

ContosoBank Commercial Manual

Quick Guide to the Complete Bank

The ContosoBank account is free, practical, and secure. Receive payments from clients, manage your business, and pay suppliers. Account opening is subject to registration analysis. Learn more at <https://contosobank.com>.

Service Channels

Centralize your sales and expenses in one place for better financial control.

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Phone Numbers:

- Capitals and metropolitan regions: 4003-1775 or 3004-7875
- Other locations (except mobile): 0800 728 2174 or 0800 723 4000

Chat in the app:

- Monday to Friday: 7am to 9pm
- Saturday and Sunday: 8am to 8pm

How to access help in the app:

1. Click the icon at the top right of the app
2. Select 'help center' from the list

Frequently Asked Questions: faq.contosobank.uol.com

Download the app: contosobank.com

ContosoBank Business Account

Manage your company with ZERO fees. Debit card, credit card with no annual fee. Receive sales instantly, including weekends and holidays. Generate payment slips and payment links. Best card machines. Payroll platform. Complete investment platform. Free and unlimited TED and Pix transfers. Idle money earns much more than savings, automatically.

Payment of Bills

Barcode reader or manual entry. Share a PDF bill. Installment payment by card. Automatic debit. Pay and schedule bills and taxes with no additional fees. Employees or accountants can access your account with permissions you define.

Transfers and Pix

Register your keys and make unlimited Pix transfers with no fees. Schedule Pix or TED transfers and cancel if needed.

Top-Ups

Recharge with your ContosoBank balance or any credit card.

Security

Protect your money in cases of coercion or kidnapping with ContosoBank Pix Insurance.

Cards

Request your cards in the app. Account Card: Purchases and withdrawals using balance, no fees, virtual card for online purchases. Credit Card: Free, no annual fee, installment purchases, customizable limit, investment in CDB equals credit limit. Debit Card: Purchases and withdrawals using balance, no fees. Prepaid Card: Load and use only available balance, ideal for dependents and employees.

Investments

Invest in CDBs, LCIs, LCAs, Treasury Direct, stocks, ETFs, real estate funds, investment funds. Automatic savings feature: set percentage and frequency for automatic investment in daily liquidity CDBs.

Loans

100% online and hassle-free loans. Advance up to 10 installments of FGTS Birthday Withdrawal. Special rates for public servants, retirees, and pensioners.

Insurance

Home Insurance: 24h assistance, coverage for fire, electrical damage, theft, discounts on medicines, monthly capitalization draws. Life Insurance: Coverage for death, permanent disability, medical expenses, funeral assistance, monthly draws. Health Assistance: Access to top doctors, dentists, labs for you and up to 4 dependents, telemedicine, discounts on exams and medicines. Pix Insurance: Coverage for Pix, TED, TEF, withdrawals, and purchases under coercion, accidental death, monthly draws. Card Protection Insurance: Coverage for theft, loss, unauthorized transactions, monthly draws.

Sales Management

Receive sales from card machines directly into your ContosoBank account. Configure machines in the app, activate, and start using. Issue payment links for remote sales. View sales reports, cancel same-day sales, send receipts. Free issuance of payment slips, pay only upon settlement. Simulate sales to calculate net amounts. Advance receivables directly in the app. Generate QR codes for Pix payments.

Payroll

Free, online account opening, simplified data import, payments every day including weekends and holidays. Employees get a complete, free account, free withdrawals, unlimited transfers, free cards, cashback/bonuses.

Testimonials

'We gained efficiency and organization. Our employees have no costs. Essential tool!' – Agatha Macress, Grupo Holcasher

'Time-saving, just upload the standard spreadsheet.' – Oswaldo de Godoy Bueno Filho, Studio Lavie

'Other services are more complex. I recommend ContosoBank Payroll for its ease.' – Júlia Maria Borges Godoy Fantasia, Emília Borges Beauty Salon