



Paul Stephen Samuel

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SUMMARY

- 14+ years of overall IT experience in areas of Business Analysis, System Analysis, Technical Analysis & Development with extensive experience as a **Pega PRPC Business Analyst** in Healthcare Industry
- Extensively worked in Grievance & Appeals Process, Claim Processing domains in Healthcare Industry
- **Pega Certified System Architect & Business Architect**
- Good experience in writing Functional Requirements and Technical Specifications
- Thorough understanding of **Software Development Life Cycle (SDLC)** process which includes **Agile** and Waterfall Methodologies
- Good Analytical, Problem solving & trouble shooting skills
- Good Team Player, meets & exceeds client expectations and maintains positive relationship with Business Partners

TECHNICAL SKILLS

- Languages – **Pega PRPC** & Mainframe Technology (COBOL, JCL, CICS, Easytrieve)
- Databases – SQL Server, DB2, Oracle & IMS
- Operating Systems – z/OS & Windows
- Tools – **Pega Designer Studio**, JIRA & Microsoft Visio

PROFESSIONAL EXPERIENCE

Client/Company & Location	Designation	Period
Anthem, Norfolk, VA	System Analyst Sr Advisor	May 2015 - Current
Cigna/Cognizant, Chattanooga, TN	System Analyst	Mar 2012 – Apr 2015
Bank of America/TCS, Newark, DE	Assistant Consultant	Dec 2005 – Feb 2012
GE/Patni	Software Engineer	Apr 2003 – Dec 2005

EDUCATION

Title of the Degree with Branch	College/University	Year of Passing
Degree of Bachelor of Engineering in Mechanical	Noorul Islam College Of Engineering / Manonmaniam Sundaranar University	2000