# Ivan Christian Ventura

# Internship

To obtain a position that will effectively make use of my skills, interests, and the opportunity to work with a team. With outstanding customer service and communication skills and able to build harmony in a new environment.

With a strong desire to persevere. Goal Oriented. Highly focused with a wide knowledge of Programming, App Development, Server Handling, and Database Management.

## **WORK EXPERIENCE**

### Texas A&M Qatar | IT Student Assistant

Jan. 2021 - Dec. 2021

- Learned a lot about Technical stuff in IT (Wiping out Hard Drives, OS Operation, etc.).
- Became more proficient in Computer Hardware
- Better Communication Skills

## FIFA | IT Accreditation Staff

Nov. 2022 - Dec. 2022

- Improved Customer Service Skills
- Learned about how they operate big events like FIFA in IT perception.
- Learned how to deal with bugs and problems in their software.

# University of Doha Science and Technology | Customer Service Asssistant

Jan. 2022 - Present

- Learned management skills.
- Better Handling on Customers.
- IT Technical Skills.

#### **EDUCATION**

Senior High STEM / Philippine International School Qatar

April. 2018

Bachelor of Information Systems / University of Doha Science and Technology

June 2020 - Present



## **CONTACT**

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#### **SOFTWARE**

- Python
- Javascript
- MySQL
- Microsoft Tools (Word, Excel)
- Visual Studio
- · DevOps Tools

#### **SKILLS**

- ✓ Team work
- ✓ Programming (Python, Javascript)
- ✓ Web Server Handling
- ✓ Excellent Customer Service
- ✓ Knowledge in Database
- ✓ Knowledge in Mobile App

  Developing

### **LANGUAGES**

English: Advanced

Tagalog: Native

Arabic: Beginner