

Pruthviraj Kokare

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Experience: 2 Year 2 Month

➤ Professional Summary:

- Total 2 Year and 2 Months of experience as Application/Production Support Engineer.
- Working as L1 Application/Production Support Engineer.
- Hands on Experience on HTML, SQL, Unix, PLSQL.
- Hands on experience on WebSphere and WebLogic 12c
- Hands on Experience on writing simple and complex SQL queries.
- Experience in Banking and Insurance Domain
- Incident Documentation and Ticket Management.
- Hands on Experience on Linux Commands.
- Involve in daily scrum meeting.
- Hands on experience of REST API Testing.

➤ Business Domain/Function Areas:

Extensive experience in Banking with various web applications using Java

REST API and Oracle 12g

➤ Technical Skills:

Tools	SQL developer, Toad, Autosys and service now, Jira, Git, Postman.
Database	Oracle 12c
Operating Systems	Unix, Windows7, XP, 11
Ticketing tool	IT Service management, Service now
Scheduling/Monitoring Tools	Remedy and service now ticketing tools
Technologies	SQL, UNIX, PLSQL, HTML, CSS, Javascript,React.

➤ Professional Experience:

1) C-edge Technology Ltd

Dec 2024 – Till now

Project Title: Digital Banking Services

Description:

As an Application Support Engineer at IDFC First Bank, this project focuses on ensuring the smooth operation and optimization of the bank's core banking applications, customer-facing portals, and internal systems. The role involves providing technical support, troubleshooting, and continuous monitoring of banking applications, ensuring high availability, performance, and security. The project is aimed at enhancing system uptime, resolving technical issues promptly, and implementing improvements for the continuous evolution of digital banking services.

Module: Bank Application

Client: IDFC First Bank

Business Domain/Function: Banking

Project Role: Application support engineer

Responsibilities:

- I am working as L1 Application Support Engineer.
- Incident Documentation and Ticket Management
- Write simple and complex SQL queries.
- Involved data recon activity
- Executing Change Request as per requirement.
- Deployed the application at Production and DR Environment.
- Start and Stop Server in DC and DR environment.
- Communicate with client via call, mail or chat
- Involve in scrum meeting
- Test the Rest Api services.

2) Jowar India Pvt Ltd

May 2023 – Nov 2024

Project Title: Motor Claim Processing

Description:

This project deals with Motor Claim Processing related activities through REST API. We have different Motor Dealers across the PAN India. Dealer can register the claim through the API and Processing happens at Insurance company end. Claim registration to Claim closing activities get handled via this Applications.

Module: Motor Claim

Client: Go Digit General Insurance

Business Domain/Function: Insurance

Project Role: Application support engineer

Responsibilities:

- I am working as L1 Production Support Engineer.
- Assist end-users with any UI-related problems they encounter.
- UI Debugging Root Cause Analysis.
- Incident Documentation and Ticket Management
- Write simple and complex SQL queries.
- Involve in daily scrum meeting.
- Involved data recon activity
- Support for UAT and SIT Testing
- Executing Change Request as per requirement.
- Involve In Deployment Activity
- Start and Stop Server in QA and UAT environment.

➤ **Educational Details:**

Stream	Board/University	Year of passing	Performance
B.S.C	Pune University	2023	71.90%
H.S.C	Maharashtra Board	2020	55.38%
S.S.C	Maharashtra Board	2018	80.00%

➤ **Personal Details:**

- **Name:** Pruthviraj Sanjay Kokare
- **Nationality:** Indian
- **Date of Birth:** 04/05/2002
- **Marital Status:** Unmarried

➤ **Declaration:**

I hereby declare that the above-mentioned information is correct up to my knowledge.

Date:

Signature

Place: