

# BVOR SPECIAL INFO SERIES

## CONFLICT RESOLUTION & INTERCULTURAL COMMUNICATION 101

Refugee  
Sponsorship  
Training  
Program

MAY 18 / 2022 @ 3:00 PM (EDT)

**Are you welcoming newcomers who are not yet known to you, to Canada?  
Then this free virtual webinar is for you !**

Join the **Refugee Sponsorship Training Program (RSTP)** and **Rola Mustafa** of the **TNG Community Services** in this interactive training webinar on common miscommunication and misinterpretation pitfalls, particularly when communicating across cultures and generations.

Learn about conflict prevention and resolution tools and techniques, and resources currently available to refugee sponsors and volunteers in Canada.

**REGISTER TO ATTEND : [BIT.LY/SPONSORCOMMUNICATION101](https://bit.ly/sponsorcommunication101)**



### About Rola Mustafa:

Rola has worked with the newcomer community in Canada since her arrival in 2016. She is an accredited mediator, alternative dispute resolution practitioner, coach and trainer. Rola currently works at **TNG Community Services** as an **Immigration, Refugees and Citizenship Canada (IRCC)** project staff member, focusing on intercultural communication and conflict resolution training for the refugee sponsorship community. She has an educational background in law, business, and intercultural communication and is a former volunteer at Lifeline Syria.