

Shereeba Pruitt

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Software Engineer in St. Louis, MO

To obtain an entry-level software engineer position in a fast-paced organization where exceptional technical skills and ability to quickly adapt to change are duly compensated.

PHONE 314-323-2639 | **EMAIL** pruit.shereeba@gmail.com

GITHUB [My GitHub Portfolio](#) | **LINKEDIN** [My LinkedIn Page](#)

WORK EXPERIENCE

Sr. Consultant — AT&T, Kirkwood MO

September 2003 - Present

- Maintained and exceeded monthly sales and service targets month over month.
- Provide product knowledge and create solutions to problems with services and recommend products to fulfill customers' needs for 20-35 customers per day..
- Document resolutions directly to customers accounts and maintain confidentiality and security of customers' sensitive information.

Help Desk Technician — Convergys, Hazelwood MO

June 1999 - September 2003

- Provided box-to-surf installation support, email support, and general internet support to 15-20 SBC DSL customers per day by phone.
- Assisted new and current representatives with complex internal system issues by completing trouble tickets and logged issues out of my scope.
- Analyzed daily reports to anticipate call volume and managed productivity according to those reports.

EDUCATION

LaunchCode, LC101 Programming Course — 2019

Hickey College, BAS, Business Management — 2009

Hickey College, AAS Computer Applications and Programming— 2001

PROJECT EXPERIENCE

Travelicon — Travel information web app/blog

- Built in IntelliJ, the web app allows users to view information about the top 5 Travel destinations within the U.S., and blog their experiences.
- The connected database is MAMP.
- Users that register and login can blog and read others' blog post about their travel experiences.

SKILLS

PROGRAMMING LANGUAGES

- C++
- Java
- Python
- JavaScript
- HTML5/CSS3

FRAMEWORKS

- Spring
- Flask

DATABASES

- MySQL
- MAMP

TOOLS

- GitHub
- IntelliJ

CHARITY

**DaySpring Church
Trustee/Treasurer(
December 2012-
Current):** Kept the financial books, maintained tax compliance, introduced Givelify app to receive and track donations.

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LANGUAGES		FRAMEWORKS		DATABASES	TOOLS
• C++	• Java	• Spring	• AngularJS	• MySQL	• GitHub
• Python	• HTML5/CSS3	• Flask		• MAMP	• IntelliJ
• JavaScript		• SQLAlchemy		• MongoDB	

WORK EXPERIENCE

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