

## PRIYA

New Delhi, India

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Self-motivated and hardworking, seeking for an opportunity in development field and to work in a challenging environment to prove my skills and utilize my knowledge & intelligence in the growth of the organization. I believe that I would make an excellent addition to your team.

## EXPERIENCE

### WINDOWS SERVER ADMINISTRATOR

WIPRO TECHNOLOGIES, HYDERABAD

[JAN 2021 – PRESENT]

- Manage incident management bridge calls with support teams, on-call support application teams and management.
- Strong working knowledge of tools such as CRM, PowerShell, SCoM, ICM, MLS VMM and collaboration tools such as SharePoint, OneNote, MS Teams & Outlook.
- Working on TSG/SOPs and automation.

## EDUCATION

### MASTER OF COMPUTER APPLICATION - Online

LOVELY PROFESSIONAL UNIVERSITY, PUNJAB

[2022-2024]

### BACHELOR OF COMPUTER APPLICATION

GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY, NEW DELHI

[2017-2020]

## TRAININGS/COURSES

- The Complete 2023 Web Development Bootcamp [Udemy]
- Introduction to Front-End Development, [SimpliLearn]

## INTERNSHIPS

- Intern as a Web Developer [Bharat Intern]
- Intern as a Full Stack Developer [Bharat Intern]
- Advanced Software Engineering Virtual Experience Program – Walmart [Forage]

## PROJECTS

- Personal Portfolio Website, using HTML, CSS & JavaScript.
- Netflix Front-End Clone using HTML, CSS & JavaScript.

## CERTIFICATIONS

- Full Stack Web Development [**DevTown**]
- JavaScript for Beginners [**SimpliLearn**]
- Windows Server Pro – Install & Storage [**Digiterti**]

## SKILLS

- MS-Office
- CRM & ICM
- Incident Management
- Front-End-Development
- VS-Code

## LANGUAGES

- C++
- Java (Basic)
- HTML/CSS
- JavaScript