

# MASTER SERVICE AGREEMENT

**Contract Number:** MSA-0002-1710

**Effective Date:** 2025-09-12

## BETWEEN:

**Acme Corporation Pvt Ltd** ("Company")  
123 Business Park, Mumbai - 400001

## AND:

**Richards, Hurst and Ross Pvt Ltd** ("Vendor")  
Danapur, Delhi

## 1. SCOPE OF SERVICES

Vendor agrees to provide Telecommunications services as detailed in attached Statements of Work (SOW).

## 2. PAYMENT TERMS

Payment terms: Net 60 days from invoice date.  
Late payment interest: 18% per annum.

## 3. TERM AND TERMINATION

Initial term: 2 years from effective date, renewable annually.  
Either party may terminate with 90 days written notice.

## 4. LIABILITY

Vendor's liability limited to 12 months of fees paid.

## 5. CONFIDENTIALITY

Both parties agree to maintain confidentiality of proprietary information.  
Confidentiality obligations survive termination for 5 years.

## 6. COMPLIANCE

Vendor shall comply with all applicable laws and regulations.  
Vendor warrants it has all necessary licenses and permits.

For Company:

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Authorized Signatory

Date: \_\_\_\_\_

For Vendor:

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Michael Brooks

Title: CFO