

Task 3: Building a customer journey map

Submit your responses in the template below:

1. Awareness

- User Actions: [Type your response here]

2. Consideration

- User Actions: [Type your response here]

3. Login/Signup

- User Actions: [Type your response here]

4. Browsing products

- User Actions: [Type your response here]

5. Cart & Checkout

- User Actions: [Type your response here]