

Bootstrapping authentication and recovery

Daniel Bosk

Department of Information and Communication Systems,
Mid Sweden University, Sundsvall

5th November 2020



- 1 Bootstrapping authentication
 - What is bootstrapping?
 - Problems and recovery
 - Give the problem to someone else



Bootstrapping: A chicken-and-egg problem

- Alice is not registered in our authentication system.
- We want to register her as a user in our system.
- How do we know Alice is actually Alice?
- Since she's not registered, we don't have anything to authenticate her.

Exercise

- Any quick workarounds that comes to mind?
- When is this a problem and when is it not?



Bootstrapping: A chicken-and-egg problem

- Alice is not registered in our authentication system.
- We want to register her as a user in our system.
- How do we know Alice is actually Alice?
- Since she's not registered, we don't have anything to authenticate her.

Exercise

- Any quick workarounds that comes to mind?
- When is this a problem and when is it not?



Bootstrapping: A chicken-and-egg problem

- Alice is not registered in our authentication system.
- We want to register her as a user in our system.
- How do we know Alice is actually Alice?
- Since she's not registered, we don't have anything to authenticate her.

Exercise

- Any quick workarounds that comes to mind?
- When is this a problem and when is it not?

Solution (We don't care who Alice is)

- *We simply set up authentication when Alice creates the account.*
- *Now we can authenticate whoever set up the account.*

Remark

- The attribute here is account ownership.

Example

- This is the solution used by most web services.

Solution (We don't care who Alice is)

- *We simply set up authentication when Alice creates the account.*
- *Now we can authenticate whoever set up the account.*

Remark

- The attribute here is account ownership.

Example

- This is the solution used by most web services.

Solution (We care who Alice actually is)

- *We can require ID checks etc. to set up the authentication mechanisms using a helpdesk.*
- *If we have address etc., then we can send the credentials via mail (be it snailmail or email).*

Remark

- The attribute here is identity.
- ID checks trust in the issuer.
- Sending via mail trusts the mail system.

Solution (We care who Alice actually is)

- *We can require ID checks etc. to set up the authentication mechanisms using a helpdesk.*
- *If we have address etc., then we can send the credentials via mail (be it snailmail or email).*

Remark

- The attribute here is identity.
- ID checks trust in the issuer.
- Sending via mail trusts the mail system.

Solution (We care who Alice actually is)

- *We can require ID checks etc. to set up the authentication mechanisms using a helpdesk.*
- *If we have address etc., then we can send the credentials via mail (be it snailmail or email).*

Remark

- The attribute here is identity.
- ID checks trust in the issuer.
- Sending via mail trusts the mail system.



Exercise

- How is Alice authenticated when she applies for an ID?

Example (Signal, WhatsApp, ...)

- Relies on ownership of (mobile) phone number.
- Send a text message with a code.

Remark

- Assumes trustworthy phone infrastructure and operator.
- Phone operator can impersonate.
- Government can impersonate (forcing phone provider).



Example (Signal, WhatsApp, ...)

- Relies on ownership of (mobile) phone number.
- Send a text message with a code.

Remark

- Assumes trustworthy phone infrastructure and operator.
- Phone operator can impersonate.
- Government can impersonate (forcing phone provider).

Remark

- How to recover from failure?

Example

- You sign up for a Google account.
- You forget your password . . .

Example

- You sign up for a Facebook account.
- Someone guesses your password and takes over your account.



- Sometimes this is a continuous process.
- The same bootstrapping procedure can sometimes also be used for *recovery from failure*.
- Make sure the system can handle forgotten, lost or aged authentication means.

Idea

- We could let someone who has solved the problem already do the authentication for us.

Remark

- This make it easier for the user.
- This makes the provider a very attractive target.
- We must trust them to do it properly ...



Idea

- We could let someone who has solved the problem already do the authentication for us.

Remark

- This make it easier for the user.
- This makes the provider a very attractive target.
- We must trust them to do it properly ...



Example (We don't care who Alice is)

We can use Google, Facebook *etc.*

Example (We care who Alice is)

We can use e.g. BankID.

Remark

This third party must have done bootstrapping as rigorously as we would have.



Give the problem to someone else