## Additional resources (1 of 2)

Regionalization and data residency

<u>Upload conversation data</u>

Agent Assist console

<u>Instructions for creating a conversation dataset</u>

<u>Instructions for creating a conversation profile</u>

API doc

**Agent Assist tutorial** 

Cloud Data Loss Prevention (DLP) API

Vertex AI Search and Conversation

Cloud Storage API

Cloud Dialogflow API

Formatting chat transcripts



## Additional resources (2 of 2)

Python client for Google Cloud storage

Data loss prevention documentation

Google Agent Assist

**Article suggestion** 

FAQ assist

**Generative Knowledge Assist** 

<u>Creating a Knowledge Base</u>

**Article suggestion** 

FAQ assist

Generative Knowledge Assist

Creating a Knowledge Base

Sentiment analysis for chat data

