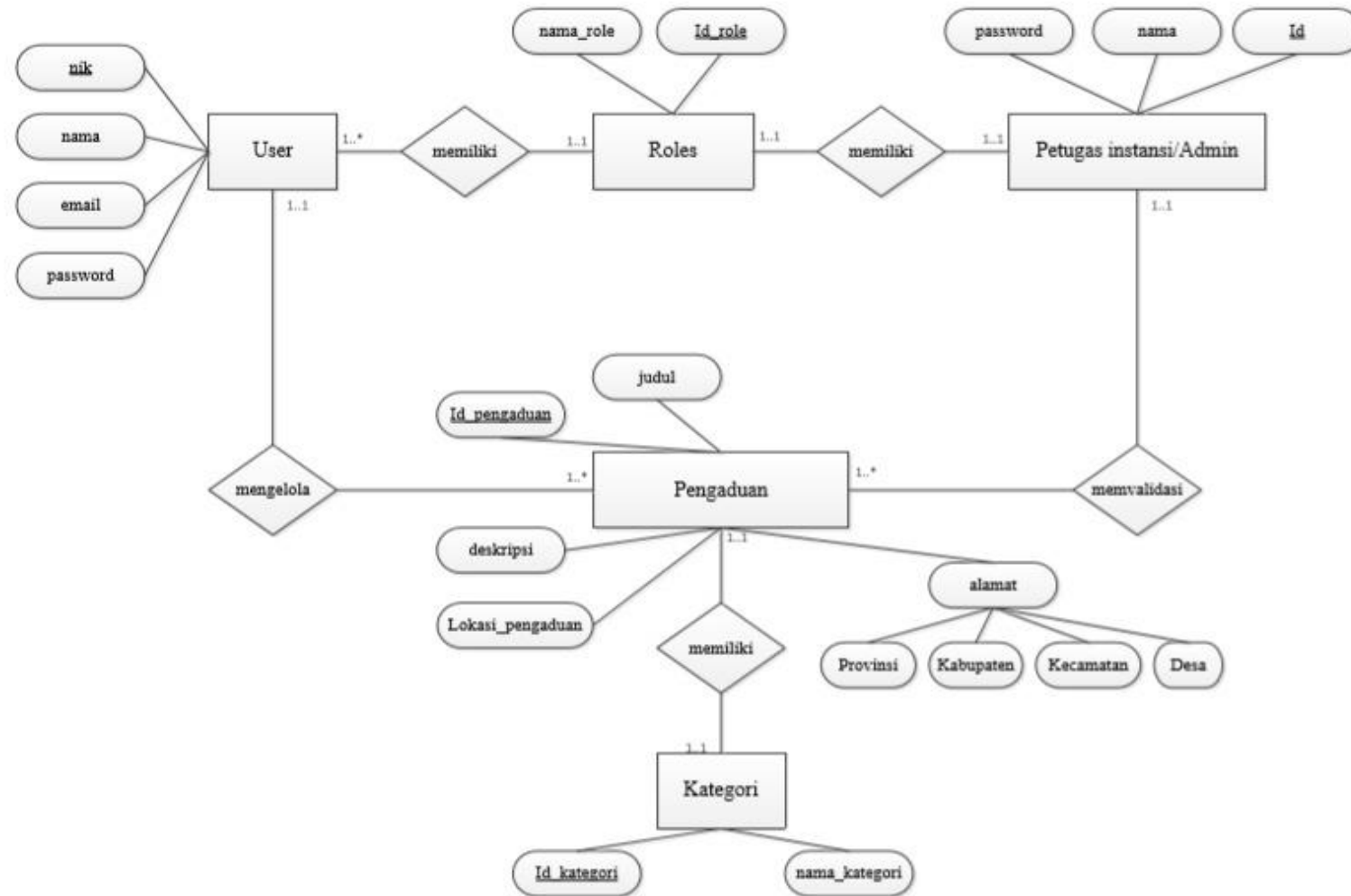


USE CASE DIAGRAM

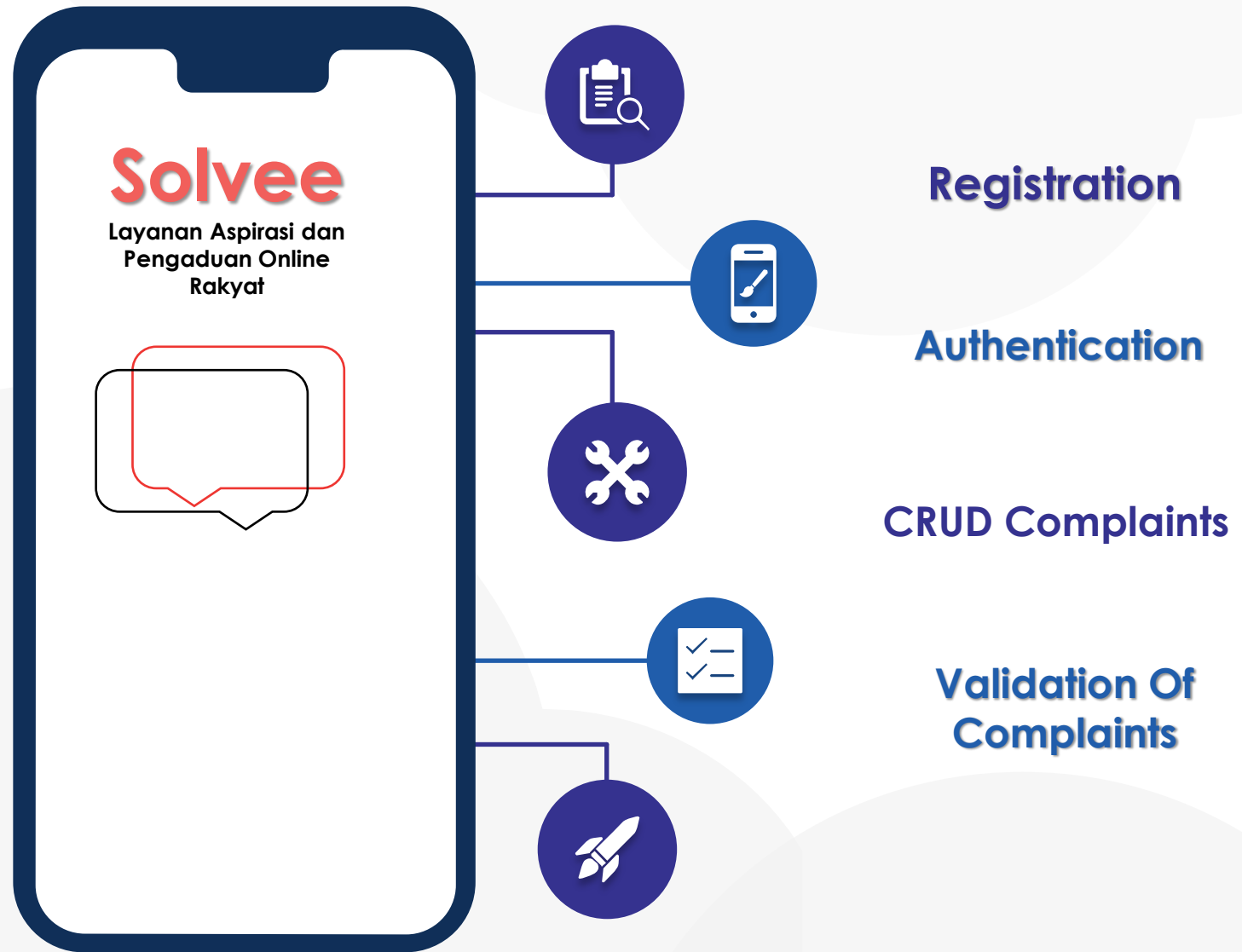




ENTITY RELATIONSHIP DIAGRAM (ERD)

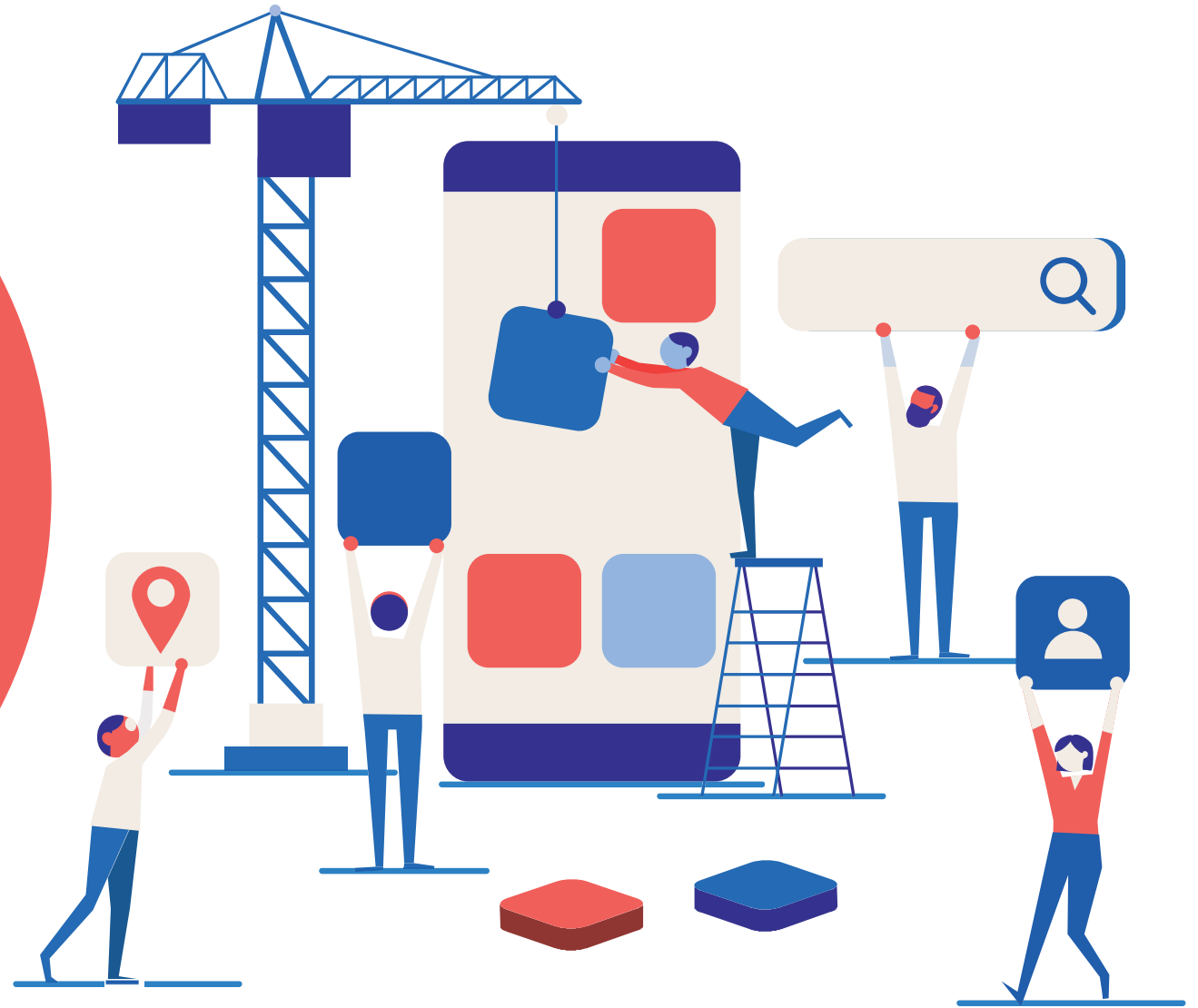


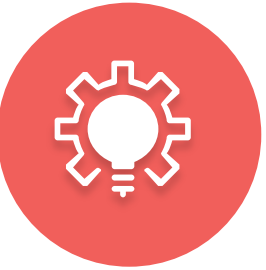
Function



THANK YOU

Group 06





Link yang berisi video presentasi Project

<https://www.youtube.com/watch?v=7-HsdpAcGko>

Link yang berisi demo project

<https://youtu.be/1iUvsZlhKDA>

