

Pruthviraj Kokare

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Experience: 1 Year 6 Month

➤ Professional Summary:

Application/Production Support Engineer with 1.5 years of experience in L1 support. Proficient in web technologies including HTML, CSS, JavaScript, and React, as well as SQL and Unix environments. Experienced in managing application servers such as Tomcat 9 and WebLogic 12c. Demonstrated ability in writing both simple and complex SQL queries, with a solid background in the insurance domain. Skilled in incident documentation, ticket management, and pre/post-deployment monitoring. Adept at performance troubleshooting, UI debugging, and root cause analysis. Actively engages in daily scrum meetings and possesses hands-on experience with REST APIs. Seeking to leverage my technical expertise and problem-solving skills to contribute effectively to a dynamic team.

➤ Business Domain/Function Areas:

Extensive experience in Insurance -Motor Insurance with various web applications using Java REST API and Oracle 12g

➤ Technical Skills:

Tools	SQL developer, Toad, Autosys and service now, Jira, Git
Database	Oracle 11g
Operating Systems	Unix, Windows7, XP, 11
Ticketing tool	IT Service management, Manage Engine Service
Scheduling/Monitoring Tools	Remedy and service now ticketing tools
Technologies	SQL, UNIX, PLSQL ,HTML,CSS,Javascript,React JS

➤ Professional Experience:

Jowar India Pvt Ltd

May 2023 - Till Now

Project Title: Motor Claim Processing

Description:

This project deals with Motor Claim Processing related activities through REST API. We have different Motor Dealers across the PAN India. Dealer can register the claim through the API and Processing happens at Insurance company end. Claim registration to Claim closing activities get handled via this Applications.

Module: Motor Claim

Client: Go Digit General Insurance

Business Domain/Function: Insurance

Project Role: Production support engineer

Responsibilities :

- I am working as L1 Production Support Engineer.
- Resolve the tickets as per requirement
- UI Debugging and Root Cause Analysis
- Involve In Deployment Activity
- Write simple and complex SQL queries.
- Communicate with client via mail, call or chat
- Involve in daily scrum meeting.
- Support for UAT and SIT Testing
- Attending mails for production issues and identify and fix them
- Executing Change Request as per requirement.
- Involved in DR activity
- Involved in Data recon Activity
- Start and Stop Server in QA and UAT environment.

➤ Educational Details:

Stream	Board/University	Year of passing	Performance
B.S.C	Pune University	2023	71.90%
H.S.C	Maharashtra Board	2020	55.38%
S.S.C	Maharashtra Board	2018	80.00%

➤ Portfolio:

Link: <https://pruthvirajkokare.github.io/portfolio-pruthviraj-kokare/>

➤ Personal Details:

- **Name:** Pruthviraj Sanjay Kokare
- **Nationality:** Indian
- **Date of Birth:** 04/05/2002
- **Marital Status:** Unmarried

➤ Declaration :

I hereby declare that the above-mentioned information is correct up to my knowledge.

Date:

Signature

Place: