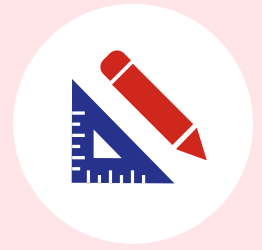


# Essential Skills Review



## Scenario Review and Reflection

Take time to watch the following two scenarios between Emma, a recruiter for a tech company, who is conducting a follow-up call with Alex, a software engineer who recently interviewed for a back-end developer role. The purpose of this call is for Emma to provide feedback on the interview and discuss the next steps.

As you review scenarios 1 and 2, consider the following questions:

- Which scenario highlights Emma's ability to provide clear, concise, and empathetic feedback?
- How do you think the candidate felt during the interaction of each scenario?
- Which interaction would you prefer if you were the candidate?